



Terms and Conditions

AWL Packing, Shipping and Storage

1. Definitions

“Company” refers to AWL Packing, Shipping and Storage.

“Customer” refers to the individual or organisation booking services.

“Goods” includes all items handled, including antiques.

2. Quotations and Pricing

All quotations are based on provided information and may be amended if details differ. Additional charges may apply.

3. Bookings and Payment

A deposit may be required. Full payment is due upon completion. Goods may be retained until payment is received.

4. Fair Bookings and Attendance

Customers should provide sufficient notice. Failure to attend may result in deposits being required for future bookings.

5. Customer Responsibilities

Customers must provide accurate details, declare antiques or repaired items, and ensure access and permissions.

6. Packing Services

No liability is accepted for items packed by the Customer.

7. Antique Fairs and Collections

All items must be clearly labelled. No liability is accepted for misidentified or unlabelled items.

8. Antiques and High-Value Items

Items must be declared in advance. No liability is accepted for fragility or pre-existing defects.

9. Previously Repaired Items

No liability is accepted for items previously repaired or restored, or inadequately presented for transport including loose fittings, unstable parts, or unsecured components.

10. Weather and External Purchases

No liability is accepted for damage caused by weather conditions.

11. Prohibited Items

Hazardous, illegal, or perishable goods will not be transported unless agreed.

12. Delays and Access Issues

No liability is accepted for delays outside the Company's control.

13. Storage Services

Storage fees apply. Goods may be retained until all charges are settled.

14. Condition Reporting

All damages must be reported at the point of collection or delivery.

15. Compensation and Proof of Value

Compensation is limited to receipt value only. Proof must be provided.

16. Liability and Insurance

All work is subject to RHA Conditions of Carriage (2020). Liability is limited to £1,300 per tonne.

17. Cancellations

Deposits may be non-refundable within 48 hours.

18. Right to Refuse Service

The Company may refuse work if conditions are unsafe or misrepresented.

19. Governing Law

These terms are governed by the laws of England and Wales.

20. RHA Conditions of Carriage

All services are carried out under RHA Conditions of Carriage.

21. Acceptance of Terms

By booking services, the Customer confirms acceptance of these Terms.

Customer

Name: _____

Signature: _____

Date: _____

For AWL Packing, Shipping and Storage

Name: _____

Signature: _____

Date: _____