

BOOKING TERMS

Cancellation Policy

When you book with us, that time is set aside just for you. These terms help us respect our team's time and keep appointments available for everyone.

01 Cancelling or rescheduling

Please give us at least **24 hours' notice** if you need to cancel or move your appointment.

If you cancel with less than 24 hours' notice, a fee of **50% of your booked service value** applies.

03 Card details

We may ask for a valid credit or debit card when you book. Your card details are stored securely by our booking platform. They may be used to process cancellation or no-show fees under these terms.

Air Hair Studio does not store or have access to your full card details.

02 No-shows

If you miss your appointment without letting us know, a fee of **50% of your booked service value** applies.

04 Running late

If you're running late, please call us on **(07) 4632 5511** as soon as you can, and we'll do our best to fit you in.

If you arrive more than 10 minutes late, we may need to shorten your service or move your appointment.

24hrs

Notice needed to cancel or reschedule

50%

Fee for cancelling with less than 24 hours' notice

50%

Fee for missing an appointment without notice

By booking an appointment with Air Hair Studio, you agree to these terms.

QUESTIONS ABOUT YOUR BOOKING

Call (07) 4632 5511