

Private Retreat Refund Policy

- If Mercy Conference and Retreat Center (MCRC) must cancel a private retreat for any reason, the total amount paid by the one registered will be refunded.
- If a retreatant doesn't show up for a retreat, or does not cancel her/his registration in advance, no refund will be given.
- A refund must be requested at the time of cancellation of a private retreat.
- Refunds requested because a retreatant has to leave a private retreat for a personal or medical emergency are handled on an individual basis.
- MCRC reserves the right to determine the method for refunding the retreat fee.

Refund Amounts

Note: Prior to a retreat, MCRC pays the Housekeeping and Dietary Departments to clean and supply the rooms, purchase the food, and prepare the meals for retreatants. Additionally, staff time is involved in notifying these departments of coming retreatants and preparing for their arrival. Consequently, a small amount will be deducted from each refund to cover these expenses

- If you cancel 48 hours or less before a one-night retreat, a \$35 processing fee and a \$25 food purchase fee will be deducted.
- If you cancel 48 hours or less before a multi-night retreat, a \$35 processing fee and a \$50 food purchase fee will be deducted.
- If you cancel prior to 72/48 hours before any overnight retreat, no deductions will be taken.