

Plug and Track (TCSV12) Quick Installation Guide

Getting started

Before installing the TCSV12 unit, make sure you record the unit serial number (SN) from the label. 1 Many customers choose to take a close-up photo of the unit. Please send this information along with the vehicle's registration, brief description (ie: make/model, colour, etc), and an email address where you wish to receive weekly reports to systemssupport@quartix.net after installation.

- Park the vehicle in a safe area, outside, with a clear view of the sky.
- · Ensure the vehicle's engine is switched off.
- Locate the position of the 16-pin diagnostic port for the vehicle.
 The connector is usually under the dash, on either side of the foot-well or within the centre console. It may be necessary to remove a small section of trim or lift an access cover. If you need help finding the port, refer to our Plug and Track wiki site or contact our Support team.
- Ensure that your vehicle's diagnostic port is the 16-pin port type.





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Step 1: Installation

With the engine switched off, simply plug the unit into the 16-pin diagnostic port connector

3. It may require firm pressure to mate with the connector. If you have problems fitting the device in the space available, please request our OBD extension cable.

Replace any trim after inserting the unit.

Leave the front doors wide open for five minutes. This will help acquire the initial GPS position data.

Step 2: Pairing the device

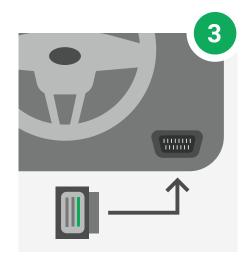
Switch the ignition on (with engine running and leave this on for approximately five minutes. Then switch off the ignition and remove the ignition key.

Now send the following information to systemssupport@quartix.net:

- Serial number (SN) information highlighted in the green box
- The vehicle's registration
- A brief description (make, model)
- The email address to be used for the weekly reports

Please allow one working day for Quartix to set up your vehicle details on your account.

After receiving your confirmation email from Systems Support, log into quartix.net to set your preferences and track your vehicles.





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Support and Questions

If you have any questions during installation, please contact our Support team through our online form, by emailing support@quartix.net.

Compatibility and Safety Summary

The TCSV12 is designed for 12v cars and light commercial vehicles. The device cannot be plugged into 24v vehicles fitted with a Type B diagnostic connector.

After installation, you should check that the device does not impede or affect the driver's operation or control of the vehicle in any way.

If you have any problems, please remove the product and contact Quartix.

The product must not be opened. It contains a small Lithium Polymer battery and there are no user-serviceable items inside the product.

Any repair or disposal of the product must be carried out by Quartix. If the unit experiences any operational problems, contact our Support team and they will arrange for the product to be replaced. The TCSV12 includes an internal 2A fuse. The vehicle diagnostic port also includes a fused 12v power feed.

The TCSV12 has been independently tested and meets all relevant RED / CE (EMC) and VCA (E-mark) compliance. The product is designed to operate from -20°C to +60°C.

The internal Lithium Polymer battery will only charge between 0°C to +40°C.

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