

Apples to Apples Project:

Summarizing key findings for providers across Ontario Health East

Regional Participation & Service Delivery



Central East



9 Participating Agencies



South East

6 agencies in Central East and 3 in South East participated

Professional Staff-Led Function

All agencies utilize professional staff; only 2 involve volunteers in supportive roles.



Distinct From Intake

Case Management is a professional function focused on planning, monitoring, and coordination.



Program Focus & Assessment Tools

Minimal Formal Assessment Requirements



6 participating agencies do not require a formal assessment for this service.

Specialized Program Delivery



Home First



Home at Last



Access to Primary Care

Often delivered through Home First, Home at Last, and Access to Primary Care.

Diverse Assessment Tools



Inter-RAI CHA



Preliminary Screener

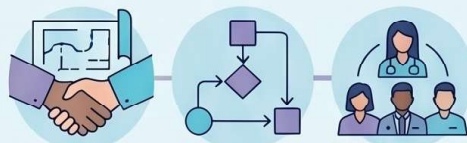


Caregiver Wellbeing Index

Standardized tools used include Inter-RAI CHA, Preliminary Screener, and Caregiver Wellbeing Index.

Project Conclusions

Strong Delivery Alignment



Providers share a consistent understanding of how case management should be delivered.

Collaborative Opportunities



Potential to enhance hospital discharge engagement and CSS provider collaboration.