

# ANNUAL REPORT



Amity Medical Group, Inc is a group of 501(c)3 nonprofit medical practices and Federally Qualified Health Center Look-A-Likes in Charlotte, NC.

## Our Mission

To deliver compassionate, patient-centered, and team-based healthcare that upholds excellence in quality and service - ensuring access for all, regardless of barriers or circumstance.



# OUR FQHC LOOK-ALIKE STATUS & GOVERNANCE

As a Federally Qualified Health Center Look-Alike (FQHC LAL), Amity Medical Group meets the Health Resources and Services Administration's (HRSA) Health Center Program requirements for providing comprehensive, accessible, high-quality care to underserved communities.

FQHC Look-Alikes meet the same core Health Center Program requirements as federally funded health centers, including standards for access to care, quality, sliding-fee discounts, and community governance. While Look-Alikes meet these rigorous requirements, they do not receive a Section 330 Health Center Program grant. Amity Medical Group is governed by a volunteer Board of Directors, with a majority of board members being patients who receive care at Amity Medical Group. This patient-majority governance structure ensures that the voices, experiences, and needs of the communities we serve remain at the heart of our organization and help guide our mission, priorities, and decisions.



## Board of Directors

Marshall Varner

Daryl Hollnagel

Keith Yon

Thomas Holliday

Jaila Dickerson

Chandra McCloud

Jeanneth Vasquez

Swat Kabisatpathy

Demond Richardson

## OUR HISTORY

Amity Medical Group was founded to provide inclusive, high-quality care for underserved communities in the Charlotte area, with a special focus on HIV care. Since officially becoming a 501(c)(3) nonprofit in 2018, Amity has expanded to offer primary care, specialty services, pharmacy access, and community support programs. Today, we continue to grow, partnering with the community to make healthcare accessible, compassionate, and comprehensive for everyone who walks through our doors.

# REFLECTIONS WITH OUR CEO

This year at Amity Medical Group, our work was guided by a clear purpose: expanding access to care and providing high-quality healthcare for all. Every program, partnership, and patient served reflects our commitment to meeting people where they are and removing barriers to care.

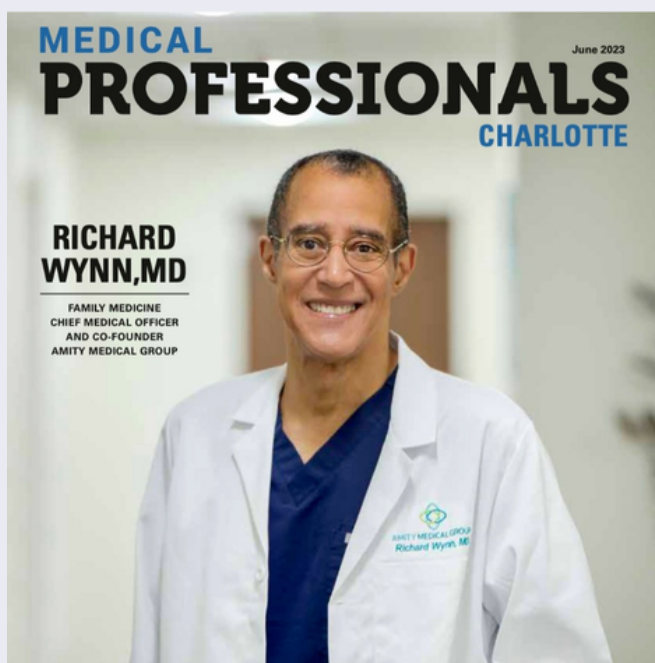
Through expanded community outreach, grant-funded programs, and innovative service delivery, we strengthened access to primary care, HIV treatment and prevention, substance use services, and patient education. From welcoming hundreds of new patients into care to launching Tele-PrEP, extending clinic hours, and introducing mobile pediatric dental services, our impact continues to grow across the communities we serve.

None of this progress would be possible without our dedicated team members, physicians and advanced practice practitioners, clinical pharmacists, counselors, peer support specialists, community health workers, board members, and community partners. Their commitment to excellence, compassion, and inclusion is the foundation of our success.

As we look ahead, Amity Medical Group remains focused on advancing the health and wellness of our community, strengthening community partnerships, and delivering care that honors the dignity of every patient. I am proud of what we have accomplished together and grateful for the trust our community places in us.



**Olivia Bentley**  
CEO Amity Medical Group



# Amity Medical Group Services

## List of current services

- Primary & Comprehensive Care
- Adult and pediatric primary care
- Internal medicine
- Preventive health and wellness visits
- Chronic disease management (e.g., diabetes, hypertension)
- On-site pharmacy support (select locations)
- Infectious Disease & HIV Services
- HIV/AIDS medical treatment and support
- PrEP (Pre-Exposure Prophylaxis) and PEP (Post-Exposure Prophylaxis)
- STI testing and treatment (chlamydia, gonorrhea, syphilis, herpes)
- Rapid and conventional HIV testing



- Sexual & Reproductive Health
- Family planning services
- Vaccinations (HPV, hepatitis A/B, others)
- Hormone & Personalized Care
- Hormone Replacement Therapy (HRT)
- Personalized, identity-affirming care
- Testing & Prevention Services
- HIV, TB, hepatitis B/C, and STI testing
- HIV/STI counseling and education
- Vaccination services (including mpox vaccine when available)
- Support & Treatment Services
- Medication adherence counseling
- Case management and Ryan White program support
- PrEP navigation and drug purchasing assistance
- Substance use treatment (including medication-assisted treatment)
- Community & Advocacy Services
- Patient education and chronic disease self-management support
- Referrals to community partners (housing, legal, pharmacy)
- Social advocacy and inclusive care for underserved populations

# OUTREACH AND COMMUNITY

**Number of  
Community Events:** 29

**Community Health  
Screenings:** 5

**Community Members  
Reached:** 880



## Grant Reports

**United Way Grant:** 264 new patients served through the grant in 2025  
122 patients January through June  
142 patients July through December

**Ryan White Grant:** In 2025, Amity Medical Group provided comprehensive Ryan White-funded care to 528 patients, ensuring continued access to essential HIV treatment, medical services, and supportive care for individuals most in need.

**SAMHSA:** SAMHSA MAT-PDOA grant, Amity Medical Group has served 312 unduplicated patients, including 93 patients during the most recent reporting year, increasing access to life-saving medication-assisted treatment

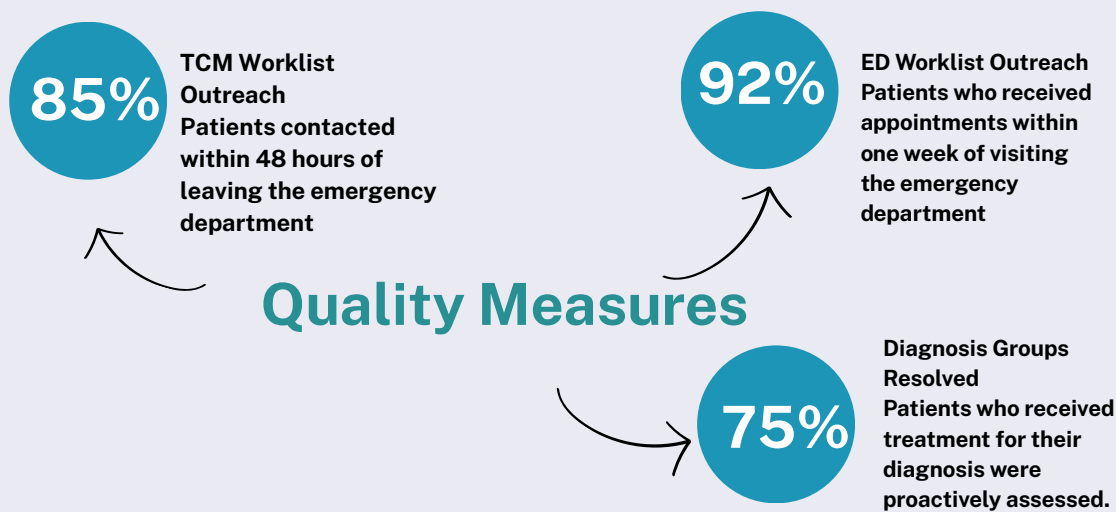
### Mecklenburg County OUD

**Grant:** Through Mecklenburg County opioid settlement funding, Amity Medical Group served 29 individuals with opioid use disorder in 2025, achieving 100% psychosocial assessment completion, universal naloxone distribution, and strong patient satisfaction, demonstrating high-quality, evidence-based care even during early program growth.

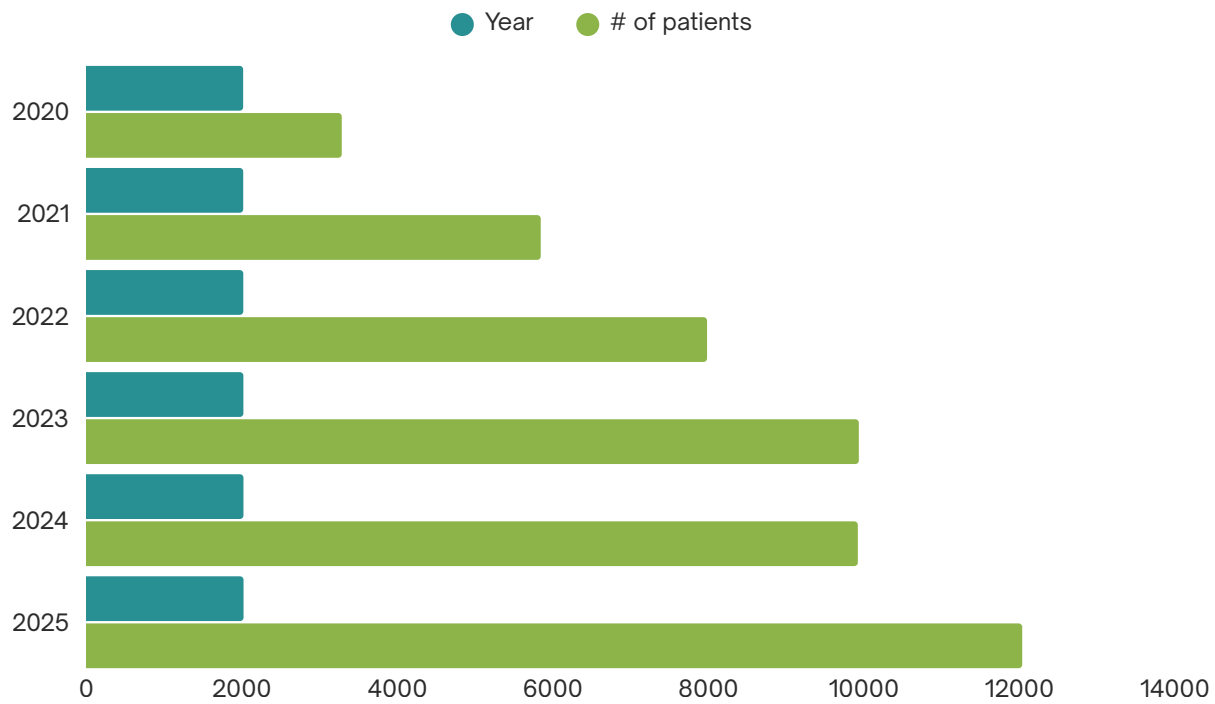


# Our Performance Review

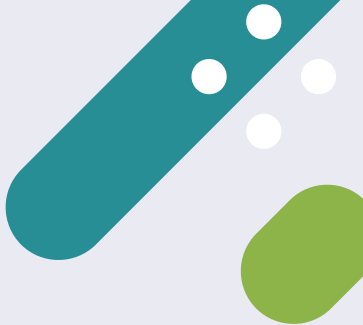
Our Performance Review reflects our commitment to transparency and accountability. By sharing key performance data on patient reach, outcomes, and impact, we keep our community and partners informed while using data to guide improvement and advance our mission to provide accessible health care for all



## Patients Seen

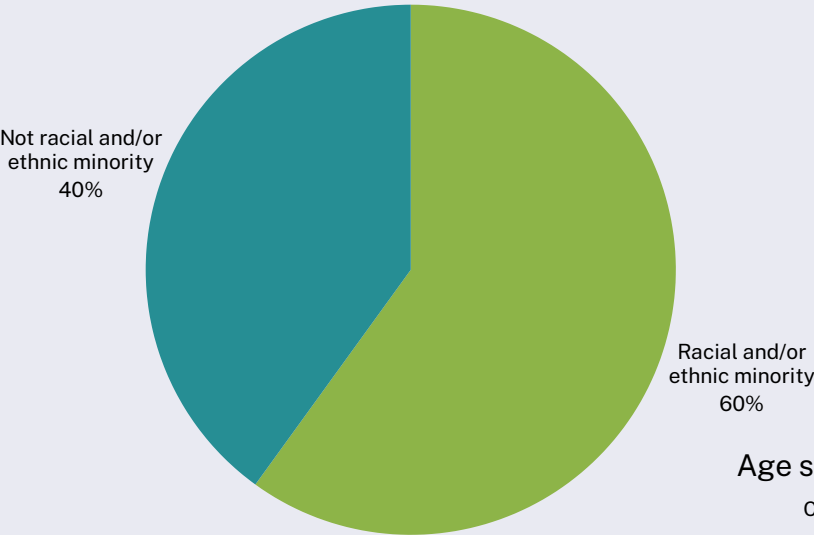


# 2025 Demographics Dashboard

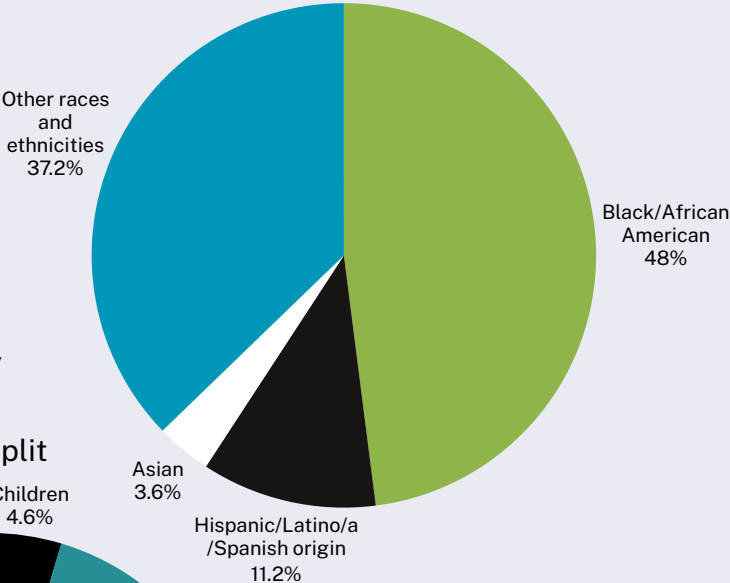


|                                    |        |                              |       |
|------------------------------------|--------|------------------------------|-------|
| Patients Seen:                     | 9,121  | Veterans:                    | 225   |
| Total Visits:                      | 39,281 | FTE's:                       | 83.38 |
| Medical Patients:                  | 39,281 | SUD Patients:                | 349   |
| Uninsured Patients:                | 902    | Residents of Public Housing: | 253   |
| Patients Experiencing Homelessness | 52     |                              |       |

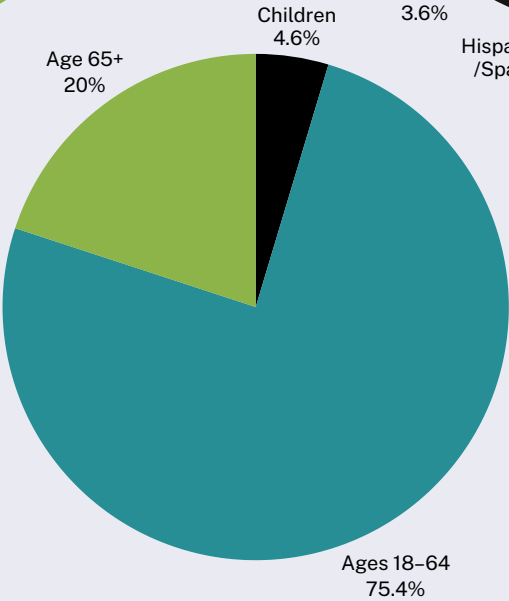
Amity patient population breakdown



Population share by race and ethnicity



Age split



# Amity's Areas of Strength & Positive Impact

Our data highlights several areas of strong clinical performance, patient engagement, and alignment with our mission. National Look-Alike data provides a helpful benchmark for understanding the impact of the care and services we provide.

## Chronic Disease Outcomes

**Strong chronic disease outcomes.** Our data demonstrates positive outcomes across several important clinical quality measures, including:

- **Statin therapy:** 82.9% of eligible patients receive statin therapy, compared with 74.7% nationally.
- **Blood pressure control:** 70.0% of patients have controlled blood pressure, compared with 65.5% nationally.
- **Diabetes management:** 24.2% of patients have poorly controlled diabetes, compared with 28.5% nationally, reflecting positive diabetes management outcomes.
- **HIV linkage to care:** 85.7% of patients are linked to HIV care, compared with 81.1% nationally.
- **HIV screening:** 48.7% of patients receive HIV screening, compared with 42.3% nationally.

## Substance Abuse Disorder Outcomes

- Our data reflects our commitment to addressing substance use and connecting patients with treatment and support. Patients with substance use disorders represent 3.8% of our patient population, while SUD visits account for 5.5% of our total visits. Additionally, 34.3% of patients initiate SUD treatment, highlighting our continued focus on making treatment accessible to those who need it.



# Connecting Patients to the Care They Need

## Meaningful Connections with Our Patients

Our medical patients average 4.1 visits per year, compared with a national average of 3.3 visits. This level of engagement reflects our ability to maintain ongoing connections with patients and support continuity of care.

## Serving the Communities at the Heart of Our Mission

- Our patient population includes **48.0% Black/African American patients, 2.5% veterans, and 11.3% of patients living with HIV**. These figures highlight our commitment to providing accessible, specialized, and community-centered care to the populations we are here to serve.



# Program Updates and Patient Education

We're excited to announce Tele-PrEP, a convenient new program that allows patients interested in PrEP to have a telehealth appointment with one of our providers. Through a few simple steps, patients can get labs done and have PrEP shipped directly to their home for free.

**“Excellent care, excellent providers that take the time to listen to the patient’s concerns and needs!”**

Plus, don't miss our educational podcast, featuring our clinical staff discussing important health topics like diabetes, mental health, nutrition, GLP-1s, and more. Tune in to learn, stay informed, and take charge of your health!



# Clinic Updates and Looking Forward to 2026

## Saturday Clinics and Diabetes Management and Nutrition Classes

This year, we have scheduled twelve Saturday clinics aimed at enhancing access to clinic hours. These sessions will also include diabetic management classes, where patients will learn to prepare nutritious meals and receive valuable health education.



## Enhancing the Patient Experience Through Technology

Our patient exam rooms are equipped with digital tablets that give patients access to interactive health education and helpful information during their visit. Through 3D anatomy libraries, visual health resources, and educational content, these tools help patients better understand their bodies, conditions, and care while creating more opportunities for meaningful conversations with their care team.

**Interactive Patient  
Tablets at all clinic  
locations!**



# Clinic Locations



6010 E W.T. Harris Blvd,  
Charlotte, NC 28215



9835 Monroe Rd Ste B,  
Charlotte, NC 28270



824 Lower Dallas Hwy,  
Dallas, NC 28034



2300 Randolph Rd, Suite A,  
Charlotte, NC 28207



7945 N Tryon St #112,  
Charlotte, NC 28262

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Beyond The Chart