



RAMADA

BY WYNDHAM
İSTANBUL OLD CITY

SUSTAINABILITY REPORT
2024-2025



TABLE OF CONTENTS

INTRODUCTION

1. MESSAGE FROM TOP MANAGEMENT

1.1 About This Report

2. SUSTAINABILITY

2.1 About Our Hotel

2.2 Our Certifications

2.3 Our Sustainability Policy

2.4 Our Objectives

3. ENVIRONMENTAL IMPACT

3.1 Goals / Objectives / Action Plans

3.1.1 In line with our goal of reducing our carbon footprint

3.1.2 In line with our goal of sustainable practices and protecting natural life

3.1.3 In line with our goal of conserving water resources

3.1.4 In line with our waste management and waste reduction policy

3.1.5 In line with our goals for reducing and managing chemical usage

4. EMPLOYEES & HUMAN RIGHTS

4.1 Goals / Objectives / Action Plans

4.2 Opportunities and Benefits Provided to Our Employees

4.3 Special Days and Activities

4.4 Our Training Programs

5. COMMUNICATION WITH OUR STAKEHOLDERS

6. COMMUNITY INTEGRATION & SUPPORT

6.1 Goals / Objectives / Action Plans

7. OUR GUESTS

7.1 Guest Experience

7.2 Guest Satisfaction

7.3 Guest Information

8. ACCESSIBILITY FOR SPECIAL GROUPS AND INCLUSIVE ACCESS FOR ALL

9. CULTURAL HERITAGE

9.1 Experiencing Cultural Heritage at Our Facility

9.2 Selected Cultural Sites in the Nearby Area

10. BIODIVERSITY AND ENDEMIC PLANTS

Our Sustainability Approach

We believe that a more livable world can be built through strong and responsible steps taken today for the future. Tourism has become a major global industry, creating significant economic, social, and cultural value for many countries around the world.

Each year, approximately one billion people travel for tourism-related purposes globally. This large-scale mobility brings not only travel and accommodation activities, but also cultural and artistic interactions, as well as an intensive use of natural resources. Social life, the environment, and the economy constitute the fundamental pillars of tourism. Managing these elements in a sustainable, balanced, and responsible manner is therefore of great importance.

Tourism activities often develop in regions where the natural balance is particularly sensitive. When adequate precautions are not taken, factors such as noise pollution, air pollution caused by traffic, unplanned urbanization, construction on coastal and agricultural lands, and insufficient infrastructure can damage ecosystems and gradually diminish the value of tourism destinations.

In this context, in order to ensure the sustainability of tourism, it is essential for tourists and tourism enterprises to participate in Sustainable Tourism initiatives, the **GSTC (Global Sustainable Tourism Council)** criteria, and other national and international environmental protection programs.

As a part of the tourism sector in Türkiye, we believe that sustainability-focused approaches will contribute to a better future, in line with our well-established corporate culture and values. With a responsible approach that respects the environment, society, and the economy, we continue to take responsibility while embracing innovation and continuous improvement. We carry on our efforts with the awareness that every step we take contributes meaningfully to a better and more sustainable future.



01

MESSAGE FROM SENIOR MANAGEMENT



- **As Ramada by Wyndham Istanbul Old City**, we believe that sustainable development can only be achieved through the active participation and collaboration of all our stakeholders.
- Within the scope of Türkiye's cooperation with the **Global Sustainable Tourism Council (GSTC)**—the world's leading platform for environmental sustainability in tourism—we have taken decisive steps to implement global sustainability practices within our property. By responding to the call for action for the **2024–2025 period**, we have initiated a series of determined measures to integrate internationally recognized sustainability standards into our operations.
- Beyond viewing sustainability merely as a set of practices, we aim to embed it as an integral part of our **corporate culture**. Leaving a more livable world for future generations stands among our highest priorities.
- Through this sustainability report, we aim to transparently present the work we carry out within this framework and share our **economic, environmental, and social performance** with our employees, guests, business partners, and all stakeholders.

ABOUT OUR 2024 SUSTAINABILITY REPORT

In our **2024 Sustainability Report**, we are working together with all our stakeholders, guided by the principle of continuous improvement, with the aim of addressing the economic, environmental, social, and governance challenges we face today. We are taking concrete steps to preserve, enhance, and sustain our current practices in order to contribute to a more livable future.

Following Türkiye's signing of a cooperation agreement with the **Global Sustainable Tourism Council (GSTC)**—the world's leading environmental and sustainability platform—the **National Sustainable Tourism Program** has been launched to accelerate the adoption of global sustainability practices within the Turkish tourism industry. As **Ramada by Wyndham Istanbul Old City**, we continue to actively contribute to and participate in this process.

During the preparation of this report, we began researching and analyzing the sustainability expectations of our stakeholders regarding our facility. We consider our sustainability report, which we plan to publish regularly, as an important and transparent communication tool through which we will share the steps we will take to manage our impacts in the future. As **Ramada by Wyndham Istanbul Old City**, we publish our sustainability report annually in order to inform our stakeholders in a transparent, accurate, and effective manner about our activities and the impacts of these activities.

Unless otherwise stated, the information included in this report covers our performance data for the period **01 January**

2024 – 01 December 2025.

Our 2024–2025 Sustainability Report Includes:

The evaluation of the **environmental, social, and economic performance** of our facilities

The **targets determined** to improve this performance

The **strategies and implementation processes** to achieve these targets

Potential risks that may be encountered and the approaches developed to address them

The **measured performance results**



02

ABOUT OUR HOTEL

Ramada by Wyndham Istanbul Old City began its operations in **1992**. Located in the **Historic Peninsula of Istanbul**, our hotel aims to offer guests a comfortable and welcoming accommodation experience where they can feel at home, guided by our motto **“With Pleasure.”**

Thanks to our **central location**, guests can easily explore many historical, artistic, and sacred landmarks within the Historic Peninsula using the city’s rail transportation network and enjoy unique cultural excursions. In this remarkable region that bears the traces of ancient empires, visitors can observe the classical Ottoman architecture reflected in the blue Iznik tiles of the **Sultanahmet Mosque**, discover the fascinating underground structure of the **Basilica Cistern**, and visit iconic landmarks such as **Topkapı Palace**, the **19th-century Dolmabahçe Palace**, and the **Istanbul Museum of Modern Art**. For shopping enthusiasts, **the Grand Bazaar, Marmara Forum**, and other major shopping centers in the city offer enjoyable alternatives.

At our property, guests can dedicate time to relaxation with **massage services in our SPA area** and experience the finest flavors of **traditional Turkish cuisine in our restaurant**. With our **fitness center, Turkish bath, sauna, and versatile meeting spaces suitable for various events and organizations**, we offer our guests a comfortable and multifaceted accommodation experience. Delivering the renowned **Turkish hospitality firsthand** is one of our top priorities.

With our **experienced management team and highly qualified staff**, we successfully provide services in accommodation, food and beverage production and service, as well as social and leisure facilities, catering to both domestic and international markets.

Our **24-hour reception**, supported by a multilingual team, is always ready to assist guests with all their needs—from **airport transfers to restaurant and tour reservations**—with the aim of transforming every stay into an **unforgettable experience**.



FEATURES OF OUR PROPERTY

As **your gateway to Türkiye**, we offer our guests a comfortable accommodation experience in a **central location close to Istanbul's most important historical landmarks**.

Our hotel features **108 rooms in total**, including **8 suites**, across different room categories designed to meet various guest preferences.

Through our **Marmara Restaurant**, we provide a delightful gastronomic experience by offering **carefully selected boutique flavors from both Turkish and international cuisines**.

Our **Fener Meeting Room**, equipped with **modern technology and flexible solutions tailored to various needs**, provides an ideal environment for **business meetings and corporate events**.

With the **Fitness Area and SPA facilities** available at our property, we offer guests a relaxing and rejuvenating experience. Upon request, guests may also benefit from **massage services, sauna, steam room, and traditional Turkish bath facilities**.

Our **spacious lobby area**, along with our **library and Business Center facilities**, provides a comfortable and relaxing atmosphere where guests can unwind and relieve the fatigue of the day, ensuring a **highly comfortable and pleasant stay**.

In addition, our property features **one specially designed room suitable for guests with disabilities**. With an **accessible elevator and accessible restrooms located in common areas**, we prioritize providing an **inclusive, accessible, and comfortable environment for all our guests**.

OUR CERTIFICATIONS



VISION

To accurately understand the expectations and priorities of our guests and ensure sustainable satisfaction in line with these expectations; to always be an exemplary hotel that reflects Turkish hospitality at its finest while maintaining a strong commitment to environmental responsibility.

MISSION

To personalize every guest relationship and provide all our guests with a sincere, high-quality, and memorable accommodation experience where they feel at home.

OUR VALUES

Hospitality: A warm, sincere, and genuine service approach.
Commitment to Development: Continuous improvement and innovation.
Responsibility and Sensitivity: Respect for the environment and society.
Sustainability: Practices that protect and preserve the future.

OUR CORPORATE RESPONSIBILITIES

- **Creating Opportunities and Adding a Human Touch**

We provide internship opportunities to support tourism students in gaining practical work experience. We develop our employees through training and career management programs, aiming to promote our own team to higher positions whenever possible and grow together.

- **Being Environmentally Friendly and Proper Waste Management**

We carry out initiatives that contribute to the protection of the environment and cultural heritage in the regions where we operate. Controlling our environmental impact and managing waste responsibly are key priorities.

- **Sustainable Tourism**

We meet the needs of our guests and local communities with future generations in mind. Protecting natural resources, conserving energy and water, and improving quality of life form the foundation of our sustainability efforts.



OUR POLICIES

Sustainability Policy



Environmental Protection and Waste Management Policy

Quality and Food Safety Policy



Childrens Rights Policy

Womans Rights and Gender Equality Policy



Sustainable Procurement Policy

OUR SUSTAINABILITY POLICY

Our sustainability policy is founded on a long-term and responsible approach to service, emphasizing continuous improvement across environmental, social, cultural, economic, quality, human rights, health, and safety aspects.

All our operations are conducted in alignment with principles of environmental protection, pollution prevention, gender equality, decent working conditions, economic growth, innovation, infrastructure development, and climate action. We comply with all legal and other requirements while continually improving our processes.

We respect human rights and reject any discrimination based on language, religion, race, gender, or similar factors. We oppose all forms of abuse or harassment toward vulnerable and specially protected groups.

We ensure the labor rights of our employees, provide a safe working environment, and maintain open communication channels for feedback, suggestions, and complaints. Through regular training, we support their professional development and embed occupational health and safety as a core part of our corporate culture, with a zero-accident goal.

Our procurement processes are conducted fairly, transparently, and impartially, with quality as the primary criterion. We continuously improve our services based on guest feedback and aim to deliver a home-like comfort experience.

We contribute to the protection of historical, cultural, and traditional heritage, while raising guest awareness of cultural interactions. We ensure that local communities have access to cultural heritage and respect their rights.

We utilize appropriate technologies to protect the environment, separate waste, and conserve energy and water, continuously monitoring and improving our environmental impact. Our buildings and services are designed to be accessible to all.

We regularly review our sustainability performance according to international standards and share the results transparently with all stakeholders, upholding accountability and openness.



QUALITY AND FOOD SAFETY POLICY

Within the scope of our Environmental Protection and Waste Management Policy, the primary objectives are to preserve the environment, reduce negative environmental impacts, and prevent pollution. As a nature-friendly hotel, we aim to minimize environmental impacts in full compliance with applicable legal regulations. Waste is efficiently separated according to its source, type, and hazard classification, while hazardous substances and chemicals are used only when necessary and in minimal amounts. This approach helps reduce both environmental harm and overall waste generation.

In procurement, priority is given to products with recycled content or eco-friendly certifications, and reuse opportunities are actively supported. The controlled use of single-use items such as paper, napkins, toilet paper, and packaging is encouraged to minimize waste discharged into the environment. Waste is stored in designated areas according to its characteristics, handed over to licensed and authorized firms within legal storage periods, and all records are maintained.

The efficient use of water, energy, and other natural resources is a key priority and is communicated to employees, guests, and suppliers. Environmental performance is regularly monitored, with targets set based on collected data to ensure continuous improvement. Employees receive training to raise environmental awareness, and operational activities are analyzed for their environmental impacts, including waste, air emissions, water discharge, and noise, with plans developed to minimize these effects.

By adopting a sustainable tourism approach, we contribute to the protection of biodiversity and ecosystems, and guests are informed about behavioral guidelines when visiting natural areas. Initiatives are supported to raise stakeholder awareness regarding renewable energy, energy efficiency, and climate change. The protection of wildlife and the welfare of all animals is strictly observed, and no animals are used for feeding, captivity, or hunting purposes under any circumstances.

As an organization aware that sustainable growth can only be achieved by embedding sustainable environmental and energy principles at the core of all our operations, our Energy Efficiency Policy is founded on a proactive energy management system that prioritizes sustainable development and continuous improvement.

Within this framework, we commit to:

- Use energy and natural resources efficiently.
- Prefer environmentally friendly and energy-efficient products in equipment procurement.
- Implement process and system improvements to enhance efficiency, reduce energy consumption, and minimize the use of natural resources.
- Use energy resources consciously, avoid waste, and raise awareness among staff; continuously monitor and improve energy performance.
- Design and procure products, processes, and services with high energy efficiency to ensure ongoing improvement in energy performance.
- Set energy-related targets and include energy efficiency in training programs to engage employees.
- Allocate sufficient knowledge, expertise, and financial resources to achieve energy goals and review them regularly.
- Comply with all legal and other requirements related to energy use and consumption.
- Raise awareness among all stakeholders regarding climate change.
- Develop energy efficiency projects to ensure continuous improvement of the energy management system.
- Monitor energy consumption meticulously to achieve ongoing reductions and reduce associated carbon emissions.
- Identify potential areas for savings and take corrective action.
- Collaborate with all stakeholders to establish shared goals and outcomes in energy management.
- Evaluate energy-related risks or emergencies, such as energy constraints, and plan preventive measures.

SUSTAINABLE PROCUREMENT POLICY

At **Ramada By Wyndham Istanbul Old City Hotel**, within the scope of our sustainable procurement policy, we aim to work with environmentally friendly and, wherever possible, local suppliers for the products and services we procure. By prioritizing bulk and consolidated purchases, we seek to reduce transportation frequency and, consequently, lower greenhouse gas emissions.

In all procurement activities, a balance between quality and reasonable cost is maintained, and local suppliers are given priority. Suppliers are regularly monitored, supplier lists are updated, and information regarding sustainability practices is provided. The proportion of goods and services sourced from the local community is tracked and measured.

For wood, fish, paper, and food products, environmentally certified (FSC, MSC, EU Ecolabel, etc.) or traceable sources are preferred. Threatened or legally restricted species of fish, trees, plants, or wildlife are neither purchased nor used by the hotel. Positive priority is given to businesses established by local cooperatives and women entrepreneurs.

The use of reusable, returnable, and recycled products is prioritized. Preference is given to products and services made from recycled raw materials or sustainably sourced, with minimal packaging and waste, and that support energy and water efficiency. We encourage the use of alternatives that are environmentally friendly, ethically produced, recyclable or recycled, organic, bio, vegan, cruelty-free, and free from harmful chemicals.

In line with sustainable procurement principles, we ensure that our suppliers and partners maintain quality assurance, environmental, and occupational health & safety management systems, comply with environmental regulations, and use natural resources without harming ecosystems. Suppliers are expected to minimize waste, manage it properly, and reduce packaging use to the minimum.

Working with local producers and service providers to support products and services that reflect our country's and region's cuisine, culture, and traditions is a priority. Together with our suppliers, we aim to create efficient procurement opportunities and reduce the environmental impact arising from procurement activities.

All processes within our supply chain are conducted in compliance with legal and ethical standards. We maintain honest, fair, respectful, impartial, and transparent relationships with all our suppliers without discrimination. While ensuring procurement activities are conducted fairly, we are committed to fulfilling our obligations on time and supporting continuous improvement.

QUALITY AND FOOD SAFETY POLICY

Our **Quality and Food Safety Policy** is founded on providing exceptional service quality to our guests while prioritizing the occupational health and safety of our employees.

In line with this policy, we conduct all necessary measurements, controls, and analyses to establish objectives that ensure the continuous improvement of our service quality. The collected data are evaluated through improvement plans to enhance performance.

To achieve continuous improvement and meet our targets, all relevant legal regulations as well as national and international standards are strictly followed. The quality system requirements, food safety, and hygiene obligations defined by these standards are formally declared, and all personnel are trained and informed to ensure full adoption across the organization.

Our policy objectives include:

- Ensuring employee participation and consultation in improving implemented management systems.
- Protecting natural resources, managing waste responsibly, and preventing environmental pollution, while raising awareness among employees regarding environmental sustainability.
- Continuously evaluating suppliers to support their development and performance.
- Effectively and efficiently addressing stakeholder needs and providing rapid, tailored solutions through open communication channels.
- Measuring and improving guest and employee satisfaction and expectations.
- Supporting personal development and motivation of employees through ongoing training programs.
- Ensuring full compliance with Quality and Food Safety Management System standards, applicable organizational requirements, stakeholder obligations, and all relevant legal regulations.
- Reviewing and continuously improving the effectiveness and performance of all management systems through process-oriented and risk-based approaches.

WOMENS RIGHTS AND GENDER EQUALITY POLICY

Our **Women's Rights and Gender Equality Policy** is founded on the principles of human respect and equality.

In this regard, we commit to the following:

- We prioritize gender equality in all aspects of our operations.
- We ensure the health, safety, and well-being of all employees regardless of gender.
- We support women's participation in the workforce across all departments and provide equal opportunities.
- We apply an "equal pay for equal work" approach without gender discrimination.
- Task assignments are made in accordance with the principle of equality.
- We create an environment where all employees can equally benefit from career advancement opportunities.
- We develop training policies that promote women's participation and raise awareness.
- We foster a work environment and practices that support work-life balance.
- We encourage and provide equal opportunities for women to participate in corporate management.
- We do not tolerate any form of exploitation, harassment, discrimination, suppression, coercion, or defamation against women.
- We recognize the value women bring to our organization and society and actively support their presence and contributions.

CHILDRENS RIGHTS POLICY

Our Children's Rights Policy is based on the principle that children are entrusted to us as the future. Recognizing them as individuals, respecting their rights, and protecting them from all forms of psychological, physical, commercial, or any other exploitation is our primary responsibility.

To achieve this, we commit to the following:

- We do not permit child labor in our organization and expect the same sensitivity from all our business partners.
- Within our facilities, we provide environments and opportunities that contribute to children's development, where they can freely express their thoughts, feelings, and desires, and feel safe and comfortable.
- We provide training to our employees to prevent and identify child abuse.
- We ensure that children participating in activities are always under adult supervision.
- We organize awareness programs and support relevant projects to promote the protection of children's rights.
- In the event we witness any suspicious activities involving children, we immediately inform hotel management and, if necessary, seek assistance from the relevant authorities.

SUSTAINABILITY GOALS



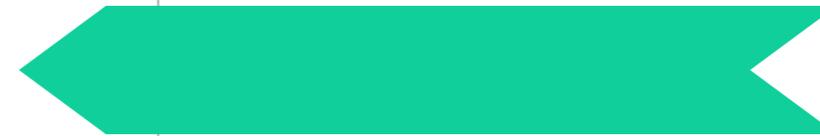
To continuously improve environmental practices across all our services.



To achieve a minimum guest satisfaction rate of 85% by continuously improving our processes based on the analysis and evaluation of all guest feedback.



Energy and water consumption per capita at our facility has been measured, and a 2% reduction target has been set for 2025.



To support the professional development and career advancement of our employees through regular training programs.

ENVIRONMENTAL IMPACT ASSESSMENT



03



OUR ENVIRONMENTAL MANAGEMENT SYSTEM



OUR ENVIRONMENTAL APPROACH



ENERGY MANAGEMENT



NATURAL RESOURCES AND WATER MANAGEMENT



WASTE MANAGEMENT

OUR SUPPLIERS AND PROCUREMENT PRACTICES;

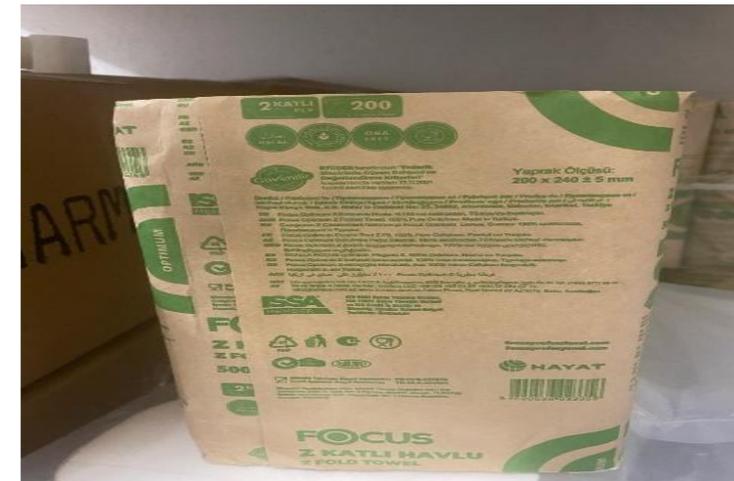
At our property, unless strictly necessary, locally produced products are preferred over imported ones. Our suppliers and subcontractors are informed of our quality and sustainability policies via email.

When acquiring machinery and equipment, priority is given to alternatives that are Class A and/or have low energy consumption. An audit and improvement plan has been established for our suppliers, and an approved supplier list has been prepared. When selecting products for procurement, preference is given to those that:

- Are made from recycled materials or are recyclable,
- Are sustainably produced or sourced from sustainable materials,
- Comply with Fair Trade, Organic, FSC, MSC, or similar certifications,
- Are delivered with minimal packaging,
- Contribute to energy and water savings,
- Meet environmental sustainability criteria.

We prioritize sourcing from nearby suppliers to minimize CO2 emissions from delivery vehicles and reduce environmental impact. Bulk purchasing is preferred whenever possible to further decrease transportation emissions.

During 2025, our suppliers will be audited at predetermined intervals to assess compliance with our environmental approach, waste management, water, and wastewater policies. To support the local economy, 90% of our suppliers are sourced locally.



LOCAL PROCUREMENT



We source our purchases as much as possible from nearby regions.

This approach aims to minimize the CO2 emissions of supplier delivery vehicles, thereby reducing environmental impact while supporting local employees.

For our suppliers, we share an informational presentation outlining our policies, management systems, sustainability initiatives, and procurement criteria.

LOCAL SUPPLIER RATIO

In 2024, our local supplier ratio is 89%.

FOREIGN SUPPLIER RATIO

In 2024, our foreign supplier ratio is 11%.

MAINTENANCE ACTIVITIES

- In line with our Procurement Procedure, all product and equipment selections are guided by our Sustainable Procurement Policy. For electrical devices, we prioritize environmentally friendly models rated A class or higher.
- Lighting throughout the hotel is designed to be energy-efficient and sensor-controlled, and all guest rooms are equipped with an energy saver system.
- Energy savings are continuously analyzed through maintenance, monitoring, and supervision, with all data systematically recorded.
- Our HVAC systems operate under defined thermal comfort parameters and are controlled via automated systems.
- Regular maintenance and cleaning of all electrical devices are conducted at scheduled intervals to minimize potential energy losses.



ENERGY DATA

Our hotel has an established Energy Conservation Policy. Within this framework, energy consumption is regularly measured, monitored, and analyzed. Initiatives aimed at improving energy efficiency are implemented to reduce overall consumption.

We also support the use of renewable energy sources and place emphasis on raising awareness among our employees and guests about energy-saving practices. Through this approach, we aim to minimize our environmental impact and create a sustainable business model.



ENERGY MANAGEMENT AND CONSERVATION

Our hotel has an energy saving policy.

The policy includes the regular measurement, monitoring, reduction of energy consumption and the use of renewable energy.

Ramada By Wyndham Istanbul Old City has established a comprehensive **Energy Conservation Policy**. This policy encompasses the regular measurement, monitoring, and reduction of energy consumption, as well as the use of renewable energy sources.

Energy consumption is tracked and reported by type across all hotel operations. Areas with potential energy loss are identified, and daily monitoring allows for immediate intervention in case of irregular consumption. Sections with higher energy usage are analyzed to determine potential savings opportunities.

All electronic equipment procured for the hotel is selected for energy efficiency, and staff members receive ongoing training on energy conservation practices. The following energy-saving measures are implemented and maintained across the hotel:

- Energy-efficient or LED lighting is used in guest rooms and common areas to reduce energy consumption and minimize hazardous waste.
- Motion-sensor lighting is installed in applicable public areas to optimize usage.
- Electronic key card systems are utilized in guest rooms to control energy use.
- All electrical devices undergo scheduled maintenance and cleaning to prevent energy loss.
- Staff training hours on energy conservation are continuously expanded.
- Linen changes for guests who do not request daily service are carried out on alternate days, reducing electricity consumption associated with washing, drying, and transport.

OUR ENERGY MANAGEMENT PRACTICES

To reduce energy consumption, priority is given to purchasing high energy-efficiency devices when replacing equipment.

In the transition to environmentally friendly technologies, this principle is considered during any device or system replacements.

In our hotels, energy savings are achieved in all guest rooms and common areas by using energy-efficient or LED lighting instead of incandescent or mercury-containing bulbs to reduce hazardous waste.

Motion-sensor lighting is installed in all applicable guest common areas and in most staff areas. Outdoor lighting is controlled with timers.

All of our rooms are equipped with “Energy Saver” systems, which automatically turn off lights, heating/cooling, and other electronic devices when the room is unoccupied.

Rooms are furnished with TVs that have low standby power consumption.

Reminder stickers are placed in relevant locations.



OUR ENERGY MANAGEMENT PRACTICES

All electrical equipment undergoes regular maintenance and cleaning to minimize potential energy losses.

Seals and gaskets of refrigeration units, freezers, ice machines, and ovens are periodically inspected, and any worn components are replaced.



Our mini-bars are positioned away from heat sources in guest rooms to ensure energy efficiency.

The hotel's main entrance and exit doors are revolving, minimizing heat loss.



We aim to ensure that all electronic equipment we purchase is energy-efficient and to increase the training hours for all our employees on energy conservation.



ENERGY CONSUMPTION

ELEKTRİK ENERJİ GİDERLERİ EĞİLİMLERİ (Geceleme)



Giderler	Oca	Şub	Mar	Nis	May	Haz	Tem	Ağu	Eyl	Eki	Kas	Ara	Toplam	Eğilim
2024 Elektrik (Gece/KişiBaşı)	12,64	12,90	11,31	10,74	11,18	11,83	11,71	10,35	10,74	10,45	10,92	10,73	135,50	
2025 Elektrik (Gece/KişiBaşı)	12,51	12,99	11,86	11,43	11,29	12,33	11,17	10,68	11,55	10,70	11,69	-	128,22	

DOĞALGAZ ENERJİ GİDERLERİ EĞİLİMLERİ (Geceleme)



Giderler	Oca	Şub	Mar	Nis	May	Haz	Tem	Ağu	Eyl	Eki	Kas	Ara	Toplam	Eğilim
2024 Doğalgaz (Gece/KişiBaşı)	0,49	0,50	0,44	0,42	0,44	0,46	0,46	0,40	0,42	0,41	0,43	0,42	5,29	
2025 Doğalgaz (Gece/KişiBaşı)	0,35	0,37	0,34	0,32	0,32	0,35	0,32	0,30	0,33	0,30	0,33	-	3,62	

The per capita energy consumption (kWh) of our hotel for 2024–2025 has been evaluated based on the occupancy rates for the same period.

ENERGY CONSUMPTION

Carbon Footprint Calculation Result:

SONUÇLAR		
Raporlanan yıl için Toplam CO2e		
520,83 tCO2e		
Toplam Misafir Odası Karbon Ayak izi	504	tCO2e
Toplam Toplantı Alanı Karbon Ayak izi	17	tCO2e
Günlük olarak kullanılan oda başına karbon ayak izi	16,6	kgCO2e
Günlük olarak kullanılan toplantı alanı m2 başına karbon ayak izi	12,4	kgCO2e

Spesifik bir müşteri için CO2 emisyonları		
Misafirin konaklama gecesi sayısı	67736	
Misafir tarafından kullanılan toplantı alanı miktarı	120	Metrekare
Misafir toplantılarının süresi	80	Saat
Misafir odasının karbon ayak izi	1.125.983	kgCO2e
Misafirlerin toplantısının karbon ayak izi	119.040	kgCO2e
Misafirlerin toplam karbon ayak izi	1.245.023	kgCO2e

WATER MANAGEMENT

Our hotel has a water conservation policy in place. This policy includes the regular measurement, monitoring, and reduction of water consumption.

Water consumption is reduced through the use of sensor-activated faucets and dual-flush cisterns. All faucets are equipped with aerators to further minimize water usage.

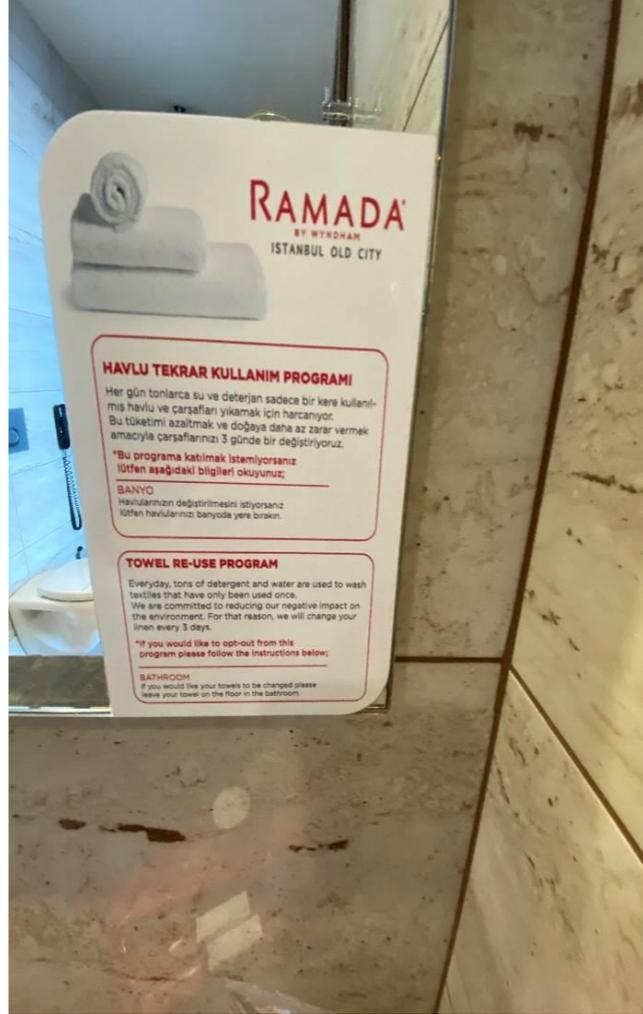
To reduce electricity, water, and chemical consumption, bed linen and towels are changed according to guest requests, and informative brochures are provided in the rooms.

In our landscaping, we use native or climate-adapted plants to minimize water consumption.

We monitor monthly and per capita water usage, aiming to keep water consumption under control.



WATER CONSERVATION



WASTE MANAGEMENT

At Ramada by Wyndham Istanbul Old City, our Waste Management System prioritizes reducing waste generation, managing waste efficiently to minimize environmental impact, ensuring proper disposal, and reintegrating recyclable materials back into the economy. The importance of solid waste management in protecting the climate and natural resources has increasingly been recognized worldwide in recent years. Accordingly, sustainable solid waste practices are considered a key component of our environmental management approach.

Our waste management approach is holistic, encompassing waste reduction at the source, segregation by type and characteristics, collection, proper storage, recycling, transportation, disposal, and post-disposal monitoring. All these processes are conducted in compliance with legal regulations and with a focus on environmental protection.

The foundation of our Environmental Protection and Waste Policy is to protect the environment, reduce our negative impact, and prevent pollution. To minimize the environmental harm of generated waste, materials are segregated by type, monthly measurements are recorded, and all processes are regularly monitored.





OUR WASTE MANAGEMENT PRACTICES

- To reduce packaging waste, bulk-packaged boxes and containers are preferred instead of single-use products wherever possible.
- All our employees receive regular training on waste management.
- Within our Zero Waste System, waste is separated into different categories and recycling is encouraged.
- Guests and staff are informed and motivated to participate in recycling programs.
- In our main waste unit, plastic, paper-cardboard, metal, and glass are stored separately and then delivered to licensed companies and the relevant municipality for recycling.
- Throughout the property, recycling bins are placed at relevant points to ensure waste is separated according to color codes.
- In staff areas, water dispensers are used to reduce single-use water consumption.
- Refillable soap dispensers are used in guest public restrooms and staff washrooms.
- In food services, including breakfast, bulk-packaged products are preferred over single-use products to minimize packaging waste.
- To reduce paper consumption, communications and announcements are primarily conducted via email.
- Document and record management within the hotel is handled electronically; departments access instructions, forms, and documentation digitally.





OUR WASTE MANAGEMENT PRACTICES

Our vegetable oils used for frying are regularly monitored and replaced when necessary. Vegetable waste oils with high polar matter values are temporarily stored under appropriate conditions in our hazardous waste area and then delivered to licensed companies for recycling, accompanied by the National Waste Transport Form.



Battery collection stations have been established at various points throughout our facility. Batteries collected at these stations are delivered to the Turkish Battery Manufacturers Association to ensure their recycling.

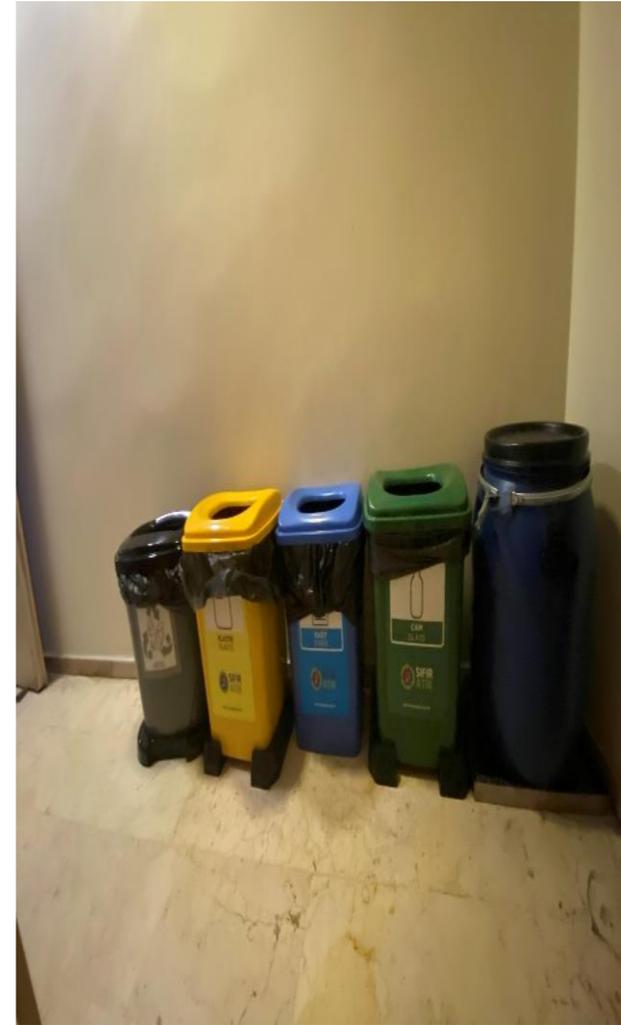


Environmentally conscious cleaning means performing cleaning activities while maintaining hygiene standards and minimizing negative impacts on human health and the environment. Potential environmental harm can be reduced not only by using eco-friendly cleaning products but also by applying them in the correct dosage and in a resource-efficient manner. This approach significantly minimizes the overall impact of chemicals on the environment.

The detergents, disinfectants, and cleaning chemicals used in our facility are selected from products that do not harm human health or the environment. During the selection process, MSDS (Material Safety Data Sheets) are reviewed and kept throughout the usage period. Additionally, compliance with international standards is ensured by evaluating the CAS codes of the products to guarantee controlled use.

OUR WASTE MANAGEMENT PRACTICES

Hazardous waste at our facility is stored in the designated **Hazardous Waste Area** within the hotel.





OUR WASTE MANAGEMENT PRACTICES

DONT WASTE FOOD
YİYECEKLERİ İSRAF ETME

Dont forget that there are people in need who could benefit from the food you might otherwise waste

İsraf edeceğiniz yiyeceklerden yararlanabilecek ihtiyaç sahibi insanlar olduğunu unutmayın

PLEASE DON'T WASTE FOOD

OUR FOOD IS PRECIOUS

KÜRESEL İKLİM DEĞİŞİKLİĞİ İLE MÜCADELE

DÜNYAYI DEĞİŞTİRMEK BİZİM ELİMİZDE

AĞAÇ DİKİN
Ağaçlar, havadaki karbonu alıp oksijen verir bu yüzden bahçenize, evinizin etrafına veya boş sahalara ağaç dikiin.

ENERJİDEN TASARRUF EDİN
Normal ampulleri floresan vb tasarruflu ampullerle değiştirin. Kullanmadığınız zamanlarda ışıklar, televizyonu, bilgisayar, ısıtıcılar, vb elektrikli aletleri açık bırakmayın. Bilgisayar ve TV'leri de kullanmadığınız zaman düğmesinden kapatın.

SUYU TASARRUFLU KULLANIN
Dişlerinizi fırçalarken, ellerinizi yıkarken, temizlik yaparken suyu tasarruflu kullanın. Kısa duşlar alın. Çamaşır makinesini kullanmak için yeterince çamaşırın birikmesini bekleyin.

AZ TÜKETİN, YENİDEN KULLANIN, GERİ DÖNDÜRÜN
Plastik vb. maddelerin kullanımını azaltın. Plastik, cam, metal, kağıt vb. eşyalarınızı geri dönüştürerek kullanın ve kullanım ömrü biten ürünlerinizi geri dönüşüm kutularına atınız. Çöpleri asla yakmayın.

YÜRÜYÜN, BİSİKLETE BINİN VE TOPLU TAŞIMA KULLANIN
Yakın yerlere yürümeyi tercih edebilir, ulaşım için bisiklet ve toplu taşımayı kullanarak çevreye salınacak zararlı gazları önemli ölçüde azaltabilirsiniz.



WASTE DATA

2024 ATIK TAKİP TABLOSU

Atık Türleri (KG) (Aylık atık miktarları atık türlerine göre işletme yetkilisi tarafından tabloya girilecektir.)	Ocak	Şubat	Mart	Nisan	Mayıs	Haziran	Temmuz	Ağustos	Eylül	Ekim	Kasım	Aralık
Kağıt atık			12		45		60			190	50	
Plastik atık			9		70		70			380	30	
Cam atık			4									
Metal Atık												
Organik (Yemek) Atıkları												
Bitkisel Atık yağ				25						70	35	
Atık Pil												
Atık Elektronik Eşya												
Aylık Oluşan Toplam Katı Atık (KG)	0	0	25	25	115	0	130	0	0	640	115	0
<i>Aylık toplam konaklayan misafir*geceleme sayısı</i> (hesaplama detayı notlar kısmındadır)			2712	2759	3123		3120			3203	3065	
<i>Misafir/gece başına oluşan atık miktarı (kgAtık/Misafir.Gece)</i>	0,00	0,00	0,01	0,01	0,04	0,00	0,04	0,00	0,00	0,20	0,04	0,00

2025 ATIK TAKİP TABLOSU

Atık Türleri (KG) (Aylık atık miktarları atık türlerine göre işletme yetkilisi tarafından tabloya girilecektir.)	Ocak	Şubat	Mart	Nisan	Mayıs	Haziran	Temmuz	Ağustos	Eylül	Ekim	Kasım	Aralık
Kağıt atık		400		55	185	99	50		40	305	170	140
Plastik atık		510		90	95	275	40		127	260	160	128
Cam atık					15					10		
Metal Atık										5		
Organik (Yemek) Atıkları												
Bitkisel Atık yağ						50	40		32			22
Atık Pil												
Atık Elektronik Eşya												
Aylık Oluşan Toplam Katı Atık (KG)	0	910	0	145	295	424	130	0	199	580	330	290
<i>Aylık toplam konaklayan misafir*geceleme sayısı</i> (hesaplama detayı notlar kısmındadır)	2933	2822	3049	3126	3161	2913	3155	3208	3092	3264	3030	
<i>Misafir/gece başına oluşan atık miktarı (kgAtık/Misafir.Gece)</i>	0,00	0,32	0,00	0,05	0,09	0,15	0,04	0,00	0,06	0,18	0,11	#####

CHEMICAL USAGE MANAGEMENT

- We prefer eco-labeled chemicals for general cleaning and pest control throughout the facility. We use eco-labeled products from our chemical suppliers DIVERSEY and KRN.
- Wherever possible, we prioritize biological control using bacteria instead of chemicals during pest control.
- For breaking down fats accumulated in wastewater channels, we apply bacteria, making them biodegradable and harmless to the environment.
- We monitor per capita chemical consumption across the facility and aim to reduce overall chemical usage.
- In pest management, we reduce chemical use and rely more on natural measures such as fly traps and sticky papers.



CHEMICAL USAGE MANAGEMENT



We regularly monitor our chemical usage and provide training to our staff to prevent unnecessary or incorrect use. Wherever possible, we use concentrated products and prefer dosed formulations.

Chemical containers are stored on special containment trays that provide secondary protection against potential leaks. This practice helps control the risks of spills and leakage.



Our goal for 2024 is to maintain controlled and safe chemical usage, take necessary precautions against potential incidents such as chemical spills and hazardous chemical waste, and regularly conduct training and drills in this context.

EMPLOYEE RIGHTS



04

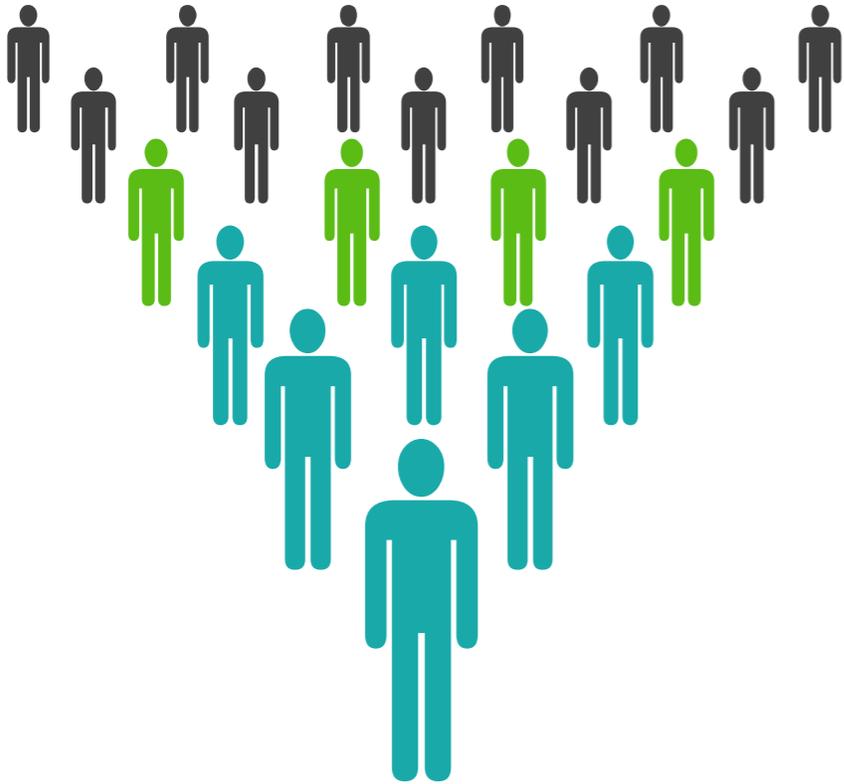
EMPLOYEE RIGHTS

- We respect the rights of our tourism stakeholders and employees, providing a humane working environment with fair working and promotion conditions, and supporting rights to life, education, and accommodation.
- No discrimination is made among our employees based on religion, sect, language, race, color, gender, political opinion, philosophical belief, or similar grounds.
- Our hotel does not employ child labor, and we do not cooperate with any individuals or organizations that employ child labor.
- Compliance with international labor standards and relevant legislation is ensured; wage levels are regularly monitored and aligned with national minimum wage norms.
- We prioritize local employment, selecting our employees from the local community whenever possible. Our local employee rate is 89%, and our local management employment rate is 100%.



Our training plan for 2025 has been prepared and implemented to support the development of our employees.

EMPLOYEE SATISFACTION



- A corporate employee satisfaction survey has been prepared to measure staff satisfaction. As part of this process, employee satisfaction is assessed at least once a year, and the results are evaluated to identify areas for improvement.
- We adopt a transparent communication approach based on mutual respect and trust with our employees. This approach aims to strengthen employees' sense of belonging, create a work environment where they can freely share their opinions and feedback, and support them in their career journeys. We consider employee satisfaction as one of the key elements of sustainable success.



OUR EMPLOYEES

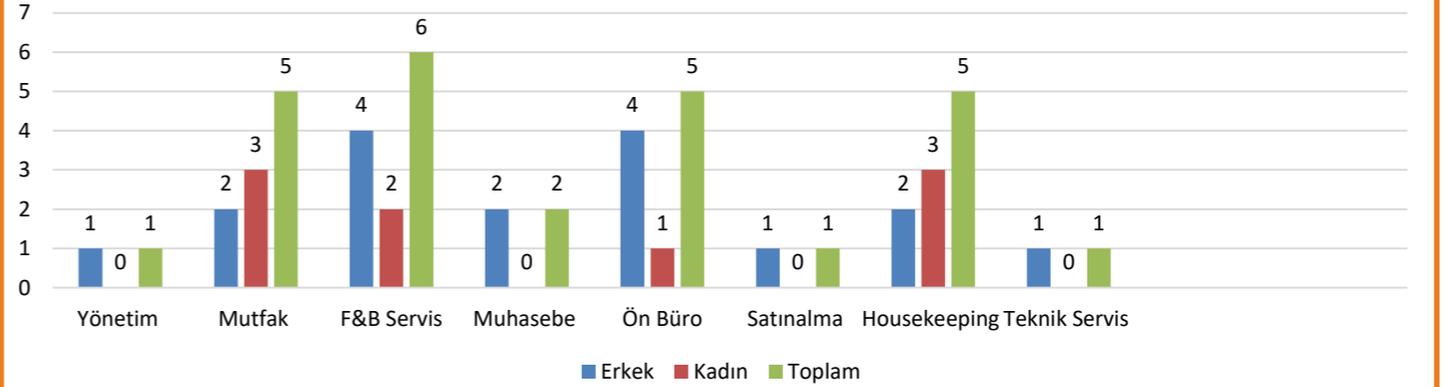


23

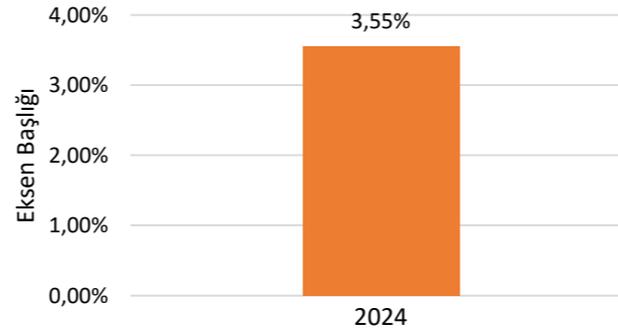


12

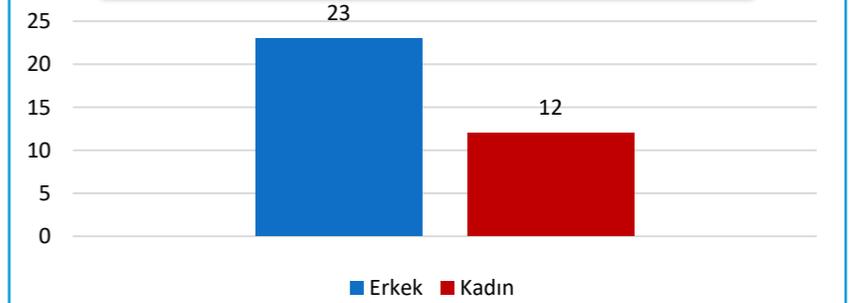
Female and Male Employee Distribution by Department



Employee Satisfaction Survey



Female and Male Distribution Across Total Employees



EMPLOYEE SATISFACTION

- We provide internship opportunities for tourism students to gain practical experience in the workforce.
- Our employees are supported through career management programs.
- Once a year, performance evaluations are conducted with employees and their respective department managers.
- To gather employee feedback and suggestions, an Employee Satisfaction Survey is conducted annually.
- Celebratory events are organized for staff on Mother's Day and International Women's Day.
- Sports activities are arranged for employees.
- Social responsibility projects are carried out with the participation and contribution of our employees.



EDUCATIONS

In our facility, various internal and external training programs are provided in accordance with the annual training plan. These trainings aim to enhance the competence and knowledge level of our staff.

- Orientation Training
- Occupational Health and Safety Training
- Waste Management and Environmental Training
- Sustainability Training
- Personal Data Protection Training
- Personal Development Training
- Hygiene and Food Safety Training
- Safe and Proper Use of Chemicals Training
- Evacuation Drills and Training



Training, Activities, and Social Responsibility Initiatives with Our Employees



Training, Activities, and Social Responsibility Initiatives with Our Employees



Hygiene and Cleaning Conference



Safe Chemical Handling Training

Training, Activities, and Social Responsibility Initiatives with Our Employees



2025 New Year Meeting



Birthday Celebration

Employee Departments



STAKEHOLDER COMMUNICATION



05

COMMUNICATION WITH OUR STAKEHOLDERS

OUR EMPLOYEES

One-on-one meetings and group meetings, training and performance evaluation and career development meetings, and surveys

01

OUR SUPPLIERS

Purchase contracts, Supplier audits, Performance Evaluation System, Meetings, Discussions
Agencies: Discussions, Meetings, Website

03

COMMUNITY STAKEHOLDERS

(Local Communities, NGOs (such as TÜROB...), Media Meetings, Discussions, Website, Group work)

05

OUR GUESTS

Guest Satisfaction Surveys, Request/Inquiry Forms, Communication Forms, Social Media Comments

02

PUBLIC INSTITUTIONS

Public Authorities: Meetings, information requests (when necessary), activity reports
Industry Groups: Meetings, Seminars
Universities and Academics: Internship Program, conference/meeting participation, scholarships

04

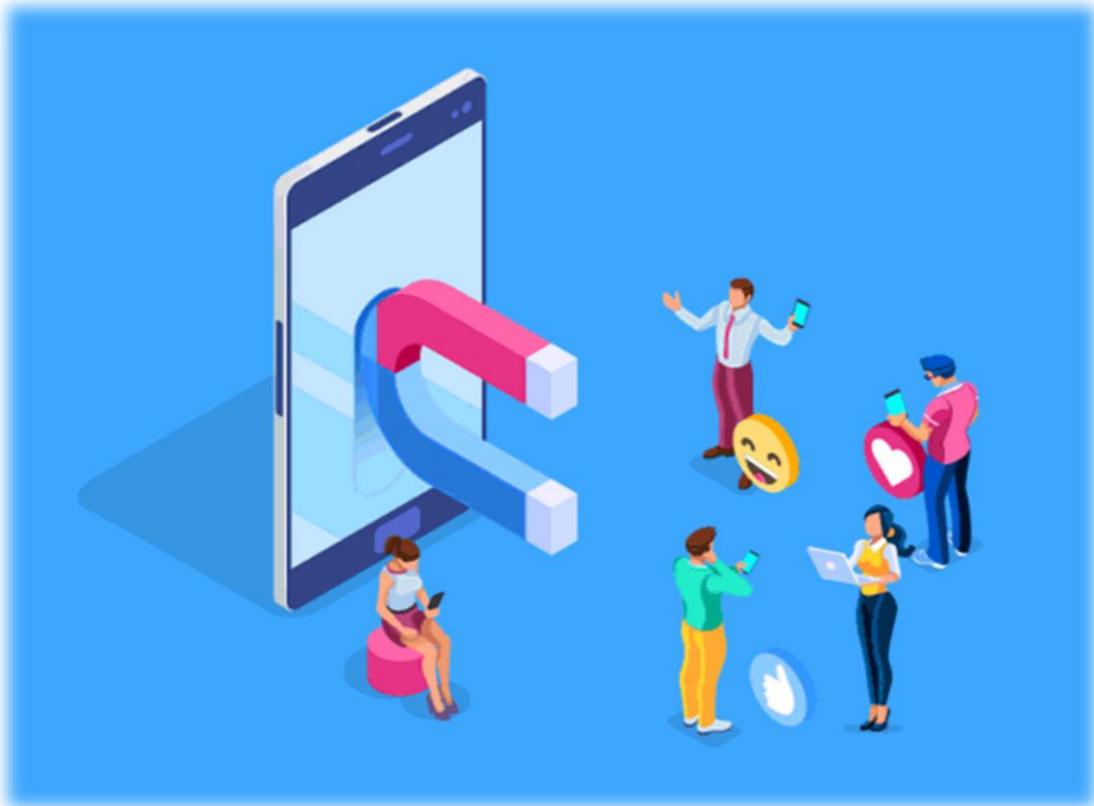
COMPETITORS

Industry Sharing, discussions, meetings ... etc.

06



GUEST EXPERIENCE



06

GUEST MANAGEMENT SYSTEM

Our Slogan: With Pleasure



Within the scope of our Sustainable Management System, guest satisfaction is given high priority at our hotel. In addition to meeting our guests' requests and needs, processes are continuously monitored and evaluated to identify new demands and expectations.

Our system is designed to enable and encourage our guests to provide feedback quickly, easily, and effectively.

In this context: surveys and regular monitoring of social media accounts are used for our guests; email, messaging services, and other communication channels are used for our employees; and email communication is maintained with all other stakeholders.

Guest satisfaction is monitored and recorded in accordance with sustainability principles. When necessary, corrective actions are implemented based on feedback. Additionally, periodic data analyses are conducted to ensure continuous improvement of processes.

GUEST EXPERIENCE

- Customer experiences are monitored at our hotel.
- Guest surveys are available in the guests' rooms.
- Requests, complaints, and suggestions from our guests are recorded.
- Guests are informed about environmental protection measures and sustainability practices.
- All guest rooms are equipped with extra towels and bed linens.
- Guests are provided with information about hotel services, our sustainability initiatives, nearby historical and sacred sites, dining options, and transportation on digital screens located in the lobby.
- Sustainability information posters are displayed throughout the hotel in various locations.



**The Importance of
YOUR SUPPORT FOR A SUSTAINABLE
WORLD IS VERY VALUABLE TO US**

GERMİR PALAS HOTEL olarak çevreye duyarlı çalışmalarımızda bize destek olacağınızı umuyoruz...

Doğal Bitki türlerinin korunması, doğal yaşama destek, atık yönetimi ve enerji tasarrufu [Elektrik, Doğal Gaz, Su] kontrollü kullanımını sağlayarak Çevre Dostu bir otel olma yolunda ilerliyoruz.

Bu çalışmalarda bize yardımcı olmaya odanızdan başlayabilirsiniz. Otelimiz sizin konforunuzdan ödün vermeden doğal kaynaklardan tasarruf yapabilmek için; Oda anahtarları ile odalardaki elektrik sisteminin odadan ayrılışınızla beraber otomatik kapanmasını sağlanmaktadır.

LÜTFEN;

- 4287 sayılı Yasa ile kapalı alanlarda sigara içmek yasaklanmıştır. Bu nedenle oda içerisinde sigara içilmemesini rica ederiz.
- Oda içerisinde "Organik Atık " ve "Karışık Ambalaj Atığı " olarak tanımlı ikili çöp kutusu bulunuyor. Organik atıklarınızı "Organik Atık" tanımlı bölümüne, Ambalaj Atıklarını ise diğer bölüme atınız.
- Odadan ayrılırken oda kartını enerji tasarruf prizinde bırakmayınız.
- Oda içerisinde olası bir arıza (Elektrik, su... vb) durumlarda lütfen resepsiyona bildiriniz.
- (Resepsiyon İletişim :0)
- Lobi'de bulunan bölge haritasından, web sitemizdeki ve Otelin çeşitli noktalarında bulunan QR kodlardan gezebileceğiniz tarihi ve turistik yerleri görebilirsiniz.
- Atık pillerinizi resepsiyonda bulunan atık kutularına atınız.
- Genel alanlarda atıklar ayrıştırılarak toplanmaktadır. Sizde atıklarınızı renk koduna göre atarak geri dönüşüme ve çevrenin korunmasına katkıda bulunun.

Suyumuzu, Enerjimizi, Gıdamızı israf etmeyelim. Geleceğimizi Hep Beraber Koruyalım

We hope you will support us in our environmentally friendly initiatives as GERMİR PALAS HOTEL.

We are committed to becoming an Eco-Friendly hotel by conserving natural plant species, supporting natural habitats, managing waste, and promoting controlled use of energy (electricity, natural gas, water). You can start helping us with these efforts right from your room.

To ensure savings from natural resources without compromising your comfort, the electricity system in the rooms is automatically shut off upon your departure using room keys.

PLEASE:

- Smoking is prohibited indoors according to Law No. 4287. Therefore, we kindly request that you refrain from smoking inside the room.
- Inside the room, you will find separate bins labeled "Organic Waste" and "Mixed Packaging Waste." Please dispose of your organic waste in the designated bin and packaging waste in the other bin.
- Please do not leave the room key in the energy-saving socket when leaving the room.
- In case of any malfunction (electricity, water, etc.), please inform the reception. (Reception Contact: 0)
- You can explore historical and touristic sites through the area map in the lobby, QR codes available on our website, and various points in the hotel.
- Dispose of your waste batteries in the waste bins available at the reception.
- Waste in common areas is collected by segregating. Please contribute to recycling and environmental preservation by disposing of your waste according to the color-coded bins.

Let's not waste our water, energy, and Food. Let's protect our future together.

Thank you for your cooperation and support in our environmental efforts.

IT'S TIME TO TAKE ACTION!

Take a step that will make a positive impact by reducing our carbon footprint to support our sustainable products and services.



GUEST SATISFACTION

OUR SLOGAN : WITH SATISFACTION

Our guests can submit complaints during their stay or after checking out. All complaints are evaluated by our Guest Relations Department. Feedback is communicated to the relevant department managers, monitored by them, discussed in our meetings, and corrective actions are identified and implemented.

MİSAFİR TALEP/ ŞİKAYET TAKİP FORMU										Doküman No :	06.F.01.
										Yayın Tarihi No:	1.05.2023
										Revizyon No:	0
										Revizyon Tarihi :	0
										Sayfa No:	1
No	TARİH	SAAT	ŞİKAYET(Ş) TALEP (T)	ÇAĞRIYI ALAN PERSONEL	AD SOYAD veya ODA NUMARASI	TALEP VE ŞİKAYET GELİŞ KANALI	TALEP ŞİKAYETİN AÇIKLAMASI AÇIKLAMASI	İLGİLİ DEPARTMAN	ALINAN DÜZELTİCİ FAALİYET AÇIKLAMASI	Misafir Düzeltici Faaliyetten Memnun mu? EVET/HAYIR	
1											
2											
3											
4											
5											

Customer complaints, suggestions, and any feedback are recorded, and corrective actions are implemented promptly.



GUEST SATISFACTION STATISTICS

Fotoğrafları görüntüleyin

Dişini görün

Ramada by Wyndham Istanbul Old City

4,4 ★★★★★ 4.295 Yorum ⓘ :

4 yıldızlı otel

Web sitesi Yol Tarifi Kaydet Telefon et

Müsaitlik durumunu kontrol edin

Booking.com

€\$£ 🇬🇧 ⓘ List your property Register Sign in

Stays Flights Car rental Attractions Airport taxis

Home > Hotels > Turkey > Marmara Region > Istanbul > Fatih > Ramada by Wyndham Istanbul Old City (Hotel) (Turkey) deals

Overview Info & prices Facilities House rules Important & legal info Guest reviews (2,533)

★★★★★

Ramada by Wyndham Istanbul Old City

📍 Turgut Özal Millet Caddesi 82, Fındıkzade, Fatih, 34093 Istanbul, Turkey – Excellent location - show map

Reserve

Search

Destination/property name: Istanbul

Check-in date

Check-out date

2 adults · 0 children · 1 room

I'm travelling for work

Search

Fatih ÇAPA Historia AVM LALELİ

Show on map

Map data ©2025

Superb 9.3

2,533 reviews

Guests who stayed here loved

"Polite and helpful staff. Location to the light rail is great. Clean and comfortable."

Michael Australia

Staff 9.6

+56 photos

Customer satisfaction is regularly monitored through various service platforms, and the results are consistently tracked.

PRESERVATION AND PROMOTION OF CULTURAL HERITAGE



07

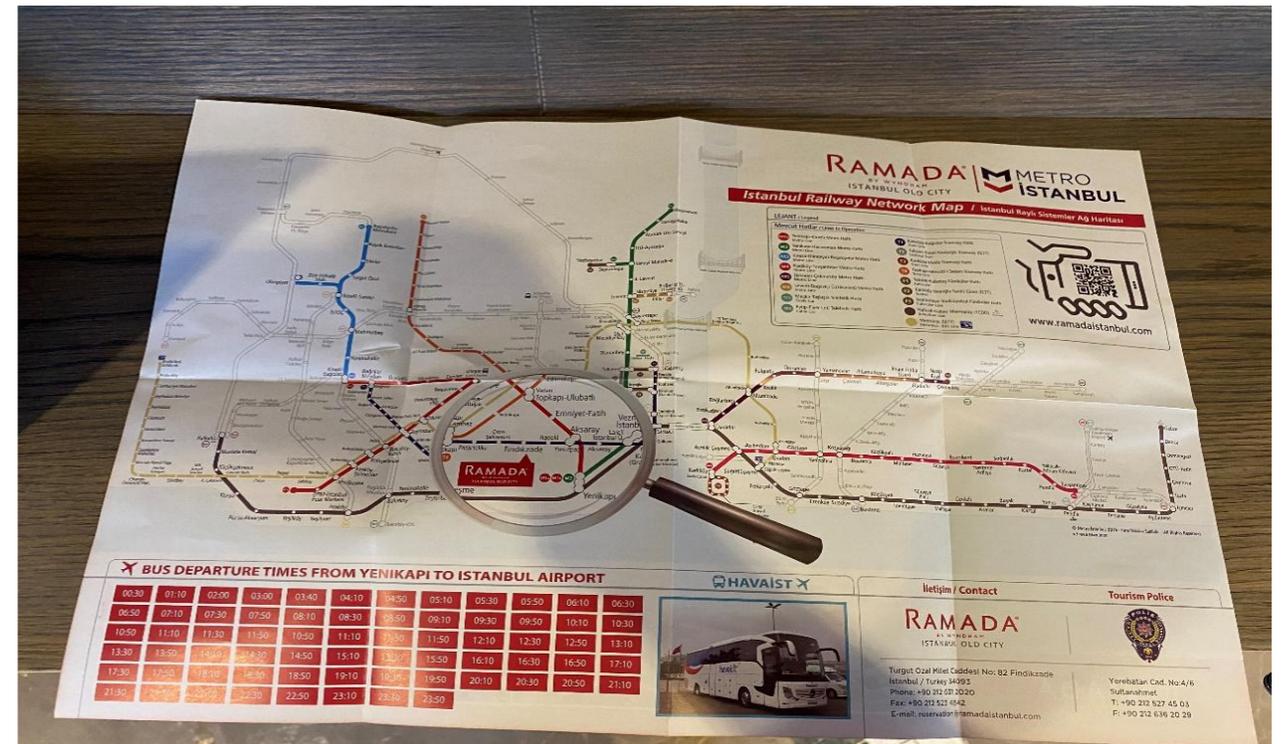
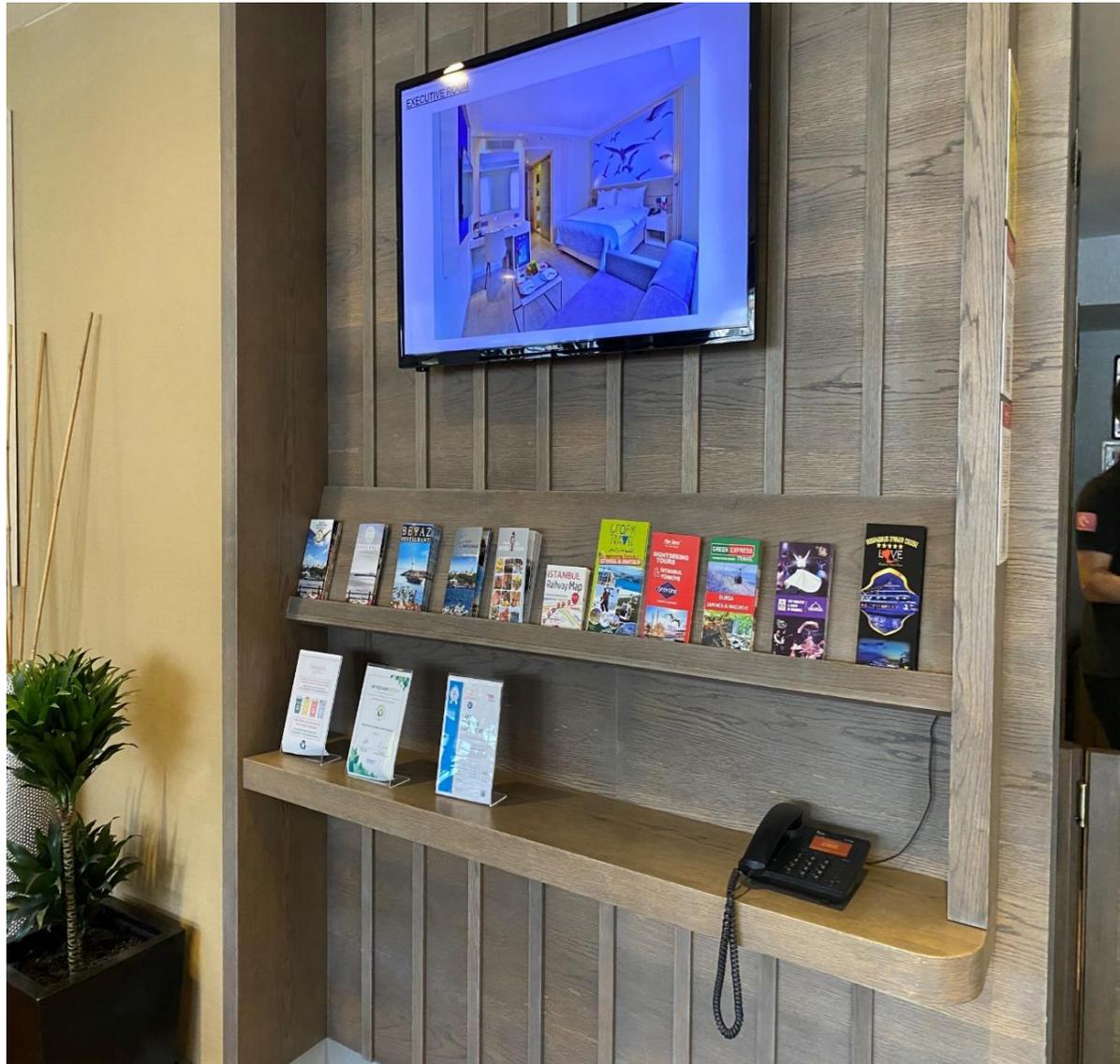
PRESERVATION AND PROMOTION OF CULTURAL HERITAGE

Our guests are provided with a special travel guide highlighting Istanbul's major historical heritage sites and the Historic Peninsula. Additionally, guests seeking more information can access printed maps and dynamic guidance through the screens located at the hotel entrance.

- Providing guests with brochures featuring maps and information about nearby historical sites and tour locations.
- Serving traditional Turkish candy (Akide Şekeri).
- Offering lemonade and sherbet.
- Using copper coffee pots and serving trays in the restaurant.
- Historical books available in the restaurant and lobby bookcases.
- Turkish Bath (Hamam) with traditional tile patterns.
- Copper equipment used in the Turkish Bath.
- Displaying artwork in guest rooms featuring Istanbul's historical sites.
- Using copper trays in guest rooms.
- Promoting local gastronomy in our kitchen.
- Through all these activities, we actively promote **Turkish Cultural Heritage**.



CULTURAL HERITAGE



CULTURAL HERITAGE



CULTURAL HERITAGE



CULTURAL HERITAGE & OUR HOTEL: CONVENIENTLY LOCATED NEAR HISTORICAL AND SACRED SITES



- Hagia Sophia
- Topkapi Palace
- Sultanahmet Mosque
- Basilica Cistern
- Hippodrome Square
- Archaeology Museums
- Great Palace Mosaic Museum
- Museum of Turkish and Islamic Arts
- Milion Column
- Gulhane Park
- St. Antoine Church
- Sogukcesme Street
- Hagia Irene
- Grand Bazaar
- Dolmabahce Palace
- Historic Galatasaray Hammam
- Historic City Walls



GUEST INFORMATION

<p>İSTANBULU GEZİYORUM / I AM VISITING İSTANBUL İSTANBUL -ULAŞIM HARİTASI - RAYLI SİSTEMLER - METRO- MARMARAY-SCARLED İSTANBUL TRANSPORTATION MAP-RAIL SYSTEMS: METRO MARMARAY -SCARLED</p> 	
<p>İBB- Yeni Uygulaması (New Application) ; VISİT İSTANBUL (İstanbul Gezinizi planlayın / "Plan your Istanbul Trip")</p>	
<p>GOOGLE ARTS & CULTURE</p>	
<p>İSTANBUL TURİZM AKTİVİTELERİ İSTANBUL TOURISM ACTIVITIES</p>	
<p>GO TURKEY</p>	
<p>İSTANBUL BÖLGESİNDEKİ ANIT AĞAÇLAR THE MONUMENTAL TREES IN İSTANBUL REGION</p>	

KORUNAN ALANLARDA DOĞA TURLARI VE DİĞER ALANLARDA KULLANIMLARI İÇİN UYULMASI ZORUNLU KURALLAR

- Doğa turları Ülkenizin tüm doğal alanlarını görmek, görmek, tanımak ve tanıtmak gibi amaçlarla organize olarak düzenlenen etkinlikler olup; kaynakların sürdürülebilirliği, etkin yöne mi ve korunması, ziyaretçi güvenliği ile birlikte ziyaretçilerin yönlendirilmesi, ziyaretçi ihtiyaç ve beklentilerinin karşılanabilmesi amacıyla her türlü etkinlik düzenleyicileri, idareden izin almak zorundadır.
- İzin başvurusu şahsen ve posta, fax, elektronik posta ile Doğa Koruma ve Milli Parklar Genel Müdürlüğüne veya İl Müdürlüklerine yapılır, başvurular 10 (on) iş günü içerisinde sonuçlandırılır.
- Tur öncesinde "doğada uyulması gereken kurallar" etkinliği düzenleyenler tarafından katılımcılara/ziyaretçilere dağıtılır ve kurallara uyulması sağlanır.
- Korunan alanlar içerisinde nadir, endemik, nesli tehlikede veya tehlikeye düşebilecek doğal bitki türlerine hiçbir şekilde zarar verilemez. Bu türler toplanamaz, sökülemez ve bazı parçaları kesilemez, yabani hayvanların yumurtaları toplanamaz ve yuvaları bozulamaz.
- Nesli tükenme tehlikesi altında olan türlerin kesin koruma altına alındığı alanlarda ve genel güvenlik açısından girilmesi sakıncalı bölgeler ve yerlerde turlara izin verilemez.
- Tur gezileri esasında kuşlara zarar verecek faaliyetlerde bulunulamaz (Bireyler rahatsız edilemez, yuva ve yuvalara dokunulamaz ve hiçbir gereçle dolu ve kan örnekleri alınmaz). Kuşların üreme dönemlerinde kuş gözlemi yapılmaz ve görüntü alınmaz.
- Profesyonel amaçlı fotoğraf ve film çekimleri Bakanlıktan gerekli izinler alınmadan yapılamaz.
- Yabancılara ziyaretler için Türkiye'de av turları, fotoğraf ve film çekimleri ile av yaban hayatını gözlem turları yapılacak seyahat acenteleri Bakanlıktan av turizm belgesi almak zorundadır.(4915 sayılı yasanın 15. Maddesi)
- Turlarda, fotoğraf ve film çekimlerinde uygulanacak ücretler ve süreler her yılbaşında Genel Müdürlükçe belirlenir ve duyurulur.
- Turlar sırasında görülün veya karşılaşılan yabancılara ürkütülemez ve takip edilemez. Tur güzergâhı, görülün hayvanın gittiği yönde olması durumunda uygun bir süre beklenir ve yabancılara ürkütülemez, rahatsız edecek kadar yaklaşılmamaya özen gösterilerek daha yavaş bir şekilde güzergâha devam edilir.
- Ziyaretçi güvenliği için idare gereken uyarı yapar ve diğer gereken önlemler etkinliği düzenleyenler tarafından alınır.
- Her ne suretle olursa olsun, ziyaretçiler ürettikleri çöpleri geri götürmek zorundadır.
- Turlar sırasında gürültü yapılması ve yüksek sesli müzik dinlenmesi yasaktır.
- Alanların kiletliği, floraya zarar verici ve faunaya rahatsız edici hiçbir etkinlikte bulunulamaz.
- Alanlarda ateş yakılmaz.
- Yaban hayatı tahrip edilemez.
- Korunan alanların özelliklerinin kaybolmasına veya değişmesine sebep olan veya olabilecek her türlü müdahaleler ile toprak, su ve hava kirlenmesi ve benzeri çevre sorunlarına neden olacak iş ve işlemler yapılamaz.
- Korunan alanlarda sertifikalı "Alan Kılavuzu" bulunması durumunda ziyaretçilerin alan kılavuzları ile birlikte sahaya ziyaret etmeleri zorunludur. Ancak, gününbirlik kullanım alanları ile planda tanımlanan mutlak koruma zonu dışındaki alanlar yine tanımlanan kurallar çerçevesinde gezilebilir.

MÜZE ZİYARETİNDE UYULMASI GEREKEN KURALLAR

- Girişlerde, ağır paralıysanız mutfak kimliği ile giriş yapın.
- Tarihi eserlere zarar gelmemesi için flaş kullanmadan fotoğraf çekin.
- Grup halinde yapılabilecek gezilerde, yetkililere gezi programı ve bilgi istenmeden ve beklemeden beklemek.
- Grup halinde ziyaretlerde, grupları ayırmamak.
- Güvenlikten uzaklaşarak ve mizağa aykırı davranışlar sergilemek yasaktır.
- Eserlere zarar vermemek ve hiçbir şekilde dokunmamak.
- Gezilerde başkalarının rahatsız edici davranışları sergilemek, fikirler söylemek yasaktır, piyasetçi konuşmak ile müzeye girilmemelidir.
- Eserler hakkında bilgilerin paylaşılmasına öncelik verilmelidir.



Kabul edilen ziyaretçi davranışları

- Yürüyüş ya da bisiklet için.
- İhtiyaçları kadar yiyecek tüketim.
- Genel su tesislerinden kaçınmak.
- Genel tuvalet tesislerinden kaçınmak.
- Genel elektrik tesislerinden kaçınmak.
- Genel aydınlatma tesislerinden kaçınmak.
- Aksiyon gerektiren veya tehlikeli davranışlar için önlemler alınması.
- Çevre bilincini artırarak kullanılmayan yerlere zarar vermemek.

Her gün daha fazlasını yaparak çevreyi ve doğayı koruyun!

UYULMASI GEREKEN KURALLAR

- Genel ziyaretçi davranışları**
 - Temiz eler ve duşun kullanılması.
 - Kapalı giyimde bulunulması.
 - Ayakkabı ve giyimler için elverişli alanlar kullanılması.
 - İhtiyaçları kadar yiyecek tüketim.
- Kilitli yerlerde**
 - Kilitli alanlara girilmemesi.
 - Kilitli alanlarda fotoğraf çekimlerinin yapılmaması.
 - İhtiyaçları kadar yiyecek tüketim.
- Temizlenme alanlarında**
 - Tuvalet, duş alanları, duş alanları ve banyoların temizliği için gerekli önlemlerin alınması.
 - Müze alanlarında tuvalet ve duş alanlarının kullanılmasına öncelik verilmelidir.
- Diğer alanlarda**
 - Çevre bilincini artırarak kullanılmayan yerlere zarar vermemek.
 - Ağaç ve bitkilere zarar vermemelidir.
 - Yeni hayvanlar veya bitkilere zarar vermemelidir.
 - Çevre bilincini artırarak kullanılmayan yerlere zarar vermemelidir.

Ziyaretçi alanlarda kilitli alanlara girilmemesi, kilitli alanlarda fotoğraf çekimlerinin yapılmaması, kilitli alanlarda fotoğraf çekimlerinin yapılmaması, kilitli alanlarda fotoğraf çekimlerinin yapılmaması, kilitli alanlarda fotoğraf çekimlerinin yapılmaması.

ACCESSIBILITY FOR PRIVATE GROUPS AND THE GENERAL PUBLIC



08

OUR ACCESSIBILITY PRACTICES

Room doors feature Braille signage

Our facility has a room accessible for guest with disabilities

The elevator is equipped with a voice announcement system

A spare wheelchair is available at the reception when needed

There is a ramp for guests with disabilities at the hotel entrance

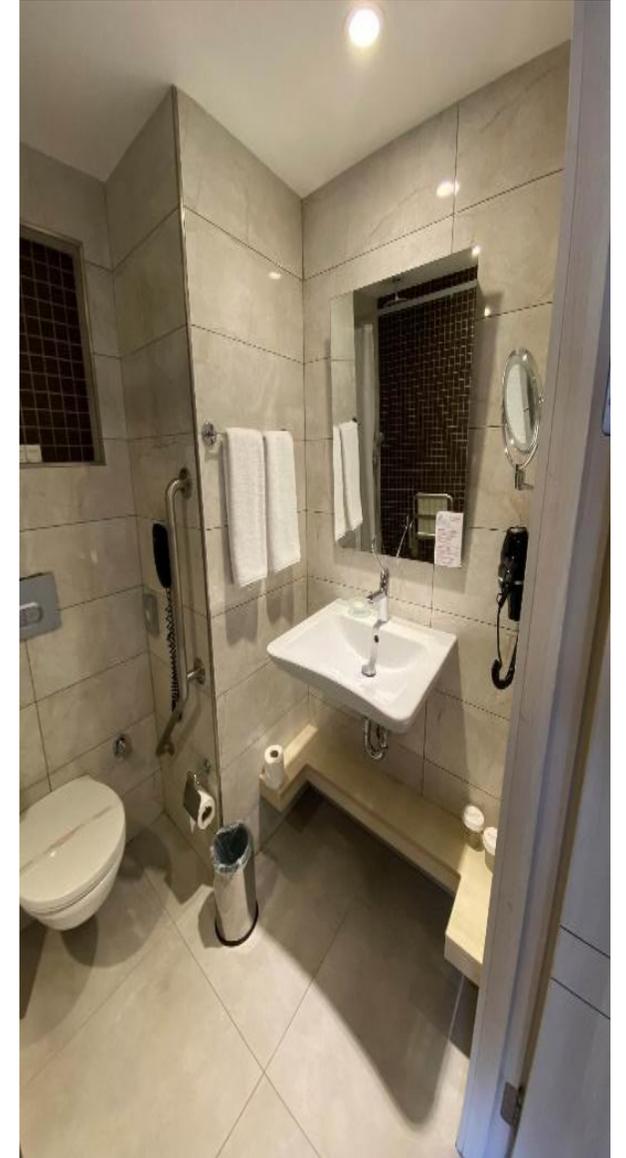
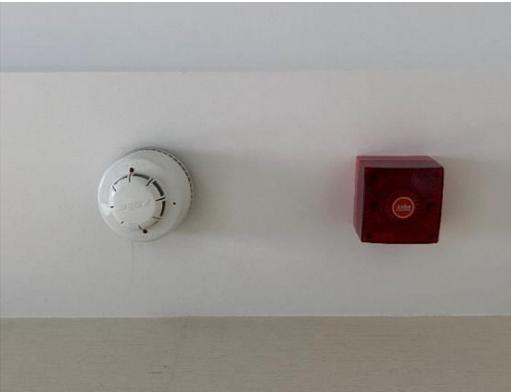
Emergency duties have been assigned

Emergency plans are displayed in the corridors

Emergency alarms are available in the guest rooms

Within our facility, we aim to provide environments and opportunities where special groups (children, individuals with physical or mental disabilities, people over 65, pregnant women, disaster-affected individuals, etc.) can freely express their thoughts, needs, and feelings in a comfortable setting. To the best of our capabilities, our hotel continuously develops accessible tourism services for everyone and ensures that guests and stakeholders are accurately informed about the level of accessibility.

OUR ACCESSIBILITY PRACTICES

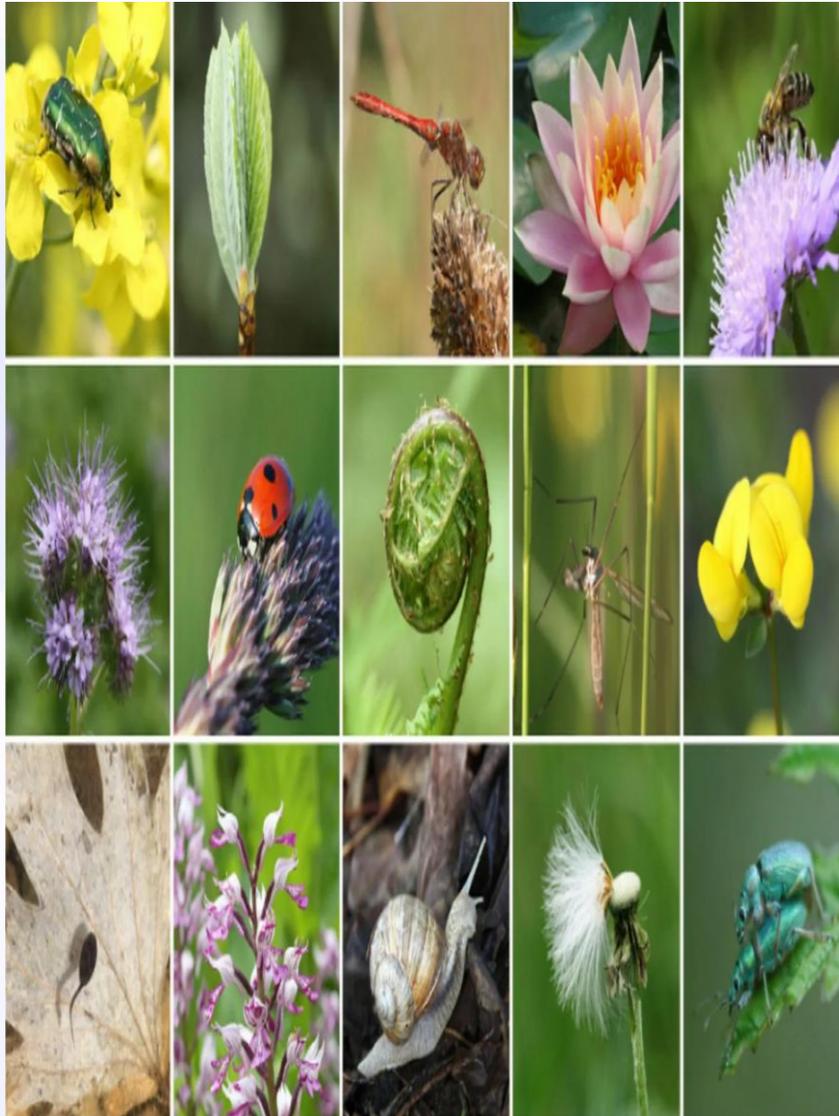


BIODIVERSITY & WILDLIFE



09

Plant and Animal Biodiversity in Istanbul: The City's Natural Treasure



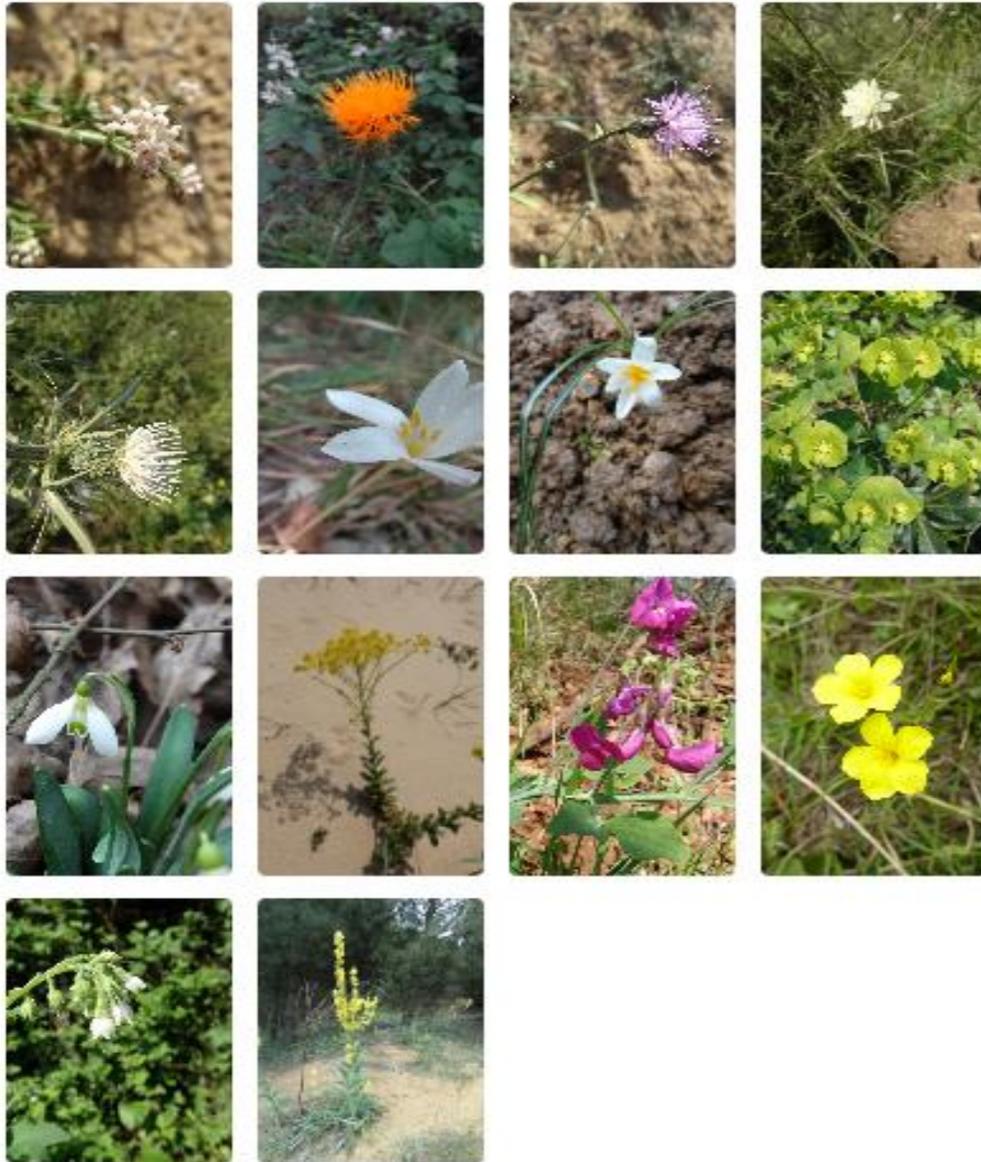
Istanbul is a city renowned not only for its rich historical and cultural heritage but also for its remarkably diverse natural environment. Boasting a variety of ecosystems—including the Bosphorus, coastal zones, forests, parks, and wetlands—the city serves as a habitat for a wide range of plant and animal species. This remarkable biodiversity plays a crucial role in maintaining Istanbul's ecological balance, while also providing residents and visitors the opportunity to connect with nature and experience the unique offerings of the natural world.

For visitors, Istanbul presents numerous opportunities to explore and engage with this exceptional natural heritage, from guided nature walks and birdwatching along the Bosphorus to discovering lush green spaces and tranquil wetland areas within the urban landscape. These experiences not only enrich the visitor's journey but also raise awareness of the importance of protecting and sustaining biodiversity for future generations.

OUR BIODIVERSITY PRACTICES;

- We recognize that future generations have the right to experience and learn about living species. Understanding the critical ecological, socio-economic, and ethical value of biodiversity within the framework of a healthy environment, healthy animals, and healthy humans, we are committed to working towards the preservation of biological diversity.
- To support ecosystem services, we take responsibility for creating habitats, contributing to soil formation, nutrient cycling, and the water cycle. In addition, we plan initiatives that provide cultural, recreational, aesthetic, educational, inspirational, ethical, and spiritual benefits, while contributing to science and education.
- To protect aquatic life, we are committed to restoring fish stocks as quickly as possible, or at least to levels that provide maximum sustainable yield based on biological characteristics. We ensure effective fish harvesting practices, prevent overfishing, illegal, unreported, and unregulated (IUU) fishing, and stop environmentally harmful fishing practices. Our sensitivity to sustainable aquatic management is reflected in supplier audits and procurement processes, following science-based management plans.
- We regularly conduct staff training to raise awareness. In pesticide control activities within the facility (especially mosquito larvae), we prioritize methods that do not disrupt biodiversity, such as using natural predators or bacteria.

ENDEMIC PLANT SPECIES



Discovering Istanbul's Endemic Plants

Endemic plants are species that naturally occur only in specific regions of the world. They may be unique to a mountain, an island, a country, or a particular flora region within a continent.

Istanbul is home to 56 endemic plant species. Recognizing them and protecting and expanding their habitats is of great importance for the continuity of biodiversity.

The following 14 endemic plants, which are documented with photographs, include:

Asperula littoralis – Sand bedstraw

Centaurea hermanii – Prophet's Flower

Centaurea kilaea – Kilyos Buttonflower

Cephalaria tuteliana – Sultan's Pelemire

Cirsium byzantinum – Hoşkangal

Colchicum micranthum – Delicate Autumn Crocus

Crocus pestalozzae – Ümraniye Crocus

Euphorbia amygdaloides – Zerena, Spurge

Galanthus byzantinus – Istanbul Snowdrop

Isatis arenaria – Sand Woad

Lathyrus undulatus – Istanbul Pea

Linum tauricum* subsp. *bosphori – Bosphorus Flax

Symphytum pseudobulbosum – Karakafes

Verbascum degenii – Riva Mullein

HABITAT DIVERSITY

FORESTS

Istanbul hosts extensive forested areas, which are home to numerous endemic plant and animal species.



COASTAL AREAS

The coastal ecosystems along the Sea of Marmara and the Black Sea support diverse marine life.

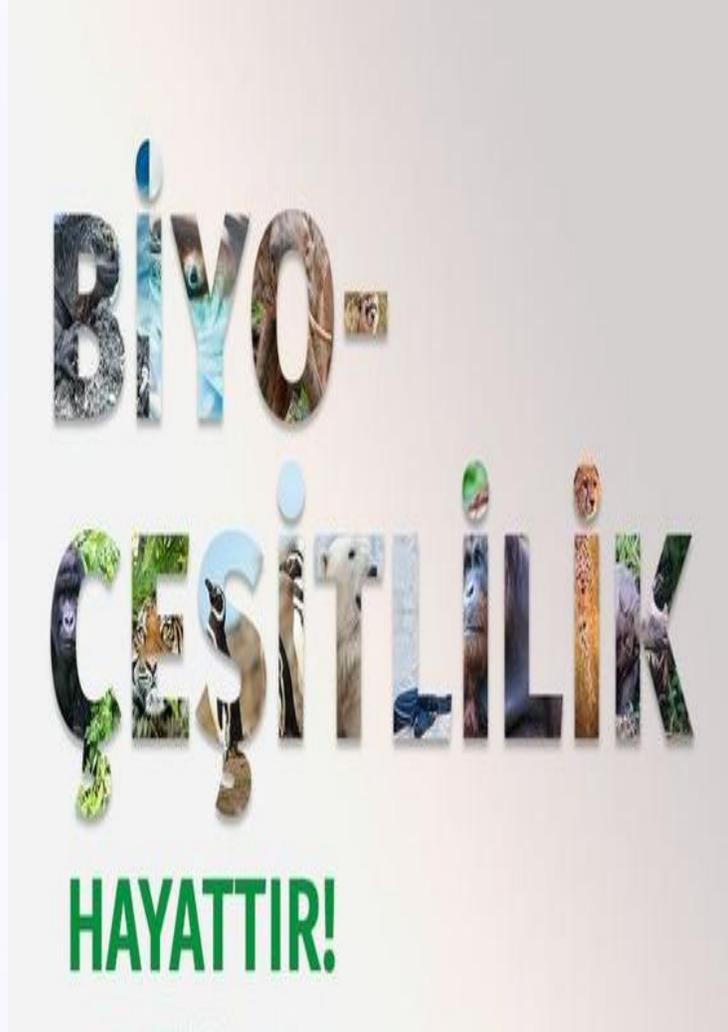


LAKE & STREAMS

Numerous lakes and stream systems within and around the city provide habitats for wetland species.



PROTECTED AREAS



1

Büyükada and Heybeliada

The Princes' Islands play an important role in the conservation of natural habitats

2

Belgrad Forest

As the largest green area in the city, Belgrad Forest is home to numerous endemic species.

3

Ağva Wildlife Development Area

A protected zone dedicated to the preservation and development of local wildlife.



BIRD WATCHING

Flamingos and Gull Species

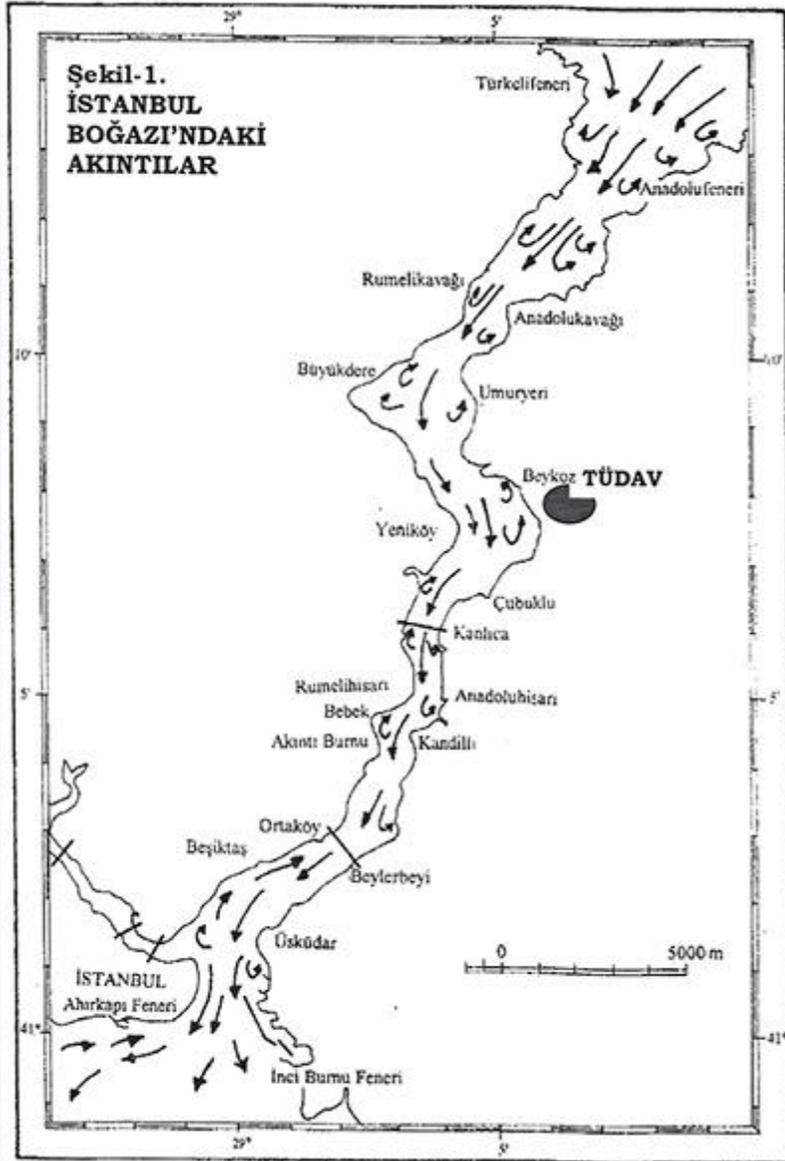
In wetlands such as Lake Küçükçekmece, flamingos and various species of gulls can be observed.

Natural Parks

Many natural parks within the metropolitan area are ideal for bird watching enthusiasts.

BOSPHORUS BIODIVERSITY ATLAS OF ISTANBUL

The **Bosphorus Biodiversity Atlas of Istanbul** is a comprehensive compilation of marine species recorded in the Bosphorus and the Sea of Marmara from past to present, aimed at supporting species conservation. Historical records of formerly present species have been collected to highlight the biodiversity loss in the Bosphorus over time. The atlas also includes information on non-native and invasive species that have entered the Bosphorus for various reasons.





We welcome your feedback regarding your stay, our sustainability initiatives, or any other requests, complaints, or suggestions, and encourage you to contact us.

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THANK YOU!