NASA SEWP VI

Bravium Consulting Ordering Guide

Category B and Category C Contract Holder | Federal customer guide to quoting, ordering, and support

Contract Holder	Bravium Consulting
Contract type	Multiple-award Government-Wide Acquisition Contract (GWAC)
SEWP VI contracts	Category B (Enterprise-Wide ITC/AV Service Solutions): 80TECH26D1338 Category C (Mission-Based ITC/AV Service Solutions): 80TECH26D0778
Period of performance	November 1, 2026 to October 31, 2036
SEWP Program Manager	Nic Skirpan | (301) 304-8263 | nskirpan@braviumconsulting.com
SEWP Deputy Program Manager	Danny Austin | (301) 798-4740 | daustin@braviumconsulting.com
Main office address	12300 Twinbrook Pkwy, Suite 425 Rockville, MD 20852
Phone	(301) 304-8161
SEWP contact email	proposals@braviumconsulting.com
Website	https://www.braviumconsulting.com SEWP page: https://www.braviumconsulting.com/nasa-sewp-vi
Guide version	Version 1.3, October 29, 2026

1. SEWP Overview

NASA SEWP (Solutions for Enterprise-Wide Procurement, pronounced "soup") is a Government-Wide Acquisition Contract (GWAC) that gives all Federal agencies and their approved contractors access to Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. NASA created SEWP in 1993, and it was the first GWAC in the federal acquisition space. The program began as a source of technology products and has expanded its scope over the past 30 years to match what its customers request.

The program is self-funded through a 0.34 percent usage fee and supports more than 50,000 orders a year. Contract Holders include the fee in their pricing. It is not shown as a separate line item.

2. Fair Opportunity

SEWP VI is a multiple-award contract. FAR 16.505(b)(1) requires that each contractor be given a fair opportunity to be considered for each order that exceeds $10,000 and is issued under a multiple-award contract. The method used to provide fair opportunity is at the discretion of the Contracting Officer, who must document the rationale for the placement and price of each order.

The SEWP online Quote Request Tool (QRT) is the recommended way to meet this requirement and to support the decision documentation. The QRT automatically includes the Contract Holders within a selected category, or those named as a suggested source.

3. About Bravium Consulting

Bravium Consulting is a ServiceNow pure-play consulting firm. Founded in 2010, Bravium focuses only on the ServiceNow platform and has been a ServiceNow Elite-tier partner since 2019. Bravium has received three ServiceNow Partner of the Year awards in the last four years, and has supported civilian federal agencies including the Office of the Comptroller of the Currency, the Federal Housing Finance Agency, the Federal Aviation Administration, the Transportation Security Administration, and U.S. Citizenship and Immigration Services.

Bravium's services under SEWP VI are built around four areas:

- Digital platform implementation and optimization, scoped to the agency's actual needs and aligned to ServiceNow best practice.
- Platform management and technical governance, including operating models that keep the platform healthy, secure, and aligned to enterprise strategy.
- Strategic advisory and transformation consulting, including roadmaps, change management, and value realization.
- Workflow automation and artificial intelligence using ServiceNow's workflow and Now Assist capabilities.

Visit our website: https://www.braviumconsulting.com

4. Bravium SEWP VI Program Office

Bravium's SEWP VI Program Manager and Deputy Program Manager are the primary points of contact between Bravium, SEWP customers, and the SEWP Program Management Office (PMO). They are responsible for making sure Bravium meets all contractual and program requirements, and customers may contact either of them directly about any Bravium SEWP order or question.

Role	Contact	Phone	Email
Program Manager	Nic Skirpan Director of Strategy	(301) 304-8263	nskirpan@braviumconsulting.com
Deputy Program Manager	Danny Austin Chief Financial Officer and Chief Operating Officer	(301) 798-4740	daustin@braviumconsulting.com

5. What Is in Scope for SEWP VI

SEWP offers a broad suite of ITC/AV solutions and services, and Contract Holders can add new commercial technology and IT services to their contracts daily as customers request them. The contracts were awarded by scope category:

- Category A: ITC/AV Solutions
- Category B: Enterprise-Wide ITC/AV Service Solutions
- Category C: Mission-Based ITC/AV Service Solutions

Bravium holds Category B and Category C contracts. Bravium's offerings on contract are listed in the SEWP Marketplace. To have SEWP confirm that a requirement is within scope, send an overview or bill of materials to help@sewp.nasa.gov and the SEWP team will review it and respond.

6. Ordering Process

Each agency has its own internal ordering process. The forms and procedures for Purchase Requests (PR) and Delivery Orders (DO) issued against a SEWP contract are defined by the issuing agency, not by the NASA SEWP PMO. The typical process works as follows:

1. The end user identifies a requirement and generates a Purchase Request.
2. The PR, with any necessary funding information, goes to the agency's procurement office.
3. The procurement office issues a Delivery Order. Any valid Federal agency DO form and its DO number may be used.
4. The SEWP PMO reviews, processes, and tracks the DO and forwards it to the Contract Holder or Contract Holders.

The SEWP PMO does not issue Delivery Orders. They must come from the issuing agency's procurement office. Contracting Officers are responsible for knowing any agency-specific policies on ordering through an existing contract vehicle or GWAC. SEWP does not require issuing agencies to use any intermediary procurement office unless their own internal policy directs it. Any modification to an order must also route through the SEWP PMO.

7. How to Obtain a Quote from Bravium

Quotes for Bravium's services are requested through the SEWP Quote Request Tool. Bravium also responds to requests that come through SEWP Marketplace suggested-source selections. When a quote request is open, please follow these practices:

- Submit questions through the QRT Q&A feature. Bravium will not contact the customer directly while a request is open unless the customer started the correspondence or stated in the request that direct contact is allowed.
- Each quote states the period for which it is valid.
- All quotes are issued on Bravium's own paper as the SEWP prime Contract Holder and are uploaded to the QRT.
- Bravium responds to the full requirement. If Bravium cannot respond to the entire request, it submits a no-bid.

Role	Contact	Phone	Email
SEWP quote requests and sales	Nic Skirpan Program Manager and Director of Strategy	(301) 304-8263	proposals@braviumconsulting.com

8. Warranty and Post-Delivery Support

General Policy

Bravium Consulting provides information technology services under its NASA SEWP VI contract. All services, deliverables, warranties, and support obligations are governed by the applicable contract and task or delivery order, including any statement of work. This guide summarizes these policies and procedures and does not modify the governing contract or order terms.

Basic Warranty

Services and deliverables are subject to the applicable warranty, inspection, acceptance, and correction provisions of the SEWP VI contract and delivery order, including FAR 52.212-4 and applicable alternates. Third-party products and software are subject to their respective manufacturer's warranty terms.

Extended Warranty

Extended warranty or additional support coverage may be available upon request and will be separately priced and documented in the applicable order.

Installation and Implementation

When included in the applicable order, Bravium provides installation, configuration, and implementation services in accordance with the scope, schedule, and acceptance criteria established in the applicable order.

Technical and Software Support

Bravium provides technical support as specified in the applicable order. For third-party software defects, licensing, and platform-level issues, Bravium will coordinate with the customer and applicable provider as required by the governing contract and order. Standard support hours are Monday through Friday, 8:00 AM to 5:00 PM Eastern, excluding federal holidays, unless otherwise agreed.

Post-Delivery Issues and Support Requests

Customers may report warranty concerns, service issues, or other post-delivery matters using the contact information below. Please provide the order number, identify the affected service or deliverable, and describe the issue. Bravium will review and coordinate any required corrective action or third-party support in accordance with applicable contract terms.

Role	Contact	Phone	Email
Warranty and support	Sanaz Arshadi Director of Delivery	(301) 246-6648	contracts@braviumconsulting.com
SEWP Program Manager	Nic Skirpan	(301) 304-8263	nskirpan@braviumconsulting.com
SEWP Deputy Program Manager	Danny Austin	(301) 798-4740	daustin@braviumconsulting.com

9. Troubleshooting a Problematic Order

If an order has a problem, such as a delivery delay, a deliverable that does not meet the order, or a billing question, follow these steps:

1. Contact Bravium using the details below and include the SEWP delivery order number, the contract number, and a short description of the issue. Bravium acknowledges the request within 3 business days.
2. If the issue is not resolved, escalate it to Bravium's SEWP Deputy Program Manager, Danny Austin, at (301) 798-4740 or daustin@braviumconsulting.com.
3. If the issue is still unresolved, contact the SEWP Helpline at help@sewp.nasa.gov or (301) 286-1478. The SEWP PMO can assist with any order or Contract Holder issue.

Role	Contact	Phone	Email
Order troubleshooting	Nic Skirpan Program Manager and Director of Strategy	(301) 304-8263	proposals@braviumconsulting.com
Escalation	Danny Austin Deputy Program Manager	(301) 798-4740	daustin@braviumconsulting.com

10. SEWP VI Program Support

SEWP Helpline	help@sewp.nasa.gov (301) 286-1478
SEWP PMO hours	Monday to Friday, 7:30 AM to 6:00 PM Eastern
Program website	https://www.sewp.nasa.gov

11. Version History

This guide is available before the first delivery order is placed after contract award. Bravium publishes an updated version no later than 10 business days after each contract modification.

Version	Date	Change
1.0	October 13, 2026	Initial release
1.1	October 27, 2026	Added SEWP Program Manager and Deputy Program Manager contacts (cover table and new Section 4), contract type on cover table, named escalation contact and SEWP Helpline details in troubleshooting steps, and corrected step numbering.
1.2	October 27, 2026	Replaced Section 8 with updated warranty and post-delivery support terms tied to FAR 52.212-4, set issue acknowledgment to 3 business days, and updated Program Manager and Deputy Program Manager phone numbers.
1.3	October 29, 2026	Updated Section 8 warranty and post-delivery support policies to defer to the governing SEWP VI contract and order terms.