

**Privacy Notice** 

Effective Date: May 24, 2025

This privacy notice discloses the privacy practices for CruzNest and our website: https://www.thecruznest.com This notice applies solely to information collected by this website, except where otherwise noted. It outlines the following:

- What personal information we collect
- How and with whom that information is shared
- How you can access and correct your information
- How we secure your data How we communicate changes to this policy
- What to do if you have privacy concerns

#### Information Collection, Use, and Sharing

CruzNest is the sole owner of the information collected on this site. We only collect information that you voluntarily provide via contact forms, email, or direct communication. We do not sell or rent this information to anyone. We use your information to respond to you based on why you contacted us. We do not share your information with third parties outside of CruzNest unless necessary to fulfill a request (for example, connecting with a financial partner on your behalf). Unless requested otherwise, we may contact you in the future about service updates, special offers, or changes to this privacy policy.

## Your Access to and Control Over Information

You may opt out of future communications from us at any time. You can contact us using the phone number or email on our website to: - Learn what data we have about you (if any) - Change or correct your data - Request deletion of your data - Express concerns about how we handle your data

### Security

We take your privacy seriously and implement appropriate safeguards. When you submit sensitive information via the website, it's protected both online and offline. Sensitive data (such as credit card information) is encrypted and securely transmitted. Look for "https" in the address bar or a padlock icon in your browser to verify security. Offline, only team members who need the information to perform services (like invoicing or customer support) have access to personally identifiable data. We store all such information on secure servers in a protected environment.

# Notification of Changes

If we update this privacy policy, we will post the changes here on this page. For significant updates, we will also notify you directly via email if we have your contact information.

### Concerns or Questions

If you feel that we are not abiding by this privacy policy, please contact us immediately at: Estoni@thecruznest.com

### Cookies

We use "cookies" on this site to enhance your browsing experience. A cookie is a small data file stored on your device to help us recognize repeat visitors and improve site usability. For example, cookies may save you from re-entering your login details each visit. Cookies may also help us tailor content to your interests. These cookies are not linked to personally identifiable information. Some third-party partners (like analytics or advertising tools) may use cookies as well—we do not have control over those cookies.