



TW TENNIS

SAFEGUARDING POLICY

Main Aims:

TW Tennis safeguarding policy recognises that the welfare and interests of children and adults at risk are paramount in all circumstances. It aims to ensure that regardless of age, ability or disability, gender reassignment, race, religion or belief, sex or sexual orientation, socio-economic background, all children:

- have a positive and enjoyable experience of tennis at our TW Tennis venues in a safe and inclusive environment
- are protected from abuse whilst participating in tennis.

TW Tennis acknowledges that some children, including disabled children and young people or those from ethnic minority communities, can be particularly vulnerable to abuse and we accept the responsibility to take reasonable and appropriate steps to ensure their welfare.

Further Information:

Section 1: Code of Conduct for Coaches

All coaches, assistants, and volunteers must adhere to these standards to maintain a safe environment.

- **Professional Boundaries:** Maintain clear boundaries between professional and personal life. Do not engage in any sexual or intimate relationship with any child (under 18) or adult at risk.
- **Communication:** Do not message children or adults at risk directly on social media or personal phones. All digital communication must include a parent/guardian or another [LTA-accredited coach](#).
- **Physical Contact:** Avoid physical contact unless necessary to develop technique, treat an injury, or prevent an accident. Always explain the reason and, except in emergencies, ask for the player's permission.

- Supervision & Privacy: Avoid being alone with a child or adult at risk. Coaching should occur in a public environment where others can observe.
- Role Modelling: Act as a positive role model. Refrain from smoking, consuming alcohol, or using inappropriate language during coaching activities.
- Equality: Treat all players fairly and with respect, regardless of age, disability, gender, race, religion, or sexual orientation.

Section 2: Emergency & Reporting Procedures

In the event of an incident or safeguarding concern, follow these steps immediately:

1. Immediate Danger: If a child or adult is in immediate danger or requires urgent medical attention, call 999.
2. Respond and Listen: If a child makes a disclosure, listen calmly and reassure them they have done the right thing. Do not promise secrecy; explain that you must tell someone who can help.
3. Report to Welfare Officer: Notify our TW Tennis Welfare Officer immediately. If they are unavailable, contact the LTA Safeguarding Team on 020 8487 7000 or the NSPCC on 0808 800 5000.
4. Record the Incident: Write a detailed, objective account of what was said or seen as soon as possible (within 48 hours). Use the LTA Online Reporting Form to log the concern officially.
5. Medical Emergencies: For on-court injuries, please see out the help of a first aider (tennis coach) or report the incident to the emergency services where appropriate. Ensure all other players in the group are adequately supervised while the injury is managed

For more information on issues like these, see the range of guidance resources produced by the

LTA Safeguarding Team. Go to <https://www.lta.org.uk/about-us/safeguarding-protection/>

or contact the department directly using the details below.

LTA Safeguarding Team / T: 020 8487 7000 / E: safeguarding@lta.org.uk