

Logging on to the WISE Website

If you are a WISE member but have never used the new website, you must create a new password to be able to renew your membership and/or register for classes.

How do I create/reset my WISE password?

Go to the WISE website at www.assumptionwise.org

Click the yellow **Member Login** button located on the top right corner of the page



On the form that pops up, select the [Click here to reset or create new password](#) link that appears near the bottom of the form:

A screenshot of the 'Log in to your account' form. It includes a welcome message, fields for 'Login Name or Email' and 'Password', a 'Remember me for 2 weeks' checkbox, and a 'Login' button. A link that says 'Click here to reset or create new password' is circled in red at the bottom of the form.

On the next pop up, **enter the email address** associated with your WISE membership, then hit **Continue** and you be sent an email with instructions to update/create your new password.

Trouble logging in?

Help with my account

If you forgot your login name or password or have not yet set up a login for your account, enter the email address associated with your account, and we'll email you a link to set up your login.

Email

Continue

[Back to login](#)

Next, **go to your email** and locate the message from WISE about resetting your password. (HINT: If you do not see it in your Inbox, be sure to check your Junk/Spam folder). It will look like this:

Dear (Member Name),

You have recently requested login information for your account. Please go to the following page to set up your login name or password:

<https://assumptionwise.app.neoncrm.com/setLogin?secureID=JULiasdfjkkjlkjlkfllkjllkfdlsfjJUioRTFgnckjpUsCR ==&>

If you experience problems, please go to the page below and use the Access Code to continue:

<https://assumptionwise.app.neoncrm.com/setLogin>

Access Code: JULiasdfjkkjlkjlkfllkjllkfdlsfjJUioRTFgnckjpUsCR ==& WISE

<http://app.neoncrm.com>

WISE

assumptionwise.org

Click on the link provided in the email to create/reset your password. Then follow the prompts provided. (HINT: Don't forget to make note of your new password and keep it safe.)

After creating your new password, you will be able to log on to the website and perform all necessary transactions such as renewals and registration. You will also be able to view your personal portal, which displays your current membership status, class registrations, and user profile information.