

Elite K9 Cardio Privacy Policy

Elite K9 Cardio - Privacy Policy

Last Updated: April 2026

Elite K9 Cardio (“we,” “our,” “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our booking system, or engage with our mobile dog fitness services.

1. Information We Collect

We may collect the following types of information:

Personal Information

- Name
- Email address
- Phone number
- Home address (for mobile service appointments)
- Emergency contact information
- Pet information (name, age, breed, health notes)

Payment Information

Processed securely through third-party payment processors. We do not store full credit card numbers.

Automatically Collected Information

- IP address
- Browser type
- Device information
- Cookies and usage data

2. How We Use Your Information

We use the collected information to:

- Provide and manage scheduled services
- Process payments and recurring memberships
- Communicate appointment reminders and updates
- Improve our website and client experience
- Maintain safety records for your dog
- Comply with legal or regulatory requirements

3. Sharing Your Information

We do not sell or rent your information.

We may share information only with:

- Service providers (payment processors, booking software)
- Veterinary professionals in emergencies, with your consent
- Law enforcement, if required by law

All third-party partners are required to maintain confidentiality and data protection standards.

4. Cookies & Tracking Technologies

We use cookies to:

- Improve website performance
- Remember user preferences
- Support secure login and booking functions

You may disable cookies in your browser settings, but some features may not function properly.

5. Data Security

We implement administrative, technical, and physical safeguards to protect your information, including:

- Encrypted payment processing
- Secure booking platform
- Limited internal access to client data

However, no system is 100% secure, and we cannot guarantee absolute protection.

6. Your Rights

Depending on your location, you may have the right to:

- Access your personal information
- Request corrections
- Request deletion
- Opt out of marketing communications

To submit a request, contact us at elitek9cardio@gmail.com.

7. Children's Privacy

We do not knowingly collect information from children under 13. If we learn that we have collected such information, we will delete it promptly.

8. Policy Updates

We may update this Privacy Policy periodically. Changes will be posted on our website with a revised "Last Updated" date.

9. Contact Us

If you have questions about this Privacy Policy or your data, contact:

Elite K9 Cardio

Phone: 818-439-4099

Email: elitek9cardio@gmail.com

San Antonio, TX

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