



Always Good Company

SHARING SMILES WITH SENIORS SINCE 2013

ELECTRONIC PAYMENTS

Always Good Company Home Care is pleased to accept electronic payments to simplify your biweekly invoice payments. We've partnered with WorldPay to provide our clients with this convenient, secure, and streamlined payment process. You can set up payment by credit card or bank draft.

Once you receive your first invoice via email, you will see there is a blue hyperlink and a code unique to that invoice. This takes you to your payment portal, where you can pay each invoice. Or you can choose to establish autopay the first time you go to the portal.

Once autopay is switched on, your payments will be automatically drawn from your account or charged to your credit card three days after receiving your invoices. You won't have to do a thing! It will be just like the utility bills that we've all become used to paying on autodraft. If you have a question about your invoice, you can always call us within the 3-day delay period to raise any issues you may have.

Our bookkeeper, Amy Howell, can help you get set up for electronic payments if you have any trouble with the payment portal. As always, you can rest assured that Amy and Always Good Company Home Care will protect your private information. She will enter your account information into our WellSky software while on the phone with you, and as soon as she saves it, it will be encrypted. Neither she nor anyone else will be able to see or access your account or credit card number. You can ask Amy any questions you have about this process. She will be happy to explain anything that you feel unclear about. Just let us know if you need her to follow up with you. Amy can be reached by email at amyhowell.agc@gmail.com, or by phone at 910-538-5207 extension 3.

Thank you for entrusting us with your home care needs.

alwaysgoodcompanyhomecare.com