

Dear GRSC Player,

We are excited for another great season on the courts at GRSC. These policies are for all scheduled players and subs in Season Courts, PLGs (Private Lesson Groups) and Private CAPP groups. The Indoor Season officially starts Tuesday, September 8, 2026 and ends Sunday, June 13, 2027. These groups are suspended between 11/26/26 - 11/29/26, 12/24/26-1/3/27, 3/28/27 & 5/31/27. We often have open time and special programming available instead!

For everyone's enjoyment please keep in mind:

PLAYING DATES: Your dates of play are in the CourtReserve app and this is the most accurate spot for your schedule. You can see more than a month in advance by using the filter and extending the date range. **To check your scheduled playing dates in CourtReserve:**

Open the CourtReserve app and go to **Home → My Bookings → View All → Filter**. Extend the date range as needed, then select **Apply Filter**.

Instructions to link your playing dates to your phone calendar are as follows:

From the app home screen, press "More" in bottom right corner, Then, "Calendar Feed", "Copy link". Now, go to your phone's calendar app. At the bottom, select "Calendars" or the icon at the bottom, "Add Calendar" "Add Subscription Calendar".

In field under Subscription URL, press paste, then "Subscribe".

For help downloading the app or linking to your calendar, email jill@guilfordracquet.com.

SUBS: Notify the desk of ALL swaps or sub arrangements at desk@guilfordracquet.com, specifying date and time and copying the players. In cases of emergency, the desk can be hired to find a sub for you. Please note that your court mates would most likely prefer you to find a player with whom you are all familiar. GRSC strongly encourages you to email sarah@guilfordracquet.com to obtain a list of players with contact info at the start of the season so you can secure your own subs with ease as needed at no cost to you. Guests of GRSC cannot sub on these courts.

When hiring the desk for Season Courts and PLGs (including Private CAPP), these fees apply:

Timeline	Options	Court Fees
3+ days before play date	Hire Desk \$12 Sub Finding Fee	Sub Pays Court Fee
0-2 days before play date	Hire Desk \$12 Sub Finding Fee	You Pay for Sub's Court Fee
No Show	\$15 No Show Fee	You Pay Court Fee
Repeated No Show		You Pay the Entire Court

BE ON TIME: Your peers count on you!

CHECK-IN: Always check in inside, at the desk, *before* playing to receive court assignment, grab a towel and balls.

BILLING: Court fees are charged on the date of play, put on your GRSC account and collected with any other accumulated monthly charges on the 10th of the subsequent month.

INCLEMENT WEATHER: If we have a closing for weather, etc. we will post it on the announcements section on the app and our public Facebook page: www.facebook.com/GuilfordRacquetand. Players will not be charged for these closures.

CANCELLATION: The group may choose to cancel their court more than one week in advance so that other members may play and not be charged up to 3 times per season, for reasons other than club closure. If needed, a 4th cancellation date may be used between Memorial Day and mid-June, with 1-week advance notice.

ATTIRE: Proper attire is required for playing: shirts, shorts/skirts/pants, tennis shoes & a smile.

PLAYROOM: Email directly to playroom@guilfordracquet.com to reserve complimentary supervision by reservation. The more notice you give us, the better chance we can meet your request. We will provide care if we can and charge nothing, *unless* you no-show. Always cancel using the same email, giving us 24 hours or more notice.

INJURY: In the case of injury, please notify jill@guilfordracquet.com at the time of injury and she will notify the appropriate coordinators. If you are scheduled to play in the next 24 hours, you need to contact the desk too, to help find a sub for that group.

If you have any concerns or questions, please contact us. We are looking forward to the indoor season and thank you for joining us!

The GRSC Team