



ROMAN SHADE CARE & OPERATION

At Blinds Couture we work diligently to take excellent care of our clients- should anything come up in regards to your roman shades, please refer to our product support & warranty provided at time of purchase and installation.

It is important that roman shades are operated delicately- unlike a factory shade from Hunter Douglas, our roman shades are much more sensitive. If you can share this with your family or anyone operating the shades, we hope this aids in the lifespan of your shades.

CUSTOM ROMAN SHADE OPERATION:

Cord Lock:

Light and easy operation for a long lasting cord lock system. Simply grab the cord while keeping it near the fabric roman shade and lift with EASE. When lowering, delicately grab the cord to release the cord lock at the top, and carefully lower to the desired location, and click the cord back into place. It is extremely important that the cord isn't tugged on with furry, as this will eventually release the cord from the back of the roman shade.

The key is ease with your operation! People often want to tug and treat the shade like a heavy wood blind. This will cause cords to break, tension to become loose and will eventually break the shade down. Custom made shades are made by humans, not machines! These are much different than anything that you can purchase and install made in a factory. Please let us know if you'd like a demonstration on proper lift and lowering to ensure a 10-15+ year life span of your shades.

How long will your custom romans last? Well, it all depends on user care. We see our shades last up to 15 years, which is rare being man made. Often, people tire of the look before they need to be replaced. On average with 2X daily use, we see our custom romans last up to 10 years with proper care and attention. Like all corded products, cords will break, need to be re-strung and maintained. All of which is NORMAL and a part of a custom shade lifespan. Should this come up, please reference our product support & warranty information provided.

Please contact install@blinds couture.com for more information if you have any additional questions or concerns.

With corded products, we also ask that the client reviews and signs the attached liability form- we appreciate you getting this back to us!