

# Booking Policy

## GRIT Appliance Repair

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At GRIT, we do our best to serve you promptly and professionally. When booking a service, please note the following:

## Appointment Time Frames

All appointments are scheduled within a 3–4 hour time window for technician arrival. Your selected time slot on the booking calendar will fall into one of the following service windows:

- Morning: 8:00 AM – 12:00 PM
- Midday: 12:00 PM – 4:00 PM
- Evening: 4:00 PM – 8:00 PM

Please be advised: The time you select during booking is not a guaranteed arrival time, but it helps us place your appointment within one of the windows above. You will receive a confirmation with your assigned time window once your appointment is scheduled.

## Arrival Notifications

- Our technician will send a text or call when en route.
- If you have special timing needs, let us know when booking, and we'll do our best to accommodate.

We appreciate your patience and flexibility — it helps us give every customer the time and attention they deserve.

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