## Junior Turtion Plan

Regular lessons are provided by way of an ongoing tuition plan that delivers lessons to students at a discounted rate in a reserved regular slot. Flexibility is built in to enable students to reschedule or defer individual lessons when necessary or to add any supplementary lessons at the same discounted rate.

The Junior Tuition Plan delivers 39 x 40 minute lessons over the course of each year in a reserved weekly slot during term time. This tuition plan is designed to sit alongside and complement the existing school week, providing the routine and regular contact essential for making good progress.

## Lesson Scheduling

- Weekly 40 minute lessons during term time
- Reserved after school lesson slots Mon-Fri
- Lessons ordinarily take place in person in the teaching studio
- Where appropriate, online lessons are available over Zoom

### Term Dates1

- Each academic year is divided into six terms
- Term dates scheduled to coincide with local school calendars
- 39 reserved lesson slots scheduled over the course of each year

## Contract & Cancellations2

- Individual lessons can be deferred by providing 48 hours' advance notice
- Deferred lessons can be rescheduled to any available slot within the next 60 days
- A maximum of 3 deferred lessons can be accumulated at any one point in time
- Tuition can be discontinued at the end of any term by providing one term's advance notice

### Tuition Fees

- £182 per term, payable in full at the start of each term
- Optional payment plan available for term fees to be paid by monthly £91 standing order
- 1. See Junior Term Dates for current year teaching dates.
- 2. See Terms & Conditions for full details.

# 2025/26 Term Dates

| ,   |  |   |   |                  |                                      |     |
|---|--|---|---|------------------|--------------------------------------|-----|
| Lessons   | Start  |   | Finish  | Weeks            | Payment Plan Date                    | .s  |
| Term 1  | Mon 1 Sep  | - | Fri 24 Oct  | 8                | 1 Aug 2025 1 Sep 20                  | 25  |
|   |  |   |   |                  |                                      |     |
| Term 2  | Mon 3 Nov  | - | Fri 19 Dec  | 7                | 1 Oct 2025 1 Nov 20                  | 25  |
| Term 3  | Mon 5 Jan  | - | Fri 13 Feb  | 6                | 1 Dec 2025 1 Jan 20                  | 26  |
| Term 4  | Mon 23 Feb   | - | Fri 27 Mar  | 5                | 1 Feb 2026 1 Mar 20                  | 26  |
| Term 5  | Mon 13 Apr   | - | Fri 22 May  | 6                | 1 Apr 2026 1 May 20                  | )26 |
| Term 6  | Mon 1 Jun  | - | Fri 17 Jul  | 7                | 1 Jun 2026 1 Jul 202                 | 26  |
| 1   |  |   |   |                  |                                      |     |
| Holidays  | Start  |   | Finish  | Weeks            | Deferred Lessons                     |     |
| Holidays Half Term                                    | Start<br>Mon 27 Oct  | - | Finish Fri 31 Oct                                     | Weeks<br>1       | Deferred Lessons<br>open             |     |
| Half Term   | Mon 27 Oct   | - | Fri 31 Oct  | 1                | open                                 |     |
| •   | _  | - |   |                  | <u> </u>                             |     |
| Half Term   | Mon 27 Oct   |   | Fri 31 Oct  | 1                | open                                 |     |
| Half Term  Xmas                                       | Mon 27 Oct  Mon 22 Dec                                     |   | Fri 31 Oct  | 2                | open                                 |     |
| Half Term  Xmas  Half Term                            | Mon 27 Oct  Mon 22 Dec  Mon 16 Feb                         |   | Fri 31 Oct Fri 2 Jan Fri 20 Feb                       | 1 2 1            | open  closed  open                   |     |
| Half Term  Xmas  Half Term  Easter                    | Mon 27 Oct  Mon 22 Dec  Mon 16 Feb  Mon 30 Mar             |   | Fri 31 Oct Fri 2 Jan Fri 20 Feb Fri 10 Apr            | 1 2 2            | open  closed  open  open             |     |
| Half Term  Xmas  Half Term  Easter  Half Term  Summer | Mon 27 Oct  Mon 22 Dec  Mon 16 Feb  Mon 30 Mar             |   | Fri 31 Oct Fri 2 Jan Fri 20 Feb Fri 10 Apr            | 1 2 2            | open  closed  open  open             |     |
| Half Term  Xmas  Half Term  Easter  Half Term         | Mon 27 Oct  Mon 22 Dec  Mon 16 Feb  Mon 30 Mar  Mon 25 May |   | Fri 21 Oct Fri 2 Jan Fri 20 Feb Fri 10 Apr Fri 29 May | 1<br>2<br>1<br>2 | open  closed  open  open  open  open |     |

Availability for rescheduling deferred lessons during each holiday week is shown in the table above. To be able to defer any lesson, a full 48 hours' notice is required in advance of the lesson start time.

# Terms & Conditions (Tuition Plans)

#### Definition

- (a) This document is to apply to all services delivered by Justin Dowling (hereinafter referred to as 'The Guitar Coach') to provide regular ongoing tuition as part of an agreement hereinafter described as a 'Tuition Plan'.
- (b) Tuition is provided by The Guitar Coach under a Tuition Plan following receipt and acceptance of a completed application for tuition (the 'Application Form'), to the individual named as the student on the Application Form (hereinafter referred to as 'The Student').
- (c) The Student shall receive tuition under the terms applicable to either the 'Adult Tuition Plan' or the 'Junior Tuition Plan' with the specific individual Tuition Plan that is applicable to The Student indicated clearly on the Application Form.
- (d) By completing and submitting the Application Form, The Student, and where The Student is under 18 years of age The Student's parent or guardian, acknowledges receipt of and agrees to be bound by the terms and conditions outlined in this document, with the exception of any terms clearly identified as being pertinent for a Tuition Plan other than the one under which tuition is being provided.

#### 2. Lesson Scheduling

- (a) The Guitar Coach operates a teaching year that runs annually from 1st August to 31st July (the 'Academic Year').
- (b) The calendar for each Academic Year providing a full list of term dates and/or lesson dates will be made available to The Student in advance of the start of each Academic Year and no later than 31st May.
- (c) All lessons are to take place at the teaching studio situated at the address provided in 12(b) unless otherwise agreed.
- (d) Junior Tuition Plan
  - (i) A total of 39 lessons, each of 40 minutes' duration, are to be scheduled over the course of each Academic Year.
  - (ii) Lessons are scheduled on a weekly basis during term time in a reserved regularly scheduled slot for an agreed day and time.
  - (iii) Each Academic Year comprises six terms of tuition, with each term separated by non-teaching holiday periods.
  - (iv) Term dates are scheduled to approximately coincide with the School Holiday Pattern published by Doncaster Council.
  - (v) An average of 6.5 lessons are to be scheduled each term, but the exact number will vary from term to term.

#### (e) Adult Tuition Plan

- (i) A total of 24 lessons, each of 60 minutes duration, are to be scheduled over the course of each Academic Year.
- (ii) Lessons are to be scheduled on alternate teaching weeks in a reserved regularly scheduled slot for an agreed day and time.
- (iii) Each Academic Year comprises 48 teaching weeks with non-teaching holiday periods scheduled in December and August.
- (iv) An average of two lessons are to be scheduled each month, but the exact number will vary from month to month.

#### 3. Tuition Fees

- (a) Tuition fees represent both the provision of tuition by The Guitar Coach and the reservation of a regularly scheduled lesson slot for an agreed day and time, at the request of and for the singular benefit of The Student.
- (b) Details of current applicable tuition fees are provided with the application information.
- (c) Tuition fees are reviewed annually with any changes to be effective at the start of each Academic Year. The Student shall receive advance notification of any impending changes to tuition fees no later than 31st May in advance of the start of each Academic Year

#### (d) Junior Tuition Plan

- (i) Tuition fees are priced per term.
- (ii) The current pro rata lesson fee can be calculated by dividing the current termly fee by 6.5.
- (iii) Payment for each term of tuition is due in full no later than the date of The Student's first scheduled lesson of that term unless The Student has already received written confirmation of being successfully enrolled in the Payment Plan outlined in 4(a) to 4(c).

#### (e) Adult Tuition Plan

- (i) Tuition fees are priced per month.
- (ii) The current pro rata lesson fee can be calculated by dividing the current monthly fee by 2.
- (iii) Tuition fees are to be paid by way of a continuing monthly standing order payment, on the 1st day of each month.
- (iv) The Adult Lesson Dates document issued together with the application information details the scheduled lesson dates that correspond to each monthly standing order payment.
- (f) Any supplementary lessons booked by The Student in addition to those already provided for in 2(d) and 2(e) are to be booked and paid for on an individual basis. Such lessons are to be priced at the current pro rata lesson fee as described in 3(d)(ii) and 3(e)(ii).
- (g) Upon discontinuation of lessons following notice by either party to terminate this agreement, an adjustment may be made to the final payment due under the terms of this agreement so that the total fees payable in respect of that Academic Year are equal to the number of lessons scheduled up to and including the final lesson multiplied by the current pro rata lesson fee.
- (h) The Guitar Coach is NOT authorised by the Financial Conduct Authority to offer credit and any tuition fees paid by monthly standing order are not to be confused with an offer for The Guitar Coach to provide credit to The Student.

#### 4. Payment Plan (Junior Tuition Plan)

- (a) The Student can elect to make payment of tuition fees for the Junior Tuition Plan by way of an optional monthly Payment Plan.
- (b) Where The Student elects to enrol for the Payment Plan, fees due for each term of tuition are divided into two equal payments, with payments to be made by way of a continuing monthly standing order payment on the 1st day of each month.
- (c) The Junior Term Dates document issued together with the application information details the dates on which tuition fees for each term fall due under the Payment Plan.

#### 5. Cancellations and Absences

- (a) In the event that The Student is unable to attend a scheduled lesson for any reason, The Student agrees to provide notice to The Guitar Coach at the earliest possible opportunity.
- (b) Where The Student issues notice to The Guitar Coach of being unable to attend a scheduled lesson and notice is received more than 48 hours in advance of the scheduled lesson start time, it will be deemed to be a 'Deferred Lesson' as described in 7(a) to 7(e).
- (c) Where The Student fails to attend a scheduled lesson and does not provide notice to The Guitar Coach a minimum of 48 hours in advance of the scheduled lesson start time, it will be deemed to be a 'Missed Lesson' as described in 8(a) and 8(b).
- (d) The Student is advised whenever possible to attend lessons even if suffering from a condition that makes playing guitar physically uncomfortable. There are many appropriate lesson topics and activities that are conducted without the use of an instrument.
- (e) In the event of snow or other extreme weather that prevents The Student from being able to attend an in-person lesson, the lesson will be conducted in an online setting using a video conferencing facility. The Student should give careful consideration as to the likelihood of being able to arrive punctually for any in-person lesson before attempting travel and should provide advance notification to The Guitar Coach of any required changes to previously agreed lesson arrangements.
- (f) In the event that The Guitar Coach is unavailable to deliver any scheduled lesson, it will be rescheduled to a time mutually agreeable with The Student. If this is not possible, a refund will be issued at the current pro rata lesson fee.

#### 6. Punctuality

- (a) The Guitar Coach cannot extend any lesson beyond the scheduled finish time to compensate in the event that The Student is not available, ready and prepared to commence the lesson at the scheduled time. For in-person lessons, The Student is advised to arrive five minutes prior to the scheduled start time for each lesson to allow time to tune their instrument and organise any necessary resources in order to be ready and prepared to start the lesson at the time agreed.
- (b) Where lessons are conducted in an online setting, The Student is also advised to check all relevant settings immediately prior to each lesson to ensure that all necessary equipment and connections are operating to the satisfaction of The Student.

#### 7. Deferred Lessons

- (a) Any lesson deemed to be a Deferred Lesson as described in 5(b) can be rescheduled by The Student to take place at any time mutually agreeable with The Guitar Coach.
- (b) Deferred lessons cannot be scheduled to take place at the time and in place of any regularly scheduled lesson for The Student, where the regularly scheduled lesson would then subsequently have to be deemed to be a Deferred Lesson.
- (c) Following delivery of tuition in a rescheduled lesson slot, that lesson will be deemed to have been received by The Student and will no longer be included in calculating the current total of accumulated Deferred Lessons.
- (d) Any Deferred Lesson that remains outstanding 60 days after the date of the original scheduled lesson will be deemed to be a Missed Lesson as described in 8(a) and 8(b) and will no longer be included in calculating the current total of accumulated Deferred Lessons.
- (e) A maximum of three Deferred Lessons can be accumulated at any one time. In the event that The Student accumulates more than three Deferred Lessons at any time, only the three most recent lessons will be included in the current list of accumulated Deferred Lessons with any earlier lessons instead deemed to be Missed Lessons as described in 8(a) and 8(b).

#### 8. Missed Lessons

- (a) The Guitar Coach is unable to reschedule or refund any lessons deemed to be Missed Lessons.
- (b) All Missed Lessons must be paid for in full at the current pro rata lesson fee.

#### 9. Cooling-Off Period

- (a) Under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, The Student has a statutory right to cancel this contract without providing any reason during an initial Cooling-Off Period.
- (b) The Cooling-Off Period starts from the date of the conclusion of the contract and expires 14 days thereafter.
- (c) The Student can exercise the right to cancel the agreement during the Cooling-Off Period by providing written notice to The Guitar Coach using the contact information provided in 12(b).
- (d) In the event that The Student exercises the right to cancel the agreement in the timeframe and manner described in 9(b) and 9(c), The Student shall receive a pro rata refund for all monies paid in respect of the contract for which tuition has not yet been provided.

#### Termination

- (a) This agreement continues on an ongoing basis and has no fixed end date.
- (b) Following expiry of the Cooling-Off Period, The Student can terminate this agreement by providing written notice to discontinue tuition using the contact information provided in 12(b) and to be received by The Guitar Coach according to the separate timescales, terms and conditions applicable for each Tuition Plan as individually described in 10(c) and 10(d).

#### (c) Junior Tuition Plan

- (i) Tuition can be discontinued at the end of any of the six terms scheduled for each Academic Year.
- (ii) Notice to discontinue is to be received by The Guitar Coach no later than the date of The Student's first scheduled lesson of the final term of tuition.
- (iii) In the event that tuition is discontinued without providing the required notice described in 10(c)(i) and 10(c)(ii), The Student remains liable to pay for all tuition fees falling due throughout the entire subsequent term of tuition.

#### (d) Adult Tuition Plan

- (i) Tuition can be discontinued at any time by providing a minimum of 30 days' written notice to discontinue.
- (ii) In the event that tuition is discontinued without providing the required notice described in 10(d)(i), The Student remains liable to pay for all lessons previously scheduled under the terms of this agreement for the 30 day period following the point at which The Guitar Coach is made aware of The Student's intention to discontinue tuition.

#### 11. Student Obligations

The Student agrees:

- (a) to pay for the reasonable cost of any replacement strings required by The Student and provided by The Guitar Coach.
- (b) to be responsible for any loss or damage incurred to any equipment, instrument, accessory or music loaned by The Guitar Coach to The Student. Such items must be immediately returned upon request.
- (c) not to share or duplicate any educational resource of any kind that has been provided by The Guitar Coach. This includes but is not limited to any and all instructional material, notated music, chord charts, guitar tablature, fretboard diagrams, chord boxes and lyric sheets, and includes items provided in physical and digital formats including any files downloaded from www.theguitarcoach.uk or shared through links to internet cloud storage or file-sharing platforms.
- (d) not to share, publish or broadcast in any way any audio or video content that has been provided by The Guitar Coach or recorded during lessons. The Guitar Coach retains the copyright to any recordings made during lessons, both those held in person and those conducted using Zoom, Skype, FaceTime or any other video conferencing facility.
- (e) to be responsible for the insurance of The Student's instrument.
- (f) to inform The Guitar Coach of any medical or other condition that may affect The Student's well-being during lessons.

#### 12. General

- (a) The Guitar Coach reserves the right:
  - (ii) to withdraw tuition services at any time by providing written notice to The Student and issuing a pro rata refund for any monies paid for which tuition has not been provided.
  - (iii) to vary these Terms & Conditions at any time by providing The Student with 60 days' written notice in advance of any changes.
- (b) Any notice to cancel or terminate this agreement should be addressed to Justin Dowling t/as The Guitar Coach and sent by email to justin@theguitarcoach.uk or otherwise delivered by hand or by mail to the teaching studio address located at 32 Grange Avenue, Bawtry, Doncaster, DN10 6NS, UK.