



Full 20 Year Warranty on Craftsmanship of Custom Ironwork

What does the warranty cover?

The warranty covers the craftsmanship of the ironwork manufactured and installed by Anchor Iron. This includes all welds, mounting hardware, mounting points (where the ironwork is attached to a structure or into the ground), castings, and components of ironwork.

What is not covered by the warranty?

The paint is not covered in this warranty. It is covered in a separate one year warranty. Normal wear and tear on the paint (i.e. chips and scrapes) is the responsibility of the customer to touch-up.

Physical abuse, neglect, fire, flood, lightening, tornado, or other acts of God, normal wear, or other causes or occurrences beyond our control and unrelated to the manufacturing process.

Damage sustained during construction on house or during an act of vandalism.

Ironwork that has been removed by anyone other than an approved installer employed by Anchor Iron.

Ironwork that is not installed by Anchor Iron. This includes any ironwork picked up from our shop.

Storm door parts including the locks, closers, and storm chains.

Tempered glass panels are not covered against breakage or scratching, unless it occurs during the installation process.

How long does the warranty last?

The craftsmanship of the ironwork is covered for 20 years from the date of installation.

What will Anchor Iron do to fix any issues?

We will come out to the site to assess the issue after notification. We will determine if the issue can be fixed on site or if we will need to remove the ironwork and take it back to our shop for repair. If it is found necessary by Anchor Iron that the ironwork needs to be replaced entirely, the existing ironwork may be left on site until the new ironwork can be installed.

How do I get warranty service?

If you are within the 20 year warranty period simply call our office (952-445-3030) and briefly describe the issue and we will have one of our professionals come out to the job site.

You must also have a dated invoice and a copy of the warranty that was given to you at the time of installation.



Limited One Year Warranty on Painted Finish of Ironwork

What does the warranty cover?

The warranty covers the painted finish of the ironwork against defects in the paint for a period of one year after installation.

What is not covered by the warranty?

Physical abuse, neglect, fire, flood, lightening, tornado, or other acts of God, normal wear, fading, or other causes or occurrences beyond our control and unrelated to the painting process.

Damage sustained during construction on house or during an act of vandalism.

Ironwork that has been removed by anyone other than an approved installer employed by Anchor Iron.

Ironwork that is not installed by Anchor Iron. This includes any ironwork picked up from our shop.

How long does the warranty last?

The painted finish is warranted against defects for one year after installation.

What will Anchor Iron do to fix any issues?

We will come out to the site to assess the issue and in almost all cases, we will be able to fix the problem on site.

There will be no charge for this service within the one year warranty period.

How do I get warranty service?

If you are within the one year warranty period simply call our office (952-445-3030) and briefly describe the issue and we will have one of our professionals come out to the job site.

You must also have a dated invoice and a copy of the warranty that was given to you at the time of installation.