DNA LANDSCAPES

DESIGN SERVICE – TERMS & CONDITIONS

Last updated November 2026

Design Service

The design fee covers the preparation of a garden design concept based on the agreed client brief, including site assessment, concept planning and design presentation.
The design fee is payment for professional design services and is non-refundable.

Build Price Proposal Validity

All build proposals are guaranteed for 30 days from the date issued.
This guarantee is based on current material costs, labour availability and scheduling.
If the client wishes to proceed after the 30-day period:

- DNA Landscapes reserves the right to review and revise pricing to reflect current costs and availability.

Design Revisions

The design package includes up to two rounds of revisions.
Revisions are intended to refine the agreed concept and must remain within the original design brief. Significant changes to layout, scope or style may require a new design assessment and additional fees.

Revision Timeframes

Clients are asked to provide feedback within 14 days of receiving a design or revision.

Revisions completed during the design period do not extend or reset the 30-day validity period for pricing.

Project Dormancy

DNA Landscapes will proactively reach out to clients during the design process to request feedback and keep the project moving forward.
If no feedback or communication is received within 30 days, the project will be considered dormant.
Projects reactivated after this period may require:

- a design refresh fee,
- updated pricing, or
- a new design assessment.

Design Ownership & Usage Rights

The design produced by DNA Landscapes is created specifically for the client's property and may be used by the client for that project once full payment of the design fee has been received.

DNA Landscapes retains the intellectual property rights to all drawings, concepts and design materials. Designs may not be reproduced, copied, resold, or reused for other properties or commercial purposes without written permission.

Design drawings and proposals are prepared specifically for DNA Landscapes' construction methodology and pricing structure, and alternative contractors may interpret or execute the design differently.

Changes After Design Completion

Requests for significant changes after the design phase or outside agreed timelines may be treated as a new design stage and may incur additional fees.

Acceptance
Payment of the design fee or engagement in the design process confirms acceptance of these Terms & Conditions