

Heritage Property Management

“WAYS TO PAY” YOUR ASSESSMENTS

With the recent changes in our banking relationship, moving to Alliance Association Bank, we have updated our payment options for your convenience. Additional methods will also be added soon that will allow payment options from the Vantaca Portal. Please note Auto Drafts from Truist ceased in Dec 2022.

PAYMENT BY CHECK

Checks may be mailed to our Alliance Association Bank lockbox at the address below.

Please include your remittance coupon/statement with your payment in the provided window envelope to ensure your payment is correctly addressed and processed.

Your Association Name
%Heritage Property Management
P.O. Box 620785
Orlando, FL 32862-0785

This method requires a coupon. If you are paying for multiple properties, please send a separate coupon and check for each property.

PAYMENT USING YOUR ONLINE BILL PAY

You can create a new Bill Pay payment profile at your bank to make a one time or recurring payments. It should include the following information:

Payee:	Your Association Name
Address:	P.O. Box 620785 Orlando, FL 32862-0785
Phone:	844-739-2331
Memo/Account #:	7874-AssocID-AccountNumber For Example: 7874-1234-1234xxxxxx (this is an example only, do not use)

Your Vantaca account number is made up of 10 digits. The first 4 digits are your Assoc ID followed by 6 digits. The Assoc ID is duplicated. The 10-digit Vantaca account number is noted on the bottom of your coupon/statement. Leading zeros are not needed. You can also find your account number on the Vantaca Portal.

PAYMENT VIA E-CHECK or CREDIT CARD THROUGH YOUR VANTACA PORTAL

Paylease (Zego) is still operational and has not experienced any changes. Paylease is a third-party payment processing company. There is a convenience fee of \$3.95 for an E-check. For credit card transactions, the fee will be a percentage based on the type of card.

PAYMENT USING OUR DROPBOX

Homeowners can drop their payments off (check or money order, **no cash**) in the drop box next to our office door. We have the capability to directly scan the payments to the bank.