

DELTA HEAD START

SMS/Text Messaging Terms & Conditions

Effective Date: August 11, 2026

These SMS/Text Messaging Terms & Conditions (“Terms”) apply to the text messaging services provided by **Delta Head Start** (“Delta Head Start,” “we,” “us,” or “our”).

By providing your mobile phone number and opting in to receive text messages from Delta Head Start, you agree to these Terms.

1. SMS Program

Delta Head Start may use text messaging to communicate with Head Start families regarding program-related information, including:

- Program announcements and updates
- Appointment and meeting reminders
- Attendance notifications
- Classroom and center information
- Parent and family events
- Enrollment and eligibility reminders
- Important program notices
- Emergency and urgent notifications
- Other information related to participation in Delta Head Start services

2. Consent to Receive Text Messages

By opting in, you consent to receive text messages from Delta Head Start at the mobile phone number you provide.

Your consent to receive text messages is **not a condition of enrollment or receipt of services** from Delta Head Start.

You represent that you are the authorized user of the mobile phone number provided or that you have permission from the account holder to provide the number for text messaging.

3. Message Frequency

The number of messages you receive will vary based on your participation in Delta Head Start programs, scheduled activities, and the need for program communications. There is no guaranteed minimum or maximum number of messages.

4. Message and Data Rates

Message and data rates may apply. Your wireless carrier may charge you for text messages and data according to the terms of your mobile phone plan. Delta Head Start is not responsible for charges imposed by your wireless carrier.

5. How to Opt Out

You may stop receiving Delta Head Start text messages at any time by replying **STOP** to a Delta Head Start text message.

After you send STOP, you may receive a confirmation message, and you will no longer receive messages through the applicable SMS program unless you subsequently opt in again.

You may also contact Delta Head Start directly to request removal from text messaging.

6. Help

For assistance with Delta Head Start text messaging, reply **HELP** to a Delta Head Start text message or contact:

Delta Head Start

Phone: 405-756-1100

Email: infohs@deltacaf.com

Website: www.deltaheadstart.com

7. Privacy

Delta Head Start respects the privacy and confidentiality of families participating in its programs. Information collected through the SMS program will be handled in accordance with Delta Head Start's applicable privacy and confidentiality policies and applicable laws and regulations.

Delta Head Start does not sell or rent mobile telephone numbers or SMS opt-in information to third parties or affiliates for their own marketing or promotional purposes.

8. Service Providers

Delta Head Start may use third-party technology and service providers to assist with delivering text messages and managing communications. These providers may process information as necessary to provide services to Delta Head Start.

Such service providers are not authorized to use mobile phone numbers or SMS opt-in information for their own marketing or promotional purposes.

9. Changes to These Terms

Delta Head Start may update these SMS Terms & Conditions from time to time to reflect changes in our communication practices, technology, legal requirements, or agency policies.

The current version of these Terms will be made available through appropriate Delta Head Start communication channels.

10. Contact Information

Questions regarding these SMS Terms & Conditions may be directed to:

Delta Head Start

Phone: 405-756-1100

Email: infohs@deltacaf.com

Website: www.deltaheadstart.com

By opting in to receive text messages from Delta Head Start, you acknowledge that you have read and agree to these SMS/Text Messaging Terms & Conditions.