

Regional ADP Meeting Summary

19 September 2023 at 10 am

Attendees: Robin Meyers, Chair (Carefor Ottawa), Laurie Legue (GIAG), Amy Bevilacqua (OWCS), Monique Thibodeau Laflamme (Montfort Renaissance), Carole Green (DSORC), Chantale Jolicoeur (EORC), Margaret Lobb (Maxville), Della Hunt (ROSSS), Tammy Kuchynski (Vista), Sydney Flegg & Cathy Tupper (J.W. MacIntosh), Sylvie Lefebvre (Service Communautaire PR), Collen Taylor (Olde Forge), Nathalie Lafrenière & Chris Cobus (CCSN), Isabelle Meunier (HCCSS).

1. **Welcome and Introductions.**
2. **Opportunities and Challenges:**
 - Opportunities**

- ROSSS is operating a new ADP site in Manotick that will support both Clients and Caregivers with programming running separately but simultaneously and allow for both groups to have lunch together.
- DSORC is implementing a Café thanks to a CABHI grant, that allows for the training and participation of Volunteers supporting clients with dementia. Currently have 25 PLWD and 8 Volunteers involved. DSORC is extending this training offer to other CSS agencies in Eastern Counties, to train their respective volunteers supporting PLWD. Those interested are encouraged to connect with Carole Green cgreen@dsorc.org Hoping to be successful in obtaining further funding to expand this opportunity into Renfrew County and provide a Francophone program in Ottawa. Montfort acknowledged their willingness to partner on the development of a Francophone program.
- EORC is looking forward to GPCSO Training to happen at the end of this month, to support ADP staff in responding to increased cognitive impairment in clients.

Challenges

- DSORC noted an increasing demand for support from Caregivers, including group homes reaching out on behalf of their clients living with developmental delays.
- Olde Forge noted concerns re: accuracy of ADP waitlists. They did an agency 'clean-up' with the support of a summer student. Wondering how often ADP programs connect with clients on their waitlists and if they need support to do so to improve overall quality of ADP service data, i.e., ensure those on the waitlist wish to remain there and are ready to participate when space becomes available? Accurate waitlist data was recognized as valuable when funding opportunities arise, and Ontario Health are looking for data that demonstrates areas of need. Programs indicated varied timeframes re: waitlist 'clean-up'. It was noted that at times, some people who are waiting for a long time are waiting for a specific program (e.g. Dementia) that takes much longer to access than some of their other more generic ADP sites, and this 'skews' their agency's waitlist data. It was suggested that programs in this situation may want to separate out their various programs on the status sheet to improve waitlist accuracy.

HCCSS are in the process of conducting a 're-assessment blitz' to help improve the accuracy of their waitlists, and encouraged ADP providers to do the same, if possible, to maintain contact

with clients on their respective waitlists and determine changes to client circumstances that impact their placement on the waitlist. HCCSS clients have expressed appreciation of being contacted while on waitlists as it is reassuring to them to know that they are still being considered.

Action: Isabelle and Robin to coordinate efforts to reach out to ADP providers where data appears to be sitting stagnant, to touch base and determine if support is needed to update waitlists. There may be some capacity in CCSN or in some CSS agencies to help. They are also looking at the creation of an information package to support ADP providers (particularly those new to data collection) to inform them of the various places and platforms that need to be kept current on the status and any changes in ADP programming/sites.

The matter of clients who access more than one ADP program arose for discussion, noting the benefit of having a client attend multiple days with the same ADP provider vs attending various programs at different agencies (especially if there is inconsistency in fees/program procedures). Supporting client choice is paramount, however, often ADP programs, when first approached by a client, will determine if they are involved in other programs and if appropriate, suggest they approach the same program first, for multiple days, before initiating involvement with another agency.

3. **Regional ADP – Terms of Reference**

Due to limited meeting time, it was suggested this item be dealt with via email.

4. **Assessments and training needs (CHA, CWBI, IAR usage):**

It was noted that time delay is of concern when new staff arrive in between training offerings. The question was asked if a 'taped' training session might be considered to help get new staff up to speed sooner rather than later? **Action:** Chris to follow-up with OH CHA training efforts to acknowledge this concern.

Inter-RAI is currently involved in international research on a more detailed Caregiver Assessment tool (ScAN). More information to come on this. Chris reminded the group of CCSN's webinar on use of the Caregiver Well Being Index (CWBI), as this 4 question tool takes less time to implement and yet provides helpful data to inform agencies involved of the need for Caregiver intervention and client prioritization on waitlist.

Action: It was suggested that perhaps ADPA be asked to look deeper at the current use of assessments and uploading practices re: the IAR.

5. **IPAC**

Mandatory vaccination was discussed (for both staff and clients), and several programs indicated they required at least the two initial vaccinations be completed. Masking presents more of a challenge when some clients, due to cognitive concerns, have difficulty wearing a mask properly/consistently. Agencies are monitoring the current landscape re: covid, flu, and RSV and will respond as per public health guidance or with direction from Long Term Care or other health settings (CHC) if they are colocated with these health partners.

Currently, LTC have pulled back from Vaccine Mandates, however, they have also been recently experiencing several outbreaks. Many hospitals have reinstated their masking mandates in the face of raising covid cases and respiratory illness.

6. **Next meeting of the Regional ADP Service Network:** Tuesday, 21 Nov 2023 at 11 am.