caredove &

## AccessCSS

December 5, 2024 AccessCSS Community Partners





## What is Caredove



eReferral & service navigation solution focused on seniors, mental health and children's community services

- Improve service access across a region
- Reduce administrative tasks for staff
- Custom assessment & intake forms
- HL7 FHIR integrations
- PHIPA, PIPEDA & HIPAA secure



## Many Channels. One Inbox



## What is AccessCSS

- Network of 50+ trusted CSS organizations
- Services promoted to:
  - Public
  - Hospital workers
  - Primary care
  - Community organizations
- Receive referrals from trusted sources



### Service Categories and Target Populations

#### > All Programs & Services AccessCSS advanced search **Davtime Activities & Respite Targeted Health Support & Services** In-Home Support & Care Services Adult Day Programs Counselling & Support **Care Coordination** Caregiver Support Foot Care Food & Meal Programs . Health Education & Promotion ▶ Home Help & Maintenance All Programs & Services Safety, Security & Isolation Checks Hospital Transition to Home Support • Recreation, Fitness & Social Search by Condition Support & Care at Home **Respite Care** Transportation D, 1000 Bank St Ottawa, ON K1S F 7 Service category Ferme-Neuve Friendly Visiting Saint-Michel-des-Saintso Grand-Remous Zec Chute-Saint-Philippe Bras-Coupé Mont-Laurier Lac-des-Écorces In-Home Volunteer Support -Décart Hospice Care Ottawa / Maison de soins palliatifs Parc national du vière-Rouge ZEC × Mont-Tremblant d'Ottawa Available at your address In-Home Volunteer Support **ACCEPTING REFERRALS - Volunteers support** Hospice Care Ottawa / Maison de soins clients in their home. Mont-Tremblant palliatifs d'Ottawa 125 More info Refer now Refer Now More info Category: Friendly Visiting wawa Fort-Coulond Target Population: Show More Results 327 Saint-Jérôm Pembroke Palliative, Socially Isolated Rlain 1 (613) 796-6555 Cobden S Hawkesbury info@hospicecareottawa.ca Support Group Golden Lake

Rockland A17

Saint-Eu

## Service Listings

Accurate, up-to-date service listings are essential for improved promotion and access to care.

Category		
Meals on Wheels		~
Service Name		
•		
Target Population	n	
	•••	•••
Coverage Areas		
	ALL A	
		NK

#### 7

## Better listings = Better access

0	8:24pm
	via API Ocear
•	2:04pm
	via Website
•	7:44am

Category		
Meals on Wheels		~
Service Name		
• ——		
Target Populatior	n	
	•••	
Coverage Areas	P	

Track Referrals Manage service listings



#### Improve Client Access

### **SCENARIO 1:**

# Is your eligibility clear?



#### **Foot Care Clinic**

by Bluebird Community Access

#### Do you meet the following eligibility criteria?

<sup>\*</sup> Client has diabetes

🔵 Yes 🔵 No/Unsure

\* Age range: Over 18 yrs

Yes 📀 No/Unsure

Next  $\rightarrow$ 

#### **Vague Service Information**



#### **Review Referral Outcomes**

Referrals - Do	ve Community Supp	oort Services				
Inbox	Outbox	Audit				
Inbox View incoming r	Any Calendar eferrals to this organiza	-		Search		Q X
To: Any Prov	ider 🔹					
State: All	Submitted - Booked	d ← Closed ← Unread ←	Archived			Action 👻
Received <b>•</b>	Registrant	Service	From	Status	Appointment  upcoming only	Workflow
3 days ago	June JONES	Dealing With Grief	Tessa Smith-Moore Caredove	Closed Ineligible (N	<b>Q</b> 02 Dec, 11:00AM with Robin McBird	<b>₽</b> :
4 days ago	Johnny LETHEM	Mariposa Day Program	Jules Roebbelen Caredove	Closed Admitted	No Provider	<b>↓</b> ■ :
4 days ago	Jack BROWN	Dealing With Grief	Tessa Smith-Moore Caredove	Closed Ineligible (N	• 04 Dec, 11:00AM with Robin McBird	
6 days ago	Susan SMITH	Dealing With Grief	Tessa Smith-Moore Caredove	Closed Ineligible (N	<b>Q</b> 09 Dec, 1:00PM with Robin McBird	
14 days ago	Kurt FORD	Living Well With Diabetes	Robin McBird Dove Community Support	Booked Requested	• 07 Dec, 9:00AM with Raven Crowe	0 0 0
18 days ago	Tim MCGRAW	Meals on Wheels	Tessa Smith-Moore Caredove	Booked Ready	Section 14 Nov, 10:30AM with Robin McBird	
18 days ago	Bob DYLAN	Meals on Wheels	Tessa Smith-Moore Caredove	3 Submitted Received	Book	•

#### **Review Referral Outcomes**

Referrals - Do	ve Community Sup	oport Services				
Inbox	Outbox	Audit				
nbox /iew incoming r	Any Calendar eferrals to this organiz	* zation		Search		QX
To: Any Provi	der 🗸	]				
State: All	Submitted - Booke	ed   Closed   Unread	Archived			Action -
Received <b>•</b>	Registrant	Service	From	☆ Status	Appointment  upcoming only	Workflow
3 days ago	June JONES	Dealing With Grief	Tessa Smith-Moore Caredove	Closed Ineligible (N	• 02 Dec, 11:00AM with Robin McBird	₽
4 days ago	Johnny LETHEM	Mariposa Day Program	Jules Roebbelen Caredove	Closed Admitted	No Provider	
- aayo ago	Jack Dromit	Dealing With Onot	Tessa Smith-Moore Caredove	Closed Ineligible (Not Senior) for	04 Dec, 11:00AM     service	
6 days ago	Susan SMITH	Dealing With Grief	Tessa Smith-Moore Caredove	Dealing With Grief	with Robin McBird	₽
14 days ago	Kurt FORD	Living Well With Diabetes	Robin McBird Dove Community Support	Booked Requested	<b>Q</b> 07 Dec, 9:00AM with Raven Crowe	0 0 0
18 days ago	Tim MCGRAW	Meals on Wheels	Tessa Smith-Moore Caredove	Booked Ready	Section 14 Nov, 10:30AM with Robin McBird	• = :
18 days ago	Bob DYLAN	Meals on Wheels	Tessa Smith-Moore Caredove	3 Submitted Received	Book	•

### Find Ineligible Referrals

Referral Information	
Return	General You have unlocked this referral, your activity is being tracked.
Update Status	ete 🗭 Message Arefer Again 🔄 Route 🖬 Inbox Archive 🖬 Outbox Archive 🗣 Download 🎼 Copy
G Edit	
Status:	Closed - Ineligible (Not Senior) for the service Dealing With Grief
Inbox Flag:	Select Flag
Workflow:	
Outbox Flag:	Select Flag
Reference Information	
Reference #:	8852039927 Submitted 6 days ago (26 Nov 2024 at 10:29AM), Recorded 32 mins ago (2 Dec 2024 at 10:29AM) Sent via Online Submission
Service:	Dealing With Grief Category: Health Education Classes Organization: Dove Community Support Services
Other Service Categories Requested:	Refer to the following other service categories available at this appointment.
Consent:	Does the registrant grant consent to send this referral? YES
	Update Consent

#### **Check Service Eligibility**

Referral Information	
Return	🔓 You have unlocked this referral, your activity is being tracked. 🔂
Update Status	ete 🗭 Message international 🕞 Reifer Again international
C Edit	
Status:	Closed - Ineligible (Not Senior) for the service Dealing With Grief
Inbox Flag:	Select Flag
Workflow:	💎 🖬
Outbox Flag:	Select Flag
Reference Information	
Reference #:	8852039927 Submitted 6 days ago (26 Nov 2624 at 10:29AM), Recorded 32 mins ago (2 Dec 2024 at 10:29AM) Sent via Online Submicesion
Service:	Dealing With Grief Category: Health Jucation Classes Organization: Dove Community Support Services
Other Service Categories Requested:	Refer to the following other service categories available at this appointment.
Consent:	Does the registrant grant consent to send this referral? YES
	Update Consent

#### Update the Listing



#### **Update Target Population**

Service Detail	S Active	Fr		CANCEL 💌 SAV	e 🕑
Service Classificatio	on			Last updated by Tessa Smith-Moore 3 Created by Tessa Smith-Moore 3	.9 hrs ago days ago
Service Title	Dealing With Grief		Θ		
Category*	Health Education Classes		- O		
Target Population	Select all that apply		0		
Service Status Message			Θ		
Contact				la Reset Con	tact Info
Organization	Dove Community Support Services				& Move
Address	Street Address*		Map S	atellite Port Stanton Coopers Fa	
- Autos	20 IMISSISSAYA OLE	011-1	Fesserton	Severn Washago	
	Apartment, Suite, etc.	City*	Coldwater	Rama	Sebright
	Destel/Zin Code	Countrat	12 Moonstone		De

#### **Update Target Population**

Service Details	S Active	n Fr		CANCEL 🗙 SAVE 🗸
Service Classificatio	on			Last updated by Tessa Smith-Moore 3.9 hrs a Created by Tessa Smith-Moore 3 days a
Service Title	Dealing With Grief		θ	
Category*	Health Education Classes		• 0	
Target Population	Seniors X Grief X		Θ	
Contact		-		₽ Reset Contact In
Organization	Dove Community Support Services			ی Mor
	Street Address*		N	Ap Satellite Severa Bridge
Address	25 Mississaga St E		ausnen	e Severn Washago
	Apartment, Suite, etc.	City*	Fesser	oldwater Scarlet Park
	e.g. Suite 2B	Orillia		Rama Sebrigi
				12

#### **Update Service Description**

Service Description	Provides guidance, resources, and support	
	characters remaining: 671	
	Description Source	-
	e.g., www.website.com/servicepage	
	Therapy Services	
	Select all that apply	
	Languages	
	English ×	
Activities	Social-Recreational Activities	
	Select all that apply	
	Educational Activities	
	Select all that apply	

Available from this organization, Dove Community Support Services

Available from public transit

#### **Update Service Description**

#### Service Details

Service Description	Provides guidance, resources, and support for seniors who have recently lost a loved one, focusing on managing grief and finding balance in the later years of life. Participants explore ways to navigate loss, build resilience, and maintain meaningful connections.
	characters remaining: 535
	Description Source
	e.g., www.website.com/servicepage
	Therapy Services
	Select all that apply
	Languages
	English ×
Activities	Social-Recreational Activities
	Select all that apply
	Educational Activities
	Calast all that apply
	Select all that apply
	Select all that apply

Management

### Improve Eligibility Criteria

Insurance	List insurance accepted
	characters remaining: 800
Cost to Client	
Eligibility Criteria	
Age Range Eligibility Criteria G Learn more	Min - 0       →       0       Years       Weeks         Describe the eligibility criteria that must be met to be eligible for this service       Image: Comparison of the service       Image: Comparison of the service
Media	
Photos	Add Photo
Videos	Add Video

### Improve Eligibility Criteria

	characters remaining: 800	
Cost to Client		
ligibility Criteria		
Age Range	65 Max - Any Age Years Weeks	
5		
Eligibility Criteria	Describe the eligibility criteria that must be met to be eligible for this service	
• Learn more	Must have recently lost a loved one	
ledia		
DL	Add Deate	
Photos		

### **Improved Eligibility**



#### Service Information



Send a Referral

### **Requester Must Now Confirm Eligibility**



1. Service Information		2. Form		3. Finis	sh	
Service Information						
Service:	Dealing With Grief Organization: Dove Commu Description: Provides guidance, resources balance in the later years of li Participants explore ways to r	nity Support Services s, and support for seniors who ife. navigate loss, build resilience,	have recently lost and maintain mea	a loved one, ningful conne	focusing on managing gr ections.	ief and finding
Eligibility:*	Are these eligibility requireme	ents met?				
	Must have recently lost a lo	oved one	Yes 🔵 No/Uns	ure		
	Minimum Age: 65 yrs		Yes 🔵 No/Uns	ure		

### **SCENARIO 2:**

## Listings Management 101

Service Classific	ation					
Service Title	Foot Care Clinic					
Category*	Foot Care Clinic 🗸					
Target Population	Diabetes 🗙					
Service Status Message	1-2 week wait					
Organization	Bluebird Community	Access				
Address	Street Address*					
	Apartment, Suite, etc.	City*				
	e.g. Suite 2B	Wate	ərloo			
	Postal/Zip Code	Province/State*	Country*			
	N2J 1E8	Ontario 🔻 📃	Canada 🔻 📃			
Inquiry Phone	1 (435) 768-9987	Extens	sion			

### Manage Service Listings

Home Q Search	Listings	Calendar - Referrals -	Permissions	ts 🔅 Settings 🗸		English 🗸	L Tessa Smith-
Referrals - D	ove Community Su	port Services					
Inbox	Outbox	Audit					
Inbox View incoming	Any Calendar referrals to this organiza	• ation		Search			a ×
To: Any Pro	vider 🔹						
State: All	Submitted - Booke	d ✔ Closed ✔ Unread ✔	Archived				Action 👻
Received	<ul> <li>Registrant</li> </ul>	Service	From	Status	Appointment  upcoming only	Workflow	
3 days ago	June JONES	Dealing With Grief	Tessa Smith-Moore Caredove	Closed Ineligible (N	<b>Q</b> 02 Dec, 11:00AM with Robin McBird	<b>†</b>	•
4 days ago	Johnny LETHEM	Mariposa Day Program	Jules Roebbelen Caredove	Closed Admitted	No Provider	<b>•</b>	-
4 days ago	Jack BROWN	Dealing With Grief	Tessa Smith-Moore Caredove	Closed Ineligible (N	• 04 Dec, 11:00AM with Robin McBird	<b>•</b>	0 0
6 days ago	Susan SMITH	Dealing With Grief	Tessa Smith-Moore Caredove	Closed Ineligible (N	• 09 Dec, 1:00PM with Robin McBird	<b>•</b>	0 0 0
14 days ago	Kurt FORD	Living Well With Diabetes	Robin McBird Dove Community Support	Booked Requested	<b>Q</b> 07 Dec, 9:00AM with Raven Crowe		0
18 days ago	Tim MCGRAW	Meals on Wheels	Tessa Smith-Moore Caredove	Booked Ready	Section 14 Nov, 10:30AM with Robin McBird	<b>•</b>	•
			Tessa Smith-Moore	Submitted	🛗 Book		

### **Listings Page**

V

Listings - Dove Community Support Services Training

#### Listings

Configure service listings provided at this organization

Last updated 22 mins ago by Tessa Smith-Moore

Community Support Services	Address: Phone: Fax: Contact Email:	25 Mississaga St E, Orillia 1 (705) 123-4567	a, Ontario, Canada, L3V 1V4	Website: Caredove Page: Listings Management:	Hidden         www.caredove.com/dovecss         Raven Crowe +5 more         Image Permissions	s	
ngs Catalog (8)	[+] Expand All				All Listings	+ ADD	LIST
ngs Catalog (8)	[+] Expand All				All Listings	• + ADD	D LIST
service Title	[+] Expand All	ervice Address/Area	Inquiry Phone	e S	All Listings tatus L	<ul> <li> → ADD </li> <li> Updated -</li></ul>	DLIST
service Title - service Title - ult Day Program 1 2 lis	[+] Expand All	ervice Address/Area	Inquiry Phon	e S	All Listings	• + ADD	) LIST
service Title - Service Title - ult Day Program 1 2 list ronic Disease Managemen	f+] Expand All stings	ervice Address/Area	Inquiry Phon	e S	All Listings tatus L	• + ADD	D LIST
Service Title - Service Title - ult Day Program (2 lit ronic Disease Managemen alth Education Classes (	<pre>[+] Expand All stings nt Clinic &lt; 1 list 2 listings</pre>	ervice Address/Area	Inquiry Phone	e S	All Listings tatus L	• + ADD	
service Title - Service Title - ult Day Program • 2 list ronic Disease Managemen alth Education Classes • rals on Wheels • 1 list	<pre>[+] Expand All stings nt Clinic &lt; 1 list 2 listings ing</pre>	ervice Address/Area	Inquiry Phon	e S	All Listings	• + ADD	) LIST

### **Listings Page**

V

Listings - Dove Community Support Services Training

#### Listings

Configure service listings provided at this organization

Last updated 9 mins ago by Tessa Smith-Moore

Dove C	Community Support Services	S C Edit Organization Info 0 notes,	I hidden note, 0 attachments		
1 0	Address	25 Mississaga St E, Orillia, Ontario, Can	ada, L3V 1V4 We	ebsite:	
Communi	ity Support Services Phone	e: 1 (705) 123-4567	Car	Page:	
	Fax	с:		www.caredove.com	/dovecss
	Contac		Lis Manage	stings	<u>5 more</u>
	Email			C Manage Perm	issions
igs C	Catalog (8) [-] Collapse All			All Listings	+ ADD LIST
ngs C	Catalog (8) [-] Collapse All Service Title	Service Address/Area	Inquiry Phone	All Listings Status	• + ADD LIST Updated -
ngs C	Catalog (8) [-] Collapse All Service Title Program 2 listings	Service Address/Area	Inquiry Phone	All Listings Status	• ADD LIST Updated -
ngs C • ult Day	Catalog (8) [-] Collapse All Service Title  Program  2 listings Mariposa Day Program Target Population:	Service Address/Area 25 Mississaga St E, Orillia, Ontario, Canada	Inquiry Phone 1 (705) 123-4567	All Listings Status Closed for Covid	• ADD LIST Updated -  3 days ago by Jeff Doleweerd
ngs C	Catalog (8) [-] Collapse All Service Title  Program  2 listings Mariposa Day Program Target Population: Alzheimer/Dementia	Service Address/Area 25 Mississaga St E, Orillia, Ontario, Canada	Inquiry Phone 1 (705) 123-4567	All Listings Status Closed for Covid	ADD LIST Updated -  3 days ago by Jeff Doleweerd
ings C Sult Day	Catalog (8) [-] Collapse All Service Title  Program  2 listings Mariposa Day Program Target Population: Alzheimer/Dementia Simcoe Seniors Day Decement	Service Address/Area 25 Mississaga St E, Orillia, Ontario, Canada 11 Front St S, Orillia, ON, L3V, CAN	Inquiry Phone 1 (705) 123-4567 1 (705) 123-4567	All Listings Status Closed for Covid Availability Mondays	ADD LIST Updated -      days ago by Jeff Doleweerd      21 days ago

#### See When a Listing Was Last Updated

Listings - Dove Community Support Services Training

#### Listings

Configure service listings provided at this organization

Last updated 9 mins ago by Tessa Smith-Moore

ove (	Community Support Services	C Edit Organization Info	I hidden note, 0 attachm	nents		
Gommu	Address: Phone: Fax: Contact Email:	25 Mississaga St E, Orillia, Ontario, Cana 1 (705) 123-4567	ada, L3V 1V4 Ma	Website: Caredove Page: Listings anagement:	hidden         www.caredove.com/         □ Raven Crowe +5         ☑ Manage Permis	dovecss more ssions
ngs (	Catalog (8) [-] Collapse All	Sanvica Address/Area	Inquiry Phone	\$	All Listings	+ ADD LI
ngs (	Catalog (8) [-] Collapse All Service Title  Program  2 listings	Service Address/Area	Inquiry Phone	St	All Listings	• + ADD Li
It Day	Catalog (8) [-] Collapse All Service Title  Program  2 listings Mariposa Day Program Target Population: Alzheimer/Dementia	Service Address/Area 25 Mississaga St E, Orillia, Ontario, Canada	Inquiry Phone	St	All Listings atus osed for Covid	ADD Li

#### **Update Service Listing Details**

Listings - Dove Community Support Services Training

#### Listings

Configure service listings provided at this organization

Last updated 9 mins ago by Tessa Smith-Moore

David (					
<ul> <li>Dove t</li> </ul>	Community Support Services	Edit Organization Info	I hidden note, 0 attachments		
Commun	Address Phone Fax Contac Email	25 Mississaga St E, Orillia, Ontario, Can 1 (705) 123-4567 t t	ada, L3V 1V4 Websit Caredo Pag Listin Managemen	te: ve hidden ge: www.caredove.com/dove gs □ Raven Crowe ±5 mor ft: I Manage Permission	ecss re ns
istings (	Catalog (8) [-] Collapse All			All Listings	
•	Service Title	Service Address/Area	Inquiry Phone	Status	
adult Day	Service Title  Program  2 listings	Service Address/Area	Inquiry Phone	Status	Updated -
Adult Day	Service Title  Program  2 listings Mariposa Day Program Target Population: Alzheimer/Dementia view   edit   duplicate	Service Address/Area 25 Mississaga St E, Orillia, Ontario, Canada	<b>Inquiry Phone</b> 1 (705) 123-4567	Status Closed for Covid	Updated - 5 years ago by Jeff Doleweerd

### Check for Inaccuracies

Service Details	S • Active • Translation	Fr		CANCEL 😕 SAVE 🖌
Service Classificatio	on			Last updated by Jeff Doleweerd 5 years a Created by Jules Roebbelen 21 days ag
Service Title	Mariposa Day Program		Θ	
Category*	Adult Day Program		- 0	
Target Population	Alzheimer/Dementia ×		0	
Contact				P Reset Contact Info
Organization	Dove Community Support Services			& Move
	Street Address*		Man	Satellite Port Stanton Coopers Falls r 1
Address	25 Mississaga St E		ausnene Fesserton	Severn Bridge L J Severn Washago
	Apartment, Suite, etc.	City*		Scanet Park 45

#### **Update Target Population(s)**

Service Detail	S • Active • Translati	on Fr		CANCEL 🗴 SAVE 🗸
Service Classificatio	on			Last updated by Jeff Doleweerd 5 years ago Created by Jules Roebbelen 21 days ago
Service Title	Mariposa Day Program		Θ	
Category*	Adult Day Program		• 0	
Target Population	Alzheimer/Dementia X Olde	r Adults 🗶	Θ	
Service Status Message	Closed for Covid		0	
Contact			•	P Reset Contact Info
Organization	Dove Community Support Service	'S		Å Move
	Street Address*		Mai	D Satellite Port Stanton Cooper's Falls
Address	25 Mississaga St E		ausnene	Severn Bridge Severn Washago
	Apartment, Suite, etc.	City*	Coldy	water Scarlet Park 45
	e.g. Suite 2B	Orillia		Rama Sebright

#### **Check for Inaccuracies**



#### Update Service Status Message

Service Details	S • Active • Transla	tion Fr			CANCEL 🙁 SAVE 🗸		
Service Classificatio	on			Last Cr	updated by Jeff Doleweerd 5 years ago eated by Jules Roebbelen 21 days ago		
Service Title	Mariposa Day Program		Θ				
Category*	Adult Day Program		- O				
Target Population	Alzheimer/Dementia 🗶 Old	er Adults 🗶	Θ	Θ			
Service Status Message Contact	Program is Full on Wednesday	/5	Ø		P Reset Contact Info		
Organization	Dove Community Support Servic	ces			A Move		
	Street Address*		M	lan Satellite	rt Stanton Coopers Falls		
Address	25 Mississaga St E		ausnem	e Severn	Severn Bridge Washago		
	Apartment, Suite, etc.	City*	Cc	oldwater	Scarlet Park Rama Sebright		
				12			

#### **Update Listings Details**

Contact				P Reset Contact Info
Organization	Dove Community Support Service	es		la Move
	Street Address*		_	Map Satellite Port Stanton Coopers Falls
Address	25 Mississaga St E Apartment, Suite, etc.	City*		ausrene Severn Washago Fesserton Scarlet Park Coldwater Rama Sebright
	Postal/Zip Code Provin L3V 1V4 On	nce/State*	Country*	Moonstone 9 December 144
Inquiry Phone	1 (705) 123-4567	Extension	1	400 Confiner Onfilia Atherley 12 Udney
TTY	1 (###) ###-#####			Valley Village Breview iurst Brechin Beach
Fax	1 (###) ###-#####			Hawkestone G + 19
Service Website				Goode Ale ac Beaverion
Inquiry Email				View Lat-Lng Edit Lat-Lng Sync Lat-Lng
Inquiry Office Hours	Select days of the week	•		
	Open time Clo	ose time	Open 24 hours	
Hours of Operation	Mon, Wed, Fri	•		
	2:00pm 4:0	0.0mm	Open 24 hours	

#### **Update Listings Details**

Service Description	This program is offered 3 days per week (Mon, Wed, Fri) to serve older adults in the early stages of Alzheimer's Disease and related dementias, providing an enjoyable day of activities, socialization and a nutritious lunch it also affect according to day of activities.							
	characters remaining: 533							
	characters remaining. 555							
	Description Source							
	e.g., www.website.com/servicepage							
	Personnel Security							
	Select all that apply							
	Languages							
	English × French ×							
	Cultural Affiliations							
	Select all that apply							
	Safety Features							
	Select all that apply							

Activities Physical Activities

Walking × Yoga ×

Social-Recreational Activities

Afternoon tea 🗙 Arts & Crafts 🗙 Board Games 🗙 Pet Therapy 🗙

#### **Update Listings Details**

	Educational Activities	
	Travelogues ¥	
	Cultural Activities	
	Describe or list any cultural activities available	
Transportation	What transportation service available to/from this service	
	Available from this organization, Dove Community Support Services	
	Available from public transit	
	Available from other organizations List tranportation providers	
Meal Options	Meal Service Type	
	Special Diets Available	
	Diabetic X Gluten Free X Low Sodium X Puree X Vegetarian X	
	Cultural Cuisine Adaptability	
	Yes No	
	Food Allergy Adaptability	
	Yes     No     Specify Details	

#### Check for Inaccuracies

Special Accommodation	Wheelchair Accessible	Yes No
	Other notes	
Insurance	List insurance accepted	
		characters remaining: 800
How to Apply	Describe how to apply to this s	service
Cost to Client	\$25 / day	
Eligibility Criteria		
Age Range	Min - 0	Max - Any Age Vears Weeks
Eligibility Criteria	Describe the eligibility criteria the	at must be met to be eligible for this service
Learn more	Client has a diagnosis of Alzhe	eimers / dementia

#### **Update Service Cost**

Special Accommodation	Wheelchair Accessible <ul> <li>Yes</li> <li>No</li> </ul> Other notes <ul> <li>Image: Accessible</li> <li>Image: Accessible</li></ul>
Insurance	List insurance accepted
	characters remaining: 800
How to Apply	Describe how to apply to this service
Cost to Client	\$30 / day
Eligibility Criteria	
Age Range	Min - 0  Max - Any Age  Years  Weeks
Eligibility Criteria	Describe the eligibility criteria that must be met to be eligible for this service         Client has a diagnosis of Alzheimers / dementia

### Check for Inaccuracies

	characters remaining: 800
How to Apply	Describe how to apply to this service
Cost to Client	\$30 / day
Eligibility Criteria	
Age Range	Min - 0 Max - Any Age Years Weeks
Eligibility Criteria	Describe the eligibility criteria that must be met to be eligible for this service         Client has a diagnosis of Alzheimers / dementia
Media	
Photos	Add Photo

#### **Update Eligibility Criteria**

	characters remaining: 800
How to Apply	Describe how to apply to this service
Cost to Client	\$30 / day
Eligibility Criteria	
Age Range	55 Max - Any Age Vears Weeks
Eligibility Criteria	Describe the eligibility criteria that must be met to be eligible for this service Client has a diagnosis of Alzheimers / dementia
Media	
Photos	Add Photo

#### **Track Updates to Listings**

Listings - Dove Community Support Services Training

#### Listings

Configure service listings provided at this organization

Last updated just now by Tessa Smith-Moore

Dove Com	munity Support Services	C Edit Organization Info	1 hidden note, 0 attachments		
	Address: port Services Phone: Fax: Contact Email:	25 Mississaga St E, Orillia, Ontario, Cana 1 (705) 123-4567	ada, L3V 1V4 Website Caredov Page Listing Managemen	e: hidden e: www.caredove.com/dove s C Manage Permission	ecss re 1s
tings Cat	alog (8) [-] Collapse All			All Listings	ADD LISTI
<b>\$</b> \$	Service Title 🔺	Service Address/Area	Inquiry Phone	Status	Updated -
dult Day Pro	gram 👻 2 listings				
• N T A A	Mariposa Day Program Target Population: Nzheimer/Dementia, Older Adults, Seniors	25 Mississaga St E, Orillia, Ontario, Canada	1 (705) 123-4567	Program is Full on Wednesdays	just now by Tessa Smith-Moc
• s	Simcoe Seniors Day Program	11 Front St S, Orillia, ON, L3V, CAN	1 (705) 123-4567	Availability Mondays	21 days ago by Jules Roebbelen



### **SCENARIO 3:**

## **New Service Listings**

**Point-based vs area-based services** 



#### Add a New Service Listing

Listings - Dove Community Support Services Training

#### Listings

Configure service listings provided at this organization

Last updated just now by Tessa Smith-Moore



### Select Appropriate Service Category

🔲 Dove C	Community Suppo	ort Services <del>-</del>									Users -
🕷 Home	Q Search -	I Listings	📛 Ca	Add a Service - Basi	c Information			Eng	lish 🗸	L Tessa S	mith-M 👻
	Listings - Dov	ve Community Su	pport Se								
	Listing: Configure service	S ce listings provided a	at this org	Category*	Select from any categ	ory (230 Categories)	· ·	ast updated just now by	y Tessa Sm	ith-Moore	
	Dove Co	ommunity Suppo	ort Serv	Service little	Select from any cate	egory (230 Categories)					
	Community	OVE Support Bervices	Add Pr Co E	Inquiry Phone	-Most Popular- Adult Day Program Fitness Group Friendly Visiting <b>#</b> Health Education ( Individual/ Family ( Meals on Wheels of Rides & Transport Seniors Gentle Exc	Classes Counselling ♣ ation ♣ ercise Class		e.com/dovecss rwe <u>+5 more</u> ge Permissions			
	Listings Ca	atalog (8) [-]	Collapse Al	I			All Listings	•	+ ADD L	ISTING	
	Adult Day P	Service Title A	Ias	Service Address/Area		Inquiry Phone	Status	Updated	-	+	
	•	Mariposa Day Pro Target Population Alzheimer/Demen Adults, Seniors	gram n: tia, Older	25 Mississaga St E, Orill	ia, Ontario, Canada	1 (705) 123-4567	Program is Full Wednesdays	on just now by Tessa S	Smith-Moc		

### Scroll Down to CSS Specific Service Categories

V

Dove C	ommunity Support Services <del>-</del>					Users -
👚 Home	Q Search -	Add a Service - Basic In	formation		English 🗸 🔒 Tessa Sm	iith-M 👻
	Listings - Dove Community Support S					
	Listings Configure service listings provided at this or	Category* Sel	ect from any category (230 Categories)	- O	d 1 mins ago by Tessa Smith-Moore	
	Dove Community Support Serv	Service Title	ommunity Support Services			
	Add Pr Community Support Services Co	Inquiry Phone	Care Coordination - On Site Community Care Consultation Community Centre Elder Abuse Consultation <b>#</b> Foot Care Clinic Friendly Visiting <b>#</b> Group Dining Group Home Hearing Loss/Deaf Support <b>#</b>	e.com/d	ovecss ore Cr Manage Permissions	
	Listings Catalog (10) [-] Collaps	e All		All Listings	ADD LISTING	
	Service Title	Service Address/Area	Inquiry Phone :	Status	Updated 🗕	
	Adult Day Program - 2 listings				+	
	<ul> <li>Mariposa Day Program</li> <li>Target Population:</li> <li>Alzheimer/Dementia, Older</li> <li>Adults, Seniors</li> </ul>	25 Mississaga St E, Orillia, O	ntario, Canada 1 (705) 123-4567 i N	Program is Full on Wednesdays	3.2 hrs ago by Tessa Smith-Moc	

### Hover Over the Category for the Description



Dove Co	ommunity Support S	Services -							
lome	Q Search -	Eistings	💾 Ca	Add a Service - Bas	ic Information			English <del>-</del>	👤 Tessa Sr
	Listings - Dove C	community Su	pport Se						
	Listings		Category*	Select from any c	ategory (230 Categories)	Care Coord	idated 2.8 mos ago	ith-Moore	
	<ul> <li>Dave Com</li> </ul>	nunitu Cunn	ort Com	Service Title	Community Supp	ort Services	Integrates he services by f	ealth and social acilitating referrals	
	Dove Com	nunity Supp	ort Serv		Care Coordina Care Coordina	tion <b>希</b> tion - On Site	and access a agencies. Su providing fol	o service across ipports care by	
	S D O Community Supp	OVE Nort Services	Add Ph	Inquiry Phone	Community Ca Community Ce	re Consultation ntre	hospitalization visits, or after	on or emergency roon r specialist	1
			Co		Elder Abuse C Foot Care Clin	onsultation 🖀 ic	assessments	s. <u>nore</u> 🖸 Manage Permi	ssions
			E	_	Friendly Visitin Group Dining	g 😤			
					Group Home Hearing Loss/[	Deaf Support 🕷			
	Listings Cata	alog (10)	-] Collapse	All			All Listings	+ ADI	DLISTING
	S	ervice Title 🔺		Service Address/Area		Inquiry Phone	Status	Updated 🗕	
	Adult Day Prog	ram 👻 2 listi	ngs						+
	• M Ta Al	ariposa Day Pro arget Populatio zheimer/Demer dults, Seniors	ogram n: itia, Older	25 Mississaga St E, Or	illia, Ontario, Canada	a 1 (705) 123-4567	Program is Full on Wednesdays	3.2 hrs ago by Tessa Smith-M	oc

#### **Point-Based Service Categories**

Dove C	ommunity Suppo	rt Services <del>-</del>								
Home	Q Search -	Elistings	Ca Add a Service - B	asic Information				Eng	llish <del>-</del>	L Tessa Sr
	Listings - Dove	e Community Sup	port Sc							
			Category*	Fitness Group		•	<b>e</b>	t updated just now b	y Tessa 3	Smith-Moore
			Service Title	Jump-Up Fitness C	Class		0			
	Dove Co	mmunity Suppor	t Serv	The name that will be	e displayed in the search re	esults.	- 1			
			Add Address*	25 Mississaga St E The address where y	, Orillia, Ontario, Canada our service is provided					
			Inquiry Phone	1 (705) 123-4567	• 🛄 Extension	Extension	e.c	com/dovecss		
			E	Next Ca	ncel	le a	ave	ermissions		
	Listings Ca	atalog (8) [-] c	ollapse All			All Li	stings	•	+ ADI	
	:	Service Title	Service Address/Ar	ea	Inquiry Phone	Status		Updated	-	
	Adult Day Program		s							+
	•	Mariposa Day Prog Target Population: Alzheimer/Dementia Adults, Seniors	ram 25 Mississaga St E, i a, Older	Orillia, Ontario, Canada	1 (705) 123-4567	Progran Wednes	n is Full on days	just now by Tessa :	Smith-M	DC.

#### Add Service to Calendar = Bookable Service

0

🔲 Dove 0	Community Suppo	ort Services -										Users
A Home	Q Search -	Listings	🛗 Ca 🛛	dd a Service - Ba	sic Information					English	L Tessa S	Smith-M
	Listings - Dov	e Community Si S e listings provided	at this org	Is this service bookable through Caredove Calendars?*	Yes     No				ast updated ju	ist now by Tes	sa Smith-Moore	
	Dove Co	mmunity Supp	ort Serv	Select Calendar	Intake			•				
	Lommunity		Add	e: 1 (705) 123-4567	Back Next	Cancel	Caredove Page:	A Save	ove.com/dovecs	s		
			Contae Emai	st I:			Listings Management:	🖵 Raven C	Crowe <u>+5 more</u> ge Permissions			
	Listings Ca	atalog (8) [-	Collapse All					All Listings		• +	ADD LISTING	
	:	Service Title		Service Address/Are	a	Inquiry Phone	s	Status	1	Updated <del>–</del>		
	Adult Day Pr	rogram 👻 2 list	ings								+	
	•	Mariposa Day Pr Target Population Alzheimer/Deme	ogram on: ntia, Older	25 Mississaga St E, C	Prillia, Ontario, Canada	1 (705) 123-4567	F	Program is Full o Vednesdays	on j	ust now by Tessa Smith	n-Moc	

#### Set the Point-Based Service Address

-								
Organization	Dove Community Suppo	ort Services						<i>"</i> ≫ Move
	Street Address*					Man Sate	Port Stanto	Coopers Falls
Address	25 Mississaga St E					ausnene Sate	Severn	evern Bridge L J Washago
	Apartment, Suite, etc.		City			Fesserton	Scarl	et Park
	e.g. Suite 2B		Orillia			Coldwaler		Rama Sebright
	Postal/Zip Code	Province/Sta	te*	Country*		Moonstone		
	L3V 1V4	Ontario	•	Canada		9 Pri	ices Corner	44 Udney
Inquiry Phone	1 (705) 123-4567		Extension				2/ Ornilia Ath	erley 12
TTY	1 (###) ###-#####					Valley		Village Brechin Beach
Fax	1 (###) ###-####						Hawkestone	G 🛖
Service Website						Irst 400 11 Or Crown Hill	o Station	co <sup>o</sup> Als Beave
Inquiry Email						View Lat-L	ng Edit Lat-Lng	Sync Lat-Lng
Inquiry Office Hours	Select days of the we	ek	•					
	Open time	Close tim	ie	Open 24 h	ours			

V

#### **Area-Based Service Categories**

Dove C	community Sup	port Services <del>-</del>										
Home	Q Search	- Elistings	💾 Ca	Add a Service - Bas	ic Information				Engl	ish 🗸	L Tessa Si	mi
	Listings - Do	ove Community Su	pport Se									
	Listing Configure serv	<b>]S</b> vice listings provided	at this org	Category* Service Title	Rides & Transportat	ion 🌴 It Transportation	•	e ast	updated just now by	Tessa Sr	nith-Moore	
	Dove C	Community Supp	ort Serv		The name that will be	displayed in the search	results.					
	Scontinue		Add Ph	Inquiry Phone	1 (705) 123-4567	- Extensio	Extension					
			Co E	_	Next Can	cel	A.	Save we	+5 more			
	Listings C	Catalog (8) [-]	Collapse /	All			All L	istings	I	+ ADD	LISTING	
	8	Service Title 🔺		Service Address/Area		Inquiry Phone	Status		Updated	-		
	Adult Day	Program 👻 2 listi	ngs								+	
	•	Mariposa Day Pro Target Populatio Alzheimer/Demer Adults, Seniors	ogram n: otia, Older	25 Mississaga St E, Or	llia, Ontario, Canada	1 (705) 123-4567	Progra Wedne	m is Full on sdays	just now by Tessa S	mith-Moc		

#### Set Service Coverage Area



#### Add Multiple Regions to Coverage Area



#### **Area-Based Service Coverage**

Contact		
Organization	Dove Community Support Services	ی Move
Service Area	CITY OF ORILLIA, TOWNSHIP OF SEVERN	Map Satellite T18 West
Inquiry Phone	1 (705) 123-4567	38 Bala
ТТҮ	1 (###) ###-#####	400 Honey Honey
Fax	1 (###) ###-#####	Port Severn 177
Service Website		Midland Waubaushene Wasyfago Balm Beach 93
Inquiry Email		
Inquiry Office Hours	Select days of the week	Elmvale Wasaga Beach 27 Horseshoe Waley Brechin + .a
	Open time Close time Open 24 hours	avner 26 Midhurst 11 sestingthe Beaverton -
Hours of Operation	Select days of the week 🔹	Google Barrie Keyboard shortcuts Map data ©2024 Google Terms Report a map error
	Open time Close time Open 24 hours	Edit Coverage Area

#### Service Details

### **SCENARIO 4:**

## **Enable Booked**

## Referrals

## Stop the phone tag and never miss a referral again!



#### View Non-Booked Referrals in Inbox

Referrals - Dove	e Community Supp	oort Services						
Inbox	Outbox	Audit						
Inbox A	ny Calendar errals to this organiza	Tition		Sean	ch	Q×		
To: Any Provide	er 🔹							
State: All     Submitted •     Booked •     Closed •     Unread •								
Received <b>T</b>	Registrant	Service	From	🟠 Status	Appointment  upcoming only	Workflow		
3 days ago new	Stuart LITTLE	Meals on Wheels	Registrant Sign Up	Submitte Ready	d Book	•		
18 days ago	Tim MCGRAW	Meals on Wheels	Tessa Smith-Moore Caredove	Submitte Ready	d 🗃 Book No Provider			
18 days ago	Bob DYLAN	Meals on Wheels	Tessa Smith-Moore Caredove	Called 3x 3 Submitte Received	d 🖩 Book No Provider	•		
20 days ago new	Andrea STUART	Rides & Transportation	Registrant Sign Up	Booked Ready	<b>\$ 13 Nov, 9:45AM</b> with Robin McBird	••		
21 days ago	Gerald BOONE	Mariposa Day Program	Jules Roebbelen Caredove	Closed Admittee	Section 212 Nov, 1:30PM with Robin McBird			
21 days ago new	Kate SPADE	Meals on Wheels	Registrant Sign Up	Submitte Ready	d 🗮 Book	•		

### See Status of Non-Booked Referral = Phone Tag $\gamma$

Inbox	Outbox	Audit				
nbox ew incoming re	Any Calendar eferrals to this organiza	* ation		Search		Q X
To: Any Provid	ider 🔹					
State: All	Submitted - Booked	d ▼ Closed ▼ Unread ▼	Archived			Action 👻
Received 🔻	Registrant	Service	From	Status	Appointment  upcoming only	Workflow
3 days ago new	Stuart LITTLE	Meals on Wheels	Registrant Sign Up	Submitted Ready	Book	•
18 days ago	Tim MCGRAW	Meals on Wheels	Tessa Smith-Moore Caredove	Submitted Ready	Book	
18 days ago	Bob DYLAN	Meals on Wheels	Tessa Smith-Moore Caredove	Called 3x 3 Submitted Received	Book	•
20 days ago new	Andrea STUART	Rides & Transportation	Registrant Sign Up	Booked Ready	<b>13 Nov, 9:45AM</b> with Robin McBird	<b>•</b> •
21 days ago	Gerald BOONE	Mariposa Day Program	Jules Roebbelen Caredove	Closed Admitted	Section 12 Nov, 1:30PM with Robin McBird	
21 days ago new	Kate SPADE	Meals on Wheels	Registrant Sign Up	Submitted Ready	Book	•

#### Create Appointment Availability

Dove 0	Community Support	t Services 👻								Users -
倄 Home	Q Search -	Listings	🗂 Calendar 🗸 🔽 Referrals	- Permissions	III Reports	Settings -		English 🗸	L Tessa Sm	nith-M ▼
	Referrals - Dov	e Community S	Intake							
	Inbox	Outbox	Workshops							
	<b>Inbox</b> A View incoming ref	any Calendar ferrals to this organiz	zation			Search		C	X	
	To: Any Provide	er 👻								
	State: All St	ubmitted - Book	ed • Closed • Unread •	Archived				A	ction 🚽	
	Received <b>•</b>	Registrant	Service	From		Status	Appointment  upcoming only	Workflow		
	3 days ago new	Stuart LITTLE	Meals on Wheels	Registrant Sign Up		Submitted Ready	Book	<b>?</b>	0000	
	18 days ago	Tim MCGRAW	Meals on Wheels	Tessa Smith-Moore Caredove		Submitted Ready	Book		0 0 0	
	18 days ago	Bob DYLAN	Meals on Wheels	Tessa Smith-Moore Caredove		3 Submitted Received	Book	•	000	
	20 days ago new	Andrea STUART	Rides & Transportation	Registrant Sign Up		Booked Ready	<b>13 Nov, 9:45AM</b> with Robin McBird	<b>?</b>	0	
	21 days ago	Gerald BOONE	Mariposa Day Program	Jules Roebbelen		Closed Admitted	<b>%</b> 12 Nov, 1:30PM with Robin McBird	💎 💻 🗉		

### Create Appointment Availability

O Calendar												
Appointments	Recurrences	Holidays/Br	eaks Se	ervices	External Referrers							
Appoin Manage appoint	tments ment timeslots	Calendar: Inta	ke	•								
Provider: Anr	Perkins	•					Search			C	2	×
Service: All		•								advai	nced s	earch
New En	try today	Status	Providers	Serv	Dec 02, 2024	Ontions	Registrant	print	month	week	day	list
MON (*)						options	registrant			1 1103		
TUE CONSTRUCTION												
WED 📀												
THU *												

#### **Create Recurring Time Slots**

🖀 Home 🔍 Search 🗸 🗮 Listings 💾 Caleni	Add Event		English 🗸 🤱 Tessa Smith-M 👻
Calendar	Appointment		
Appointments Recurrences I	Event Type:	Individual     Group	
Appointments Ca	Timeslots:*	10:00am, 2:00pm e.g., 08:30am, 2pm, 03:30PM, 8a-1p	
Manage appointment timeslots	Start Date:*	2024-12-02	
Provider: Ann Perkins 👻	Duration:*	30 mins	Q X
Service: All	Recurrences:	✓ Repeats S M ∓ W ∓ F S	advanced search
		Every 1 week(s) until: 2025-02-03	
New Entry	Provided By:	Ann Perkins ×	Bulk Action
< > today	Booking Options		nnt month week day list
Date Timeslot St.	Location:*	Phone call to registrant	Files
	Service Options:*	Mow x	2 deleted appointments
Today		Select/Deselect all 8 services	
	🗘 Reset values	MDP - Mariposa Day Program	
Tomorrow		Recreational Fitness - Jump-Up Fitness Class	
WED 💿		HEC - Dealing With Grief	
04		MOW - Meals on Wheels	
DEC		Trans - Medical Appointment Transportation	
THU 💌		RIDE - Rides & Transportation	
05		G.Exercise - Seniors Gentle Exercise Class	

#### See Available Time Slots in the Calendar

O Calendar							
	Recurrences	Holidays/Brea	aks Services	External Referrers			
Appoin Manage appoin	tments tment timeslots	Calendar: Intake	•				
Provider: An	n Perkins	•				Search	Q X
Service: All		•					advanced search
New Er	today		Dec 0	2 — Dec 15, 20	24	print	Bulk Action
Date Tir	meslot	Status P	roviders Servic	es	Options	Registrant	Files
	<del>10:00am (30m)</del> 📞	<del>Open</del> A	nn MOW	Maalla on Witheriki			
Today O	2:00pm (30m) 🛛 📞	Open A	nn MOW	Opens on Wheels			
۲							
TUE •							
WED O	10:00am (30m) <b>、</b>	Open A	nn MOW	Meets on Wheels			
DEC 0	2:00pm (30m) 🛛 📞	Open A	nn MOW	Meals on Wheels			
۲							
THU 🔒							

## Public Booking Page: Available Time Slots Showing ${f \gamma}$

	community Support S	ervices			
Book Now					
Enter home addres	s to determine eligil	pility			
合 100 Colborn	e St W, Orillia, ON	L3V 2Y9, Canada		© Q	
Home address is	eligible				
	Requ	est without booking	>		
번 MON, DEC 2	Requi	est without booking	>		
MON, DEC 2 - 2:00 pm	Requir TODAY 2:00 pm	est without booking	>		
<ul> <li>MON, DEC 2 - 7</li> <li>2:00 pm</li> <li>WED, DEC 4</li> </ul>	Reque TODAY 2:00 pm	est without booking	>		

#### Submit a Booked Referral

caredon	/e	APPOINTMEN <sup>®</sup>	T SELECTED ×
	Meals on Wheels     by Dove Community Support Services	Monday 2 Dec	2:00 pm EST 30 mins
	Book Now	Appointment Phone call to	t Location: registrant
	Enter home address to determine eligibility	0 Provide d Pro	
	☆ 100 Colborne St W, Orillia, ON L3V 2Y9, Canada  ◎ Q	Robin McBird	
	Home address is eligible	С	ontinue
	Location Provider Duration		or
	Phone call to registrant All Providers V 30 mins	Request wi	thout booking >
	Request without booking >		
	Image: Mon, DEC 2 - TODAY           2:00 pm           2:00 pm		
	苗 wed, dec 4		
	10:00 am 10:00 am 2:00 pm 2:00 pm		

## **REMINDER: Public Booking Links**

caredove	AF	POINTMEN	IT SELECTED X
<b>Dementia &amp; Stroke Daytime Care</b> by Bluebird Community Access		Friday 6 Dec	2:00 pm EST 15 mins
Book Now		Appointmen	nt Location: Visit
Location Provider Duration		🔿 Zoom	Jules Roebbelen
All Locations V Jules Roebbelen 15 mins	8	Provided By Jules Roebb	r: elen
💾 FRI, DEC 6			
1:00 pm 2:00 pm		(	Continue
Next Week			or
🛱 FRI, DEC 13		Request w	vithout booking >
1:00 pm 2:00 pm			
In 2 weeks			
🛗 FRI, DEC 20			
1:00 pm 2:00 pm			

#### Add Public Booking Links to Your Website





Home A

About Us Our S

Our Services V News & Blog

Contact Us v Store

## Healthy meals delivered to your home by friendly volunteers!

Access to proper nutrition is the cornerstone of good health. Acme's meal program offers hot and frozen meal delivery for nutritional support to seniors and adults with physical disabilities. Hot, nutritionally balanced meals are delivered late afternoon Mondays, Wednesdays and Fridays to our client's homes. To compliment the hot meal program, the frozen meal program is available by pre-ordering one week in advance, either for pick up from our office or direct delivery. Both the hot and the frozen meal programs offer a variety of regular diet entrées and special diet entrées, as requested.



**Request Service** 

### Enter Your Home Address to Check Eligibility



caredon	/e		🕒 English 🗸 🗸
	Meals on Wheels     by AACME Health Services		
	Book Now		
	Enter home address to determine eligibility		
	☆ Enter your home address	٩	

#### Select an Appointment Time Slot

caredor	Ye	🛃 English 🗸 🗸			
	Meals on Wheels by AACME Health Services				
	Book Now				
	Enter home address to determine eligibility				
	Location     Provider     Duration     Delivery Area*       Phone call to registrant     Nick Miller     30 mins     Phone v				
	Request without booking >				
	Image: Web, DEC 4 - TOMORROW         9:00 am       10:00 am       11:00 am       2:30 pm         4:00 pm				

#### **Continue with Booked Referral**

caredon	/e	APPOINTMENT SELECTED X		
	Meals on Wheels     by AACME Health Services	Wednesday 4 Dec 10:00 am EST 30 mins		
	Book Now	Appointment Location: Phone call to registrant		
	Enter home address to determine eligibility	A Provided By:		
		Nick Miller		
	Home address is eligible	Notes: Phone Virtual		
	Location Provider Duration Delivery Area*			
	Phone call to registrant Nick Miller 30 mins Phone v	Continue		
		or		
	Request without booking >	Request without booking >		
	Image: Web, DEC 4 - TOMORROW         9:00 am       10:00 am         11:00 am       2:30 pm			

#### Fill Out Referral Form

AC Health S	ACME Health Services				
1. Service Information		2. Form	3. Finish		
Service Information					
Service:	Meals on Wheels Organization: AACME Health Ser	vices			
Timeslot:	Wednesday, Dec 4 2024, 10:00am	- 10:30am EST			
Provided By:	Nick Miller, Intake Coordinator				
Location:	C Phone call to registrant				
Referral Options:	✓ I understand that this is for der	nonstration purposes only and this will be treated as a fake re	ierral		
Next  Cancel			I	₽ Fill form data	

## Organization Receives 'Registrant Sign Up' Referral ${f \gamma}$

Referrals - A	ACME Health Serv	vices					
Inbox	Outbox	Audit					
<b>nbox</b> Tiew incoming	Any Calendar referrals to this orga	* Inization			Search	C	λ ×
To: Any Pro	vider	•					
State: All	Submitted - Bo	oked  Closed  Unread	- Archived			4	otion 👻
Received `	Registrant	Service	From	) St	Appointment  Appointment  upcoming only	Workflow	
1 mins ago	🔒 вт	Meals on Wheels	Registrant Sign Up	Boo	with Nick Miller	М	* *
5 days ago new	A TE	Cooking Classes	Registrant Sign Up		oked 9 04 Dec, 5:00PM guested with Martha Bornio		0
28 days ago	В тс	Adult Day Service - Intake	Registrant Sign Up	🔵 Sul	No Provider		0 0 0
3.9 mos ago		Midwifery Care	SLP Assignment Webform Registrant Sign Up	🔵 Sul	No Provider		0 0 0
4.4 mos ago	a an	Jeff's Adult Day Program	Jules Roebbelen Caredove	O Adr	sed \$ 22 Jul, 2:30PM with Nick Miller		0 0 0
5.3 mos ago	⊖ tt	Contact Us	Jules Roebbelen Caredove	Boo	with Nick Miller		00000
5.5 mos ago	а та	Meals on Wheels	Registrant Sign 11		sed % 19 Jun, 11:00Al	Л	0

# caredove

#### **Thank You!**

www.caredove.com

jeff@caredove.com

@caredove