



MINUTES

PVHC Board of Directors Meeting

PVHC Boardroom, 1930 Ninth Ave, Helena

Zoom: <https://us06web.zoom.us/j/85016547062>

Date | time July 30, 2025 | 5:00 pm *Meeting called by* Curt Chisholm

Members Present: Curt Chisholm, Chair; Gina Boesdorfer, Secretary, Josh McKay, Kim Casey, Lacey Knoles, Lori Ladas, Kaylee May, Erin Lyndes, Dr. Rob Smith, Corey Palmer

Members Absent: Mary Kay Puckett

Staff Present: Richard Miltenberger, CEO; Michelle Marten, Paula Stephenson, Joelle Selk, Helen Mahoney. Dr. Madeline Turner, Dr. Heather McRee, Maggie Phillips, NP

*Zoom attendees

CALL TO ORDER:

The meeting was called to order at 5:00 pm by Board Chair, Curt Chisholm. A quorum was present.

ACCEPT THE AGENDA:

It was moved and seconded to approve the Agenda as presented. The motion carried unanimously.

MINUTES:

It was moved and seconded to approve the Minutes of the June 25, 2025 Board Meeting Minutes as presented. Motion carried unanimously.

MEDICAL DIRECTOR REPORT

Dr. Madeline Turner introduced Dr. Heather McRee and Maggie Phillips, NP and explained that they are currently certified in Lifestyle Medicine and are having very successful results with patients. They have dedicated clinic time to providing help with chronic disease management, obesity medication, weight management with a focus on lifestyle changes. The intake is quite extensive, and they work together with staff and community partners. See handouts

DIRECTOR OF PROGRAM MANAGEMENT REPORT

Paula Stephenson continued with her review of the Board Site Visit requirements. The topics she covered were Medical Emergency After Hours, Continuity of Care and the Sliding Fee Discount Program. Paula explained the importance of each measure and how the staff at PVHC makes sure that everything is being done following all directives.

Paula also explained the final Community Health Improvement Plan (CHIP) was unveiled this afternoon at St. Peter's Health and she provided a copy for the Board to look through. See handouts.

Paula and Dr. Turner explained that it will be a busy time for the clinic and the mobile van. There will be 4 PRIDE events plus events at St. Paul's Church, Augusta, St. Peter's Health Fun Fair and Our Place. The mobile van staff will also be providing sports physicals, vaccinations, blood pressure and depression screenings along with eye/hearing testing. Also, next week, August 4-8 is National Health Center Week, and we will be doing several things to show appreciate to our staff.

QUALITY IMPROVEMENT DIRECTOR REPORT

Joelle Selk provided the Board with our Clinic Quality Measure Performance quartiles for Diabetes Management, Colorectal Cancer Screening, Cervical Cancer Screening, Breast Cancer Screening, Controlling High Blood Pressure and Screening for Depression and Follow-Up. PVHC is doing very well in all areas, either in the first quartile or very near. Please see handouts.

CHIEF OPERATIONS OFFICER REPORT/PHARMACY DIRECTOR

Michelle Marten reports that we are currently working on applying for two grants. One HEP C Grant that is due Friday and another for a two-year Rental Assistance Program.

She reports that she, Richard and Paula attended the Lincoln Hospital District Board meeting last night and they were very well received. The LHDB would like PVHC to make a bigger push in explaining that the clinic is open to all patients, not just low income.

Michelle states that we are working toward Intermountain becoming a site by September 1st and things are going well in that area.

Because of the volume of calls being received at the front desk, along with patient complaints of not being able to get through, we are considering hiring a call center to help with this. Currently there are about 600 calls per day and a recent study shows we are missing about 35% of them.

Michelle also states that 4 Georgians School has asked for us to provide School-Based Care and we will be starting that in the fall.

The Pharmacy provided services to almost 200 new patients in June with a net income of \$300,000.

CHIEF EXECUTIVE OFFICER

Richard Miltenberger reports that he sent the Board draft Articles of Incorporation and By-Laws for the Foundation. He suggests that the PVHC Board establish a new Foundation Board and be considering a name for the Foundation to be shared at the August Board Meeting.

Brenda Peyton from JCCS gave the Financial Report. She states that the Medicare Cost Report has been completed and that We should be seeing \$170,000 in the next 3-

4 months. She states that Pinion has started the audit process, and she will be asking staff for support during this time. She provided the Board with a preliminary report for the Fiscal Year ending 2/28/2025, please see handouts. It was moved and seconded to accept the Financial Report as presented. The motion carried unanimously.

Richard reports that at the Strategic Planning Session they discussed changing the Board meetings and breaking them into two different types; 8 short Zoom only meetings covering necessary approvals then 4 quarterly in-person meetings that would cover things in-depth. A motion was made to approve the CEO's report as presented. Motion carried unanimously.

EXECUTIVE SESSION

Curt called for an Executive Session at 6:13 pm.

ADJOURNMENT

Executive Session ended at 6:37 pm and the meeting was adjourned at that time.

Next Board Meeting, August 27, 2025

 8/27/25
Curt Chisholm, Chair Date

 10/2/25
Gina Boesdorfer, Secretary Date

