

# Housing Authority of the City of Annapolis

## Newsletter February 2026



### Office of Statewide Broadband Computer Literacy Training Program

HACA is proud to announce that it has received a grant from the Office of Statewide Broadband, funded through December 2026, to provide a fifteen-week computer training program for residents of the Eastport–Harbour House communities. The program will include a total of four sessions, with up to 15 residents per session. This initiative was designed to build digital skills while increasing access to technology and economic opportunity.

Throughout the fifteen-week program, participants learned a wide range of computer skills, including basic computer navigation, online communication, and practical tools for everyday use. In addition to gaining valuable knowledge, participants were compensated at a rate of \$15.00 per hour for their time and commitment.

We are excited to celebrate the success of this program and proudly announce that eight participants graduated on December 18, 2025. HACA congratulates all graduates on this accomplishment and looks forward to continuing efforts that strengthen digital access and workforce readiness in our communities.

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# Message From Melissa Maddox-Evans Executive Director/CEO



We hope your New Year is off to a great start. We anticipate lots of progress in our redevelopment projects. We are planning for the grand opening for the newly redeveloped Morris H. Blum building this Spring 2026. The residents have done a phenomenal job in handling the temporary relocation phase and are glad to be in their new units! Feel free to visit Blum and see the beautiful work and upgrades that have occurred and to become inspired.

We are moving along with our redevelopment plans for Robinwood and Bloomsbury Square. We secured tax credit approval for both sites with The Community Housing Partners. We have had several resident meetings to incorporate resident feedback and there are more to come. Be on the lookout for resident surveys that are being distributed now. These surveys are important because they provide a way for us to capture your comments and suggestions.

We are also progressing with plans for Eastport Terrace and Harbour House. We have partnered with Genesis/Monadnack for this project. We will pursue Choice Neighborhood Implementation Grant funds. We will be scheduling a meeting with residents in February to provide information and update on our progress and application activity.

It is important with all of these projects for you to stay informed, attend resident meetings and provide your feedback. That is how your voice is heard.

Thank you and we look forward to seeing you soon.

*Sincerely,*

*Melissa Maddox-Evans*

*Executive Director/CEO*

*Housing Authority of The City of Annapolis*

# Message From Bishop Craig Coates Board Chairman



## **Finding Hope in the Winter Season**

Winter can be a very challenging time of year. The leaves have fallen, the trees stand bare, and the cold arrives suddenly—bringing strong winds, freezing rain, and sometimes snow. Yet, even in the harshness of winter, there is a quiet beauty in a snowy landscape. It reminds us that fall has ended and that even in the barest season, hope still exists.

Friends, this reflection mirrors where many of us are right now. Families are facing difficult times—rising utility costs, higher food prices, and ongoing financial pressures. While we may not be able to solve every problem we face, there are a few things of which we can be certain.

What is not visible during winter is the fact that seeds are already in the ground for the next season. This is also true in our HACA community. We have seeds in the ground—redevelopment of our properties, expanded opportunities for our children and youth, enhanced services for our senior residents, and new partnerships that will help take our community to the next level.

If you or someone you know is struggling with depression, anxiety, or feelings of hopelessness, please reach out to us. You are not alone, and we are here to help.

This is the hope we hold onto during the winter season. Stay warm, stay safe, and stay hopeful. Spring will come.

I look forward to sharing updates with you as the Board of Commissioners continues to work closely with our Executive Director and HACA staff to ensure that you are provided safe, stable, and affordable housing.

Bishop Craig Coates

## Community Reminder:

### Keeping Robinwood, Harbour House– Eastport & Bloomsbury Square a Great Place to Live!

As part of our ongoing commitment to maintaining a **safe, clean, and respectful living environment**, we ask all residents to review and follow the community standards and lease requirements outlined below.

#### Housekeeping & Quarterly Unit Inspections.

**Quarterly inspections will begin March 9, 2026**, to ensure the property remains safe and well-maintained for all residents.

**Please make sure that: Patios are kept free of trash and clutter; trash is disposed of properly in designated dumpsters; breezeways and common areas remain clear of personal belongings.**

#### Unauthorized Pets

All pets must be **approved and registered** with the leasing office. Unauthorized pets are a **lease violation**.

If you have a pet, please: **register it with your Property Management Office; clean up after your pet at all times; keep pets leashed in all common areas.**

#### Abandoned or Improperly Parked Vehicles

Vehicles that are inoperable, unregistered, or parked improperly will be tagged and may be subject to towing. **Please ensure: your vehicle has current registration; it is parked in designated parking spaces only; fire lanes are not blocked by vehicles .**

#### Excessive Foot or Vehicle Traffic

Excessive or unusual traffic to and from an apartment may raise **safety and security concerns**.

**Residents are expected to: limit guest traffic; ensure guests are respectful; avoid activity that disturbs neighbors or violates lease terms.**

## Annual & Interim Recertifications & EIV Reminder

All residents must complete **Annual and Interim Recertifications** by the required deadlines to maintain housing assistance and lease compliance.

### Important Income Reporting & EIV Information:

- Any changes in income, household size, or employment must be reported by the end of the month in which the change occurred
- Robinwood , Harbour House– Eastport and Bloomsbury Square use HUD’s **Enterprise Income Verification (EIV)** system to verify income and employment information
- EIV may identify **unreported or underreported income**
- Failure to report changes timely may result in:
  - Repayment agreements
  - Loss of housing assistance

Lease violations

Residents will be notified if additional documentation is required based on EIV findings.

If you are unsure of your recertification deadline, please contact the **Main Office at (410) 267-8000** and ask for **Sidiq**.

### Timely Rental Payments

Rent is due on the **5th of each month**. Late or missed payments may result in a **Breach of Lease (BOL)** and possible court filings.

To avoid issues: submit rent on time each month; contact the office early if you anticipate a delay; use **Rent Café** or **HACA drop boxes** for convenience

### ☒ Professional Communication with Staff

To maintain a respectful and safe community environment, residents are asked to:

- Direct all questions or concerns to the **leasing office**
- Submit maintenance requests through **Rent Café** or the appropriate management office
- Avoid confronting staff or maintenance technicians directly in the field

### Questions or Concerns? We’re Here to Help

**Robinwood Leasing Office**  
(410) 267-8006  
Monday & Wednesday | 9:00 AM – 4:30 PM

**Bloomsbury Square Leasing Office**  
☒ Tuesday | 9:00 AM – 4:30 PM  
Thursday & Friday | Appointment Only

**Eastport Terrace & Harbour House** ☒ Monday & Wednesday  
(410) 267-8005  
Tuesday, Thursday & Friday | Closed

**Main Office Location:**  
1217 Madison Street  
Annapolis, MD 21403

Email: [rhenderson@hacamd.org](mailto:rhenderson@hacamd.org) or [ldortch@hacamd.org](mailto:ldortch@hacamd.org)



## *Are you ready to improve your financial future?*

Increase your credit score and unlock more financial opportunities.

Own your home, pay for education, or purchase a new vehicle with the right support.

Take control of your budget and understand where your money is going.

### **HACA's Family Self-Sufficiency (FSS) program can help!**

Discover how FSS can provide you with the resources, support, and guidance needed to achieve your financial goals.

### **Is the FSS program right for you?**

Learn more and see how we can help you on your path to self-sufficiency.

Please contact Bridget McLaughlin  
Housing Authority of the City of Annapolis  
443-482-3061



# 5 HOUSE KEEPING TIPS TO LIVE BY



## 1). Deep-clean your mattress.

Remove and wash your sheets as usual. To clean your mattress, use a garment steamer and go over the top, sides and box spring thoroughly to kill any dust mites that may be hiding near the surface. Then use your vacuum's upholstery tool and go over your mattress again. (This will remove the dust mites steaming has killed.) Remove any stains with a carpet and upholstery cleaner without over-wetting the mattress.

## 2). Clean oven/stovetop weekly.

Cooking messes should be cleaned up immediately, but every stovetop should be cleaned at least weekly to prevent grease and residue from collecting. You can clean both ceramic glass stovetops and coil stovetops using dish soap and a soft sponge for regular cleanings. Deep cleanings with one part baking soda and two parts vinegar may be necessary every few weeks to remove built-up grease.

## 3). Try baking soda for tougher messes.

A microfiber cloth is perfect for quickly cleaning up small messes on kitchen counters and appliance surfaces, break out baking soda for bigger food-related messes. Use the baking soda in your pantry for grease build up. Sprinkle some baking soda on a cloth and wipe down any areas that have grease buildup. Give it a couple of minutes and then follow up by wiping the area with a clean, damp cloth to pick up the residue.

## 4). Steam your microwave.

Fill a mug or measuring cup with water and microwave for two to three minutes, so it gets nice and steamy. The steam will soften the residue, making the wipe-down easier. You can also add lemon or vinegar to the bowl to clean your microwave even more effectively.

## 5). Use the right dusters.

Some dusters might look adorable, but they're not terribly practical. In order to remove dust effectively in the living room. Use a microfiber duster or cloth instead.



# FAMILY SELF-SUFFICIENCY PARTICIPANT SPOTLIGHT Crystal Downs

Congratulations to Family Self-Sufficiency participant Crystal Downs, who proudly graduated from Bowie State University in December, 2025 with her Bachelor of Science Degree. Crystal's academic achievement reflects her dedication, perseverance, and commitment to building a strong future for herself and her family.

Crystal is currently seeking employment within the public school system, where she hopes to serve as either a teacher or student advocate. She is passionate about supporting students and making a positive impact in their educational journeys.

Looking ahead, Crystal plans to continue her education by pursuing a Master's degree or a Master of Social Work (MSW). She intends to return to Bowie State University to complete her graduate studies and further strengthen her ability to serve her community.

In addition to her educational and career goals, Ms. Downs is also focused on achieving homeownership. She plans to enroll in a homeownership class as an important step toward purchasing her own home.

# ROSS Mental Wellness Event

The Jewelry Making for Mental Wellness activity was held on December 22, 2025, and facilitated by Toccara Bridgers of Peace of Mind. ROSS participants and children from the Eastport Community took part in a structured, hands-on experience designed to promote mental wellness, positive social interaction, and community engagement. The activity fostered creativity, self-expression, and a sense of togetherness among participants. Light refreshments were provided. Overall, the event supported well-being and strengthened meaningful connections among children, seniors, and community members.



# Redevelopment

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General Information Notice

Relocation Assistance

Transformation

Economic Development

rehabilitation

Refurbishment

Modernization

Restoration

Redeveloper

Renovation

Site Layout

Demolition

Demolition

Overhaul

Feed Back

Remodel

Rehab

Knock Down

# February 2026

## ROSS & Case Management Events

Event Date	Name of Event	Time of Event	Location of Event
February 3	AA Power (Every Tuesday)	2:30 – 3:30 PM	Robinwood
February 5	Toiletries Giveaway	3:00 – 4:00 PM	Robinwood
February 9	Re-Entry Resource Event	1:00 – 2:00 PM	Harbour House-EPT
February 11	2 <sup>nd</sup> Pre-Election Meeting	6:00 PM	Bloomsbury SQ
February 12	Emergency Preparedness Event	1:00 – 2:00 PM	Harbour House
February 17	Emergency Preparedness Event	3:00 – 4:00 PM	Bloomsbury SQ
February 18	Computer Literacy Training (Every Wednesday)	11:00 AM – 2:00 PM	Harbour House-EPT
February 18	Emergency Preparedness Event	1:00 – 2:00 PM	Robinwood
February 23	Department of Aging and Disability	1:00 – 2:00 PM	Harbour House-EPT
February 23	1 <sup>st</sup> Pre-Election Meeting	5:00 PM	Harbour House-EPT

# MARCH 2026 Events

Event Date	Name of Event	Time of Event	Location of Event
March 2-6	Sherwin-Williams Paint Training	8:00 AM—4:30 PM	Harbour House EPT
March 11	Resident Council Election	6:00 PM	Bloomsbury SQ
March 16	OIC GED Information and Enrollment	11:00 AM – 12:00 PM	Harbour House-EPT
	Computer Literacy Training (Wednesdays)	11:00 AM – 2:00 PM	Harbour House-EPT
	AA Power (Tuesdays)	2:30 – 3:30 PM	Robinwood
March 26	ROSS Focus Group	1:00 – 2:00 PM	Harbour House- EPT
March 30-31	Turn Around Thursday (CAA)	1:00 – 2:00 PM	Harbour House-EPT
March 30	2 <sup>nd</sup> Pre-Election Meeting	5:00 PM	Harbour House-EPT

# PAST EVENTS

Thank you to all the residents who came out and participated in the many events hosted here at HACA such as Cornerstone Food Giveaway, St. Elizabeth Ann Seton Food Giveaway and Robinwood Resident Council partnered with Downtown Hope Church to host Christmas Dinner. We are looking forward to a year full of events that will best serve the community.



## **RENTAL ASSISTANCE/EVICTION PREVENTION**

### **St. Vincent de Paul Society**

109 Duke of Gloucester St Annapolis, Maryland 21401  
410-990-4019 (Monday-Friday 8:30AM-4:30PM) No appointment needed

### **Arundel Community Development Services (ACDS)**

2666 Riva Road, Suite 210 Annapolis, Maryland 21401  
410-222-7600 (Monday-Friday 8:30AM-5:00PM) Appointments made over the phone

### **Community Action Agency of Anne Arundel County**

251 West St Annapolis, Maryland 21401  
410-626-1900 ext. 1011 (Monday-Friday 8:30AM-5:00PM) No appointment needed

### **Salvation Army**

351 Hilltop Lane Annapolis, Maryland 21403  
410-263-4095 (Monday-Friday 8:30AM-5:00PM) Appointments are needed

### **Arundel House of Hope**

7164 E. Furnace Branch Rd, Suite A, Glen Burnie 21060.  
410-863-4888 (Monday-Friday 8:30AM-5:00PM)  
No appointment is needed, leave a message and a counselor will be in contact

### **Anne Arundel County Department of Social Services**

80 West Street Annapolis, Maryland 21401  
410-269-4500 (Monday-Friday 8:30AM-4:30PM) No appointment needed

### **Center of Help**

1906 Forest Drive Suite 2A/2B Annapolis, Maryland 21401  
443-598-2140 Monday-Thursday 9:00AM-4:00Pm Fridays 11:00AM-3:00PM  
No appointment needed

### **City of Annapolis Rental Assistance Program**

**Apply online <https://www.annapolis.gov/1980/Rental-Assistance-Program> Programa-de-As**

## **HOMELESS/SHELTER RESOURCES**

Need immediate homeless or shelter needs? Anne Arundel County has four shelters, with one wait list for all shelters.

- To be screened and added to the waitlist, please call 410-417-7260
- After business hours, call 410-768-5522

### **We Care and Friends**

92 W Washington St. Annapolis, MD 21401  
410-263-2874 [Rachel@weareandfriends.org](mailto:Rachel@weareandfriends.org) Appointments Only.

### **Blessed in Tech Ministries**

9 Willow Street, Annapolis, Maryland 21401  
410-384-8200 [ministries@blessedintech.org](mailto:ministries@blessedintech.org) Appointments Only.

### **Lighthouse Shelter**

10 Hudson Street Annapolis, Maryland 21401  
410-349-5056  
(Monday, Tuesday, Thursday, and Friday 9:00AM-11:00AM 12:00PM-2:00PM)  
**No appointment needed for clothing**  
**Appointment is needed to schedule showers, laundry, etc.**

### **LEGAL & FAMILY ASSISTANCE/CRISIS SERVICES**

#### **Maryland Legal Aid**

2024 West Street #204, Annapolis, Maryland 21401  
410-972-2700 (Monday-Thursday 9:30AM-4:00PM)  
No appointment needed

#### **Community Legal Services**

6301 Ivy Ln # 720, Greenbelt, Maryland 20770  
240-391-6370 (Monday-Friday 9:00AM-5:00PM)  
No appointment needed

#### **Systems of Care**

1-800-485-0041 (Monday-Friday 9:00AM-5:00PM)  
Contact them directly

#### **Anne Arundel County Department of Social Services**

80 West Street Annapolis, Maryland 21401  
410-269-4500 (Monday-Friday 8:30AM-4:30PM)  
No appointment needed

#### **Anne Arundel County Crisis Response**

41 Community Place Crownsville, Maryland 21032  
410-768-5522 Monday-Sunday 24 Hours  
Resident or resident representative will need to call

## What is Systems of Care?

Anne Arundel County Systems of Care is a multi-tiered approach to providing individualized information and support, connecting children, youth, and their families to appropriate resources in the community. Our goal is to provide a single point of entry to link families to appropriate agencies and community-based resources.

## Who Do We Help?

Families and unaccompanied youth across the county who are facing challenges with any basic need and/or feeling unsafe in their current situation. Including, but not limited to: food insecurity, homelessness/eviction, truancy from school, mental health crises, and domestic violence.

## How Do We Help?

- Navigation through our Warmline to connect families/youth with appropriate online resources.
- One-on-one peer support for youth via a peer navigator.
- Family navigation through our CRICT Team Meetings.

## Systems of Care PARTNERS

- Anne Arundel County Public Schools
- Anne Arundel County Government - Office of the County Executive
- Anne Arundel County Health Department
- Anne Arundel County Department of Recreation & Parks
- Anne Arundel County Department of Social Services
- Anne Arundel County Mental Health Agency
- Department of Juvenile Services
- Anne Arundel Community College
- Anne Arundel County Crisis Response
- Chesapeake Center for Youth Development
- Seedco
- United Way of Central Maryland
- Anne Arundel Workforce Development Corporation
- Developmental Disabilities Administration
- Parent Advocates

## ANNE ARUNDEL COUNTY Systems of Care

*Linking Families to Resources*



Warmline/Intake:  
**+1 800 485 0041**



**Monday - Friday: 8:30 AM - 5:00 PM**



**1 Harry S. Truman Parkway | Suite 103  
Annapolis, MD 21401**



**Anne Arundel County Partnership**  
for Children, Youth & Families

## The Information and Referral Intake Phone Line

The information and referral intake phone line provides one-to-one support and assistance over the phone. Information and referral specialists are available to help callers find local resources including:

- Mental Health Services/Counseling
- Food/Housing/Utilities
- Advocacy
- Child Care
- Substance Abuse
- Support Groups
- Disabilities
- Crisis/Emergency Services
- Mentoring/Tutoring
- Parent Training
- Insurance Coverage
- Medical/Dental/Vision
- Legal Services
- Recreation and Parks
- Faith-Based Services

## C.R.I.C.T.

*(Community Resource Initiatives Care Team)*

CRICT is a unique group of Anne Arundel County agencies, community organizations, and System of Care Navigators that meet one-on-one with families in a forum setting.

The goal of these meetings is to develop an individualized action plan based on how each Care Team member can assist with the unique needs of the family. This format eliminates the "pass-around" and fatigue of contacting multiple agencies and services to determine qualification.

Instead, a family only needs to explain their situation once to the Care Team and the members will work together identifying available resources in their prospective agencies/departments to create a realistic and sustainable plan for the family.

## Cases/Family Types We Serve:

- Family with at least one school-aged child (Standard CRICT)
- Family with a child aged 0-5 and/or an unborn child (EC CRICT)
- Family who is victim of domestic violence (VS CRICT)
- Family facing chronic homelessness (BRICKET)

Systems of Care Manager:

Deirdre Berry | [srberr@aacounty.org](mailto:srberr@aacounty.org)

CRICT, EC CRICT, VS CRICT & BRICKIT

Coordinator:

Arianna Rodriguez | [srrod21@aacounty.org](mailto:srrod21@aacounty.org)

Intake Coordinator:

Jessica Brockman | [srkrau20@aacounty.org](mailto:srkrau20@aacounty.org)





# FOOD RESOURCES

Salvation Army - 351 Hilltop Lane; 410 263-4091  
Thursdays 9 am til 12:30 pm and 1:30 pm til 4:00 pm;

Asbury United Methodist Church 87 West Street, 410 - 268-9500  
Wednesday and Fridays 9-11

Blessed in Tech - 273 Hilltop Lane 410.384.8200  
Friday's 2 pm until food is gone

Eastport United Methodist Church 926 Bay Ridge Ave 410 263-5490  
3rd Saturday 11 - 12 noon

First Baptist Church of Annapolis - 31 West Washington St;  
Saturdays 11 am - 1

Heritage Baptist Church - 1740 Forest Dr;  
Tuesdays 9 am til 11 am

St Luke's Episcopal Church - 1011 Bay Ridge Ave, 410.268.5419  
Tuesdays 11 am til noon

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# 4 WAYS TO REPORT AN OUTAGE



Use the Mobile App



Visit [BGE.com/Outage](http://BGE.com/Outage)



Text OUT to 69243



Call 1-800-685-0123



An Exelon Company

# Redevelopment

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General Information Notice

Relocation Assistance

Transformation

Economic Development

rehabilitation

Refurbishment

Modernization

Restoration

Redeveloper

Renovation

Site Layout

Demolition

Demolition

Overhaul

Feed Back

Remodel

Rehab

Knock Down

Primary Business Address:  
1217 Madison Street  
Annapolis MD 21403



Phone: (410) 267-8000  
Fax: (410) 267-8290

**After Hour Maintenance Emergencies:  
(410) 263-0778**

For story submissions  
Please email:  
kspencer@hacamd.org



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## Our Commitment

The Housing Authority of the City of Annapolis commitment to the community is to provide courteous service, alternative referrals, and absolute fairness to all applicants and current residents in addition to providing decent, safe and affordable housing.

## Follow us on social media!

Facebook: [facebook.com/HACAMD](https://facebook.com/HACAMD)  
Twitter: @AuthorityCity  
Instagram: @hacaannapolis

