

HOUSING AUTHORITY OF THE CITY OF ANNAPOLIS



NEWSLETTER November 2025



Back to School Event

Donna's Days of Hope recently hosted its annual Book Bag Giveaway for residents of Harbour House and Eastport Terrace. The event provided free backpacks filled with school supplies to local children, helping families prepare for the upcoming school year.

This annual tradition continues to bring the community together, offering support and encouragement to families in need. With the generous donations and volunteer efforts, the Giveaway was a huge success, ensuring that every child left with the tools they need for a successful school year.

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A Message From *Melissa Maddox-Evans* Executive Director/CEO

Dear Residents,

We hope you are enjoying the fall season. Community leaders are planning several seasonal activities for families and children over the next few months, and we hope you take advantage of them. We are excited to introduce the redevelopment team to the Eastport Terrace/Harbour House communities. We are excited to engage in transforming our communities for the better. Be sure to turn in your General Information Notices to your Property Manager. We want to ensure your rights are protected throughout the redevelopment process.

We are glad to announce that our funding application to the State of Maryland for 9% tax credit funding was approved for the Robinwood community, plans are moving forward to secure other funding sources. We are also submitting applications for funding for Bloomsbury Square. We anticipate news about that site's application in the new year.

The renovations at Morris H. Blum are nearly complete. The upgrades are beautiful, and we are proud for the residents to enjoy the newly renovated building.

I hope you and your families enjoy the holidays and thank you for being a part of our community.”

Sincerely,
Melissa Maddox-Evans
Executive Director/CEO
Housing Authority of the City of Annapolis

Attention Robinwood & Bloomsbury Residents:

Community Reminder:

Keeping Robinwood & Bloomsbury Square a Great Place to Live!

As part of our ongoing commitment to maintaining a safe, clean, and respectful living environment, we ask that all residents review and follow the community standards and lease requirements outlined below.

Housekeeping & Unit Inspections

We conduct regular inspections beginning November 3, 2025, to ensure the property remains safe and well-maintained for all residents.

Please make sure:

- Patios are kept free of trash and clutter
- Trash is disposed of properly in dumpsters
- Breezeways remain clear of personal belongings

Unauthorized Pets

All pets must be **approved and registered** with the leasing office. Unauthorized pets are a lease violation.

✓ If you have a pet, please:

- Register it with the Robinwood or Bloomsbury Management Site
- Clean up after your pet at all times
- Keep it leashed in all common areas

Abandoned Vehicles

Vehicles that are inoperable, unregistered, or parked improperly will be tagged and subject to towing.

✓ Please ensure:

- Your vehicle has current registration
- It is parked in designated spaces only
- Fire lanes and other vehicles are not blocked

Excessive Foot or Vehicle Traffic

Excessive or unusual traffic to and from an apartment can raise safety and security concerns.

Please be considerate and ensure:

- **Guests are respectful and limited**
- **Activity in and around your unit does not disturb neighbors or violate your lease**

Annual & Interim Recertifications

All residents must complete Annual and Interim Recertifications before the deadline to maintain eligibility for housing assistance and ensure lease compliance.

- ✓ **If your income, household size, or employment changes, report it immediately.**
- ✓ **Don't wait—delays in documentation can result in loss of subsidy or lease violations.**

If you're unsure of your recertification deadline, contact the Main Office at (410) 267-8000 and ask for Sidiq.

Timely Rental Payments

Rent is due on the 5th of each month. Late or missed payments can lead to a Breach of Lease (BOL) and court filings for eviction.

To avoid this:

- **Submit your payment on time each month**
- **Contact the office early if you anticipate a delay**
- **Utilize RENT CAFE payment portal or HACA drop boxes for convenience**

Professional Communication with Staff

To maintain a safe and respectful community, please:

- **Direct all questions or concerns to the leasing office**
- **Submit maintenance requests through the correct channels such as Rent Cafe or respective Management Office**
- **Avoid confronting staff or maintenance technicians directly in the field**

Let's work together to foster a positive living environment for everyone.

Questions or Concerns? We're Here to Help

Robinwood (410) 267-8006 Monday and Wednesdays 9:00am - 4:30 & Bloomsbury Square Leasing Office (410) 267-8001 Tuesdays Only from 09:00am -4:3pm Thursdays and Fridays will remain Appointment Only Email Dcrutchfield@hacamd.org

WE ARE **HIRING**

Resident Temporary Worker Custodian & Grounds Keeper



Job Summary

The primary purpose of this position is to perform general janitorial and custodial work to maintain assigned HACA buildings and grounds, keeping common areas clean and clear of debris and ensuring that the properties are safe and free of hazards for employees, residents, and visitors. All activities must support Housing Authority of the City of Annapolis' ("HACA" or "the Authority") mission, strategic goals, and objectives.

Essential Duties and Responsibilities

- Cleans and provides maintenance for HACA warehouse, lobbies, community halls, offices, and restrooms.
- Performs general cleaning of leased units as assigned.
- Sweeps, mops, scrubs, and vacuums floors using cleaning solutions, tools, and equipment.
- Cleans or polishes walls, ceilings, windows, and building fixtures. Applies wax or sealers to wood, concrete, and tiled floors as appropriate.
- Cleans walkways, parking lots, and steps daily.
- Dusts furniture, walls, and other equipment.
- Maintains HACA grounds, garbage container areas, hallways, and parking areas in a neat and orderly manner, not allowing any trash to accumulate and emptying garbage containers in common areas and assigned offices.
- Notifies the Maintenance Manager or Property Manager of request for materials/supplies, major repairs, or additions to building operating systems.
- Assists in maintaining building security, locking and unlocking access to Authority buildings.
- Assists with office equipment moves and meeting set-up as needed.
- Performs other related duties as assigned.

Qualifications

- Knowledge and understanding of obligations, functions, programs and services of the HACA in relation to staff, residents, customers and the community.
- Knowledge of HAZMAT regulations required for chemicals used during job performance.
- Ability to express and transmit ideas and knowledge clearly and concisely in writing, as well as verbally with supervisors, employees, residents, and visitors.
- Ability to organize own time and effort to meet assignments.
- Mechanical understanding of and ability to use the following machines, tools, and other special equipment: hand and small power tools, ladder, vacuum, floor buffer, cleaning, and polishing chemicals.
- Ability to exercise sound judgment and to act decisively under pressure.
- Ability to communicate in English, both orally and in writing; strong interpersonal skills and coaching skills.
- Ability to maintain composure and tactfully handle difficult situations and interpret questions correctly; ability to behave in a friendly, understanding, helpful, and professional manner with clients/customers, coworkers, supervisors, subordinates, and the general public.

To apply contact your property management office
Harbour House - Eastport Terrace Ms. Henderson (443) 482-3055
Bloomsbury Square - Robinwood Ms. Crutchfield - (443) 482 - 3033

WE ARE HIRING!

Community Connector (Resident-Based)

Public Housing Community

Part-time / Volunteer / Stipend-Based (depending on program)

JOB SUMMARY

The Community Connector serves as a trusted liaison between public housing residents and local service providers, community organizations, and housing authorities. Residing within the community, the Community Connector builds relationships, identifies resident needs, shares important information, and supports engagement efforts to improve overall well-being and community cohesion.

RESPONSIBILITIES

- Act as a bridge between residents and community resources (e.g., health, education, employment).
- Communicate regularly with residents to share opportunities, events, and services.
- Gather feedback on resident needs and concerns to inform service delivery.
- Support resident engagement initiatives such as meetings, events, and workshops.
- Collaborate with housing staff and partner organizations to improve quality of life in the community.

QUALIFICATIONS

- Resident of the public housing community.
- Strong interpersonal and communication skills.
- Passion for community building and helping others.
- Ability to maintain confidentiality and build trust

To apply contact your property management office

Harbour House - Eastport Terrace
Ms. Henderson (443) 482-3055

Bloomsbury Square - Robinwood
Ms. Crutchfield - (443) 482 - 3033

Cleaning Supply Program

To promote a healthy and clean-living environment we are providing cleaning supplies for our residents. Stop by your property managers office for supplies.

The days and times are listed below

**Eastport/ Harbour House - Monday and Wednesday 9:00 AM - 1:00 PM
(410) 267-8005**

**Robinwood - Monday and Wednesday 9:00 AM - 4:30 PM
(410) 267-8006**

**Bloomsbury Square - Tuesday 9:00 AM - 4:30 PM
(410) 267-8001**

**Note: Eastport /Harbour House residents - Contact Kameisha Spencer
for cleaning supplies. (443) 482-3057**



Welcome to **RENT Café**



Rent Café is your new online connection to your apartment community. As a resident you will be able to pay rent conveniently online, update your account, view payment history, submit maintenance requests, stay informed of community news and events, and so much MORE!

Convenient

We now accept online rent payments.

Set up your automatic payments and never worry about late fees.

Accessible

The Rent Café mobile app is now available for iPhone and Android!

Stay connected wherever you are!

Sign up today!

Make sure you know your apartment community's address before Getting started. You will also, need a valid email address to sign up

1. Visit your apartment's website: myportal.hacamd.org
2. Click Resident
3. Choose "click here to register"
4. Complete the user registration information
5. You're in! Welcome to Rent Café!
6. Please contact your leasing office if you have any questions.



FOOD RESOURCES

Salvation Army - 351 Hilltop Lane; 410 263-4091
Thursdays 9 am til 12:30 pm and 1:30 pm til 4:00 pm;

Asbury United Methodist Church 87 West Street, 410 - 268-9500
Wednesday and Fridays 9-11

Blessed in Tech - 273 Hilltop Lane 410.384.8200
Friday's 2 pm until food is gone

Eastport United Methodist Church 926 Bay Ridge Ave 410 263-5490
3rd Saturday 11 - 12 noon

First Baptist Church of Annapolis - 31 West Washington St;
Saturdays 11 am - 1

Heritage Baptist Church - 1740 Forest Dr;
Tuesdays 9 am til 11 am

St Luke's Episcopal Church - 1011 Bay Ridge Ave, 410.268.5419
Tuesdays 11 am til noon

Bloomsbury Square Unity Day

On September 20, 2025, Bloomsbury Square hosted its annual Unity Day, a day filled with energy, joy, and a true sense of togetherness. Organized by the Bloomsbury Square Resident Council, the event provided a wonderful opportunity for residents to connect and enjoy a variety of activities, food, music, and community resources.

This year's Unity Day offered something for everyone: engaging games and activities for families, live music performances, food stalls with delicious options, and community organizations providing valuable resources. The atmosphere was filled with laughter, conversation, and a shared spirit of collaboration.

The success of this Event would not have been possible without the hard work and dedication of countless individuals.



Case Management Event

Anne Arundel County Department of Aging and Disabilities

On September 23, 2025, Ms. Zilonis of the Anne Arundel County Department of Aging and Disabilities visited the Robinwood Community Center to present a detailed overview of the department's programs and services available to seniors/ disabled and their families. The event was held to help community members gain a better understanding of the valuable resources that can enhance the quality of life for older adults in the area.

Ms. Zilonis provided an in-depth look at the various services offered by the Department of Aging and Disabilities, which include assistance with healthcare, home support, transportation, and financial resources. She highlighted the department's commitment to helping older adults live independently while providing the necessary support to help them thrive and age in place.



Case Management Event

Medicare Information Session at Bloomsbury Square Community

On August 21, 2025, residents of Bloomsbury Square Community had the opportunity to attend an informative session led by Mark Gottlieb, a trusted Medicare Specialist. Mark's presentation provided valuable insights into Medicare, helping attendees better understand the program's coverage options, eligibility requirements, and enrollment process.

The session was designed to assist both current and future Medicare beneficiaries, answering common questions and clearing up any confusion about this important healthcare program. Mark shared practical tips on how to navigate the various parts of Medicare, including Part A, Part B, Part D (prescription drug coverage), and Medicare Advantage plans.



ROSS Case Management Event

B2G Computer Training

The University of Maryland, Baltimore City, hosted an informative session on its Computer Literacy Training Program, a comprehensive 10-week course aimed at enhancing the technological skills of participants. The program, designed for individuals of all skill levels, provides a step-by-step guide to using computers with confidence, making it an invaluable resource for anyone looking to improve their digital literacy.



ROSS Case Management Event

Mental Wellness Event

The Mental Wellness event provided participants with a therapeutic and creative outlet through a hands-on jewelry-making workshop. This experience not only allowed them to craft beautiful, personalized pieces but also served as a platform for fostering open communication and building meaningful connections. As attendees shared memories and engaged with one another, they practiced mindfulness and learned new stress-management techniques.

The activity encouraged a sense of relaxation and improved coordination, offering a calming break from daily routines. Beyond just a fun, creative experience, participants were introduced to the potential for turning their newfound skills into a source of income by creating and selling custom jewelry. In the end, each participant left with a unique piece of jewelry they had crafted, along with a sense of accomplishment and the possibility of pursuing a future craft-based business.



Eastport – Harbour House Unity Day

The Eastport Terrace - Harbour House Annual Unity Day, held on September 13, 2025, was a vibrant celebration that brought the community together. Hosted by the Eastport-Harbour House Resident Council, the event featured a variety of activities, delicious food, fostering a sense of unity and connection among residents. It was a day filled with joy and togetherness, highlighting the strength of the community.



Robinwood Unity Day

The Robinwood Annual Unity Day, held on August 2, 2025, was a truly memorable celebration of community spirit. This incredible event, hosted by the Robinwood Council members, brought together residents, local businesses, and organizations in a vibrant display of unity and collaboration. With a variety of activities, delicious food, music, and valuable community resources, Unity Day served as a wonderful reminder of the strength that comes from working together.

From the family-friendly games and performances to the local vendors offering unique products, every corner of the event showcased the heart of Robinwood. It was an opportunity to not only celebrate our diverse community but also to strengthen the bonds that make our neighborhood a special place to live.

We want to extend a heartfelt thank you to all who contributed to the success of Unity Day. Whether you volunteered your time, set up booths, performed on stage, or simply attended to show your support, each of you played an integral role in making this event possible. Your efforts helped create an atmosphere of warmth, inclusivity, and joy that was felt by everyone in attendance.

We look forward to continuing to build on this incredible sense of togetherness in the years to come, and we can't wait to see how our community grows and thrives. Thank you once again for being part of such a remarkable day.



Eastport Harbour House Community Resource Day

Resident Services hosted a community resource event in the Eastport Terrace and Harbour House communities, bringing residents together for a day of support, education, and engagement. This event was designed to provide valuable resources and information to community members, with a focus on fostering a sense of connection and empowerment within both neighborhoods.

Eastport Terrace and Harbour House, residents had access to a variety of local services. The event was met with enthusiasm and participation, as residents took the opportunity to learn about available services, meet their neighbors, and connect with local organizations. By hosting this community-focused event, Resident Services aims to strengthen the bonds within these vibrant neighborhoods and ensure that all residents have access to the support they need.

A big thank you to everyone who attended and contributed to making this event a success. We look forward to continuing to build a stronger, more connected community!



Word Search

C Q K H L J W S U R G G P R S K T J Z X
N T Y F O U S E S I R V R C A H U M K I
C X U D E T E R M I N A T I O N H M Q S
O A W M G D B N N T L S G R J L Z E E C
M I E S D A L M M I O E Y X E P Q A S H
M U X U C N O C O B A L Y I Z K O S E O
U D E M Q L O H T Q X F J X I X Z T W O
N B A M A U M I I S T S C H P I I P D L
I C M E G M S Z V U R U X A V X O O G V
T N S R L L B X A M F F L R O M S R F U
Y R X C H Z U K T M S F A B E Z R T A D
C O X A A O R V I E W I C O K L F T B G
E B H M C J Y P O R E C C U Y J B E C X
N I O P A M S N N B G I W R E Z O R I M
T N M W A H Q V Q R Z E L H C P X R M N
E W E V R R U P F E K N J O X B I A K C
R O T O G B A Z L A W C H U T I N C W B
R O Q N N Q R F Y K Q Y G S K T G E W Y
B D S R E Y E D J L L F B E C G U G N H
F P Z B J G X D Y N S C F L S H F D S O

Bloomsbury Square

Self Sufficiency

Eastport Terrace

Determination

Community Center

Harbour House

Summer Break

School

Boxing

Home

Summer Camp

Motivation

Robinwood

HACA

HACA

November 2025

ROSS / Case Management Events

Event Name	Property Location	Date of Event	Time of Event
Vaccination Clinic	Harbour House	11/3/25	1:30 PM – 3:30 PM
Medicare Benefits	Robinwood	11/10/25	1:00 PM – 3:00 PM
One Annapolis	Harbour House	11/10/25	2:00 PM – 3:00 PM
Moments with Melissa	Robinwood	11/12/25	5:30 PM – 6:30 PM
Vaccination Clinic	Robinwood	11/13/25	1:00 PM – 3:00 PM
Cornerstone Food Giveaway	Harbour House	11/22/25	12:30 PM – 2:00 PM

DECEMBER 2025

ROSS – COMMUNITY EVENTS

Event Date	Event Name	Event Location	Time of Event
12/8/25	Redevelopment Meeting	Robinwood Community Center	6:00 PM – 7:30 PM
12/10/25	AACO Mental Health	Eastport Community Center	TBA
12/10/25	Redevelopment Meeting	Bloomsbury SQ	6:00 PM – 7:30 PM
12/22/25	Winter Wonderland	Eastport Community Center	1:00 PM– 3 PM

JANUARY 2026

ROSS EVENTS

Event Date	Event Name	Event Location	Time of Event
01/12/26	AA Power	Eastport Community Center	2:30 – 3:30 PM
01/26/26	Turn Around Thursday	Eastport Community Center	1:00 PM – 2:00 PM

Past Events

Thank you to all the residents who came out and participated in the many events we hosted here at HACA. We are looking forward to a year full of events that will best serve the community.



COMMUNITY RESOURCES



Rental Assistance:

City of Annapolis (Rental Assistance Program)

160 Duke of Gloucester
Annapolis, MD 21401

Website:

<https://www.annapolis.gov/1980/Rental-Assistance-Program-Programa-de-As>

Community Action Agency (CAA)

251 West Street, Annapolis, MD 21401
(410) 626-1900

Website:

<https://aaccas.org/housing-assistance/>

ST Vincent De Paul St Mary:

109 Duke of Gloucester street Annapolis, MD
21401

410-263-2396

Contact: Dan Hurson

dhurson@comcast.net

www.stmaryannapolis.org

Chase Home Inc.:

22 Maryland Ave Annapolis, MD 21401

Contact: David Michaels

David@chaselloydhouse.org

www.chaselloydhouse.org

410-263-2723

Downtown Hope Church:

255 West street Annapolis, MD 21401

www.downtownhope.org

410-575-3252

Contact: Janice Keating

amazekate@gmail.com

Annapolis EP Church:

710 Ridgely Ave Annapolis, MD 21401

Contact: Laurie Nelson

Lnelson@epannapolis.org

410 266 8090

FOOD/CLOTHING - PLEASE BRING I.D. AND BAGS:

SALVATION ARMY:

351 Hilltop Lane, Annapolis, Maryland 21403,
410-268-4577

Food Pantry available Thursdays 9:00 A.M. -
12:30 P.M. and 1:30 - 4:00 P.M.

ST. LUKE'S EPISCOPAL CHURCH:

1101 Bay Ridge Avenue, Annapolis, Maryland
21403, 410-268-5419

Food Pantry every Tuesday 11:00 A.M. - 12:00
noon

EASTPORT UNITED METHODIST CHURCH:

926 Bay Ridge Avenue, Annapolis, Maryland
21403, 410-263-5490

Food Pantry every 3rd Saturday of the month
at 11:00 A.M. (Back of Church on parking lot
side)

ASBURY UNITED METHODIST CHURCH:

87 West Street, Annapolis, Maryland 21401,
410-268-5419

Food Pantry Wednesday 9:00 - 11:00 A.M. and
Friday 9:00 - 11:00 A.M. - call first to verify
have food...

SENIOR SERVICES:

ANNE ARUNDEL COUNTY DEPARTMENT OF AGING & DISABILITIES:

2666 Riva Road, Suite 160, Annapolis,
Maryland 21401, 410-222-4257

Maryland Access Point (MAP) Gateway to
Information and Services

Adult Evaluation and Review for Service
(AERS) request thru MAP Department

Resource Directory for A.A. County

Senior/Disabled Services available thru
MAP

RESOURCES – BGE CUT-OFF**ASSISTANCE**

(BRING PHOTO I.D. CUT-OFF NOTICE & EVICTION NOTICE):

DEPARTMENT OF SOCIAL SERVICES:

80 West Street, Annapolis, Maryland 21401
410-269-4500

No Appointment Needed

LIGHTHOUSE SHELTER:

10 Hudson Street, Annapolis, Maryland 21401
410-349-5056

Food Pantry Thursdays 10:00 A.M. – 12:00 noon

ST. VINCENT DE PAUL SOCIETY:

St. Mary's Catholic Church
109 Duke of Gloucester Street, Annapolis, Maryland 21401
410-990-4019

Monday/6:30 P.M.

Wednesday/1:30 P.M.

MUST have Cut-Off/Eviction notice to receive Assistance – maximum around \$125.00

SALVATION ARMY:

551 Hilltop Lane, Annapolis, Maryland 21403
410-263-4091

Will give Assistance for direct bill BGE customers with cut-off notice-

Call for Thursday appointment; Eviction Assistance on Thursdays with appointment
Food Pantry at Salvation Army Thursdays 9:00 A.M. - 12:30 P.M. & 1:30 - 4:00 P.M.

JOB PREPARATION/CAREER**COUNSELING :****ANNE ARUNDEL WORKFORCE****DEVELOPMENT CORPORATION:**

Annapolis - Stanton Career Center, 92 W. Washington Street, Annapolis, Md. 21401
Monday – Thursday 9:00 A.M. – 4:00 P.M. & Friday 9:00 – 2:00 P.M. call for appt.; also located (Largest Center) at: 613 Global Way, Linthicum, Md. 21090 – 410-424-3240
Kirkland J. Murray, President & CEO,
president@aawdc.org

MENTAL HEALTH:**Luminis Health PATHWAYS:**

2620 Riva Road, Annapolis, Maryland 21401,
443-481-5400

Alcohol and Substance Abuse Treatment – inpatient/outpatient

HOPE HOUSE:

26 Marbury Drive, Crownsville, Maryland 21032 – 410-923-6700

Alcohol and Substance Abuse Treatment 18 and over – inpatient/outpatient

MEDICAL:**ANNE ARUNDEL MEDICAL CENTER:**

2001 Medical Parkway, Annapolis, Maryland 21401, 24 Hours per day, 443-481-1000; Wellness Programs

ANNE ARUNDEL MEDICAL CENTER**COMMUNITY HEALTH CENTERS:**

Morris H. Blum Senior Apartments

Community Health Center:

701 Glenwood Street, Annapolis, Maryland 21401, 410-990-0050

Monday - Friday 8:30 A.M. - 5:00 P.M. - 12 years/older-takes most Insurance/not all

EYE EXAM/GLASSES:**ANNAPOLIS LIONS CLUB:**

Eye Exam/Glasses sponsored once every 2 years - 410-263-6311 – leave message - no cost - Referral thru Resident Services or Social Services Agency

DENTAL:**ANNE ARUNDEL COUNTY DEPARTMENT OF HEALTH:**

3 Harry S. Truman Parkway, Annapolis, Maryland 21401, 410-222-7138

Monday 9:00 A.M. – 5:30 P.M.; Tuesday – Friday 8:00 A.M. – 4:30 P.M.

EDUCATION – ABS AND GED**CLASSES/HEAD START :****Anne Arundel Community College:**

101 College Parkway, Arnold, Md. 21012

6-8:30 P.M. Tuesday/Thursday

Classes if student is 18 or older and officially withdrawn from high school and free GED Classes this Fall as well - call (410) 777-2222 for more information

Mount Olive Community Life Center:

2 Hicks Avenue, Annapolis, Maryland 21401

9:30 A.M. – 12:30 P.M. Tuesday/Thursday

6-8:30 P.M. Monday/Wednesday

6-8:30 P.M. Tuesday/Thursday

Stanton Community Center:

92 W. Washington Street, Annapolis,

Maryland 21401, 9:00 A.M. – 1:00 P.M.

Saturday

ANNAPOLIS FAMILY SUPPORT CENTER:

80 West Street, Suite B, Annapolis, Maryland 21401, 410-269-4478 (Services Free)

ABS/GED Classes – Requirement – 1 child age 3 or under or expecting child; AFSC provides free transportation/child care during Class time and Nurturing Parenting Classes

OIC: (Opportunities Industrialization Center of Anne Arundel County);

2600 Solomons Island Road, Edgewater,

Maryland 21037; (443) 433-5900 ext. 4

Free evening GED Classes Weekday evenings 6:00 P.M. – 8:00 P.M.

LEGAL SERVICES:**MARYLAND LEGAL AID OFFICES – ANNE ARUNDEL COUNTY:**

229 Hanover Street, Annapolis, Maryland

21401, 410-972-2700, Lisa Sarro,

Only serves Income Eligible Clients - No Charge

CHILD CARE VOUCHERS:**MARYLAND CHILD CARE CENTRAL:**

1-866-243-8796 for more Information

Can apply at Dept. of Social Services ONLY if receiving Temporary Cash Assistance

SHELTERS:**LIGHTHOUSE SHELTER:**

10 Hudson Street, Annapolis, Maryland

21401, 410-349-5056, Executive Director,

JoAnn Mattson, Average stay – individuals

90 days; families 6 months – extensions

possible (Potential job training at

Lighthouse with Chef and Maintenance

careers – all can apply – B.E.S.T. Programs)

SARAH'S HOUSE:

2015 20th Street, Ft. Meade, Maryland

20755, (667) 600-3550 thru Catholic

Charities. Screening for Sarah's House

done by Anne Arundel County Dept. of

Social Services, 80 West Street, Annapolis,

Maryland 21401 – Shelter for Individuals and Families

RED CROSS:

Southern District – 80 West Street, Suite A,

Annapolis, Maryland 21401 (410) 624-2000

What is Systems of Care?

Anne Arundel County Systems of Care is a multi-tiered approach to providing individualized information and support, connecting children, youth, and their families to appropriate resources in the community. Our goal is to provide a single point of entry to link families to appropriate agencies and community-based resources.

Who Do We Help?

Families and unaccompanied youth across the county who are facing challenges with any basic need and/or feeling unsafe in their current situation. Including, but not limited to: food insecurity, homelessness/eviction, truancy from school, mental health crises, and domestic violence.

How Do We Help?

- Navigation through our Warmline to connect families/youth with appropriate online resources.
- One-on-one peer support for youth via a peer navigator.
- Family navigation through our CRICT Team Meetings.

Systems of Care PARTNERS

- Anne Arundel County Public Schools
- Anne Arundel County Government - Office of the County Executive
- Anne Arundel County Health Department
- Anne Arundel County Department of Recreation & Parks
- Anne Arundel County Department of Social Services
- Anne Arundel County Mental Health Agency
- Department of Juvenile Services
- Anne Arundel Community College
- Anne Arundel County Crisis Response
- Chesapeake Center for Youth Development
- Seedco
- United Way of Central Maryland
- Anne Arundel Workforce Development Corporation
- Developmental Disabilities Administration
- Parent Advocates

ANNE ARUNDEL COUNTY Systems of Care

Linking Families to Resources



Warmline/Intake:
+1 800 485 0041



Monday - Friday: 8:30 AM - 5:00 PM



**1 Harry S. Truman Parkway | Suite 103
Annapolis, MD 21401**



Anne Arundel County Partnership
for Children, Youth & Families

The Information and Referral Intake Phone Line

The information and referral intake phone line provides one-to-one support and assistance over the phone. Information and referral specialists are available to help callers find local resources including:

- Mental Health Services/Counseling
- Food/Housing/Utilities
- Advocacy
- Child Care
- Substance Abuse
- Support Groups
- Disabilities
- Crisis/Emergency Services
- Mentoring/Tutoring
- Parent Training
- Insurance Coverage
- Medical/Dental/Vision
- Legal Services
- Recreation and Parks
- Faith-Based Services

C.R.I.C.T.

(Community Resource Initiatives Care Team)

CRICT is a unique group of Anne Arundel County agencies, community organizations, and System of Care Navigators that meet one-on-one with families in a forum setting.

The goal of these meetings is to develop an individualized action plan based on how each Care Team member can assist with the unique needs of the family. This format eliminates the "pass-around" and fatigue of contacting multiple agencies and services to determine qualification.

Instead, a family only needs to explain their situation once to the Care Team and the members will work together identifying available resources in their prospective agencies/departments to create a realistic and sustainable plan for the family.

Cases/Family Types We Serve:

- Family with at least one school-aged child (Standard CRICT)
- Family with a child aged 0-5 and/or an unborn child (EC CRICT)
- Family who is victim of domestic violence (VS CRICT)
- Family facing chronic homelessness (BRICKET)

Systems of Care Manager:

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CRICT, EC CRICT, VS CRICT & BRICKIT

Coordinator:

Arianna Rodriguez | srrodr21@aacounty.org

Intake Coordinator:

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Word Search

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Self Sufficiency

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Determination

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Primary Business Address:
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Our Commitment

For story submissions
Please email:

kspencer@hacamd.org

The Housing Authority of the City of Annapolis commitment to the community is to provide courteous service, alternative referrals, and absolute fairness to all applicants and current residents in addition to providing decent, safe and affordable housing.

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