



DISCOVER SAVINGS WITH ERMU

Saving money, decreasing energy usage, and conserving resources has never been easier with programs and rebates from ERMU. Take a closer look at the many ways residential and commercial customers can save.

RESIDENTIAL

- > Appliance and Home Efficiency
- > Electric Vehicle Charger
- > Heat Pumps
- > HVAC Equipment
- > Lighting and Lighting Controls

COMMERCIAL

- > Lighting
- > HVAC
- > VFD and ASD Drives
- > Other Equipment
- > Custom Grants

Click the "Programs & Rebates" tab at ERMUMN.COM to learn more or simply scan the QR code below.



Electric Rates Held for Second Consecutive Year

Elk River Municipal Utilities (ERMU) is excited to announce that the utilities commission approved a zero percent increase in electric rates for 2025. Maintaining electric rates for the second consecutive year reflects ERMU's ongoing efforts to provide reliable, affordable electricity to its customers.

"As a publicly owned utility, ERMU is committed to supporting the well-being of the community," said General Manager Mark Hanson. "Holding electric rates would not have been possible without the dedication of our commission members, the hard work of our staff, and the competitive pricing provided by the Minnesota Municipal Power Agency, ERMU's wholesale power supplier. Collectively, these groups understand that every dollar that stays with our customers strengthens the homes and business we serve."

Elk River Municipal Utilities also continues to invest in infrastructure improvements, technological advancements, and operational efficiencies. By carefully managing resources and exploring innovative solutions, ERMU upholds its mission to deliver high-quality services while keeping rates affordable.

The commission also approved a two percent increase to the base water rate and a stratified increase of 1 percent for tier one, 2 percent for tier two, and 3 percent for tier three usage to encourage conservation and to cover operating expenses needed to maintain the high-quality water services customers depend on.



Water and Electric Meter Replacements Continue



Water and electric meters continue to be replaced throughout ERMU's service territory with the help of Allegiant Utility Services, our Advanced Metering Infrastructure (AMI) installation contractor. Residential water customers must schedule their water meter replacement by April 1 to avoid additional service fees, which start at \$50 per month. Electric meter changeouts

do not require an appointment, as the meters are located outside the property. Prior to electric meter installation, technicians will knock on the door. If there is no answer, work will proceed as long as the meter is accessible and technicians will leave a door hanger indicating service was either completed or if additional steps are needed. Visit ERMUMN.COM for project details.

2024 ERMU STATISTICS

ELECTRIC DEPARTMENT

Energy Sales **316,756,062 kWh**
Peak Demand **71 MW**
Electric Meters **13,466**
Miles of Electric Lines **646**
(84.2 percent is underground)

WATER DEPARTMENT

Water Sales **775,275,000 gallons**
Peak Day Usage **4,928,000 gallons**
Customers **5,708**
Miles of Water Main **127**



DRINKING WATER WEEK MAY 4-10

ERMU and utilities across the nation are partnering with the American Water Works Association to celebrate "Drinking Water Week" from May 4-10. This week is an important time to recognize and appreciate what it takes to ensure that high-quality drinking water is always there when you need it. Follow us on social media to learn more.



SPRING PROJECTS? CALL BEFORE YOU DIG

Whether it's a small project or a large home improvement, every digging project should begin with a call to 811, the national call-before-you-dig phone number.

Every six minutes, an underground utility line is damaged because someone decided to dig without first calling 811. The risk of injury or even death is serious, as are the costs for repairs or fines. Whether you're putting in a fence, planting a tree, or building a deck, locating your lines before you dig can really save you!

ERMU Honored by National Weather Service

For over 75 years, ERMU has partnered with the National Weather Service (NWS) through the Cooperative Observer Program Weather Station, helping track the Elk River area's climate history. The first weather observation was recorded by ERMU staff on August 1, 1949, and the collaboration continues today. On January 29, NWS meteorologists visited ERMU's Field Services Building to present an award to water department staff, recognizing this long-standing partnership and its vital contribution to local climate data.



Lineworker Appreciation Day



Friday, April 18, 2025, marks National Lineworker Appreciation Day, a day dedicated to recognizing the brave and hardworking men and women who keep our communities powered and connected. Through day or night, and in all types of weather, lineworkers work tirelessly to ensure electricity reaches our homes, schools, and businesses. Their courage and dedication often go unnoticed, but their contributions are truly invaluable.

Residential Solar Installation: What to Know

Residential Solar Photovoltaic (PV) Installation is an investment homeowners should thoughtfully consider before making a final commitment. If you're considering home installation, make an informed decision with important residential solar tips available on our website. Simply go to the Featured News section at ERMUMN.COM and learn what to know before you buy. At ERMU, we are here to help our customers make informed decisions. Please contact us if you have any questions.



Connect and Save with SmartHub

With near real-time data provided by the new smart meters currently being installed throughout ERMU's service territory, you will have access to detailed graphs that allow you to monitor your utility usage 24/7 and look for ways to conserve and save.

You can also pay your bill, set up automatic payments, and contact ERMU with service issues quickly and easily online or on your mobile device.

Learn more about the many benefits of managing your ERMU account with SmartHub by visiting ERMUMN.COM and search "Manage Your Account" or scan the QR code to download the mobile app.

