



SEDRC

Special Education Dispute
Resolution Center



Phone: **1-855-RESOLVE (1-855-737-6583)**

Email: **info@osedisputeresolution.org**

Website: **www.osedisputeresolution.org**

SEDRC Translated Resources

Each document below is available in multiple languages. Click the language button to open or download that document in your preferred language.

SEDRC Electronic Brochure

An overview of mediation services, including what mediation is, what issues it covers, and why it's a great first step for families and schools.

[English](#)

[Español \(Spanish\)](#)

[中文 \(Chinese\)](#)

Special Education Dispute Resolutions Options Chart

Compares the three special education dispute resolution options available in New York State: Mediation, State Complaint, and Due Process.

[English](#)

[Español \(Spanish\)](#)

[中文 \(Chinese\)](#)

SEDRC Poster

A quick-reference flyer introducing SEDRC's free mediation services, ideal for sharing or displaying in schools and community spaces.

[English](#)

[Español \(Spanish\)](#)

[中文 \(Chinese\)](#)

Tips for Parents and Guardians to Prepare for Mediation

A practical guide to help parents or guardians prepare for a mediation session, from gathering documents to defining their goals.

[English](#)

[Español \(Spanish\)](#)

[中文 \(Chinese\)](#)

Tips for School Districts to Prepare for Mediation

A practical guide to help school district staff prepare for mediation, covering team selection, information gathering, and planning.

[English](#)