



DISCOVER SAVINGS WITH ERMU

With programs and rebates from ERMU, it's easier than ever to save money, decrease energy usage, and conserve resources. Take a closer look at the many ways residential and commercial customers can save.

RESIDENTIAL

- > Appliance and Home Efficiency
- > Electric Vehicle Charger
- > Heat Pumps
- > HVAC Equipment
- > Lighting and Lighting Controls
- > Yard Tools

COMMERCIAL

- > Lighting
- > HVAC
- > VFD and ASD Drives
- > Other Equipment
- > Custom Grants

Click the "Programs & Rebates" tab at ERMUMN.COM to learn more or simply scan the QR code below.



ERMU Named National Leader in Electric Reliability

Elk River Municipal Utilities (ERMU) has been awarded the Diamond Reliable Public Power Provider (RP3)[®] designation from the American Public Power Association (APPA), the highest level of recognition for public power utilities committed to reliability, safety, workforce development, and system improvement.

The RP3 designation is awarded based on a rigorous evaluation of utility programs, procedures, and outcomes. Criteria include reliability metrics, safety protocols, employee training, long term planning, and investment in infrastructure and system resilience. ERMU is among approximately 5% of public power utilities nationwide to earn the Diamond level, representing the top tier of performance and continuous improvement in the industry.

ERMU received its first RP3 designation in 2012 and has held the platinum level since 2020. The Diamond designation is awarded to utilities that receive a score of at least 98 points out of 100 in scoring criteria and lasts for three years.



"We are incredibly proud to earn this distinguished designation. Our staff is committed to providing safe, reliable, and affordable service to our community, every home, every business, every day. We see it as leading the way to a stronger community, so it's nice to see the hard work recognized on the national level."

- General Manager Mark Hanson, P.E.

Charge Into Savings with New Yard Tool Rebates

Have you heard the news? ERMU now offers rebates on qualifying battery-powered yard tools, giving homeowners an opportunity to save while upgrading to efficient outdoor equipment. Eligible products include battery-powered chainsaws, lawn mowers, leaf blowers, and trimmers. These tools are reliable, quieter than gas-powered alternatives, and easier to use and maintain, making them a smart choice for everyday yard care. Visit ERMUMN.COM or scan the rebate QR code to the left for more information.

City of Elk River Improves Waste Service Management

The City of Elk River has made it easier to manage your waste and recycling services with a transition to the Republic Services account management platform, replacing Recycle Coach. By creating an account on the Republic Services website (republicservices.com/schedule), residents can view their collection schedule, track their service truck, and access information on accepted materials.

A Republic Services mobile app is also available for download from your device's app store, allowing you to set convenient service reminders. When signing up, select that you are part of a municipal contract and follow the prompts.



WATER QUALITY REPORT

Your annual Water Quality Report has information on where your water comes from, how ERMU protects it, and the results of water samples taken in 2025. Physical copies are available upon request. To view the report online please visit: <https://irp.cdn-website.com/65ee6007/files/uploaded/2026+Water+Quality+Report.pdf>



BUDGET BILLING PROGRAM UPDATE

To better reflect seasonal energy use and provide more accurate monthly bill amounts, ERMU will begin adjusting Budget Billing twice per year. The January 2026 recalculation took place as usual, and the next recalculation will occur in October 2026 using the previous six months of billing history. Beginning in 2027, adjustments will take place every May and October. Scan



the QR code or visit ERMUMN.com for details about this free service.

Understanding SmartHub: A User Guide Series

Beginning in July 2026, ERMU plans to launch a six-month SmartHub user guide video series designed to help customers get the most out of the SmartHub account management tool. Whether you're brand new to SmartHub or just want to explore more of its features, this step-by-step "How To" series will walk you through everything you need to know.

Each month, we'll spotlight a different topic, including:

- > Getting registered and logged in
- > Navigating the platform with ease
- > Setting up auto pay, notifications, and alerts
- > Monitoring your energy and water usage
- > Understanding usage trends with household analytics



SmartHub is more than just a billing tool; it's a powerful resource that gives you insight into your daily utility use. The more you know about how and when you use water and electricity, the better equipped you are to make informed decisions that can help conserve resources and potentially lower your monthly costs.

A new video will be released each month from July through December, both on our website and via social media, so you never miss an update. We are excited to help our customers make the most of SmartHub one step at a time.

ERHS Students Awarded ERMU Scholarship

ERMU is pleased to announce that Breanna Allen and Owen Bassett, seniors at Elk River High School, have been awarded the 2026 ERMU Scholarship. Each recipient will receive \$1,000 to support their post-secondary education as they pursue careers in vital utility fields.

Breanna plans to study electrical engineering, while Owen has chosen to attend lineworker school in which both paths align with ERMU's commitment to fostering future talent in water, electric, and conservation sectors. Since updating the scholarship program in 2025, ERMU has provided up to two annual awards to students interested in these areas.

ERMU congratulates Breanna and Owen on their accomplishments and wishes them success in their educational and career journeys.

Commissioners (back row): Mary Stewart (Vice Chair), Nick Zerwas, John Dietz (Chair), Jill Larson-Vito, and Matt Westgaard

Scholarship Recipients (front row): Owen Bassett and Breanna Allen



Recipients Owen and Breanna were recognized during the May 12 regular utilities commission meeting.