ADP Providers Service Network Meeting Notes

25 March 2025 at 10 am

Attendees: Colleen Taylor, Chair (The Olde Forge), Monique Thibodeau-LaFlamme (Montfort Renaissance), Penny Bodnoff (ADPA Chair & The Good Companions), Denise Rousseau & Anisha Mehreja (Bruyere Health Senior Living), Erin Wilson (Bonnechere Manor ADP), Joanna Chisnell & Christine Wassing (Marianhill), Sylvie Lefebvre (Services Communautaire Prescott-Russell), Mathew Ottaviani (The Good Companions), Kaitlyn Veinotte (J.W. MacIntosh), Michaela McClymont (Arnprior Regional Hospital), Jessica Chong (Perley Health), Carole Green (DSORC), Manon Geoffroy (Centred'accueil Champlain), Laurie Legue (GIAG), Denise Rousseau (Bruyere), Tammy Doxtator (Carefor), Sylvie Nicole (City of Ottawa), Margaret Loeb (Maxville Manor), Chris Cobus (CSS Shared Resources).

1. Welcome and Introductions

Colleen Taylor, Chair welcomed everyone and invited a round of introductions.

2. Agenda Review and Acceptance

Accepted as circulated.

3. Acceptance of last meeting notes (26 Nov 2024)

Accepted as circulated. Actions reviewed and confirmed.

4. OHE ADP Sub-Committee Update

Sub-Committee met on the 7 Feb & 21 Mar 2025 to receive information on a current research project underway, focusing on the impact of ADP programs on Clients and Caregivers, **and** to initiate discussion about the use of a frailty scale in ADP used across various health sectors. Meeting planned for 24 April 2025 to bring all ADP Providers together across OHE region to receive the updated ADP Best Practice Guidelines Document (EN & FR), hear about a current research project focused on ADP, and discuss the use of frailty scale(s) to create a baseline as clients enter ADP programs, to provide data on changes in the complexity of client needs over time.

Action: Chris to circulate meeting invitation to 24 April 2025 mtg. of all ADP Providers across OHE.

5. ADP Care Planning Template

Chris shared information from Central East on Care Planning, asking if it resonated with the group and was sufficient in meeting a prior need expressed to develop a common tool for this purpose? It was suggested that, while the 'paper' form was good, it might be helpful to look more closely at whether or not an electronic version could be developed within Alyacare, as many providers are currently using/adopting Alyacare (both in Champlain and other regions of OHE) as their client information system. It was noted that Alyacare allows forms to be uploaded, if this option, in the meantime, is of interest to providers. Action: Bring this topic up again at a future meeting of ADP Providers across OHE, once more Providers have further advanced their implementation of Alyacare.

6. Funding

There has been no word yet on the funding announcement made earlier in the year by the Provincial Government in support of ADP programs. Details have been delayed due to the recent provincial election/writ period.

A smaller amount of money (approx. \$17,000 annually) was acknowledged to support ADP efforts. While not enough to look at reduction of waitlists/increasing staff in ADP programming, it could certainly be of benefit for essential training needs across programs.

A request from ADPA for support another ADPA Conference in 2025 was discussed and supported by the group, recognizing the benefit of last year's Conference for over 100 ADP staff across Champlain. Kudos were extended to Penny Bodnoff and her Conference Planning Team for all their efforts in making this training opportunity happen. The value of this being a 'hybrid' event, allowing ADP staff further away from Ottawa, to attend various sessions of their choosing online, was highlighted and recommended for future events. Action: Penny to bring this feedback to the Conference Planning Committee and share more details on the 2025 Conference as they become available. Colleen to follow up with Penny re: support to be made available.

Other ideas for consideration in using these funds:

- To identify common topics related to implementing the OHE ADP Best Practice Guidelines, to support ADP Providers achieve their goals.
- To consider developing online training modules specifically for new ADP staff and volunteers (similar to those used by CSS Transportation Providers for new drivers).
- DementiAbility training from GPCSO.
- Resources to respond to increasing needs being expressed to address clients with young onset dementia.

Action: ADP Providers were encouraged to consider these ideas as they receive and review the new ADP Best Practice Guidelines and send further ideas to Chris/Colleen by email. Penny to raise this topic at upcoming ADPA meeting for discussion with ADP Coordinators. Further decision on this ADP spending to be made at a future meeting of the group.

7. ADPA – Penny Bodnoff pbodnoff@thegoodcompanions.ca

Next ADPA meeting to take place this Friday, 28 March at 9:30 am online It was noted that at the last ADPA meeting, that while Francophone ADPs seem to be seeing an increase in referrals, most continue to have capacity for more participants. It was acknowledged that Mental Health services often had the same problem (long waitlists in ENG programs, and space available in French Programs). They were able to change this by having ENG programs make an 'active offer' to clients re: their language of choice at the onset, and if French was preferred, referred clients to spaces available in French programs. This benefited ENG programs also, by then creating spaces for more clients on their waitlists. Action: Colleen to discuss this with Isabelle Meunier at Ontario Health @Home, as they currently manage the waitlist for ADP.

8. Agency Highlights

The Olde Forge (Colleen Taylor) – waiting list continues to grow. As spaces open they are quickly filled.

Montfort Renaissance (Monique Thibodeau-LaFlamme) —acknowledged that the University of Ottawa is now seeking placement for students for both their summer and fall semesters. She has been extremely satisfied with the help provided by former students. Chris encouraged people to watch for contact details in upcoming CSS Shared Resources newsletter next week.

Maxville Manor (Margaret Loeb) – as Maxville Manor undergoes redevelopment, ADP program to take place in building next door, but due to smaller space, may need to provide ADP programming more days than previously offered to accommodate the full group. Margaret expressed interest in ideas on Volunteer Appreciation activities as April approaches. **Action:** if you have ideas to share, please email Chris for circulation to the group.

Next Meeting: 27 May 2025 at 10 am.