

#### Assistance Evaluation



Assistance In Home Care provides FREE in-home evaluations which includes a safety assessment to address fall prevention. Our staff is available 24 hours a day, 7 days a week to speak with you about your care needs.

#### Assistance Custom Care



Assistance In Home Care creates a personalized care plan for each of our clients. Customized care plans are designed to promote physical and emotional well-being. Our goal is to empower our clients to live each day to its fullest while maximizing their independence and preserving their diginity.

Assistance When You Need It Most.



"I can't say enough about Assistance In Home Care! I can't thank you enough for taking the time to learn about my uncle's needs and helping him. He and I are truly grateful to you for going above and beyond simple healthcare and helping to change a person's life."

"Thank you for the guidance and support you provided me. I really appreciated the care you and your caregivers provided"
-Janice A.



Assistance When You Need It Most.



-Bob M.

CSA (Certified Senior Advisors) Recognized
Home Care Association of America Proud Member
Home Care Pulse Recommended Provider
Contracts: Cal-Optima, SCAN,
Veteran's Administration

CALL TODAY FOR A FREE IN-HOME CONSULTATION

844.490.9755

**AssistanceIHC.com** 





Learn more about keeping your loved ones safe in the comfort of their own home





# **Assistance** Services and Capabilities

Discharge

Assistance

Coordination with

· Respite relief for family

• Supplemental support

for client and family

Care coordination with

hospice companies

Care through end of life

members

### Homemaker and Companion Care

- Medication management and reminders
- Meal planning and preparation
- Transportation to appointments and errands
- Light housekeeping
- Linen change as required
- Laundry
- Wheelchair assistance
- Encourage light exercise, social activities and active thinking

#### **Personal Care**

- Bathing and dressing assistance
- Incontinence care
- Stand by and assist with morning and evening routines
- Mobility assistance
- Transfer assistance
- Oral hygiene

#### An Innovative & Meaningful Approach to Home Care

Our philosophy differs from many other home care providers. Instead of focusing only on addressing your loved one's medical conditions, we strive to empower them physically, mentally, and emotionally. We counteract the feelings of loneliness, helplessness, and boredom to keep your loved one engaged, comfortable, and active.



## 2-24 HOUR CARE AVAILABLE

Assistance In Home Care offers personalized solutions regardless of the duration. Whether it's for 2 or 24 hours, our caregivers are available when you need them most. Our helpful staff will work closely with you to determine the care schedule that fits the needs of you and your loved ones.





#### **STEPS TO RECEIVING CARE**

- 1. Acceptance from the person needing care
- 2. Initial phone call to an Assistance team member
- 3. Schedule a complementary in home assessment
- 4. Discuss within family the need for a caregiver including hours of care and cost of care
- Client Care Coordinator carefully selects caregivers with specific skill sets, and personality traits to compliment our clients home environment
- A Meet and Greet is scheduled with Assistance In Home staff and the caregiver enabling them to introduce themselves to the family
- 7. Upon approval of the caregiver the Service

  Agreement is signed and the Care Plan is created
- 8. Following the first day of service our office staff will contact the client asking how the care was received

### Frequently Asked Questions

Isn't every caregiver the same? Why shouldn't I just go with the cheapest one?

We validate skill set and professional experience to ensure your loved one is being cared for by a qualified caregiver that fits their personality and needs.

Is it necessary for me to sign a contract requiring a deposit or up-front fee?

No. We only require a service agreement which does not require a monetary or time commitment and can be cancelled with 24 hours.

### How are emergencies handled after normal business hours?

Our office phone lines are forwarded to the owner and staff's cell phones after hours to ensure your call will be answered or returned within 2 hours.

Does the agency employ a nurse, social worker or other qualified professionals to make regular visits to the client's home? Our agency employs 2 RNs and 3 LVNs. Should your loved one require a nurse visit, we are here to help. Assistance In Home Care performs quality visits regularly to ensure the personalized care plan is being executed.

### Is the company a California Registered home care agency?

A home care agency is required by law to register with the state of California. Our license number is 304700029.

### Will the agency allow you to meet your caregiver before services start?

We prefer our clients to meet the caregivers before the first shift starts in order to make the transition more comfortable. Assistance office staff will be present for this step of establishing and maintaining quality care.



