
3G's Fruitt Ice

Cancellation and Payment Policy

Effective Date: (Insert Date)

1. Purpose

This policy outlines the terms and conditions about cancellations, date changes, and payment obligations for services provided by 3G's Fruitt Ice.

2. Agreement

By making the first payment, customers agree to all terms outlined in this policy.

- This payment confirms acceptance of the contract, including agreed-upon payments, dates, times, and locations.

Customer Initials: _____

3. Payment Terms

- Payment is due at the time of booking unless alternative arrangements have been agreed to in writing by 3G's Fruitt Ice management.
- If payments are divided into two installments:
 - The initial payment is due at booking.
 - The final payment is due two (2) weeks prior to the event date.
- Once a payment is made, the customer handles the full balance, regardless of cancellation.

Customer Initials: _____

4. Cancellations

- If a cancellation occurs for any reason after the first payment has been made, the customer is still responsible for the full payment of contracted services.
- All cancellations must be communicated to 3G's Fruitt Ice in writing.

Customer Initials: _____

5. Date and Time Changes

- Requests to change the date or time of booked services must be given in writing and will be considered based on availability.
- If changes cannot be accommodated, or if the customer cancels, the full payment is still due.

Customer Initials: _____

6. No Refund Policy

- All payments made are non-refundable.
- Payments are also non-transferable to other dates or services unless specifically agreed to in writing by 3G's Fruitt Ice management.

Customer Initials: _____

7. Agreement to Terms

By going ahead with payment, the customer acknowledges that they have read, understood, and agree to all terms and conditions outlined in this policy.

Customer Initials: _____

8. Tax Exemption

- If the customer claims tax-exempt status, they must provide a valid Texas Sales Tax Exemption Certificate to 3G's Fruitt Ice before the final payment is due.
- If exemption documentation is not received, applicable sales tax will be added to the total balance.

Customer Initials: _____

☐ I am tax-exempt and will provide a completed Sales Tax Exemption Certificate.


☐ I am not tax-exempt and understand sales tax will be applied.

9. Contact Information

For any questions or concerns regarding this policy, please contact:

Teri@3gswaterice.com

3G's Fruitt Ice

 (716) 299-9883

Acknowledgement of Policy

I, the undersigned, acknowledge that I have read, understood, and agree to the above terms and conditions set forth by 3G's Fruitt Ice.

Customer Name (Print): _____

Signature: _____

Date: _____