

# Terms & Conditions (Ad Hoc Lessons)

## 1. Definition

- (a) This document applies to all tuition provided by Justin Dowling (hereinafter referred to as 'The Guitar Coach') for 'Ad Hoc Lessons'.
- (b) 'Ad Hoc Lessons' are any lessons that are not provided as part of any agreement for ongoing tuition in a regular reserved lesson slot.
- (c) Ad Hoc Lessons are delivered by The Guitar Coach only to the individual named as 'The Student' at the time of booking.
- (d) By acknowledging receipt of a copy of this document, The Student, and where The Student is under 18 years of age The Student's parent or guardian, agrees to the terms and conditions outlined herein for any and all bookings made for Ad Hoc Lessons.

## 2. Lesson Scheduling

- (a) Each Ad Hoc Lesson is scheduled for 60 minutes' duration and is to be booked one at a time on a lesson by lesson basis.
- (b) The Student does not have a commitment to schedule any future lessons and is not provided with a reserved regular lesson slot.
- (c) The Guitar Coach does not make any commitment to The Student as to any ongoing availability for future lessons.
- (d) Ad Hoc Lessons can be booked to take place either in person or in an online setting.
- (e) In-person lessons take place at the teaching studio situated at Grange Avenue, Bawtry, DN10 6NS unless otherwise agreed.
- (f) Online lessons are conducted using Zoom video conferencing facility unless otherwise agreed..

## 3. Tuition Fees

- (a) Tuition fees represent both the provision of tuition by The Guitar Coach and the reservation of an individual booked lesson slot for an agreed day and time, at the request of and for the singular benefit of The Student.
- (b) Tuition fees are priced per lesson with current pricing indicated at the time of booking.
- (c) Tuition fees are payable in advance at the time of booking unless otherwise agreed with The Guitar Coach.

## 4. Cancellation Policy

- (a) Once a lesson booking has been confirmed by The Guitar Coach, the lesson can be rescheduled by The Student to any mutually agreeable time provided that notice is received by The Guitar Coach no later than 48 hours prior to the scheduled lesson start time.
- (b) No changes can be made by The Student to any confirmed lesson bookings unless notice is received by The Guitar Coach at least 48 hours prior to the scheduled lesson start time.
- (c) In the event that The Student fails to attend a booked lesson, it will be deemed to be a 'Missed Lesson'.
- (d) Any rescheduled lesson that remains outstanding 60 days after the original lesson date will be deemed to be a 'Missed Lesson'.

## 5. Missed Lessons

- (a) The Guitar Coach is unable to reschedule or refund any lessons deemed to be Missed Lessons.
- (b) All lessons deemed to be Missed Lessons must be paid for in full at the rate applicable at the time of booking.

## 6. Punctuality

- (a) The Guitar Coach cannot extend any lesson beyond the scheduled finish time to compensate in the event that The Student is not available, ready and prepared to commence the lesson at the scheduled time.
- (b) For in-person lessons The Student is advised to arrive five minutes prior to the scheduled lesson start time in order to be ready and prepared to start the lesson at the time agreed.
- (c) For online lessons, The Student is advised to check all relevant settings prior to the lesson to ensure that all necessary equipment and connections are operating to the satisfaction of The Student.

## 7. Student Obligations

The Student agrees:

- (a) not to share or duplicate any educational resource of any kind that has been provided by The Guitar Coach. This includes but is not limited to any and all instructional material, notated music, chord charts, guitar tablature, fretboard diagrams, chord boxes and lyric sheets, and includes items provided in physical and digital formats including any files downloaded from [www.theguitarcoach.uk](http://www.theguitarcoach.uk) or shared through links to internet cloud storage or file-sharing platforms.
- (b) not to share, publish or broadcast in any way any audio or video content that has been provided by The Guitar Coach or recorded during lessons. The Guitar Coach retains the copyright to any recordings made during lessons, both those held in person and those conducted using Zoom, Skype, FaceTime or any other video conferencing facility.

## 8. General

The Guitar Coach reserves the right to withdraw tuition services at any time by providing written notice to The Student and issuing a pro rata refund for any monies paid for which tuition has not been provided.