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To our valued customers,

Thank you for choosing Cleans and Moves to assist with your upcoming bond clean.

To ensure everything is ready for your scheduled service, please review the following important points prior to our arrival:

- Please ensure the remaining balance on your invoice is paid before work commences. Failure to do so will result in the clean not being completed.
- Ensure our team has access to the property at the agreed-upon time.
- If there are any changes to your booking, please advise us as soon as possible before our arrival. We will do our best to accommodate any adjustments.
- All personal belongings, rubbish, and items must be removed from the property. Rubbish removal incurs an additional fee.
- Please ensure outdoor bins are emptied prior to our arrival. If they are not emptied, we can complete this for an additional charge. If the charge is not approved or paid, bins will not be emptied or cleaned.
- Electricity and water must remain connected, as they are required for our equipment to operate properly.
- Please report any damages to your landlord or property manager and discuss repair arrangements prior to the clean.

If you have any questions, please don't hesitate to contact us on 0402 447 967.

Thank you,  
The Cleans and Moves Team.

# BOND CLEAN INCLUSIONS LIST



## LIVING AREAS & BEDROOMS

### Walls & Skirting Boards

- Dust all walls and skirting boards.
- Remove marks and wash walls, skirting, and hardware (including handles and hinges).

### Internal Doors & Door Frames

- Clean all doors and frames, removing marks.
- Dust and wash door hardware (handles and hinges).

### Windows, Doors, Frames & Tracks

- Clean internal and external glass where accessible.
- Wipe internal sills and vacuum/wipe tracks.

*For areas above 2m, please advise in advance.*

### Floors

- Vacuum all floors and mop all hard floors.
- Ensure carpets are professionally cleaned if required in tenancy agreement.

*Note: Carpet cleaning is an additional charge please advise in advance if required.*

### Light Fittings, Skylights & Fixtures

- Dust and clean fittings, ceiling fans, and skylights.
- Remove any dead insects.

### Internal Cobweb Removal

- Remove cobwebs from ceilings and corners.

### Light Switches

- Thoroughly clean all light switches.

### Air Conditioning Units

- Fully clean aircon units: dust, wash surfaces, and remove/clean filters, remotes, and remote holders.

*Note: Radiator cleaning is not included.*

### Stairs & Stairwells

- Remove marks from walls.
- Dust and wash walls, skirting boards, and handrails.

## KITCHENS

### Oven

- Clean inside and out, including racks, trays, oven glass, and stovetop.
- If accessible, pull the oven out to clean the sides, back, and floor beneath it.

### Rangehood

- Remove and clean filters.
- Degrease the rangehood to eliminate built-up residue.
- Clean tracks, slides, control buttons, and surrounding surfaces.

### Cupboards

- Wipe inside and outside of all cupboards.
- Remove grime, residue, and crumbs.

### Sink & Tapware

- Scrub the sink thoroughly and remove any stains.
- Polish tapware to eliminate water spots.
- Clean plugs and plug holes.

### Dishwasher & Fridge

- Clean inside and outside, including external surfaces and handles.
- Wipe and sanitise rubber seals.
- Remove and clean filters.
- Pull out appliances where possible to clean behind and underneath.

## BATHROOMS & LAUNDRIES

### Shower

- Scrub tiles, grout, screens, and glass.
- Remove all soap scum and residue.
- Clean and polish shower heads, taps, and all tapware.

### Toilet

- Scrub the toilet inside and out, including behind the seat and around the cistern.

### Vanity & Basin

- Clean mirrors and the entire vanity unit.
- Scrub the basin thoroughly and polish all taps.

### Exhaust Fan

- Clean fan covers and blades.

## GARAGES, ENTRIES & EXITS

### Garage (Internal)

- Clean in line with the standards used for the rest of the home.

### Entry & Exit Points

- Remove cobwebs from all access points.
- Clean flyscreens.
- Clean main doors on both sides.