

MAPLE LEAF
PROPERTY MANAGEMENT
& REAL ESTATE

NEWSLETTER

FALL EDITION 2026

FALL IS HERE!

As the season changes, we're taking a moment to share a few updates, helpful reminders, and a closer look at some of the vendor partners who help us keep things running smoothly.

Vendor Spotlight

We sat down with Robin from Northshore Home Improvement LLC to talk about his experience working with the Maple Leaf team, the role of communication and documentation in his work, and a few things he's picked up along the way.

What does a great vendor partnership look like?

"I always look at a job as if it were in my own home or for any other client I work with. I don't cut corners and I appreciate that the management team understands that."



Keeping everyone on the same page

"AppFolio is great. Easy to use, simple intuitive app. It's great having all the information I need in one place."

Showing the work behind the work

"I take pride in what I do, and I want Maple Leaf and the property owner to clearly see what the issues were preceding the repair, and the outcome in all its steps."

Something he's brought into his own process

"The habit of taking photos through all the stages of repair, remodel, or new build."

A little advice from Robin

"Communicate clearly and economically. Take good photos of your work and use clear simple language in your notes."

And, as his dad used to say:
"You're only as good as your last job."

We're grateful to work with vendor partners who take pride in their work, communicate well, and care about the details. Robin is a great example of that, and **we're happy to have him as part of our vendor community.**

Maple Leaf Updates

We're a Gold Award Winner!

We're excited to share that Maple Leaf was named a Gold Award winner in Best in the Pacific Northwest!

This recognition belongs to our whole community, including the vendors who show up every day to help us care for our homes and residents.

Thank you for your hard work, communication, and partnership. We couldn't do what we do without you.

Home Together

This fall, we're coming together for Oktoberfest to support Home Together's mission and help make home possible for more families.



Home Together provides affordable, furnished homes for families relocating to Seattle while their children receive care at Seattle Children's Hospital.

With 15 homes and more than 70 families supported, Home Together continues to grow, and there are several ways our vendor partners can get involved:

- Sponsor Home Together
- Join us for Oktoberfest on October 17
- Support through services, donations, or other contributions

Interested in getting involved? Reach out to maintenance@mapleleafmgt.com.

Thank you for helping Home Together make home possible for more families.

Meet Our Maintenance Team

Here's a quick bio so you can get to know the folks you partner with every day.

Ben Perez

Maintenance Coordinator

I handle new maintenance requests and follow up until they're completed, coordinate appliance deliveries and installations with vendors, create reports, and support the Property Managers when urgent issues arise. I've been with the company for a few months, and what I enjoy most is the workflow and the strong communication within our team. Outside of work, I love spending time with my family and watching football games.





Drew Stoker

Maintenance Coordinator

My name is Drew Stoker, and I'm from the Philippines. I graduated with a degree in Electrical Engineering, though I chose not to pursue a career in the field. I have a passion for traveling, especially to beaches and mountains, where I enjoy exploring and experiencing new places. I also love cooking and spending quality time with my two nephews, who mean a lot to me.

Anielka Narvaez

Vendor and Customer Service Coordinator

I'm from Nicaragua and bring over 10 years of experience in the customer service industry, along with more than 2 years in property management and real estate. I'm helping our vendors and property managers keep things running smoothly, I love spending time with my family and my energetic husky. Fun fact: I've watched Titanic more times than I can count, and I still tear up every single time.





Stephanie Martinez

Inspector and Marketing Coordinator

I've been with Maple Leaf for a few years now, and my role has grown quite a bit along the way. These days, I split my time between property inspections, marketing, and helping with projects that keep things moving behind the scenes. I enjoy the mix of organization and creativity that comes with the job, and I'm always up for learning something new. Outside of work, I'm usually spending time with my family, trying a new recipe, or convincing everyone that gallo pinto is a perfectly good meal any time of day.

Brian Smith

Maintenance and Marketing Director

I've called the Pacific Northwest home for over 40 years and joined Maple Leaf in 2019 after spending many years in the vacation rental industry. That experience gave me a strong foundation in property care and management, and I've enjoyed bringing that perspective to Maple Leaf.

Our maintenance team is truly the heartbeat of what we do. I'm proud to work alongside a team that is hardworking, innovative, and always looking for ways to improve how we care for our properties and residents. What I enjoy most is seeing everyone bring their own strengths to the table and work together to get the job done right.

