

Terms & Conditions – Domaine du Der

Guesthouse & Insolite Accommodations

6 Chemin de la Hayotte, 51290 Outines, France

1. General

These terms and conditions apply to all bookings and agreements regarding stays at the guesthouse and insolite accommodations of **Domaine du Der**.

By making a booking, the guest agrees to these terms.

2. Reservation

- Bookings can be made via email, phone, or through the website.
- A booking is confirmed upon written confirmation and/or deposit payment.
- The main guest must be at least 21 years old.

3. Payment

- Deposit: 25% of the total stay upon booking, unless otherwise agreed.
- Remaining balance: due no later than 30 days before arrival.
- Bookings within 30 days: full payment immediately.
- Payment via bank transfer or other agreed method.

4. Cancellation by Guest

- Must be made in writing (email).
- If the payment as referred to in Article 3 has not been made in full no later than 30 days before arrival, we will consider the reservation as cancelled by the guest.
- Cancellation fees are:
 - Up to 30 days before arrival: 25% of the stay
 - Within 30 days before arrival: 100% of the stay.

Cancellation insurance is recommended.

5. Cancellation by Owner

In case of force majeure (fire, extreme weather, illness, etc.), **Domaine du Der** reserves the right to cancel the booking. Already paid amounts will be fully refunded. Any further liability is excluded.

6. Check-in & Check-out

- Check-in: 15:00 – 18:30
- Check-out: 08:00 - 10:00
- If the guest checks out late, a charge of €50 will be applied for each hour after 10:00 AM. This amount will be deducted from the deposit.
- Exceptions only by prior agreement

7. Stay & House Rules

- Maximum agreed number of guests.
- No pets allowed.
- Smoking is prohibited.
- Visitors only by prior agreement.
- Quiet hours: 22:30 – 07:00.
- Guests are responsible for proper use of the accommodation and premises.

8. Damage & Liability

- Guests are responsible for any damage to accommodation, inventory, or premises.
- All damage must be reported immediately.
- **Domaine du Der** is not liable for:
 - Loss or theft of personal belongings
 - Injury or illness
 - Disruptions in utilities or internet

9. Insolites – Specific Conditions

- Insolites are located in a natural environment: minor inconveniences from weather, temperature, or insects are normal.
- Breakfast **not included** for insolites.
- Children must be supervised.
- Use of wood stove, sauna, or other facilities is at the guest's own risk and according to instructions.

Sauna

- Only for guests of Domaine du Der.
- Use according to instructions; children under supervision.
- No alcohol before or during use.
- Guests with medical conditions should consult a doctor.
- Domaine du Der accepts no liability for accidents or health issues.
- Damage or misuse will be charged to the guest.
- Use not allowed between 22:30 – 07:00.

10. Breakfast

- Guesthouse: included
- Insolites: not included
- Special dietary requirements must be communicated in advance

11. Privacy

- Personal data is used solely for booking and communication purposes.
- Data will not be shared with third parties unless legally required.

12. Complaints

- Complaints must be reported during the stay to allow immediate resolution.
- Complaints reported after departure may be handled only to a limited extent.

13. Governing Law

- French law applies.
- Disputes should preferably be resolved amicably.