

Your Privacy & Confidentiality

We are committed to protecting your personal information

At Family Service Regina (FSR), we are committed to protecting your privacy and keeping your personal information safe and confidential.

Why Do We Collect Your Personal Information?

We only collect the information we need in order to:

- Provide you with quality services.
- Maintain accurate contact information so we can communicate with you and respond appropriately if there is an urgent concern for your safety or the safety of others.
- Support your care and service planning.
- Evaluate and improve our programs.
- Meet legal, professional, and funding requirements.

We only collect the information necessary for these purposes.

Your Consent

Whenever possible, we will explain why we are collecting your information and ask for your informed consent before collecting, using, or sharing it. You may ask questions about how your information will be used at any time.

How We Protect Your Information

Your personal information is kept confidential and is accessed only by authorized staff who require it to provide services or carry out their responsibilities. We will not share your personal information without your consent unless permitted or required by law.

You Have the Right to:

- Understand why your personal information is being collected.
- Ask questions about how your information is being used.
- Request access to your personal information, subject to applicable legislation.
- Request the correction of inaccurate information in your record.
- Withdraw or limit your consent where permitted by law. Please note that this may affect our ability to provide you with services.
- Raise questions or concerns about privacy without fear of retaliation.

Questions or Concerns?

If you have questions or concerns, want more information about how your information has been collected or used, or want to make a complaint, contact FSR's CEO at 306.757.6675.



Family Service
Regina Thriving
communities.