



Payment/Refund Policy

Arkansas Environmental Training Academy Internet Courses

Payment Due Date

- Students should pay the applicable fees to the SAU Tech Business Office (870-574-4508 or 870-574-4461) before the course begins or upon registration.

Refund Policy

- Students may request a 100% refund of fees up to the day the course begins ONLY IF THE COURSE HAS NOT BEEN ACCESSED.
- AETA Does Not offer a refund to students for Internet classes once the student has accessed the course.
- Course Registration fees cannot be “transferred” to other courses.

Never Access Policy

- If a student registers for a course but never accesses the course online, he/she will be administratively dropped with a 100% refund after the never access is verified. Registrations cannot be “transferred” to a future course.

Balances due on a student account will result in a “Business Office hold.” This hold prohibits future registrations until balance is paid.

Policy goes into effect on 10/17/2023.