

CHAIR/S:		Nathalie Lafrenière, Regional Director for the CSS Shared Resources, Ontario East		NOTE TAKER:	Reem Haddad
ITEM#		ITEM DESCRIPTION		ITEM NOTES / ACTION / OUTCOME	
1.0	WELCOME		Nathalie Lafrenière, Regional Director for the CSS Shared Resources, Ontario East		
	1.1	Review of Agenda		Slides-	
2.0	LAND ACKNOWLEDGMENT		Nathalie Lafrenière.		
3.0	UPDATE FROM HEALTH SYSTEM PARTNERS (30 MIN)				
	3.1	Ontario Community Support Association (OCSA) <ul style="list-style-type: none"> ➤ Adrienne Scott - Director of Policy, Acting Ontario Community Support Association 	<ul style="list-style-type: none"> ➤ Adrienne Scott is covering Patrick Boily (returning in September). ➤ OCSA submitted a pre-budget request (~\$640M) focused on home care and Community Support Services (CSS), including 5% base + 5% expansion funding. ➤ No budget confirmation yet; base funding and wage gaps remain a key concern. ➤ Continued 0% funding may increase fees and waitlists, impacting hospital and LTC pressures. ➤ Advocacy tools will be shared this week; members are encouraged to engage local MPPs to support CSS funding. ➤ AI-assisted tools will be shared to help members send letters to MPPs. ➤ OCSA modeled a 10% potential reduction in CSS services to show funding impacts. 		

3.2	<p>Ontario Health East (OHE)</p> <ul style="list-style-type: none"> ➤ <i>Paul Caines- Director, Performance, Accountability and Funding Allocation (Community Care/Primary Health Care</i> ➤ <i>Navid Nabavi- Lead, Performance, Accountability, and Funding Allocation Ontario Health East.</i> 	<p>Presentation Slides</p> <p>Presenters: Paul Caines & Navid (in place of Shannon & Kasia)</p> <ul style="list-style-type: none"> ➤ Purpose: Clarify the different funding request forms submitted to Ontario Health East and explain the communication and decision-making process (as referenced in the December newsletter). ➤ Format: Brief presentation followed by Q&A to address provider questions. <p>Summary of the presentation:</p> <p>Ontario Health East – Funding Pathways:</p> <ul style="list-style-type: none"> • HSFP (Health System Funding Proposals): for larger, usually one-time/in-year requests to improve access, efficiency, sustainability; reviewed by a cross-functional OH East team. No base CSS funding is available unless new funding is announced. • Urgent Requests: for health & safety needs under \$150K; reviewed quickly (~10 days). Over \$150K or non-safety → HSFP. • Operational pressures alone rank lower; proposals must align with system priorities. Early engagement with OH East leads is encouraged. • Performance Improvement Plans (PIPs): used for recurring deficits or declining volumes to support return to balance (not punitive; collaborative). • Expressions of Interest (EOIs): time-limited, usually one-time opportunity funding (often released Nov–Dec) tied to surplus recoveries; quick turnaround expected.
3.3	<p>Ontario Health at Home</p> <ul style="list-style-type: none"> ➤ <i>Stefany Kawka - Director. Patient Services</i> ➤ <i>Jennifer Loshaw - Director, Patient Services. (Southeast)</i> ➤ <i>May Jiang - Director. Patient Services (Central East).</i> 	<p>Vaccination Support</p> <ul style="list-style-type: none"> • Community teams supported homebound clients with Influenza, COVID-19, and RSV vaccines since October.

		<ul style="list-style-type: none"> • ~90% of clients contacted to confirm status, provide options, and connect with care providers. • Support delivered via Ontario Health at Home and contracted providers, nursing led. • Coordinated province-wide approach, with ongoing follow-up. • The Ministry aims to maximize vaccinations, reduce hospital stress, and improve next year's CSS clinic coordination for non-homebound clients. • Noted that some CSS providers have not participated in the initiative unless equitable financial support is available as provided to contracted SPOs.
<p>4.0</p>	<p>Announcements from CSS Providers (15 MIN) This agenda section highlights updates, initiatives, and partnerships from CSS providers. Opportunity to share at meetings or in newsletters; email submissions welcome to nlafreniere@accesscss.ca</p>	
	<p>Regional Advocacy Update – Monique Doolittle-Romas (Champlain)</p>	<p>Champlain partners launched a postcard campaign (8,000 cards) to MPPs, funded by the Dementia Society (no government funds), in English & French.</p> <ul style="list-style-type: none"> ➤ Clients are signing postcards and letters to share the real impact of CSS; agencies are also meeting MPPs and sending board/CEO letters on the first week of March. ➤ Rising costs and 0% funding = real service cuts and growing waitlists. ➤ Partners are tracking MPP meetings and sharing outcomes with DSOR and OCSA. <p>Action: Materials (postcards, letters, and report form) are available to share- please check the links:</p> <p>CSS Agency MPP Meeting Form 2026.docx</p> <p>Post Cards- EN & FR.</p> <p>Document - CSS Advocacy Provider Instructions.docx</p>

		Document - CSS Advocacy Provider Instructions FRENCH.docx
	<p><i>Danielle Belair- ED of Community Care Peterborough_ Meals to Go initiative.</i></p>	<ul style="list-style-type: none"> ➤ Meals on Wheels fundraiser in Peterborough. ➤ Pre-ordered lunches delivered to workplaces with volunteer support. ➤ Delivers 500–600 meals yearly, raising \$15,000, including donated meals for clients in need. ➤ Supports volunteer recruitment, community awareness, and local sponsors. ➤ Next event: March 25. ➤ Highlighted as a positive, community-focused initiative. <p>Action: Will share the poster when it is ready & will bring this to the MOW Service Network Tables.</p>
<p>5.0</p>	<p>REGIONAL SERVICE NETWORK TABLES (5 MIN)</p>	
		<p>Regional Service Network Updates – Nathalie Lafrenière</p> <ul style="list-style-type: none"> • Adult Day Program: Second full-region meeting held; terms of reference approved; trialing new OH East ADP guidelines and self-evaluation checklist; findings to be shared at April meeting.

		<ul style="list-style-type: none"> • Assisted Living Services: Preliminary “apples-to-apples” presentation in December; follow-up meeting this week to refine findings and next steps. • Meals on Wheels: Self-assessment checklist refreshed; ongoing meetings scheduled. • Transportation: Launched December; first focus on evaluating and refreshing virtual Thinkific training modules for province-wide use.
6.0	CSS Shared Resources, Ontario East (15 MIN)	
		<p>Access CSF Caredove Network – Chantal Jolicoeur</p> <ul style="list-style-type: none"> • This document outlines roles and responsibilities for agency listings on the Access CSF Care Dove network and for regional coordinated access. • Some organizations signed preliminary versions; the full document will be circulated via DocuSign later this week or early next week. • DocuSign emails will have limited context, so keep an eye on your inbox. • Content highlights: <ul style="list-style-type: none"> ○ First half: Listings on the CSS network, costs covered by CSS Shared Resources, and network management roles. ○ Second half: Regional coordinated access—already in Champlain, under development in Southeast. <p>Access CSS E-Referral Platform – Chantal Jolicoeur</p> <ul style="list-style-type: none"> • Overview: Snapshot of e-referral activity by region; statistics corrected from January newsletter. • Growth: Increasing referrals from both the public and providers; CSS stats presented at OHE’s Digital Health

		<p>Advisory Committee to highlight CSS’s role in upstream prevention, alternative care, and delaying long-term care placements.</p> <ul style="list-style-type: none"> • Collaboration: CSS Shared Resources works with partners to respond to incoming referral requests; platform use is expanding across seniors, adults with disabilities, and palliative care. • Access Notes: Organizations may have a Care of account but not be linked to Access CSS—check your service listing on accesscss.ca and contact CSS Shared Resources if missing. • Regional Onboarding: Majority of Champlain organizations onboarded, growth in Southeast, 5 providers in Central East; open invitation for all OHE-funded CSS organizations to join.
	<p>GENERAL FEEDBACK</p>	 <p>CSS Providers Ontario East Meeting general feedback- Feb 11th, 2026</p>
	<p>NEXT MEETING Date: Apr 8th, 2026</p>	