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May 8, 2009

Mr. Scott Kokoska, CEO
TotalTelecom Solutions
RR12, Box 79A
Old Route 30
Greensburg PA 15601

Dear Mr. Kokoska:

I am writing simply to commend you for the personal and professional service that I have received from your company during the past few years. Everyone that I have had the opportunity to work with at your company, namely Lynde Lovell, has been incredibly helpful and accommodating whenever we have had any type of problems with internet outages and billing issues. Most recently, your employees went out of their way to partner with Metnet to insure a contract for our firm prior to a scheduled deadline.

It has been a pleasure working with your company and I look forward to our continued business relationship.

Very truly yours,

A handwritten signature in black ink, appearing to read "DFS/CDK".

Daniel F. Schneider
Information Systems Administrator

DFS/cdk