



## SERVICE SELECTIONS AND PRICING

**WARD**  
FUNERAL HOMES  

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where your memories matter

**As a family owned funeral home for four generations,  
we have the experience and outstanding service to  
honour the life of your loved one with care and integrity.**

# MESSAGE FROM THE WARD FAMILY

## One Hundred Years of Family Service

The death of a loved one is a very difficult experience for those they've left behind. The care and respect given to the deceased is best left with a family—like our family— one that is actively involved on a day to day basis and always there to help.

The Ward family is still actively involved in serving families after all this time because it matters; family serving family.

Funeral service shouldn't be about investors and far away office towers. Family funeral homes come with experience—we have 100 years of it. This gives families confidence that they are dealing with people who are experts and can provide the right guidance.

People need a familiar face—funeral directors that are actively involved in community events, charities, and the neighbourhoods where they raise their own families.

We are proud of the longevity and experience of many of our team members—it speaks volumes in today's world to hear of employees who choose to stay with a family like ours. Experience counts.

Thank you for supporting the Ward family for the past century.



Cameron Ward and John Ward

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We are proud of the longevity and experience of many of our team members it speaks volumes in today's world to hear of employees who choose to stay with a family like ours. Experience counts.

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Our commitment to **care, service** and **integrity** for over 100 years means that you will receive the WARD Integrity Pricing Advantage, and excellent service from our caring team. Our family is here to serve you and honour your memories.

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Cameron Ward (left) and John Ward (right) with family

# INTERVIEW

## With General Manager, Lee Bingley

What are the Ward Way Guarantees, Family Reputation and Values?

As an independent (family run) funeral home we provide excellent service and accountability to our families. Any needs or concerns they have can be addressed immediately by our compassionate, professional team as the Ward Family and Leadership team live within the communities we serve. We are accessible which is so important to families.

The Ward Way Guarantee is always received with a measure of comfort and instills confidence in who we are and what we provide.

We fully comply with all regulations by offering itemized Price List to make sure our families know what they are paying for, and by providing a copy of the Bereavement Authority of Ontario Consumer Information Guide. We are members of the Ontario Funeral Service Association that strives for excellence in the profession.

What difference does education, communication techniques and family values make?

Our funeral directors are fully licensed and trained in ALL aspects of funeral services so they can understand and talk about all choices because they have experience in all. We are committed to listening to families and meeting their needs. We do not use pressure sales tactics, or have sales quotas to meet.

We continue to work with the Bereavement Authority of Ontario, maintaining high levels of training and a staff of experienced funeral directors to serve our communities. We are passionate about ensuring these requirements are met. It's rewarding for our team to feel empowered to give choices and to understand the needs of families they are serving.

Explain the Preplanning Positives, Payment Options and Ward Assurances?

Preplanning is positive for consumer protection as it is done at a time of less emotion when families have time to consider all their options. Here at Ward, there is always an option of reviewing and revising service selections based on the needs at the time our services are required.



We provide the option to prearrange without prepayment. All of your instructions remain with us. There are also several payment options available which can be tailored to best suit the needs of any family.

What are Ward Service Fees and Commitment to Value?

The Ward Family has always reviewed price with a lot of thought and consideration. It's always been about fair pricing and what we think of as the Ward Way—we have no hidden fees and many complimentary services or items that others may charge for.

We offer a range of products and service options that can be personalized to meet the needs of budgets of our families. We are always transparent and explain all fees to families up front. We also include all fees on our Price List.

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I have been privileged to work alongside the Ward Family for over 30 years. I have been witness to their continued care and compassion for both their employees and the families that we serve. I am pleased to tell others that I work for a funeral home that genuinely cares about the journey that families go through. To be confident that their main focus and commitment of caring for others has never changed in all my years of working with them, gives me great comfort and pride.

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# CHAPEL MANAGEMENT TEAM



Rebecca Hlavac  
Weston  
Manager

rebeccah@wardfh.com  
416-241-4618

## Weston Chapel

For over one hundred years we have been serving the community and providing your family with a stately and convenient location to meet your needs.

Gord Galbraith  
Weston  
Manager

gordg@wardfh.com  
416-241-4618



## Woodbridge Chapel

Our newest location provides your family a convenient and spacious location in Woodbridge and a classic design to meet your needs.



Joanne Myer  
Woodbridge  
Manager

joannem@wardfh.com  
905-851-9100

## Brampton Chapel

Our century home provides your family with a charming, elegant location in the heart of historic Brampton to meet your needs.

Chris Rumsey  
Brampton  
Manager

chrisr@wardfh.com  
905-451-2124



## Advanced Planning

Giving you and your family peace of mind... providing a clear understanding of your wishes and intentions.



Cindy Ciampa  
Advanced Planning  
Manager

cindyc@wardfh.com  
416-241-6356

# HOW WE CAN SERVE YOU

Personalized options to honour your memories

Only Ward Licensed Funeral Directors lead and guide funeral ceremonies  
(no 3rd party persons)

Integrity Pricing Advantage to meet the needs of all families

Welcoming to all cultures and communities

3 convenient locations with spacious visitation suites

Recording and/or live stream of visitation and service at funeral home, church  
or cemetery

Service 24 hours a day, 7 days a week including holidays

Our Funeral Directors are not paid commission or have sales quotas

# TO HELP YOU PREPARE

As a family owned funeral home, our goal is to create a plan tailored specifically to meet your personal needs and those of your family. During the Arrangement Conference, our caring staff will work with you to ensure the life of your loved one is honoured.

We know that emotions play a role in your decisions and we will make sure that you have the time and information you need to make the right choices. The following is an outline to assist you in preparation for the consultation with the funeral director.

## Gather Life Information / Statistics

Useful Items to bring:

- Prearrangement Documents
- Social Insurance Number
- Cemetery Deed
- Photographs for Memorial Items
- Clothing (Including undergarments)
- Obituary Information.

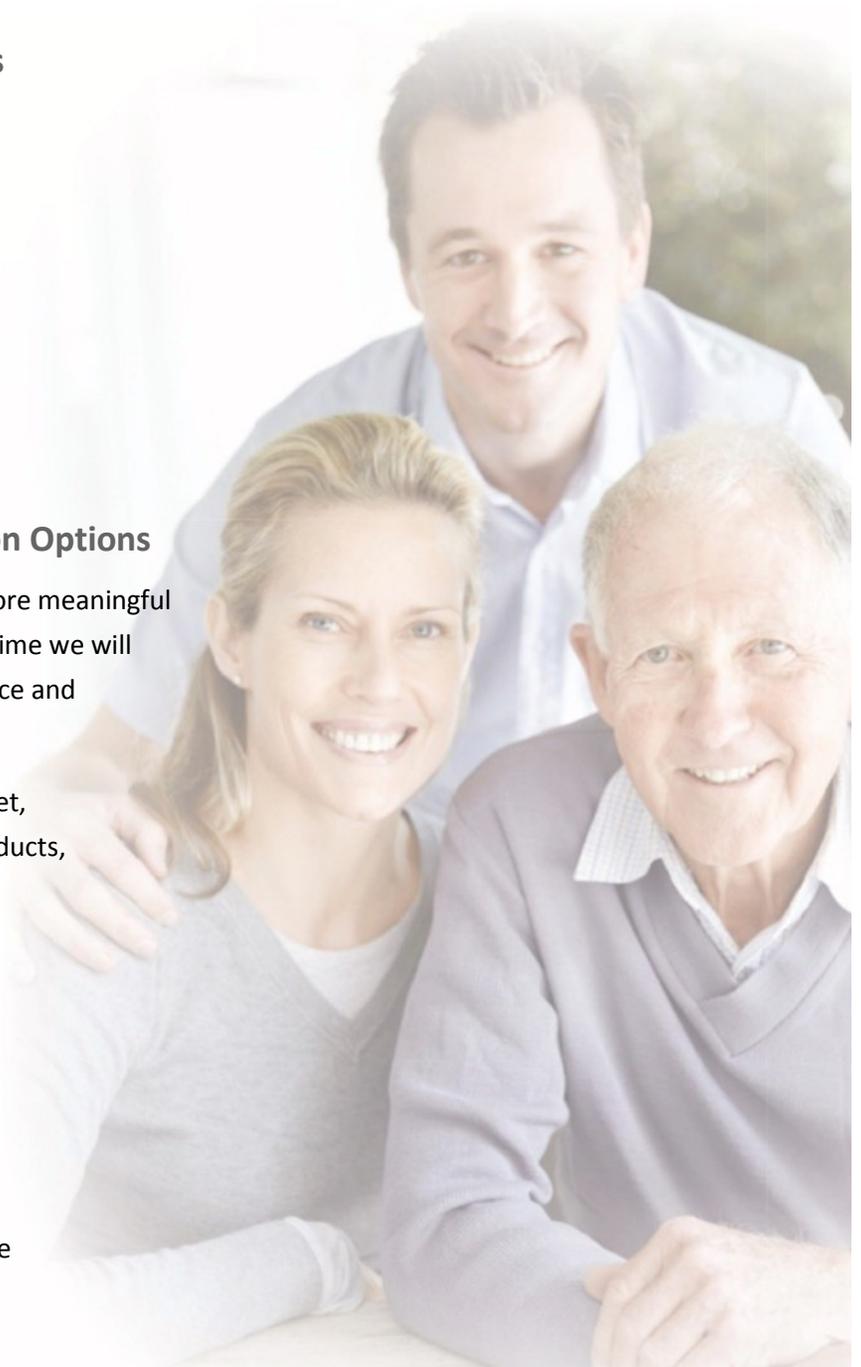
## Ceremony Development / Selection Options

This information will help in developing a more meaningful celebration for you and your family. At this time we will develop specifics for the gathering, the service and interment ceremonies.

We will discuss information concerning casket, urn and vault selections as well as other products, accessories available at the funeral home that may help to express the character and personality of your loved one.

## Ceremony Confirmation / Discuss Financial Arrangements

We will review the details of the ceremony to ensure nothing is forgotten and allow time for any additional questions you may have.



# Funeral Streaming/Broadcast Options

We are pleased to provide complimentary streaming and recording of services for those who wish to share this meaningful event with family and friends virtually.

## **Ability to Broadcast Services during and after the Ceremony:**

Live streaming is filming in “real time”. Many families choose to also place the link to the broadcast on the funeral home website on their loved one’s memorial page. Should you wish to keep the link private, this will only be provided to a family member to distribute to invited guests.

## **Live Streaming at the Cemetery or Places of Worship:**

Should livestreaming be unavailable through the church or cemetery, we are able to provide this service as well.

Quality of both audio and video are completely dependent on the availability of a strong internet connection. There may be times that the strength of internet varies due to the usage within the area. Committal services at cemeteries and mausoleums are best suited to being recorded and placed on the Ward Funeral Home YouTube Channel. Please note, we are able to provide both YouTube and Live stream for the same ceremony and will ensure your virtual guests are provided both events.

To assist with the communication of these streaming and recording options, we will require a primary family contact that we can coordinate details with. We will provide them with the necessary information and links that they then can share with whomever you wish to view the services. We will require their email address, cell and home phone number.

\*\*\*The permanent recording of the ceremony is made available complimentary for 90 days from the day of the funeral service. Purchasing of the recorded service after 90 days is provided directly through the digital streaming company.

# TRADITIONAL FUNERAL SERVICE

Burial, Entombment or Cremation

One Day of Visitation & Funeral Ceremony Following Day

Many families have found comfort in having their loved one present  
at a gathering for one day followed by a Funeral Ceremony.

You have the option to use our Funeral Home or a location of your choice,  
and to fully customize the service to meet your family's needs.



## PROFESSIONAL AND STAFF SERVICES

PRICE

Professional Services:.....	\$ 1,595.00
Co-ordinating Rites and Ceremonies: .....	225.00
Documentation / Administration /Filing of Permits.....	485.00
• Continuing Care Estate Benefit Program .....	Complimentary
• Online Memorial Tribute/Livestream Onsite or Offsite .....	Complimentary
• Stationery.....	Complimentary
Transfer of Remains (up to 40 km):.....	265.00
Basic Preparation / Essential Care:.....	255.00
Embalming Preparation: .....	395.00
• Hairdressing Services .....	Complimentary
• Removal of Implanted Devices when Necessary .....	Complimentary
Staff Services for Visitation (up to 6 hours).....	550.00
• Private Family Confirmation .....	Complimentary
Staff Services (3) for Supervision for Ceremony: .....	795.00

## FACILITIES AND REQUIREMENTS

General Service Areas: .....	365.00
Facilities for Visitation: (up to 6 hours) .....	475.00
Facilities for Ceremony and Requirements Onsite or Offsite:.....	395.00
Facilities for Preparation / Embalming / Shelter: .....	385.00

## TRANSPORTATION REQUIREMENTS

Clergy Car (If required):.....	Complimentary
General Duty Vehicle:.....	230.00
Funeral Coach: (\$125.00 / hour after 4 hours).....	475.00

**FUNERAL SERVICE CHARGE: ..... \$ 6,890.00**

Casket or Container.....	Family Selection
Outer Container / Urn .....	Family Selection

# FUNERAL SERVICE ONLY

Burial, Entombment or Cremation  
Visitation Prior to Funeral Ceremony on the Same Day

Families with a smaller number of guests may find comfort in having one hour of visitation prior to a funeral ceremony. You have the option to use our Funeral Home or a location of your choice, and to fully customize the service to meet your family's needs.



## PROFESSIONAL AND STAFF SERVICES PRICE

Professional Services: .....	\$ 1,595.00
Co-ordinating Rites and Ceremonies: .....	225.00
Documentation / Administration/Filing of Permits .....	485.00
• Continuing Care Estate Benefit Program.....	Complimentary
• Online Memorial Tribute/Livestream Onsite or Offsite .....	Complimentary
• Stationery .....	Complimentary
Transfer of Remains (up to 40 km): .....	265.00
Basic Preparation / Essential Care: .....	255.00
Embalming Preparation: .....	395.00
• Hairdressing Services.....	Complimentary
• Removal of Implanted Devices when Necessary.....	Complimentary
Staff Services:	
• Private Family Confirmation.....	Complimentary
Staff Services (3) for Supervision for Ceremony: .....	960.00

## FACILITIES AND REQUIREMENTS

General Service Areas:.....	365.00
Facilities for Ceremony and Requirements Onsite or Offsite: .....	395.00
Facilities for Preparation / Embalming / Shelter: .....	385.00

## TRANSPORTATION REQUIREMENTS

Clergy Car (If required): .....	Complimentary
General Duty Vehicle: .....	230.00
Funeral Coach: (\$125.00 / hour after 4 hours) .....	475.00

**FUNERAL SERVICE CHARGE:..... 6,030.00**

Casket or Container .....	Family Selection
Outer Container / Urn .....	Family Selection

# THE MEMORIAL SERVICE

A Celebration of Life  
Gathering of Family & Friends Prior to a Memorial Ceremony

Families begin healing with a gathering of friends and family with a Memorial Ceremony or Celebration of Life at the location of your choosing with the option of visitation. You have the option to fully customize the service to meet your family's needs.



## PROFESSIONAL AND STAFF SERVICES

## PRICE

Professional Services:.....	\$ 1,595.00
Co-ordinating Rites and Ceremonies: .....	225.00
Documentation / Administration/Filing of Permits .....	485.00
• Continuing Care Estate Benefit Program .....	Complimentary
• Online Memorial Tribute/Livestream Onsite .....	Complimentary
• Stationery .....	Complimentary
Transfer of Remains (up to 40 km): .....	265.00
Basic Preparation / Essential Care: .....	255.00
• Removal of Implanted Devices when Necessary .....	Complimentary
Staff Services (3) for Supervision for Ceremony: .....	960.00
• Private Family Confirmation .....	Complimentary

## FACILITIES AND REQUIREMENTS

General Service Areas .....	365.00
Facilities for Ceremony and Requirements Onsite or Offsite: .....	395.00
Facilities for Essential Care / Shelter:.....	385.00

## TRANSPORTATION REQUIREMENTS

Clergy Car (If required):.....	Complimentary
General Duty Vehicle: .....	230.00
Funeral Coach: .....	285.00

## FUNERAL SERVICE CHARGE:

**\$ 5,445.00**

Casket or Container.....	Family Selection
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# CREMATION ONLY

## BRIEF PRIVATE CONFIRMATION

Transfer to crematorium with no service or visitation

**Your family also has the option of managing the arrangements yourselves with our limited assistance. Please ask one of our caring team members for more information.**

PROFESSIONAL AND STAFF SERVICES	PRICE
Professional Services: .....	\$ 1035.00
Documentation / Administration/Filing of Permits.....	265.00
• Continuing Care Estate Benefit Program.....	Complimentary
• Online Memorial Tribute .....	Complimentary
Transfer of Remains (up to 40 km): .....	265.00
Basic Preparation / Essential Care: .....	255.00
• Removal of Implanted Devices when Necessary.....	Complimentary
Staff Services	
• Private Confirmation Required Prior to Cremation:.....	Complimentary
FACILITIES AND REQUIREMENTS	
General Service Areas.....	365.00
Facilities for Basic Preparation / Essential Care / Shelter:.....	385.00
TRANSPORTATION REQUIREMENTS	
General Duty Vehicle: .....	230.00
Funeral Coach: .....	285.00
<b>FUNERAL SERVICE CHARGE:.....</b>	<b>\$ 3085.00</b>
Casket or Container, Vault / Urn .....	Family Selection

**Cremation offers a variety of choices regarding how and where to forever honour your loved one.**

**All service package prices are subject to change without notice. These costs do not include Federal, Provincial or Municipal taxes should any apply, nor any disbursements we may make on your behalf.**

# DISBURSEMENTS

## Third Party Cash Advances

**All disbursement fees are charged at cost.**

The following represent some common third party costs but depending on the circumstances others may apply:

- Coroner's Declaration of Cremation
- Coroner's Out of Province Certificate
- Municipal Death Registration Fee
- Clergy / Church Honorarium / Celebrant
- Soloist / Piper
- Newspaper Death Announcements
- Cremation Fee
- Cemetery Interment, Entombment or Cremation Scattering Fees
- Consulate Service Fees
- Repatriation Airfare Fees/Cargo Screening
- Airport Handling Fees
- Dove Release



# MERCHANDISE AND PRODUCT

## Selections

We have a variety of memorial options that are available to choose from such as:

- Caskets
- Urns
- Keepsake Urns
- Vaults
- Keepsake Jewelry
- Stationery
- Flowers

For a complete selection of these products, please contact the funeral home by telephone or by email at [inquiry@wardfh.com](mailto:inquiry@wardfh.com)

# ADDITIONAL SERVICES

Funeral Ceremonies held on Statutory Holidays: \$ 350.00  
(Require Additional Staff)

Pallbearers/Additional Staff Requirements (3 hour limit) per person \$ 185.00

Keepsake Casket Corners (Vic. & Batesville) each set of 4 \$ 140.00

Livestreaming Services Offsite First Hour (for Cremation Only/Urn Committal/ \$195.00  
Offsite memorials/Offsite infant funerals - (each additional hour of livestreaming) \$125.00/hour

Out of Town Transportation (requiring single attendant) 2.00 per km

Out of Town Transportation (requiring two attendants) 3.00 per km

Out of Town transfers with a driving time of more than four hours one way (eight hours total driving time require two attendants).

Interment of Cremated Remains:

Out of Town (after 40 km) \$150.00 to \$250.00\*\*

\*\*If travel time exceeds one hour from chapel location,  
refer to \$250.00, plus mileage

Cremated Remains To be available to family within 72 hours of verbal confirmation from crematorium operator \$ 150.00

A la carte Stationery (Cremation only service wanting stationery or additional products)

100 Custom Memorial Cards \$ 165.00

Upgrade to Custom Artisan Series Guest book \$100.00

Guest Book with Graphics (with purchase of Custom Memorial Cards) \$ 55.00

Simple Guest Book \$ 30.00

Matted Framed Portrait \$ 40.00

Round or Square Candles \$ 30.00

20 Thank You Cards \$ 10.00

100 Order of Service \$ 165.00

Bookmarks through Vaella order on line through Vaella

Video Tribute Design with one USB (stand alone purchase) \$ 60.00

Additional USB copies Tukios Video \$ 18.00

Additional Limousine(s) (Each) \$ 585.00

\*Overtime after 4 hours \$ 125.00/hr

Funeral Coach \*Overtime after 4 hours \$125.00/hr

# CASKET SELECTION

We have a wide range of Caskets to provide great value at any budget.

Casket value is based on the type of wood and the quality of the materials and workmanship.

A casket, or some type of container, is required in all situations.

Burial vaults are, in most cases, optional. Cremation urns are selected by many families as a means of permanent memorialization.

WOOD CASKETS		PRICE
Cherry, Oak, Maple and Pecan		
<p><b>Bordeaux Cherry</b></p> 	<p><b>Bordeaux</b> • Victoriaville Casket Company 05-9600-00</p> <p>Solid Wild Black Cherry Adult Standard Shell, Constructed from 1" and 2" Stock Timber, Urn Body Shell Design, Hand Polished Garnet Exterior, Trimmed Beige Velvet Interior, Wood Swing Bar Carriers, Commemorative Record System</p>	\$8,725.00
<p><b>Parliament Oak</b></p> 	<p><b>Parliament</b> • Victoriaville Casket Company 10-9600-00</p> <p>Solid Appalachian Red Oak Adult Standard Shell, Constructed from 1" and 2" Stock Timber, Urn Body Design, Hand Polished Dark Golden Exterior, Trimmed Beige Velvet Interior, Wood Swing Bar Carriers, Commemorative Record System</p>	\$7,800.00
<p><b>Wabash Cherry</b></p> 	<p><b>Wabash</b> • Victoriaville Casket Company 05-5550-01</p> <p>Solid Wild Black Cherry Adult Standard Shell, Constructed from 1" Stock Timber, Hand Polished Garnet Exterior, Personalized KEEPSAKE Corner System, Trimmed Beige Velvet Interior, Wood Swing Bar Carriers, Commemorative Record System</p>	\$5,680.00
<p><b>Michaelangelo Maple</b></p> 	<p><b>Michaelangelo</b> • Victoriaville Casket Company 20-5610-00</p> <p>Solid Canadian Silver Maple Adult Standard Shell, Constructed from 1" Stock Timber, Hand Polished Auburn Exterior Finish, Personalized KEEPSAKE Corner System, Trimmed Velvet Interior, Wood Swing Bar Carriers with Last Supper Theme, Commemorative Record System</p>	\$5,370.00
<p><b>Sovereign Pecan</b></p> 	<p><b>Sovereign</b> • Victoriaville Casket Company 65-5810-08</p> <p>Solid Pecan Adult Standard Shell, Pecan Veneer Components, , Constructed from 1" Stock Timber and 5/8" Material , Low Luster Exterior, Personalized Keepsake Corner System, Trimmed Beige Velvet Interior, Wood Swing Bar Carriers, Commemorative Record System</p>	\$3,800.00

# CASKET SELECTION

WOOD CASKETS		PRICE
Cherry, Oak and Maple		
<p><b>Victoria Cherry</b></p> 	<p><b>Victoria</b> • Victoriaville Casket Company 05-530-02</p> <p>Solid Wild Black Cherry Adult Standard Shell, Constructed from 1" Stock Timber, Petite Octagon End Shell Design, Hand Polished Fruitwood Exterior, Trimmed Velvet Interior with Rose Motif, Wood Swing Bar Carriers, Commemorative Record System</p>	\$4,925.00
<p><b>Testament Oak</b></p> 	<p><b>Testament</b> • Victoriaville Casket Company 10-5760-00</p> <p>Solid Appalachian Red Oak Adult Standard Shell, Appalachian Red Oak Veneer Components, Constructed from 1" Stock Timber and 5/8" Material, Low Lustre Golden Exterior, Trimmed Tan Crepe Interior, Wood Swing Bar Carriers with Last Supper Theme, Commemorative Record System</p>	\$4,765.00
<p><b>Northgate Oak</b></p> 	<p><b>Northgate</b> • Victoriaville Casket Company 10-5759-00</p> <p>Solid Appalachian Red Oak Adult Standard Shell, Constructed from 1" and 2" Stock Timber, Satin Exterior, Trimmed Tan Crepe Interior, Wood Swing Bar Carriers, Commemorative Record System</p>	\$4,300.00
<p><b>Fairholme Octagon Oak</b></p> 	<p><b>Fairholme</b> • Victoriaville Casket Company 10-700-01</p> <p>Solid Appalachian Red Oak Adult Standard Shell, Constructed from 1" Stock Timber, Unique Petite Octagon End Shell Design, Hand Polished Golden Shaded Exterior, Trimmed Pink Crepe Interior with Rose Motif, Wood Swing Bar Carrier, Commemorative Record System</p>	\$3,995.00
<p><b>Dominion Maple</b></p> 	<p><b>Dominion</b> • Victoriaville Casket Company 20-5610-01</p> <p>Solid Canadian Silver Maple Adult Standard Shell, Constructed from 1" Stock Timber, Hand Polished Rich Walnut Exterior, Trimmed Tan Crepe Interior, Wood Swing Bar Carriers, Commemorative Record System</p>	\$3,930.00
<p><b>Weston Oak</b></p> 	<p><b>Weston</b> • Victoriaville Casket Company 12-80-00</p> <p>Solid Appalachian Red Oak Adult Standard Shell, Appalachian Red Oak Veneer Components, Constructed from 1" Stock Timber and 5/8" Material, Low Lustre Dark Golden Shaded Exterior, Trimmed Tan Crepe Interior, Wood Swing Bar Carriers, Commemorative Record System</p>	\$3,595.00
<p><b>Rosswell Maple</b></p> 	<p><b>Rosswell</b> • Victoriaville Casket Company 20-725-05</p> <p>Solid Quality Maple Adult Standard Shell, Maple Veneer Components, Constructed from 1" Stock Timber and 5/8" Material, Titan Colour Treatment Polish Finish, Tan Crepe Interior, Metal Swing Bar Carriers, Commemorative Record System</p>	\$3,555.00

# CASKET SELECTION

WOOD CASKETS		PRICE
Poplar, Ash and Veneer		
<p><b>Carson Poplar</b></p> 	<p><b>Carson</b> • Victoriaville Casket Company WR252-00322</p> <p>Poplar Adult Standard Shell, Solid Poplar Construction with Veneer Components, Hand Polished Exterior Finish, <i>BESPOKE SERIES</i> – Choice of 8 Unique Fabrics, Wood Swing Bar Swing Bar Carriers, Commemorative Record System</p>	\$3,850.00
<p><b>Hartvic Poplar</b></p> 	<p><b>Hartvic</b> • Victoriaville Casket Company 52-5410-08</p> <p>Solid Poplar Adult Standard Shell, Poplar Veneer Components, Constructed from 1" Stock Timber and 5/8" Material, Dark Almond Shaded Satin Exterior, Personalized <i>KEEPSAKE</i> Corner System, Trimmed Tan Crepe Interior, Wood Swing Bar Carriers, Commemorative Record System</p>	\$3,250.00
<p><b>Westfield Poplar</b></p> 	<p><b>Westfield</b> • Victoriaville Casket Company 52 -5450-299</p> <p>Solid Poplar Adult Standard Shell, Poplar Veneer Components, Constructed from 1" Stock Timber and 5/8" Material, Hand Polished Cherry Exterior, Personalized <i>KEEPSAKE</i> Corner System, Trimmed Tan Crepe Interior, Wood Swing Bar Carriers, Commemorative Record System</p>	\$3,155.00
<p><b>Heavenly White Poplar</b></p> 	<p><b>Heavenly White</b> • Victoriaville Casket Company 52-831-04</p> <p>Solid Poplar Adult Standard Shell, Poplar Veneer Components, Constructed from 1" Stock Timber and 5/8" Material, White Colour Treatment, Hand Rubbed Exterior, White Crepe Interior, Wood Swing Bar Carriers, Commemorative Record System</p>	\$3,130.00
<p><b>Logica Poplar CERTIFIED GREEN</b></p> 	<p><b>Logica</b> • Victoriaville Casket Company 50-5134-01</p> <p>Solid Poplar Adult Standard Shell, Constructed from 1" Stock Timber, <i>CERTIFIED GREEN</i>, Low Lustre Water Based Stain Walnut Exterior, Minimal Metal Utilized, Fixed Wood Bar Carriers</p>	\$2,885.00
<p><b>Ashton Ash</b></p> 	<p><b>Ashton</b> • Victoriaville Casket Company 32-1062-28</p> <p>Solid White Ash Adult Standard Shell, White Ash Veneer Components, Constructed from 1" Stock Timber and 5/8" Material, Low Lustre Fawn Exterior, Fixed Wood Bar Carriers</p>	\$2,720.00

# CASKET SELECTION

WOOD CASKETS		PRICE
Poplar, Cloth Covered and Veneer		
<p><b>Halton Poplar</b></p> 	<p><b>Halton</b> • Victoriaville Casket Company 52-1052-00</p> <p>Solid Poplar Adult Standard Shell, Poplar Veneer Components, Constructed from 1" Stock Timber and 5/8" Material, Low Lustre Golden Earth Tone Exterior, Fixed Wood Bar Carriers</p>	\$2,310.00
<p><b>Alder Composite Woodgrain Veneer</b></p> 	<p><b>Alder</b> • Victoriaville Casket Company M-25A- 6D</p> <p>Simplistic Shell Design, Composite Construction with Woodgrain Veneer, Fixed Wood Bar Carriers</p>	\$1,825.00
<p><b>Moka</b></p> 	<p><b>Moka</b> • Victoriaville Casket Company M-25B-3D</p> <p>MDF Adult Standard Shell, Constructed from 5/8" Material, Processed "Wood Look" Walnut Grained Exterior, Beige Crepe Interior, Fixed Bar Carriers.</p>	\$1,750.00
<p><b>Woodmont Poplar</b></p> 	<p><b>Woodmont</b> • Victoriaville Casket Company 50-479-00</p> <p>Solid Poplar Adult Standard Shell, Constructed from 1" Stock Timber, Natural Exterior, Simple White Rayon Interior, No Carriers</p>	\$1,505.00
<p><b>Toledo</b></p> 	<p><b>Toledo</b> • Victoriaville Casket Company 90-55-01</p> <p>MDF Adult Standard Shell, Constructed from 5/8" Material, Shell Clad with Plain Grey Fabric, Simple White Rayon Interior, Metal Swing Bar Carriers</p>	\$1,105.00
<p><b>Glencove</b></p> 	<p><b>Glencove</b> • Victoriaville Casket Company CR779-00033</p> <p>Select Wood Construction, Natural Maple Woodgrain Exterior, Simple White Crepe Interior, Rope Carriers</p>	\$515.00

# CASKET SELECTION

METAL CASKETS		PRICE
<b>Steel</b>		
<p><b>Rosebud 20 Gauge Metal</b></p> 	<p><b>Rosebud</b> • Victoriaville Casket Company 71203614</p> <p>Solid 20 Gauge Steel Adult Standard Shell, Constructed of 20 Gauge Rolled Carbon Steel, Painted White with Pink accent Exterior, Trimmed Pink Crepe Interior, Metal Carriers, Commemorative Record System</p>	\$3,220.00
<p><b>Revere 18 Gauge Steel</b></p> 	<p><b>Revere</b> • Victoriaville Casket Company 71007381</p> <p>18 Gauge Steel Adult Standard Shell, Constructed of 18 Gauge Rolled Carbon Steel, Painted Venetian Bronze, Trimmed Rosetan Crepe Interior, Metal Swing Bar Carriers, Commemorative Record System</p>	\$3,175.00
<p><b>Payne Blue 20 Gauge Steel</b></p> 	<p><b>Payne Midnight Blue</b> • Victoriaville Casket Company 71209833</p> <p>20 Gauge Steel Adult Standard Shell, Constructed of 20 Gauge Rolled Carbon Steel, Painted Midnight Blue Exterior, Trimmed White Crepe Interior, Metal Carriers, Commemorative Record System</p>	\$2,785.00
<p><b>Payne Orchid 20 Gauge Steel</b></p> 	<p><b>Payne Orchid</b> • Victoriaville Casket Company 71075891</p> <p>Solid 20 Gauge Steel Adult Standard Shell, Constructed of 20 Gauge Rolled Carbon Steel, Painted Orchid with Silver Accent Exterior, Trimmed Pink Crepe Interior, Metal Carriers, Commemorative Record System</p>	\$2,785.00
CEREMONIAL / RENTAL CASKETS		PRICE
<p><b>Northgate Oak Ceremonial / Rental Casket</b></p> 	<p><b>Northgate Ceremonial</b> • Victoriaville Casket Company 10-5756-03</p> <p>Solid Appalachian Red Oak Adult Standard Shell, Constructed from 1" and 2" Stock Timber, Low Lustre Shaded Persian Fawn Exterior, Multi Use Shell Design, All Wood Insert Constructed of 5/8" Material Included, Trimmed Tan Crepe Interior, Metal Swing Bar Carriers</p>	\$2,195.00
<p><b>Dominion Maple Ceremonial / Rental Casket</b></p> 	<p><b>Dominion Ceremonial</b> • Victoriaville Casket Company 20-5610-09</p> <p>Solid Canadian Silver Maple Adult Standard Shell, Constructed from 1" Stock Timber, Hand Polished Rich Walnut Exterior, Multi Use Shell Design, All Wood Insert Constructed of 5/8" Material Included, Trimmed Tan Crepe Interior, Wood Swing Bar Carriers</p>	\$1,995.00

# OUTER BURIAL CONTAINERS

## CONCRETE VAULTS

### Why choose an Outer Burial Container?

In most areas of the country, provincial or local law does not require that you purchase a container to surround the casket in the grave. However, many cemeteries as part of their by-laws may require you to have such a container. Either a grave liner or burial vault will satisfy these requirements.

Operating a modern cemetery requires heavy equipment such as backhoes and tractors. A strong durable vault provides greater protection from the weight of the equipment as well as the elements of the earth.



# OUTER BURIAL CONTAINERS

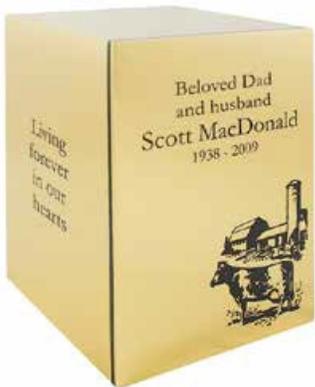
## CONCRETE VAULTS

VAULTS	PRICE
<p><b>Athenian Stainless</b></p> 	<p><b>Athenian Stainless</b> • Superior Vault Company</p> <p>High Strength Concrete Adult Vault, Tested to withstand 4500 Lbs./sq. inch, ABS Trilon Inner Liner Base and Cover, Stainless Steel Finishing Liner, Tongue/Groove Sealing</p> <p>\$2,880.00</p>
<p><b>Athenian Rose</b></p> 	<p><b>Athenian Rose</b> • Superior Vault Company</p> <p>High Strength Concrete Adult Vault, Tested to withstand 4500 Lbs./sq. inch, ABS Trilon Inner Liner Base and Cover, Stainless Steel Finishing Liner, Tongue/Groove Sealing</p> <p>\$2,880.00</p>
<p><b>Patrician in Black</b></p> 	<p><b>Patrician</b> • Superior Vault Company</p> <p>High Strength Concrete Adult Vault, Tested to withstand 4500 Lbs./sq. inch, ABS Marbalon Inner Liner Base and Cover, Tongue/Groove Sealing</p> <p>\$1,945.00</p>
<p><b>Patrician in Gold</b></p> 	<p><b>Patrician</b> • Superior Vault Company</p> <p>High Strength Concrete Adult Vault, Tested to withstand 4500 Lbs./sq. inch, ABS Marbalon Inner Liner Base and Cover, Tongue/Groove Sealing</p> <p>\$1,945.00</p>
<p><b>Titan</b></p> 	<p><b>Titan</b> • Superior Vault Company</p> <p>High Strength Concrete Adult Vault, Tested to withstand 4500 Lbs./sq. inch, Seamless Strentex Inner Liner Base and Cover, Tongue/Groove Sealing , Choice of colours available</p> <p>\$1,485.00</p>
<p><b>Basic Grave Liner</b></p> 	<p><b>Grave Liner</b> • Superior Vault Company</p> <p>Re-enforced Concrete Adult Grave Liner</p> <p>\$915.00</p>

# URN PERSONALIZATION



Personalization or engraving of urn is included with the purchase of any urn selection when the urn is able to be personalized.



# URNS

Urn Personalization or engraving is included with the purchase of any urn selection when the urn is able to be personalized.

URNS		PRICE
	<b>Azur</b> • Victoriaville US610-00474 French Limoges Porcelain, Hand Painted 7" Diameter x 10 3/8" H	\$805.00
	<b>Highland</b> • Victoriaville US120-00009 Solid Maple Cabinet, Cherry Finish, Precision Time Piece 11"W x 8 1/4" D x 15"H	\$795.00
	<b>Phenicia Aqua</b> • Victoriaville US710-00003 Hand Blown Glass 7 3/8" Diameter x 10 7/8" H	\$805.00
	<b>Autumn Leaves</b> • Victoriaville US45 00004 Cloisonne, Solid Copper, Enamel Exterior 7" Diameter x 11" H	\$670.00
	<b>Vesta</b> • Victoriaville US105-00245 Solid Cherry, 10 1/2" W x 8 1/2" D	\$540.00
	<b>St. Patrick Mahogany</b> • Victoriaville US101-00238 Solid Mahogany, Personalized Applique, 6 1/2" W x 11 1/2" D x 9" H	\$525.00
	<b>Maxima Oak</b> • Victoriaville US110-00264 Solid Oak, Personalized Applique 6 1/2" W x 11 1/2" D x 9" H	\$505.00
	<b>Allen Maple</b> • Victoriaville US120-00003 Solid Maple, Light Brown Satin Exterior 11 1/2" W x 7 1/8" L x 6 1/4" H	\$425.00
	<b>Elite Starlight</b> • Victoriaville US430-35 201 Spun Metal Alloy, Blue Brushed Exterior 6 3/4" Diameter x 10 1/4" H	\$320.00

# URNS

Urn Personalization or engraving is included with the purchase of any urn selection when the urn is able to be personalized.

URNS		PRICE
	<b>Genoa Solid Bronze</b> • Victoriaville US210-00015 Solid Bronze 6 1/4" Diameter x 10 1/2" H	\$310.00
	<b>Artisan Earthtone</b> • Victoriaville US150-00276 Solid Poplar, Satin Exterior Finish 10 1/2" W x 7 1/2" D x 6" H	\$260.00
	<b>Sheet Bronze Wheat</b> • Victoriaville US235-20013 Brass Sheet, 5 5/8" W x 5 5/8" D x 7" H	\$210.00

# URN VAULTS

URN VAULTS	PRICE	
	<b>Polystyrene Oversize Urn Vault</b> Victoriaville G0000-20031 Interior Dimensions: 10"W x 14"D x 12"H	\$300.00
	<b>Cultured Marble Urn Vault</b> Superior Vault Co. Includes set up at the cemetery with full grave dressing and device. Available in: White / Gold Marble White / Pink Marble Black Marble Navy Marble Jade Marble Ruby Marble	\$650.00

# BIODEGRADABLE URNS

		PRICE
	<b>Roots</b> • Victoriaville US899-00015 Coffee Grounds and Clay, 8 1/2" Diameter x 13 1/2" H	\$465.00
	<b>Journey Earthurns</b> • Victoriaville US899-30102 Aqua, 14" W x 12 1/2" D x 3" H	\$330.00
	<b>Ascending Dove Scattering Tube</b> • Victoriaville UK830-00002 Scattering Tube 5" Diameter x 12 9/16 " H	\$185.00

# KEEPSAKE URNS

		PRICE
	<b>Autumn Leaves Heart Keepsake</b> • Victoriaville UK450-00003 Cloisonne Heart Shaped, 2 3/4" W x 1 5/8" D x 3" H	\$130.00
	<b>Bronze Heart Keepsake</b> • Victoriaville UK430-02801 Metal Heart Shaped, 2 3/4" W x 1 5/8" D x 3" H **Stand Not Included	\$130.00
	<b>Bronze Keepsake</b> • Victoriaville UK430-05200 Metal 1 3/4" Diameter x 3"H	\$130.00
	<b>Rustic Starlight Heart Keepsake</b> • Victoriaville UK430-05203 Metal Heart Shaped, 2 3/4" W x 1 5/8" D x 3" H **Stand Not Included	\$130.00
	<b>Rustic Starlight Keepsake</b> • Victoriaville UK430-05201 Metal 1 3/4" Diameter x 3"H	\$130.00

# REPATRIATION OF YOUR LOVED ONE

**The Ward Funeral Home specializes in providing assistance to families in need of repatriation of your loved one back home from Canada. Our experienced licensed Funeral Directors will look after the related professional services necessary to obtain and co-ordinate any and all required paperwork along with flight details on your behalf.**



## **FACILITATING REPATRIATION OF HUMAN REMAINS**

**Complimentary**

Facilitating documentation including: Coroner's Out of Province Certificate, Ontario Certified Copies of the Death Certificate, Public Health Department Letters, Consulate and Airline Co-ordination along with the necessary foreign country correspondence. All document fees, shipping containers, airfare etc. are additional and are charged at cost.

## **FACILITATING REPATRIATION TO FOREIGN LANGUAGE COUNTRIES**

**\$ 495.00**

Facilitating documentation including: Coroner's Out of Province Certificate, Ontario Certified Copies of the Death Certificate, Public Health Department Letters, Consulate and Airline Co-ordination along with the necessary foreign country correspondence, Notarized Copies of any necessary documents, Certificates of authorization as required, along with Document Translation when necessary. All document fees, shipping containers, airfare etc. are additional and are charged at cost.

The Ward Funeral Home will request a family representative be present for final packaging of the deceased at our funeral home prior to transportation to the Approved Air Cargo Security Screening Facility and before the remains are delivered to the Airport Cargo Terminal for repatriation.

## **AIR CARGO SECURITY SCREENING PROCESS**

**\$ 825.00**

September of 2011 saw the introduction of new shipping regulations and then again in October of 2016 additional restrictions have been placed upon the Repatriation of Human Remains in Canada. Due to these regulatory process changes, new Security Screening Processes are now mandatory by Transport Canada for all Air Travel. You can be assured the Ward Funeral Home works very closely with a Regulated Funeral Service Known Consignor Shipping Agent, authorized by Transport Canada to screen, store and secure air repatriation cargo to provide the security clearance necessary to meet the highest standards of aviation security.

# PAYMENT OF SERVICES

Our first concern is the care of your loved one. There are several payment options available and we will tailor the arrangements to best suit your needs.

We are also aware this may be a challenging time for some financially. As in the past we will not turn anyone away for lack of funds.

To make every service meaningful, our team can provide guidance on the potential benefits through government agencies.

For your convenience payment may be made by: Visa, Mastercard, Interac or E-Transfer.

For payments by E-Transfer to Ward Funeral Homes:

- Open your online / mobile banking
- Select Interac E-Transfer and add new contact Ward Funeral Homes
- Email address funeralpayment@wardfh.com
- Add Contact—A message should appear that Ward Funeral Home has Auto-Deposit therefore a security question is not required.
- **The only additional information required before sending funds is the name of the deceased. Please enter under “Message”. It is imperative that we have your loved one’s name and your contract number referenced for the payment to be properly applied.**

Our Administrative Team will receive an email that the funds have been deposited into the Ward bank account and an updated statement of account will be emailed to you showing the remaining balance owing, if any.

# RECEPTION GATHERING



Throughout life, food has always played an important part in every event...whether it was a wedding, birthday, christening or even a funeral. Sharing food with family during times of joy and sadness brings comfort. Enjoying a meal after a funeral ceremony is a wonderful way to alleviate stress and unwind.



As funeral professionals, we have been invited to many gatherings over our years of service. Although everyone appreciates the food and company, we noticed several aspects that add to an already full day. Attending a reception at someone's home means one more time people have to drive, and possibly into an unfamiliar area. Often there isn't enough room to accommodate everyone. There are always details to deal with the day of the funeral and a lot to clean up.



As funeral professionals, we have been trained to "notice the little things", we realized that if we created an area in each of our locations for gatherings to be held after the ceremony, would make it so much easier for friends and family to spend time together. Our reception rooms are a convenient way for everyone to gather in one place without the stress of planning for the work of cleaning up. They also provide an ideal place to share memories and create a mood appropriate to your celebration.



We'll help you design a menu suitable to your guests and your budget, and then we'll coordinate the rest. Our professional caterers will handle all the details for the perfect reception. All you need to do after the ceremony is enjoy a delicious meal and the company of your loved ones. From light refreshments, including hors d'oeuvres, dessert and sandwich platters, and hot or cold buffet-style meals are all available.



## MORNING / AFTERNOON or EVENING RECEPTIONS

For morning services, or for intimate family gatherings prior to the service, we offer a lovely continental breakfast. We can help you design everything from a simple reception featuring an array of cold and hot hors d'oeuvres and light beverages to Assorted Sandwiches, Pinwheel and Wraps or Grilled Panini Sandwiches.



Facilities for your post funeral gathering can be in one of our Ward Reception Rooms at the Woodbridge and Weston locations whether it is contemporary or informal. Our Brampton chapel has community venues that we may assist you with organizing a reception. A hostess is provided for the set-up of the reception, offering coffee, tea and cold beverages. A Smart Serve Hostess is also available for the serving of beer or wine with the required Special Occasions Permit from the LCBO.



Perhaps refreshments during the hours of visitation, family dinner hour, before or after the funeral would be of interest to your family.

# STAFFING, FACILITIES AND VEHICLE DESCRIPTIONS

## Professional and Staff Services

### Professional Services **\$ 1595**

From the minute you approach us, we devote all of our attention to you and your needs. It starts with our initial family consultation with a licensed funeral director about funeral arrangements. We offer guidance and introduce your family to many choices available. A basic professional service is payable whenever we are providing services to you.

### Co-ordinating Rites and Ceremonies **\$ 225**

Co-ordinating of all Rites and Ceremonies, before, during and after they have been provided include but are not limited to details including contacting the cemetery or crematorium, scheduling, placing newspaper announcements in print and digitally, and contacting religious or community representatives (if any).

### Documentation and Administrative Support **\$ 485**

Part of our service includes receiving and recording all necessary vital statistics, obtaining and completing a burial permit or cremation application and any required coroner's certificate for cremation or out-of-province transfer. It also includes Funeral Director proof-of-death certificates for estate purposes, attendance letters, and any other necessary forms.

### Transfer of Deceased to Funeral Home **\$ 265**

We will look after the transfer of the deceased 24 hours daily from the place of death to the Funeral Home. Additional charges may apply if the death occurs outside a 40 km radius of the Funeral Home or when the transfer into our care occurs between the hours of 9 pm and 8 am.

### Basic Preparation / Essential Care **\$ 255**

The basic care of the deceased. This may include the bathing, dressing, closing of eyes and mouth and placing the deceased into the casket.

### Embalming / Preparation **\$ 395**

You should know that there is no legal requirement for embalming. However, do consider embalming if you want an open casket. This is recommended for both burials and cremations. Embalming is also recommended if the funeral is to take place past 48 hours after a death occurs.

### Staff Services for Visitation **\$ 550**

Depending on the services you want, these areas may include the room where the actual visitation/ gathering will take place and a rest area or coffee lounge for guests. To properly accommodate the needs of family members and guests, we are pleased to provide both the staff and facilities for visitation from 9 am until 9 pm in the evening, seven days a week including statutory holidays.

### Staff Services for Ceremony **\$ 795/960**

In addition to the duties which may be involved, supervising any period of visitation/gathering on the service day, the Funeral Director and their associates will co-ordinate all service details and direct both family and friends to ensure a complete and meaningful day.

### Professional Pallbearers or Additional Required Staff

When planning a funeral, it is important to determine who will have the responsibility of carrying the casket or urn ark to the burial site.

There are typically six pallbearers, and can be either men or women.

### Professional Pallbearers or Additional Required Staff

(Available when requested or required) **\$185.00 ea.**  
(3 hour limit) per pallbearer/staff.

# STAFFING, FACILITIES AND VEHICLE DESCRIPTIONS

## Facilities and Requirements

### General Service Areas **\$ 365**

This includes provision of all the common areas of the Funeral Home required to allow us to facilitate your needs and may include but are not limited to parking facilities, washrooms, consultation rooms, rest areas as well as operational utilities expenses. This is an essential fee whenever we provide services.

### Facilities for Visitation **\$ 475**

Depending on the services you choose, these areas may include the room where the actual visitation/gathering will take place and a rest area or coffee lounge for guests. To properly accommodate the needs of family members and guests, we are pleased to provide both the staff and facilities for visitation from 9 am til 9 pm in the evening, seven days a week including statutory holidays.

### Facilities for Ceremony and Requirements

#### On/Offsite **\$ 395**

Includes the room or chapel selected for the ceremony, including the latest onsite technology for the purpose of creating a meaningful event.

Generally speaking, when the service is held away from our building there is a greater time and staff commitment required.

### Facilities for Preparation/Embalming/Shelting **\$ 385**

We reserve a private area in which the body can be placed, in safety and dignity. We also provide a place where cremated remains can be kept until disposition.

### Facilities for Private Family Confirmation **(N/C)**

A private gathering of immediate family to view and identify the deceased is required prior to cremation. This does not include a ceremony or public visitation.

## Transportation Requirements

### Vehicles

This may include a funeral coach for the deceased, a family car and general duty vehicles as required.

#### General Duty Vehicle **\$ 230**

#### Funeral Coach **\$ 475** \$ 125.00 / hr after 4 hours

### Family Limousine Service

On this important day, why worry about driving? Let our professional staff transport you in our elegant limousines, so you can reminisce with others while we focus on getting everyone to the right place, at the correct time, in a safe manner.

#### Family Limousine (Six Passengers) **\$ 495** \$ 125.00 / hr after 4 hours

#### Additional Limousine (Six Passengers) **\$ 585** \$ 125.00 / hr after 4 hours

#### Additional Family Car (Three Passengers) **\$ 295** \$ 50.00 / hr after 4 hours

### Additional Mileage

Out of Town Transportation (requiring single attendant) **\$2.00 per km**

Out of Town Transportation (requiring two attendants) **\$3.00 per km**

Out of Town transfers with a driving time of more than four hours one way (eight hours total driving time require two attendants).

# PERSONALIZED VIDEO TRIBUTE

This complimentary Personalized Digital Tribute allows you to tell the story of a life lived and share it during the visitation or funeral ceremony. We will also upload the video to our Online Memorial Tribute for your friends and family to see in the comfort of their own home.

This allows family photographs to be shown in a new way, photographs are brighter, larger and captivating.

We generally suggest families bring in approximately 40 to 50 photographs for us to “scan” to include in the tribute.

Once your video has been uploaded we’ll also provide you with a USB copy of the tribute as an heirloom to treasure and share with others for generations to come.



# CREATING MEANINGFUL MEMORIES

Creating meaningful memories as unique as the individual through memory tables, framed photographs, family scrapbooks along with different mementos are different ways to share some of the life lived. They can encourage wonderful conversations of special times and happy memories.

- Did Dad have a favourite book, sports team or collection he enjoyed?
- Was Mom a baker, gardener or enjoyed a game of golf?

Displaying these items reflects your loved one’s occupation, interests, hobbies and brings their unique story to life for the benefit of all those who attend.



# ONLINE MEMORIAL TRIBUTE

- This Memorial Tribute is a complimentary and permanent online Memorial site dedicated to your loved one.
- It’s an interactive platform where friends and family can show their support to you and your loved ones.
- An informative place to learn about service information, provides visitation and or funeral location details as well as view your loved one’s online obituary.

## Family Interactive Feature

- Review a condolence, private notes, donations
- Upload new photos to the picture gallery
- Send electronic e-thank you cards
- Post tributes, poems
- Share with Twitter and Facebook accounts
- Receive condolences through email notifications

# CELEBRATION OF LIFE

By Linda Stuart

Google's definition of the word:

## Cel-e-bra-tion

/,Sele'braaSH(e)n/

The action of making one's pleasure at an important event or occasion

By engaging in enjoyable, typically Social, activity  
"The birth of his son was a cause for celebration"

A "Celebration of Life" should be rooted in relevant and meaningful ceremony. You hear it all the time: "We don't want people to feel sad." But sad is what we often feel when someone we care about dies. To deny ourselves that safe place to feel sadness is to deny and diminish the value and purpose that funerals offer us as human beings.

You may want a party.  
But you may need a funeral.

When it comes to a Funeral or Memorial Ceremony, there are no rules. A good, authentic funeral can be modern or traditional, uplifting or solemn, casual or formal. It can have the elements of lightness and laughter.

Our society's cultural obsession with the pursuit of happiness has rendered many people unwilling or incapable of dealing with painful life experiences, especially death. But happiness is only one of many emotional states. To embrace the human experience means embracing the full spectrum of human emotions—even the ones that don't bring us pleasure.

Recently, my husband opened up about the grief he has been suppressing since the death of his mother last year. "I don't know what's wrong with me," he confessed. "I just feel so sad." It upset me deeply to learn that he had been suffering in silence, but also that he actually thought something was wrong with him because he felt sad. The relief on his face was visible when I suggested that there was nothing wrong and everything right with how he was feeling. His mother, with whom he was extremely close, had died. Of course he's been sad.

Sadness is not a disease we need to cure  
It's a feeling we need to feel.

There is, of course, a difference between the normal experience of sadness that accompanies grief and a diagnosis of depression, and natural grief can sometimes turn into something more serious if you find you can't shake your dark thoughts. In either case - whether you are experiencing situational grief or chronic depression—talking to a professional may help you navigate your unfamiliar feelings.

But my darkest moments have provided me with my greatest opportunities for growth and reflection. They have taught me empathy and compassion. And, while they are moments I sometimes find difficult to reflect upon, I'm grateful that I lived through them. They have strengthened and stretched me, and illuminated what is really important.

For me, the feeling of contentment and aliveness is most prevalent during moments of deep connection with other human beings. Perhaps this is why I am so passionate about ceremonies—even (and especially) funeral ceremonies. Because good funerals provide a safe place for all emotions to be acknowledged and expressed. Good funeral ceremonies not only help people begin to accept the death of someone they love, but also foster communication through a transformational shared experience remembered by all in attendance.

Maybe the key to happiness is not in merely *being* happy but rather in *feeling* whole. As the poet Rumi said, "The wound is the place where the light enters you."

So go to a funeral and celebrate a life. But don't forget to also mourn a death.

That's how the light gets in.

Reprinted in part by permission from Linda Stuart's article  
"Celebration of Life or Denial of Death?"  
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# HOW CAN A CELEBRANT HELP?

## By Personalizing the Service...

Ward Funeral Homes' celebrant works directly with your family to learn about your loved one and your family's beliefs, and to offer ideas that deepen the meaning of your tribute. The celebrant understands the many ways the value of your loved one's life can be communicated to your family and guests. Celebrants can be as involved in the commemorative process as you want them to be.

## By Offering Ideas ...

From customized memory boards showcasing special photographs, to music and mementos, the celebrant offers suggestions to make the service truly unique and personal.

## By Leading the Service...

Regardless if you choose to have the celebrant as the sole narrator of the service, or if you will also include a clergy member, the celebrant will weave the characteristics, passions, and hobbies of the loved one into the service to produce a ceremony that truly reflects your story of the loved one's life.



## COMMONLY ASKED QUESTIONS

Why does Ward Funeral Homes offer a celebrant?

To provide an elevated level of personalized service for those families who want the ceremony to be a tribute to the life lived.



If our family plans to participate, do we need a celebrant?

Yes, a celebrant is a trained professional who conducts the tribute in a dignified and timely manner celebrating your loved one's legacy and honouring your beliefs.

What should I prepare before meeting a celebrant?

The initial meeting is casual, and you only need to share your thoughts, memories, and stories about your loved one. Some of the information you may choose to share about your loved one could include birthplace, school history, hobbies, travels, favourite pastimes, music preferences, church affiliations, prayers or scriptures, traditions, and family stories and values.

Where can the service be held?

Most services are held at the funeral home, however, gatherings may also take place in locations of special significance or meaning to you and your family.

How can we contact a celebrant?

If you are interested in involving a certified celebrant in the planning of your loved one's tribute, we have certified celebrants available for you. You may depend completely on their sensitivity to help you create a deeply personal tribute.

# WRITING A EULOGY

by Dr. Alan D. Wolfelt

## **BE BRAVE**

The thought of writing a speech and presenting it in public makes people anxious. Set aside your fears for now. You can do this. Focus on the person who died and the gift you will be giving to all those who know and loved him or her.

## **THINK**

Before you start writing, go for a long walk or drive and think about the life of the person who died. This will help you collect your thoughts and focus on writing the eulogy.

## **BRAINSTORM**

Spend half an hour (longer if you want), writing down all the thoughts, ideas and memories that come to you.

## **LOOK AT PHOTOS**

Flipping through photo albums may remind you of important qualities and memories of the person who died.

## **DON'T TRY TO DO IT ALL**

Your eulogy doesn't have to cover every aspect of this person's life. In fact, often the best eulogies are those that focus on the eulogy giver's personal thoughts and memories. Do try to acknowledge those who were closest to the person who died as well as important achievements in this person's life, but don't feel obligated to provide an exhaustive biography.

## **ASK OTHERS TO SHARE MEMORIES**

A good way to include others in the ceremony is to ask them to share thoughts and memories which you can then incorporate into the eulogy.

## **WRITE A DRAFT**

Once you've brainstormed and collected memories, it's time to write the first draft. Go somewhere quiet and write it all in one sitting, start to finish. Don't worry, about getting it perfect for now – just get it down on paper.

## **LET IT SIT**

If time allows, let your eulogy draft sit for a few hours or a day before revising.

## **GET A SECOND OPINION**

Have someone else – preferably someone who was close to the person who died – read over your draft at this point. This person can make revision suggestions and help you avoid inadvertently saying something that might offend others.

## **POLISH**

Read over your first draft. Look for awkward phrases or stiff wording. Improve the transitions from paragraph or thought to thought. Find adjectives and verbs that really capture the essence of the person who died.

## **PRESENT YOUR EULOGY WITH LOVE**

Now you need to present your eulogy. You may well feel nervous, but if you can keep your focus on the person who died instead of your own feelings, you'll loosen up. If you break down as your talking. That's OK. Everyone will understand. Just stop for a few seconds, collect yourself and continue.

## **SPEAK UP**

It's very important that you speak clearly and loudly so that everyone can hear you.

# CONTINUING CARE

## ESTATE ASSISTANCE

Our complimentary Continuing Care Estate Assistance was designed to assist surviving family members shortly after the funeral services. As you can imagine, there are many details and items to be attended to after the loss of a loved one. For many they are unsure where to begin, which is why our Continuing Care Estate Assistance has been beneficial in helping hundreds of families with practical “how to” advice for items that must be completed following a loss such as:

How to:

- Complete Canada Pension Forms,
- Notify Old Age Security,
- Notify Canada Revenue,
- Contact Retirement and Pension Programs,
- Cancel Health and Insurance Coverage,
- Cancel Credit Cards,
- Cancel Social Insurance Number
- Close or Change Bank Accounts,
- Return Health Care Devices,
- Notify Canadian Credit Bureaus,
- Arrange for Probate,
- And much more.



# THE BENEFITS OF ADVANCED PLANNING

- You have time to consider all of the options to make informed decisions.
- You have the freedom to consult with us in your own home or at our funeral home.
- It offers important financial advantages.
- Your personal wishes will be documented instead of being left unknown.



## **Option I: Planning the Funeral Details in Advance**

From the casket and urn you choose, to the music you'd want, we can help you detail every element of your funeral according to your wishes. We can assist you in recording your preferences clearly and efficiently. Should you wish, you can also ask us to retain a copy of your arrangements in our files, for safekeeping.

## **OPTION II: Pre-financing the Funeral**

Like any savings plan, funeral pre-financing can help you plan more effectively and thoroughly. It also gives your loved ones an added measure of security. We offer a wide range of pre-financing plans including funding or arranging payment installments. We can also provide an itemized funeral cost analysis and a sample payment for you on request, to help you make the choices that are right for you. However you structure your plan, the funds you invest are insured and protected by law.

# WARD

## FUNERAL HOMES

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where your memories matter

WARD Funeral Home is committed to excellence in serving our diverse community, including persons with disabilities. We are proud that our company policy is in keeping with Accessibility for Ontarians with Disabilities Act- AODA and we are here to serve you.

A visit, call or inquiry to our management team is always welcome.

WARD Funeral Home Limited is Family Owned and Operated

### **Brampton Chapel**

52 Main Street South  
Brampton, ON  
L6W 2C5  
905-451-2124  
1-888-836-6733

### **Weston Chapel**

2035 Weston Road  
Toronto, ON  
M9N 1X7  
416-241-4618  
1-888-836-6792

### **Woodbridge Chapel**

4671 Highway #7  
Woodbridge, ON  
L4L 1S6  
905-851-9100  
1-888-836-6757

Prices effective June 1, 2022