

ALS-HRS Providers Service Network

Meeting Notes
20 November 2024

Attendees:

Jennifer Lalonde (Chair- Ottawa West Community Support, Stacey Norris (VHA - Visitng Homemaking Association, Ottawa), Arvind Mohandoss, Krystal Whitford & Lindsay Selleck (J.W.MacIntosh, Winchester), Stacey Moore (March of Dimes), Ayan Mohamed (Community Care Dutram), Katrin Spencer (Perley Health, Ottawa), Monique Thibodeau-Laflamme (Montfort renaissance- Centre des Services Guigues, Ottawa), Kim Lu (Carefor Ottawa), Sara Hess (Carefor, Eastern Counties), Judith Gour (Groupe Action), Linda Tracey (Marianhill, Pembroke), Isabelle Lalonde (Service Communautaire Prescott-Russell), Diane Coulas (Barry's Bay & Area Home Support), Teresa Sheckel (Community Care City of Kawartha Lakes), Michael Eden (Legion Village), Michelle Hamilton (Thrive Housing & Support), Jenni Poulin & Katie Brady (Carebridge), Mary Ellen Harris (Renfrew Victoria Hospital), Helen Esilman (NRLTC), Samantha Crowley (VON), Veronica Racine (Bruyere), Isabelle Meunier (OH@H), Nathalie Lafreniere, Reem Haddad and Chris Cobus (CSS Shared Resources, Ontario East).

General topics discussed:

1. Welcoming Remarks

Jennifer Lalonde, Chair, welcomed everyone.

2. Acknowledgement of new Co-Chair

Jennifer thanked Sandy Woodhouse, from Thrive Housing and Support, for agreeing to Co-Chair this group acknowledging her regrets today due to another commitment, but that she planned to be present at the next meeting in January.

3. Agenda – accepted as circulated.

4. Last Meeting notes (25 Sept 2024) – accepted as circulated.

5. Letter Sent to Ontario Health – no response received to date. **Action:** Jennifer Lalonde to follow-up with Patrick to determine what actions OCSA may take in follow-up.

6. Caredove – working group met with Chantal Jolicouer to define this area of service to ease public and stakeholder access. Distinction was made between supportive housing and assisted living services. Those interested can access the definition used on the www.accesscss website under “find services”.

7. Update from Ontario Health at Home (OH@H) – Isabelle Meunier

Isabelle acknowledged HCCSS' name change to Ontario Health at Home as of July 2024, a separate entity from Ontario Health.

Effective the end of November, any clients referred to CSS will remain assigned to their District Care Coordinator, at least until the client is admitted to the ALS-HRS program. **Please note:** the Caseload Number on referrals is the Care Coordinator's extension, should you need to call in follow-up. CSS can send messages as needed in HPG, e.g., a notification if client dies or is discharged due to lengthy hospital stay. In light of this ability to send messages in HPG, ALS Vacancy Notification Form probably not needed?

If referring client back to Ontario Health at Home for other in home services, client still needs to go through intake.

CSS providers were asked if MDS assessment would be sufficient (rather than HC) if this was available to forward with ADP referral? It was noted that the MDS referral is not as comparable to the CHA as the Rai-HC and is currently being updated. **Action:** bring this topic back to the group at a future meeting, once the MDS is updated.

8. Future Agenda Topics

ALS HRS Complaint Process – still awaiting word from Ontario Health on this.

9. Agency Highlights

Stacey Norris, VHA informed the group that in the new fiscal (2025-26) assessor training will be going back to various Trainers in each region of Ontario Health. She will be assuming this role in the OHE region. She currently has a training underway December 3, 4, and 5th with a few spaces available. For details contact Stacey: snorris@vhaottawa.ca

Next Meeting – 22 Jan 2025 at 1 pm.