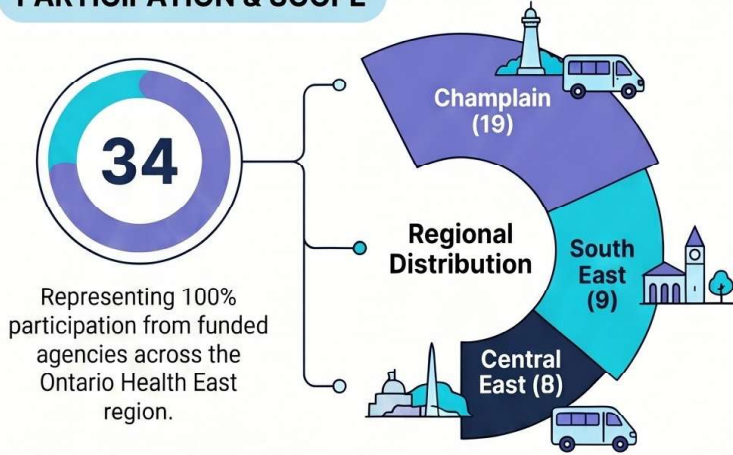


**Apples to Apples Project:**

Summarizing key findings for providers across Ontario Health East

**PARTICIPATION & SCOPE**



**SERVICE OVERVIEW**



Coordinated transport for medical appointments, essential services, or shopping to support independence.



**DELIVERY MODEL & ASSESSMENTS**



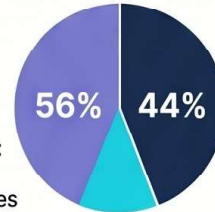
**Staff-Led Coordination**

Agency staff manage coordination using a mix of volunteers and paid drivers.

**Assessment Split**



**19 Agencies:**  
Non-formal intake processes



**15 Agencies:**  
Formal assessments



**Volunteers**



**Paid Staff**



**Unified Reporting Units**

High consistency across providers with one-way trips recorded as a single service unit.

**INELIGIBILITY CONSTRAINTS**



**Safety risks**

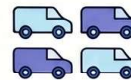


**Aggression**



**Stretcher requirements**

**OPERATIONAL CAPACITY**



**Agency Vehicles:**  
Ranges from 1 to 16+ vehicles per fleet



**Vehicle Age:**  
Fleets consist of models ranging from 2015 to 2025



**Medical Appointments**



**Grocery Shopping**



**Essential Services**