

Dedicated to protecting and improving the health and environment of the people of Colorado

Health Facilities and Emergency Medical Services Division

Division Director's Office (DDO)



D. Randy Kuykendall
Division Director
randy.kuykendall@state.co.us
Office: 303-692-2945



Michelle Reese Deputy Division Director michelle.reese@state.co.us Office: 303-692-2982 Cell: 303-594-7596



Crystal CortesExecutive Assistant to D. Randy Kuykendall crystal.cortes@state.co.us

Office: 303-692-2917 Cell: 720-347-7648

Cell: 303-916-1060

Acute and Nursing Facilities (ANF) Branch



Margaret Mohan Branch Chief margaret.mohan@state.co.us Office: 303-692-6486 Cell: 720-450-6586

Branch regulates the following facility types:

- Ambulatory Surgery Centers (ASC)
- Birth Centers
- Community Clinics
- Community Clinic Emergency Centers
- Convalescent Centers
- Dialysis Centers (ESRD)
- Hospitals
- Hospital Units
- Nursing Homes
- Rural Health Clinics

Education and Technical Assistance (ETA) Branch



Gregory Schlosser
Branch Chief
gregory.schlosser@state.co.us
Office: 303-692-2683
Cell: 303-521-0998

Branch is responsible for:

- Staff & Provider Training/Development
- Qualified Medication Administration Personnel (QMAP) Program
- Minimum Data Set (MDS) Training & Coordination
- Emergency Response Planning & Coordination
- Communications & Technology



Emergency Medical and Trauma Services (EMTS) Branch



Jeanne-Marie Bakehouse Branch Chief jeanne.bakehouse@state.co.us Office: 303-692-2987 Cell: 303-253-5259

Branch is responsible for:

- EMR/EMS Provider certification and education
- Trauma center designation
- Air Ambulance licensing
- Provider grants and system improvement funding
- Data and EMS systems development
- State Emergency Medical and Trauma Services Advisory Council (SEMTAC)
- Emergency Medical Practice Advisory Council (EMPAC)
- Regional Emergency Medical and Trauma Advisory Councils (RETACs)
- Stroke Advisory Board
- EMS for Children's Program

Fiscal and Administrative Services (FAS) Branch



Kim Fear Branch Chief kim.fear@state.co.us Office: 303-692-2999 Cell: 303-885-0821

Branch is responsible for:

- Fiscal activities, including budget requests and reporting, vendor payments, and travel reimbursements
- Legislative Liaison
- Personnel Liaison

Health Facility Quality (HFQ) Branch



Kara Johnson-Hufford
Branch Chief
kara.johnson-hufford@state.co.us
Office: 303-692-2808
Cell: 720-467-7328

Branch regulates the following facility types:

- Acute Treatment Units (ATU)
- Alternate Therapies/Spinal Cord Injuries
- Children with Autism
- Community Mental Health Centers and Clinics
- Comprehensive Outpatient Rehabilitation Centers
- Intellectual & Developmental Disabilities
 Community and Residential Programs/Group
 Homes/Intermediate Care Facilities
- Outpatient Physical & Speech Therapy
- Psychiatric Residential Treatment Facilities
- Crisis Stabilization Units
- Transition Coordination Agencies

Also responsible for:

- Complaints & Occurrences
- Informal Dispute Resolution
- Federal Enforcement Monitoring
- Quality Assurance/Performance Improvement
- Life Safety Code Monitoring/Facility Guidelines Institute Plan Review



Home and Community Facilities (HCF) Branch



Elaine McManis
Branch Chief
elaine.mcmanis@state.co.us
Office: 303-692-2886
Cell: 720-205-1736

Branch regulates the following facility types:

- Assisted Living Residences (ALR)
- Community Based Medicaid Waiver Programs
- Home Care Agencies (HCA)
- Hospices
- Portable X-ray

Certification, Licensing, Enforcement and Records (CLER) Branch



Thomas Miller
Branch Chief
thomasl.miller@state.co.us
Office: 303-691-4978
Cell: 303-413-1979

Branch is responsible for:

- Reviewing health facility applications
- Processing licenses for health facilities
- Technical Assistance for initial and renewing applicants
- Recommendation for certification
- Record storage and requests
- State license enforcement actions
- Customer Assistance Line
- Portal Support
- Health Facilities Blog
- State Certification Enforcement recommendations
- Fitness Review

Office of Policy & Regulation Development (OPRD)



Michelle Reese Director

Office is responsible for:

- Implementing legislation
- Developing/revising regulatory standards for the Branches
- Board of Health and Executive Director rule-making processes
- Performing research and analysis on legal and operational issues
- Creating policies and procedures associated with regulatory oversight for the division's day-to-day programmatic operations
- Providing guidelines and other compliance assistance documentation for regulated entities

Division Hotlines:

Health Facilities: 303-692-2836

Emergency Medical and Trauma Services: 303-691-4932

