cssshared resources
Ontario East Region

Meals on Wheels

Service Code: FC 72 5 82 10

Apples to Apples Project:
Summarizing key findings for providers across Ontario Health East

SERVICE PARTICIPATION & DELIVERY MODEL

30
Participating Agencies Across Ontario Health East

- 16 Agencies (Champlain)
- 5 Agencies (Central East)
- 9 Agencies (South East)

ASSESSMENT, ELIGIBILITY & REPORTING

Mixed Assessment Approaches

- 55% Internal Intake Forms Used
- 45% Formal Assessments Required

Formal Assessments:
- Inter-RAI Preiiminary Screener (Most Frequent Tool)
- Inter-RAI CHA (For Complex Needs - PE Score 4+)
- Internal Agency Intake (Alternative to Formal Tools)

Staff-Led Coordination with Volunteer-Driven Delivery

- 47% Staff Coordination
- 51% Volunteer Delivery

Focus on Nutritious Food Access
Hot, Frozen, or Fresh Meals for Adults Unable to Prepare Food Independently

High Sector Alignment & Reporting Consistency
1 Meal = 1 Reporting Unit

Very Rare Waitlists

Defined Eligibility & Safety Thresholds
Ineligibility Linked to:

- Aggressive Behavior
- Safety Concerns
- Refusal to Pay

2025-2026