



### **Design Service**

The design fee covers the preparation of a garden design concept based on the agreed client brief, including site assessment, concept planning and design presentation.

The design fee is payment for professional design services and is non-refundable.

### **Design Fee Credit Toward Build**

As a goodwill incentive, the design fee may be credited against the build cost if the client proceeds with DNA Landscapes for the installation works.

- The design fee credit is valid for 30 days from the date the initial design concept is presented.
- The credit applies where the client confirms the project and secures their build slot
- by payment of the agreed holding deposit within this 30-day period.

Payment of the holding deposit within this period confirms the client's intent to proceed and triggers the design fee credit against the final build cost.

- After 30 days, the design fee credit expires and cannot be applied to future works.

### **Build Price Proposal Validity**

All build proposals are guaranteed for 30 days from the date issued.

This guarantee is based on current material costs, labour availability and scheduling.

If the client wishes to proceed after the 30-day period:

- The design fee credit will no longer apply, and
- DNA Landscapes reserves the right to review and revise pricing to reflect current costs and availability.

## **Design Revisions**

The design package includes up to two rounds of revisions.

Revisions are intended to refine the agreed concept and must remain within the original design brief. Significant changes to layout, scope or style may require a new design assessment and additional fees.

### **Revision Timeframes**

Clients are asked to provide feedback within 14 days of receiving a design or revision.

Revisions completed during the design period do not extend or reset the 30-day validity period for design credit or pricing.

## **Project Dormancy**

DNA Landscapes will proactively reach out to clients during the design process to request feedback and keep the project moving forward.

If no feedback or communication is received within 30 days, the project will be considered dormant.

Projects reactivated after this period may require:

- a design refresh fee,
- updated pricing, or
- a new design assessment.

## **Design Ownership & Usage Rights**

The design produced by DNA Landscapes is created specifically for the client's property and may be used by the client for that project once full payment of the design fee has been received.

DNA Landscapes retains the intellectual property rights to all drawings, concepts and design materials. Designs may not be reproduced, copied, resold, or reused for other properties or commercial purposes without written permission.

Design drawings and proposals are prepared specifically for DNA Landscapes' construction methodology and pricing structure, and alternative contractors may interpret or execute the design differently.

## **Changes After Design Completion**

Requests for significant changes after the design phase or outside agreed timelines may be treated as a new design stage and may incur additional fees.

## **Acceptance**

Payment of the design fee or engagement in the design process confirms acceptance of these Terms & Conditions