



GARDEN ASSESSMENT – TERMS & CONDITIONS

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What is a Garden Assessment?

A Garden Assessment is an on-site visit where we walk through your garden together, discuss your ideas, and provide professional advice tailored to your space.

Our assessments are designed for homeowners who are genuinely considering improvements and would like professional guidance before moving forward with a project.

During the visit, Andy will typically:

- Assess the garden layout, levels, and access
- Discuss materials, layout ideas, and practical options
- Review drainage or construction considerations where relevant
- Offer guidance on realistic budgets and next steps
- Provide a clear price proposal where appropriate

This service is designed to give clarity and expert direction before moving into a full design or build stage.

Assessment Fee

The Garden Assessment fee covers professional time, travel, and consultancy and is non-refundable.

Payment confirms and secures your appointment.

Credit Toward Your Project

If you choose to proceed with DNA Landscapes for the installation work:

- The Garden Assessment fee may be credited against your project cost as a goodwill gesture.
- Any credit is valid for 30 days from the assessment date.
- The credit may be applied where a build slot is secured by payment of the agreed holding deposit within this period.

After 30 days, any potential credit expires.

What the Assessment Includes (and Doesn't Include)

The Garden Assessment provides professional advice and project guidance.

It does not include:

- scaled drawings or plans
- 2D or 3D garden designs
- technical construction drawings
- planting plans or specifications

If a detailed design is required, this can be arranged as a separate Design Service.

Pricing Validity

Any proposal issued following the assessment is valid for 30 days.

Pricing is based on current material costs, labour availability, and scheduling at the time of quotation and may be reviewed after this period.

Staying in Touch

We'll follow up after your assessment to see how you'd like to proceed.

If we don't hear from you within 30 days, the enquiry may be marked as inactive. Projects restarted later may require updated pricing or a further visit.

Acceptance

Booking or payment of the Garden Assessment confirms acceptance of these terms.