

CUSTOMER SERVICE REVICES



ABOUT US

TOTAL Safety Management is one of Ontario's leading Health and Safety training organizations.

Our frontline Service Review program is designed to assist companies and organizations in all Sectors to evaluate their existing customer service delivery. Helping identify strengths and areas for improvement.

WHY CHOOSE US?

- QUALIFIED
- ACCREDITED
- EXPERIENCED

Train With the Best!

AREAS REVIEWED:

- Customer Service Delivery
- Client Interactions
- Customer Communications
- Adherence to Corporate Policy
- Dealing with Client Concerns
- Professionalism & Presentation
- **GAPS in Service Training**

MORE INFORMATION:



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