

ALS-HRS Providers Service Network
Meeting Agenda/Minutes
03 Dec 2025

CHAIR/S:		Jennifer Lalonde Sandy Woodhouse	NOTE TAKER:	Chris Cobus
ATTENDEES:		Sandy Woodhouse (ThriveHS – mtg.chair), Jennifer Lalonde (OWCS), Valerie Bishop de Young & Stacey Norris (VHA), Krystal Whitford (JWMACCSS), Christine Wassing (Marianhill), Sara St-Louis (Carefor), Emily Hamilton (Renfrew Hospital), Tanya MacDonald, Kathy Baker, Ayaan Mohamed (Community Care Durham), Isabelle Meunier (Ontario Health atHome) Sylvie Lefebvre & Monique Lefebvre (Service Communautaire PR), Diane Coulas (BBAHS),Monique Thibodeau-Laflamme (MRI), Rachelle Levesque, David Edwards (Legion Village), Lancia Simmonds-Abiola (VON), Nathalie Lafreniere, Reem Haddad, Paul Koval, and Chris Cobus (CSS Shared Resources, Ontario East).	REGRETS:	
ITEM#		ITEM DESCRIPTION		ITEM NOTES / ACTION / OUTCOME
1.0	WELCOME			
	1.1	Review of Agenda		Accepted as circulated.
	1.2	Review of last meeting Notes		Accepted as circulated.
2.0	REVIEW ACTIONS FROM LAST MEETING			None to report on.
3.0	NEW BUSINESS			
	3.1	Apples to Apples update		<p>Presentation by Paul Koval, Knowledge Specialist, CSS Shared Resources, Ontario East. Focus on data obtained specific to Assisted Living Services across the OHE Region.</p> <p>Follow-up: ALS Providers will receive Data Dashboard and Summary Narrative Report on information presented. Data to inform future areas of focus for the ALS Provider Service Network.</p>

	3.2	Debrief on OCSA Conference	<p>Providers were encouraged to share any ‘nuggets of wisdom’ they picked up at the OCSA Conference.</p> <p>Community Care Durham’s partnership with Hospital was acknowledged.</p>
	3.3	Agency updates/ questions to bring the group.	<p>Overnight coverage was discussed. Various models of response, i.e., some programs have three shifts as their own staff provide coverage; others outsource overnights, working in partnership with another organization with overnight staffing. Paramedics assist in rural areas at times with lift assists if clients experience a fall.</p> <p>What things are ‘top of mind’ today?</p> <ul style="list-style-type: none"> - Legal advice related to bargaining in unionized settings. - Attendant Care vs ALS under ALS policies, procedures, & reporting – one regional service network or two? - Increasing levels of care. - Lack of staffing, inflation, and competition, all driving costs up; how to bring this to the attention of government, e.g., reduced targets? - Accreditation Canada’s 132 standards for ALS. - Service Operating Guidelines (SOG’s)/ Procedures and templates to enhance consistency across OHE region.
	3.4	Other	None.
4.0	NEXT MEETING: 11 Feb 2026 at 1:00 pm		