

Housing Authority of the City of Annapolis

May 2026 Newsletter



HACA Applauds Graduates of Sherwin-Williams Paint Training Program

HACA is excited to recognize 10 motivated individuals who have successfully completed the Sherwin-Williams Paint Training Program, earning their certifications after an intensive week of hands-on learning.

The program offered in-depth instruction on essential painting techniques, covering everything from proper surface preparation to application methods and selecting the right colors for each project. Participants gained practical experience that will serve as a strong foundation for their future work.

Each graduate showed outstanding focus, determination, and a clear commitment to developing skills. Eagerness to learn and grow was evident throughout the training, and we are confident the graduates will carry these skills forward into high-quality, professional results.

We also extend our appreciation to instructor Wayne Seymour for his expert leadership and dedication. His knowledge and passion for the craft helped create a supportive and engaging environment that made this training truly impactful.

Congratulations to all graduates on this achievement. Your hard work and perseverance have set you on a promising path toward continued success.

Be on the lookout for the next Sherwin-Williams Paint Training Program, taking place October 12–16, 2026.

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Message From Melissa Maddox-Evans Executive Director/CEO



We recently held the grand opening for the newly renovated Morris H. Blum Senior Apartments. It was a great event for a great renovation project. Thanks to our residents for their patience and perseverance. It was well worth the wait.

In May, we will host several resident meetings for Robinwood and Bloomsbury Square. We will provide information on the current status of the redevelopment projects at those sites as well as temporary relocation information. It is our goal to collect feedback from the residents at these meetings, so please attend and provide your comments.

I am also coming to Robinwood for our “Moments With Melissa” on May 13th at the Robinwood Community Center. Come and meet with me and share what is on your mind.

Congratulations to the second class members of the People Builders Consulting Behavior Diversion Program! Your hard work in making life changes will greatly pay off in your future endeavors.

I hope you continue to have a great spring.

**Sincerely,
Melissa Maddox-Evans
Executive Director/CEO
Housing Authority of the City of Annapolis**



Community Reminder:

Keeping Robinwood, Harbour House– Eastport & Bloomsbury Square a Great Place to Live!

As part of our ongoing commitment to maintaining a safe, clean, and respectful living environment, we ask all residents to review and follow the community standards and lease requirements outlined below.

Housekeeping & Annual Unit Inspections.

Annual inspections will be conducted based on your recertification month, to ensure the property remains safe and well-maintained for all residents.

Please make sure that: Patios are kept free of trash and clutter; trash is disposed of properly in designated dumpsters; breezeways and common areas remain clear of personal belongings.

Unauthorized Pets

All pets must be approved and registered with the leasing office. Unauthorized pets are a lease violation. If you have a pet, please: register it with your Property Management Office; clean up after your pet at all times; keep pets leashed in all common areas.

Abandoned or Improperly Parked Vehicles

Vehicles that are inoperable, unregistered, or parked improperly will be tagged and may be subject to towing. Please ensure: your vehicle has current registration; it is parked in designated parking spaces only fire lanes are not blocked by vehicles.

Excessive Foot or Vehicle Traffic

Excessive or unusual traffic to and from an apartment may raise safety and security concerns. Residents are expected to: limit guest traffic; ensure guests are respectful; avoid activity that disturbs neighbors or violates lease terms.

Annual & Interim Recertifications & EIV Reminder

All residents must complete Annual and Interim Recertifications by the required deadlines to maintain housing assistance and lease compliance.

Important Income Reporting & EIV Information:

- **Any changes in income, household size, or employment must be reported by the end of the month in which the change occurred**
- **Robinwood , Harbour House– Eastport and Bloomsbury Square use HUD’s Enterprise Income Verification (EIV) system to verify income and employment information**
- **EIV may identify unreported or underreported income**
- **Failure to report changes timely may result in:**
 - **Repayment agreements**
 - **Loss of housing assistance**

Lease violations

Residents will be notified if additional documentation is required based on EIV findings.

If you are unsure of your recertification deadline, please contact the Main Office at (410) 267-8000 and ask for Sidiq.

Timely Rental Payments

Rent is due on the 5th of each month. Late or missed payments may result in a Breach of Lease (BOL) and possible court filings.

To avoid issues: submit rent on time each month; contact the office early if you anticipate a delay; use Rent Café or HACA drop boxes for convenience

Professional Communication with Staff

To maintain a respectful and safe community environment, residents are asked to:

- **Direct all questions or concerns to the leasing office**
- **Submit maintenance requests through Rent Café or the appropriate management office**
- **Avoid confronting staff or maintenance technicians directly in the field**

Questions or Concerns? We’re Here to Help

Robinwood Monday & Wednesday (410) 267-8006

9:00 AM—4:30 PM

Bloomsbury SQ Tuesday (410) 267-8001

9:00 AM - 4:30 PM

Thursday & Friday Appointment only

Eastport Terrace & Harbour House (410) 267-8005 Monday & Wednesday Appointment Only

Tuesday, Thursday and Friday CLOSED rhenderson@hacamd.org or ldortch@hacamd.org

Welcome to RENT Café

Rent Café is your new online connection to your apartment community. As a resident, you will be able to pay rent conveniently online, update your account, view payment history, submit maintenance requests, stay informed of community news and events, and so much MORE!

Convenient

We now accept online rent payments.
Set up your automatic payments and never worry about late fees.



Accessible

The Rent Café mobile app is now available for iPhone and Android! Stay connected wherever you are!

Sign up today!

Make sure you know your apartment community's address before Getting started. You will also need a valid email address to sign up

1. Visit your apartment's website: myportal.hacamnd.org
2. Click Resident
3. Choose "click here to register"
4. Complete the user registration information
5. You're in! Welcome to Rent Café!

Please contact your leasing office if you have any questions.

Andre Atkins SCHOLARSHIP



ELIGIBILITY

- Must be a high school senior graduating in 2026.
- Must be a resident of a HACA community or participate in a HACA program.
- Must have a minimum GPA of 2.5 on a 4.0 scale.
- Must be accepted to a two-year or four-year college, trade school, or vocational program for Fall 2026.
- Must submit a completed application by the deadline.

Requirements

- Completed Application Form (to be provided).
- Official High School Transcript verifying GPA.
- Proof of College or Trade School Acceptance Letter.
- 250-Word Essay answering the prompt:

How has living in a HACA community or participating in its programs influenced your educational and career goals?
- One Letter of Recommendation from a teacher, counselor, mentor, or community leader.

APPLICATION PROCESS

- A review panel will evaluate applications based on academic performance, essay quality, and community involvement. Winners will be notified.

Deadline

All applications must be submitted by August 1, 2026
Late or incomplete applications will not be considered.

Submit documents to kspencer@hacamd.org

SCAN TO APPLY



Family Self-Sufficiency Corner



Over the past few months, we have been proud to celebrate a major milestone within our Family Self-Sufficiency (FSS) Program. A total of 10 dedicated participants have successfully graduated, marking the culmination of their hard work, perseverance, and commitment to achieving personal and financial goals.

Each graduate's journey reflects months—often years—of goal setting, skill-building, and determination. Through the FSS program, participants focused on areas such as employment advancement, education, financial literacy, and long-term stability. Their success is a testament not only to their individual efforts but also to the supportive partnerships and resources that helped guide them along the way. An exciting part of this achievement is the disbursement of escrow funds.

We extend our heartfelt congratulations to all 10 graduates. Their accomplishments inspire others in the program and demonstrate what is possible with focus, support, and determination. We look forward to continuing to support our participants as they work toward self-sufficiency and a brighter future.

Is HACA Family Self-Sufficiency program right for you?

To learn more about the Family Self-Sufficiency program contact

Bridget McLaughlin, Director of Resident Services

(443) 482-3061|bmclaughlin@hacamd.org



Are you ready to improve your financial future?

Increase your credit score and unlock more financial opportunities.

Own your home, pay for education, or purchase a new vehicle with the right support.

Take control of your budget and understand where your money is going.

HACA's Family Self-Sufficiency (FSS) program can help!

Discover how FSS can provide you with the resources, support, and guidance needed to achieve your financial goals.

Is the FSS program right for you?

Learn more and see how we can help you on your path to self-sufficiency.

Please contact Bridget McLaughlin
Housing Authority of the City of Annapolis
443-482-3061



5 HOUSE KEEPING TIPS TO LIVE BY



1). Deep-clean your mattress.

Remove and wash your sheets as usual. To clean your mattress, use a garment steamer and go over the top, sides and box spring thoroughly to kill any dust mites that may be hiding near the surface. Then use your vacuum's upholstery tool and go over your mattress again. (This will remove the dust mites steaming has killed.) Remove any stains with a carpet and upholstery cleaner without over-wetting the mattress.

2). Clean oven/stovetop weekly.

Cooking messes should be cleaned up immediately, but every stovetop should be cleaned at least weekly to prevent grease and residue from collecting. You can clean both ceramic glass stovetops and coil stovetops using dish soap and a soft sponge for regular cleanings. Deep cleanings with one part baking soda and two parts vinegar may be necessary every few weeks to remove built-up grease.

3). Try baking soda for tougher messes.

A microfiber cloth is perfect for quickly cleaning up small messes on kitchen counters and appliance surfaces, break out baking soda for bigger food-related messes. Use the baking soda in your pantry for grease build up. Sprinkle some baking soda on a cloth and wipe down any areas that have grease buildup. Give it a couple of minutes and then follow up by wiping the area with a clean, damp cloth to pick up the residue.

4). Steam your microwave.

Fill a mug or measuring cup with water and microwave for two to three minutes, so it gets nice and steamy. The steam will soften the residue, making the wipe-down easier. You can also add lemon or vinegar to the bowl to clean your microwave even more effectively.

5). Use the right dusters.

Some dusters might look adorable, but they're not terribly practical. In order to remove dust effectively in the living room. Use a microfiber duster or cloth instead.



May 2026

ROSS & Case Management Events

Event Date	Name of Event	Time of Event	Location of Event
May 4	Avenues Recovery	1:00 – 2:00 PM	Harbour House
May 5	Community Action Event	3:00 – 4:00 PM	Bloomsbury SQ
May 6	Computer Literacy Class Graduation	11:00 AM – 2:00 PM	Harbour House
May 7	Changing Perspectives	1:00 - 2:00 PM	Harbour House
May 9	Cornerstone Church	12:30 – 2:00 PM	Bloomsbury SQ
May 12	Luminous Health Mobile Clinic	2:00 – 4:00 PM	Robinwood
May 12	Redevelopment Resident Meeting	6:00 PM	Bloomsbury SQ
May 13	Moments with Melissa	5:00 – 6:00 PM	Robinwood
May 13	Redevelopment Resident Meeting	6:00 PM	Robinwood
May 18	Reentry Presentation	1:00 – 2:00 PM	Harbour House
May 19	AAC Transportation Department	3:00 – 4:00 PM	Robinwood
May 26	AAC Transportation Department	3:00 - 4:00 PM	Bloomsbury SQ
May 28	AACO Department of Aging	2:00 - 3:00 PM	Harbour House

June 2026

ROSS & Case Management Events

Event Date	Name of Event	Time of Event	Location of Event
June 11	GED Program Presentation	1:00—2:00 PM	Harbour House
June 13	Cornerstone Church Food Giveaway	12:30—2:00 PM	Harbour House
June 16	YWCA Event	3:00 - 4:00 PM	Bloomsbury SQ
June 17	Moments with Melissa	5:30 - 6:30 PM	Harbour House
June 24	Community Job Fair	1:00 – 3:30 PM	Harbour House

American Red Cross Disaster Preparation



On March 24, 2026, the Robinwood community had the valuable opportunity to attend an informative emergency preparedness session led by trained volunteers from the American Red Cross. The session focused on equipping individuals and families with the knowledge and tools needed to confidently prepare for unexpected situations.

Emergencies can happen at any time, often without warning. Whether it's severe weather, power outages, or other unforeseen events, being prepared can make a critical difference. The Red Cross volunteers guided attendees through practical, easy-to-follow steps to help ensure safety and readiness at home and within the community.

One of the key topics discussed was how to create a family emergency plan. Participants learned the importance of his/her identifying meeting locations, establishing communication methods, and ensuring every family member understands their role during an emergency. Special attention was given to planning for pets, children, and individuals with specific medical needs.

The session also highlighted what supplies to include in a disaster preparedness kit. Essential items include water, non-perishable food, flashlights, batteries, a first aid kit, medications and important documents. Attendees were encouraged to customize their kits based on their household's unique needs and to regularly check and update supplies.

Staying informed during emergencies was another major focus. Volunteers shared tips on signing up for local alerts, using weather apps and having backup methods for receiving information in case of power or internet outages.

In addition, participants reviewed important steps to take before, during, and after a disaster. From securing homes ahead of severe weather to knowing when to evacuate and how to safely return afterward, the session provided clear guidance to help reduce risk and increase confidence in emergency situations.

Past Events

Thank you to all the residents who came out and participated in the many events hosted here at HACA such as Choice Neighborhood Event, Sherwin-Williams Paint Training Program, Cornerstone Food Giveaway, City of Annapolis Emergency Preparedness and Delta Sigma Theta Toiletries Giveaway. We are looking forward to a year full of events that will best serve the community.



Words and phrases that every resident should know

ECKOQCPWSLCNYWLNFFJALDNUQGXCXHU
SBJSBIOSCQPXAUEPRORATEDRENTORN
OATCSPCOPFNHYJSZBMPFTRQFKPVBFA
BUUMFEDIPIULORSOFSEMPVLDJLFGF
CEULHOQAMMQLNLEPUDHOIVCAVFWEV
RLRNVPGOALBAOGFESYDNMLIHZPAOJI
PXEIJSAOMJBIWYUCWZITMIKDP LLPFG
ERMAIZEHIYIHEQOWFBWHYBIP IHKZXH
BVRLSKXCQAYZXMMRLDZTDREQU RTMTT
DTIAMEFGUZDNHTIKMQQOXEYLZHHKUO
DKBCFZAFHRRMRPCJIDXMTAFKJRBAF
XWLETZOGJUIA IJKUCRVOYCQQBKODLE
MXTVJIGERFQTBAZEMUUNYHAUKYUCPN
LCJJRWOWAWEDKYTMNCNDTNOYQUEGEHT
DIKQABLNBGENQDFTJGSHPPFFQPHOCR
IEIPFPAXRCMWXESZITNFLSZHYBXYFY
NOKIABTM IABDERHPUJXOSEOQNXP PHH
WTMOUTEKMCBLSNQL OAMNGAUNQXOLDU
NXZBGXFIVEBXJNTYTSFVSSBBFJIHCI
KONVCLELUPGFVZOTG DIDAENYMXPQUK
VOZBJTEBREBKMRVDWKATMGHFNGTTUT
WHCVSSSOJRSQSBGNOTICETOVACATEZ
WRRFBPAEFICNMILLYQAYSPNULUNISO
NOLJBPENPORINPSJBODFYMICBCBXME
KTYBHKTVM DLZZLETQUIETENJOYMENT
APZTQOAAARHFELUBNXIJFVJLNPYWUWZ
HFNTKLYPSJMXSRRYUZBKPELSEMRWSY
IKEEHBSDUZKKBH ZGPLFPBAQPOODEVP
GSVRMXORJGWUVEURCTGBJHNOGPSRTK
ANVMUTILITIE SKVCFUYWNQPCEHRTOM

Security Deposit	Lease Agreement	Quiet Enjoyment
Notice to Vacate	Breach of Lease	Month-to-Month
Prorated Rent	Right of Entry	Grace Period
Walk-Through	Utilities	Late Fees
Eviction	Lessee	

RENTAL ASSISTANCE/EVICTION PREVENTION

St. Vincent de Paul Society

109 Duke of Gloucester St Annapolis, Maryland 21401
410-990-4019 (Monday-Friday 8:30AM-4:30PM) No appointment needed

Arundel Community Development Services (ACDS)

2666 Riva Road, Suite 210 Annapolis, Maryland 21401
410-222-7600 (Monday-Friday 8:30AM-5:00PM) Appointments made over the phone

Community Action Agency of Anne Arundel County

251 West St Annapolis, Maryland 21401
410-626-1900 ext. 1011 (Monday-Friday 8:30AM-5:00PM) No appointment needed

Salvation Army

351 Hilltop Lane Annapolis, Maryland 21403
410-263-4095 (Monday-Friday 8:30AM-5:00PM) Appointments are needed

Arundel House of Hope

7164 E. Furnace Branch Rd, Suite A, Glen Burnie 21060.
410-863-4888 (Monday-Friday 8:30AM-5:00PM)
No appointment is needed, leave a message and a counselor will be in contact

Anne Arundel County Department of Social Services

80 West Street Annapolis, Maryland 21401
410-269-4500 (Monday-Friday 8:30AM-4:30PM) No appointment needed

Center of Help

1906 Forest Drive Suite 2A/2B Annapolis, Maryland 21401
443-598-2140 Monday-Thursday 9:00AM-4:00Pm Fridays 11:00AM-3:00PM
No appointment needed

City of Annapolis Rental Assistance Program

Apply online <https://www.annapolis.gov/1980/Rental-Assistance-Program> Programa-de-As

HOMELESS/SHELTER RESOURCES

Need immediate homeless or shelter needs? Anne Arundel County has four shelters, with one wait list for all shelters.

- To be screened and added to the waitlist, please call 410-417-7260
- After business hours, call 410-768-5522

We Care and Friends

92 W Washington St. Annapolis, MD 21401
 410-263-2874 Rachel@weareandfriends.org Appointments Only.

Blessed in Tech Ministries

9 Willow Street, Annapolis, Maryland 21401
 410-384-8200 ministries@blessedintech.org Appointments Only.

Lighthouse Shelter

10 Hudson Street Annapolis, Maryland 21401
 410-349-5056
 (Monday, Tuesday, Thursday, and Friday 9:00AM-11:00AM 12:00PM-2:00PM)
No appointment needed for clothing
Appointment is needed to schedule showers, laundry, etc.

LEGAL & FAMILY ASSISTANCE/CRISIS SERVICES

Maryland Legal Aid

2024 West Street #204, Annapolis, Maryland 21401
 410-972-2700 (Monday-Thursday 9:30AM-4:00PM)
 No appointment needed

Community Legal Services

6301 Ivy Ln # 720, Greenbelt, Maryland 20770
 240-391-6370 (Monday-Friday 9:00AM-5:00PM)
 No appointment needed

Systems of Care

1-800-485-0041 (Monday-Friday 9:00AM-5:00PM)
 Contact them directly

Anne Arundel County Department of Social Services

80 West Street Annapolis, Maryland 21401
 410-269-4500 (Monday-Friday 8:30AM-4:30PM)
 No appointment needed

Anne Arundel County Crisis Response

41 Community Place Crownsville, Maryland 21032
 410-768-5522 Monday-Sunday 24 Hours
 Resident or resident representative will need to call

What is Systems of Care?

Anne Arundel County Systems of Care is a multi-tiered approach to providing individualized information and support, connecting children, youth, and their families to appropriate resources in the community. Our goal is to provide a single point of entry to link families to appropriate agencies and community-based resources.

Who Do We Help?

Families and unaccompanied youth across the county who are facing challenges with any basic need and/or feeling unsafe in their current situation. Including, but not limited to: food insecurity, homelessness/eviction, truancy from school, mental health crises, and domestic violence.

How Do We Help?

- Navigation through our Warmline to connect families/youth with appropriate online resources.
- One-on-one peer support for youth via a peer navigator.
- Family navigation through our CRICT Team Meetings.

Systems of Care PARTNERS

- Anne Arundel County Public Schools
- Anne Arundel County Government - Office of the County Executive
- Anne Arundel County Health Department
- Anne Arundel County Department of Recreation & Parks
- Anne Arundel County Department of Social Services
- Anne Arundel County Mental Health Agency
- Department of Juvenile Services
- Anne Arundel Community College
- Anne Arundel County Crisis Response
- Chesapeake Center for Youth Development
- Seedco
- United Way of Central Maryland
- Anne Arundel Workforce Development Corporation
- Developmental Disabilities Administration
- Parent Advocates

ANNE ARUNDEL COUNTY Systems of Care

Linking Families to Resources



Warmline/Intake:
+1 800 485 0041



Monday - Friday: 8:30 AM - 5:00 PM



**1 Harry S. Truman Parkway | Suite 103
Annapolis, MD 21401**



Anne Arundel County Partnership
for Children, Youth & Families

The Information and Referral Intake Phone Line

The information and referral intake phone line provides one-to-one support and assistance over the phone. Information and referral specialists are available to help callers find local resources including:

- Mental Health Services/Counseling
- Food/Housing/Utilities
- Advocacy
- Child Care
- Substance Abuse
- Support Groups
- Disabilities
- Crisis/Emergency Services
- Mentoring/Tutoring
- Parent Training
- Insurance Coverage
- Medical/Dental/Vision
- Legal Services
- Recreation and Parks
- Faith-Based Services

C.R.I.C.T.

(Community Resource Initiatives Care Team)

CRICT is a unique group of Anne Arundel County agencies, community organizations, and System of Care Navigators that meet one-on-one with families in a forum setting.

The goal of these meetings is to develop an individualized action plan based on how each Care Team member can assist with the unique needs of the family. This format eliminates the "pass-around" and fatigue of contacting multiple agencies and services to determine qualification.

Instead, a family only needs to explain their situation once to the Care Team and the members will work together identifying available resources in their prospective agencies/departments to create a realistic and sustainable plan for the family.

Cases/Family Types We Serve:

- Family with at least one school-aged child (Standard CRICT)
- Family with a child aged 0-5 and/or an unborn child (EC CRICT)
- Family who is victim of domestic violence (VS CRICT)
- Family facing chronic homelessness (BRICKET)

Systems of Care Manager:
Deirdre Berry | srberr@aacounty.org

CRICT, EC CRICT, VS CRICT & BRICKIT
Coordinator:
Arianna Rodriguez | srrod21@aacounty.org

Intake Coordinator:
Jessica Brockman | srkrau20@aacounty.org





FOOD RESOURCES

Salvation Army - 351 Hilltop Lane; 410 263-4091
Thursdays 9 am til 12:30 pm and 1:30 pm til 4:00 pm;

Asbury United Methodist Church 87 West Street, 410 - 268-9500
Wednesday and Fridays 9-11

Blessed in Tech - 273 Hilltop Lane 410.384.8200
Friday's 2 pm until food is gone

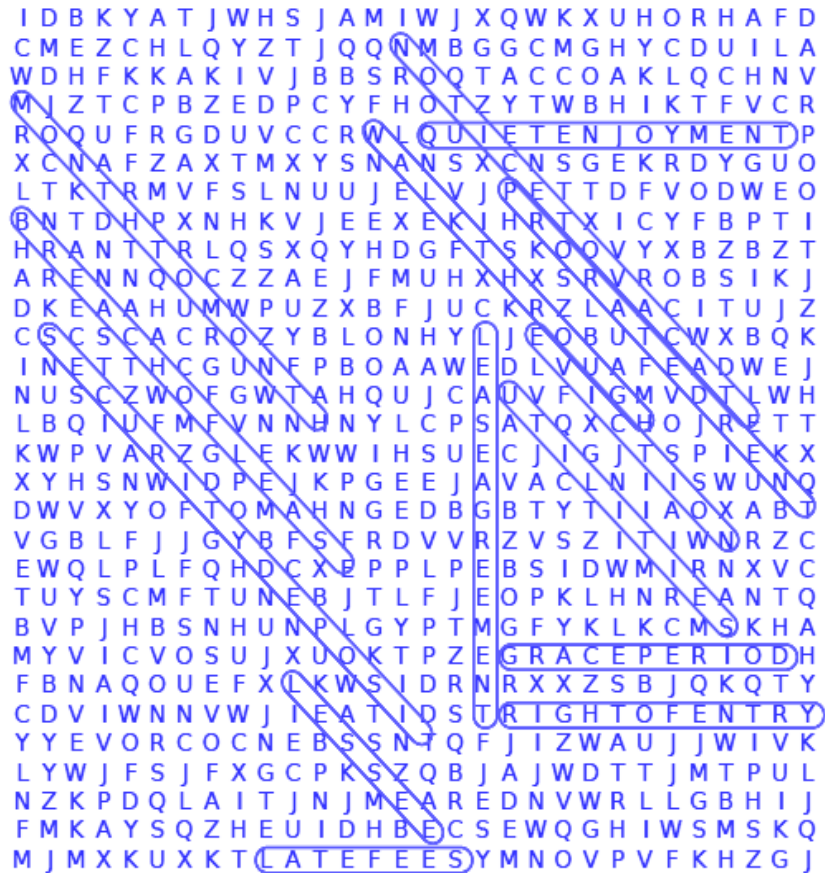
Eastport United Methodist Church 926 Bay Ridge Ave 410 263-5490
3rd Saturday 11 - 12 noon

First Baptist Church of Annapolis - 31 West Washington St;
Saturdays 11 am - 1

Heritage Baptist Church - 1740 Forest Dr;
Tuesdays 9 am til 11 am

St Luke's Episcopal Church - 1011 Bay Ridge Ave, 410.268.5419
Tuesdays 11 am til noon

Words and phrases that every resident should know



- | | | |
|------------------|-----------------|-----------------|
| Security Deposit | Lease Agreement | Quiet Enjoyment |
| Notice to Vacate | Breach of Lease | Month-to-Month |
| Right of Entry | Prorated Rent | Walk-Through |
| Grace Period | Utilities | Eviction |
| Late Fees | Lessee | |

Primary Business Address:
1217 Madison Street
Annapolis MD 21403



Phone: (410) 267-8000
Fax: (410) 267-8290

**After Hour Maintenance Emergencies:
(410) 263-0778**

For story submissions
Please email:
kspencer@hacamd.org



Stay up-to-date by liking
our Facebook page



Our Commitment

The Housing Authority of the City of Annapolis commitment to the community is to provide courteous service, alternative referrals, and absolute fairness to all applicants and current residents in addition to providing decent, safe and affordable housing.

Follow us on social media!

Facebook: facebook.com/HACAMD
Twitter: @AuthorityCity
Instagram: @hacaannapolis

